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Samsung EF-PS928T

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Samsung Galaxy S24 Ultra Silicone Case User Manual

Model: EF-PS928T

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1. Product Overview

This manual provides instructions for the Samsung Galaxy S24 Ultra Silicone Case. This case is designed to offer protection and enhance the grip of your Samsung Galaxy S24 Ultra 5G smartphone.

Key Features:

- **Trendy Design & Color:** Features a slim profile for a comfortable grip and all-round protection.
- **Soft Touch Feeling:** Silicone coating provides a soft and pleasant tactile experience.
- **Eco-Friendly:** Constructed with recycled PCM 50% PC, UL Certified.

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2. Setup and Installation

Follow these steps to properly install the silicone case on your Samsung Galaxy S24 Ultra 5G device.

1. **Prepare Your Device:** Ensure your Samsung Galaxy S24 Ultra 5G is clean and free of dust or debris.
2. **Align the Case:** Hold the silicone case with the camera cutouts aligned with your phone's camera module.
3. **Insert the Phone:** Gently push your phone into the case, starting with one side (e.g., the top or bottom). Ensure all corners snap securely into place.
4. **Check Fit:** Verify that the case fits snugly around your device, and all buttons and ports are accessible and aligned correctly.

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Image: Front view of the Samsung Galaxy S24 Ultra Silicone Case, demonstrating its form-fitting design and precise cutouts for device features.

3. Operating and Usage

The silicone case is designed for everyday use, providing protection and an enhanced user experience.

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- **Enhanced Grip:** The silicone material offers a soft, non-slip surface, reducing the chance of accidental drops.
- **Button Access:** The case features tactile button covers that allow for easy and responsive pressing of your phone's power and volume buttons.
- **Port Accessibility:** Precision cutouts ensure full access to charging ports, speakers, and the S Pen slot without removing the case.
- **Camera Protection:** The raised edges around the camera module provide additional protection against scratches when the phone is placed on flat surfaces.



Image: Rear view of the silicone case, showing the protective design around the camera lenses and the subtle Samsung logo.

4. Maintenance and Care

To ensure the longevity and appearance of your silicone case, follow these simple maintenance guidelines:

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- **Cleaning:** Wipe the case regularly with a soft, damp cloth. For stubborn stains, a mild soap solution can be used, followed by wiping with a clean, damp cloth and air drying.
- **Avoid Harsh Chemicals:** Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the silicone material and its finish.
- **Storage:** When not in use, store the case in a cool, dry place away from direct sunlight to prevent material degradation.



Image: Inside of the silicone case, featuring the soft interior lining designed to protect the phone's back and the UL certification for eco-friendly materials.

5. Troubleshooting

If you encounter any issues with your silicone case, consider the following:

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- **Case Not Fitting Properly:** Ensure you have the correct case model for your Samsung Galaxy S24 Ultra 5G. Remove the case and re-install, making sure all edges are properly seated.
- **Buttons Not Responsive:** Check for any debris trapped between the phone and the case buttons. Re-align the case if necessary.
- **Discoloration:** Over time, light-colored silicone cases may show slight discoloration from oils or dyes. Regular cleaning as per maintenance instructions can help minimize this.

6. Specifications

Brand	Samsung
Model Number	EF-PS928T
Compatible Phone Models	Samsung Galaxy S24 Ultra 5G
Colour	Blue
Form Factor	Basic Case
Shell Type	Silicone
Enclosure Material	Polycarbonate
Item Dimensions (L x W x H)	12 x 83 x 166 Millimeters
Item Weight	44 Grams
Water Resistance Level	Not Water Resistant
Box Contents	1 Back cover

7. Warranty Information

This Samsung Galaxy S24 Ultra Silicone Case comes with a manufacturer's warranty.

- **Warranty Period:** 3 Months Manufacturer Warranty.
- For warranty claims or further details, please contact Samsung customer support.

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8. Support and Contact Information

For product support, inquiries, or assistance, please use the following contact details:

Importer Contact Information:

Samsung India Electronics Pvt ltd

6th Floor, DLF Centre, Sansad Marg, New Delhi - 110001, India

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Email: support.india@samsung.com

Toll-Free Telephone: 1800-40-7267864

Manufacturer Contact Information:

8 Zhen Yuan Road, Caiwu, Wusha, Chang`An, Dongguan City, Guangdong, China

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9. Important Notice

No official product videos were provided for this specific model in the available data. Please refer to the images and text for comprehensive product information.

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Related Documents - **EF-PS928T**

	Samsung Galaxy S24 Series: Quick Start Guide and Terms & Conditions Comprehensive quick start guide and essential terms and conditions for the Samsung Galaxy S24, S24+, and S24 Ultra smartphones, covering setup, legal information, safety, and support.
	Samsung Galaxy S25: KI-gestütztes Smartphone mit Snapdragon 8 Elite Entdecken Sie das Samsung Galaxy S25 mit fortschrittlicher Galaxy AI, Snapdragon 8 Elite Prozessor, beeindruckender Kamera und nahtloser Konnektivität. Alle Features und Spezifikationen.
	Samsung Book Cover Keyboard - AI Key User Guide Comprehensive user guide for the Samsung Book Cover Keyboard - AI Key and Book Cover Keyboard Slim - AI Key, detailing device layout, attaching the keyboard, using keys and touchpad, storing and replacing the S Pen, and important usage notices. Includes model numbers EF-DX720, EF-DX725, EF-DX820, EF-DX825, EF-DX920, EF-DX925.
	Samsung Book Cover Keyboard User Manual User manual for Samsung Book Cover Keyboard and Slim models (EF-DX710, EF-DX810, EF-DX910, EF-DX715, EF-DX815, EF-DX915). Includes setup, usage, and maintenance instructions.
	Samsung Galaxy S24 Series User Guide: Features, Setup, and Operations This official user guide provides comprehensive instructions for the Samsung Galaxy S24, S24+, and S24 Ultra smartphones, covering setup, features, apps, settings, and troubleshooting for an optimal user experience.
	Samsung Galaxy S24 Series Official Repair Guide Comprehensive official repair guide for Samsung Galaxy S24, S24+, and S24 Ultra. Includes detailed disassembly, assembly, component identification, and safety procedures.

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