

[Manuals.plus](#) /

› [JBL](#) /

› JBL Tune 500BT Wireless On-Ear Headphones User Manual

JBL JBL TUNE 500BT Pouch

JBL Tune 500BT Wireless On-Ear Headphones User Manual

Model: JBL TUNE 500BT Pouch

INTRODUCTION

This manual provides comprehensive instructions for the JBL Tune 500BT Wireless On-Ear Headphones. It covers setup, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your device. The JBL TUNE 500BT headphones offer up to 16 hours of high-quality sound, featuring 32mm drivers and JBL Pure Bass sound. They are designed for wireless streaming and include convenient features like automatic switching for calls and hands-free access to voice assistants.

WHAT'S IN THE BOX

Upon opening the package, verify that all the following components are present:

- JBL Tune 500BT Wireless On-Ear Headphones
- Protective Case/Pouch
- Charging Cable



Image: The JBL Tune 500BT headphones shown alongside their protective storage pouch.

PRODUCT OVERVIEW

Familiarize yourself with the various components and controls of your JBL Tune 500BT headphones.



Image: Side view of the headphones, highlighting the control buttons located on the right earcup.



Image: Detailed view of the control panel on the right earcup, including power, volume, and multi-function buttons.



Image: Close-up showing the power button and the LED indicator light, which displays connection and battery status.

SETUP

1. Charging the Headphones

Before first use, fully charge your headphones. A full charge takes approximately 2 hours and provides up to 16 hours of wireless listening. A quick 5-minute charge can provide an additional hour of music playback.

1. Connect the included charging cable to the micro-USB port on the headphone's right earcup.
2. Connect the other end of the cable to a USB power source (e.g., computer USB port, USB wall adapter).
3. The LED indicator light will show charging status and turn off when fully charged.

2. Bluetooth Pairing

To connect your JBL Tune 500BT headphones to a Bluetooth-enabled device:

1. Ensure the headphones are powered off.
2. Press and hold the power button for approximately 5 seconds until the LED indicator flashes blue rapidly. This indicates pairing mode.
3. On your device (smartphone, tablet, computer), enable Bluetooth and search for available devices.
4. Select "JBL TUNE500BT" from the list of found devices.
5. Once connected, the LED indicator will glow solid blue.
6. The headphones can automatically switch to your mobile device for calls even if you are watching videos on another

device.

OPERATING INSTRUCTIONS

Power On/Off

- **Power On:** Press and hold the power button for 2 seconds. The LED will light up.
- **Power Off:** Press and hold the power button for 3 seconds. The LED will turn off.

Music Playback

Control your music directly from the headphones using the multi-function button and volume controls.

- **Play/Pause:** Press the multi-function button once.
- **Next Track:** Double-press the multi-function button.
- **Previous Track:** Triple-press the multi-function button.
- **Volume Up:** Press the '+' button.
- **Volume Down:** Press the '-' button.

Call Management

Manage phone calls with the multi-function button.

- **Answer/End Call:** Press the multi-function button once.
- **Reject Call:** Press and hold the multi-function button for 2 seconds.

Voice Assistant

Access your device's voice assistant (Siri or Google Now) directly from the headphones.

- **Activate Voice Assistant:** Press and hold the multi-function button for 2 seconds.

MAINTENANCE

Proper care and maintenance will ensure the longevity and optimal performance of your JBL Tune 500BT headphones.

- **Cleaning:** Use a soft, dry cloth to wipe the headphones. Do not use liquid cleaners or aerosols.
- **Storage:** When not in use, store the headphones in the included protective case/pouch to prevent dust and scratches. Avoid storing in extreme temperatures.
- **Battery Care:** To preserve battery life, charge the headphones at least once every three months if not used regularly.



Image: The JBL Tune 500BT headphones in their folded position, demonstrating their compact design for easy storage and portability.

TROUBLESHOOTING

If you encounter issues with your headphones, refer to the table below for common problems and their solutions.

Problem	Possible Cause	Solution
Headphones do not power on.	Low battery.	Charge the headphones fully.
Cannot pair with device.	Headphones not in pairing mode; Bluetooth off on device; device too far.	Ensure headphones are in pairing mode (flashing blue LED). Turn on Bluetooth on your device. Move device closer to headphones (within 10 meters).
No sound or low volume.	Volume too low on headphones or device; not connected; incorrect audio output selected.	Increase volume on both headphones and connected device. Re-pair the headphones. Check audio output settings on your device.
Sound quality is poor.	Interference; device too far; low battery.	Move closer to the connected device. Avoid strong Wi-Fi signals or other Bluetooth devices. Charge the headphones.

SPECIFICATIONS

Key technical specifications for the JBL Tune 500BT Wireless On-Ear Headphones:

Feature	Detail
---------	--------

Feature	Detail
Model Name	500BT
Connectivity Technology	Bluetooth 4.1
Wireless Communication Technology	Bluetooth
Audio Driver Size	32 Millimeters
Frequency Range	20 Hz - 20,000 Hz
Battery Life	16 Hours
Charging Time	2 Hours
Control Type	Media Control
Control Method	Touch
Item Weight	13.7 ounces
UPC	050036348416

WARRANTY AND SUPPORT

JBL products are designed for durability and performance. For specific warranty details, please refer to the warranty card included with your purchase or visit the official JBL website. Keep your proof of purchase for warranty claims.

For technical support, troubleshooting assistance beyond this manual, or service inquiries, please contact JBL customer support through their official website or the contact information provided in your product packaging. Always ensure you have your product model number and purchase date ready when contacting support.

You can visit the official JBL Store on Amazon for more information: [JBL Store](#)