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› Play PLAYGO N23 Wireless Earphones User Manual

Play N23

Play PLAYGO N23 Wireless Earphones User Manual

Model: N23

1. INTRODUCTION

Thank you for choosing the Play PLAYGO N23 Wireless Earphones. This manual provides essential information for setting up, operating, and maintaining your device. Please read it carefully before use to ensure optimal performance and longevity of your earphones.

2. PACKAGE CONTENTS

Verify that all items are present in your package:

- 1 x Play PLAYGO N23 Bluetooth Earphone
- 1 x User Manual
- 1 x USB Charging Cable
- 2 x Extra Earbuds (pairs)

3. PRODUCT OVERVIEW

The Play PLAYGO N23 earphones are designed for wireless audio with enhanced features. Familiarize yourself with the components and design.

DUAL DRIVERS



Image: General view of the Play PLAYGO N23 Wireless Earphones, showcasing the neckband design and earbuds.

Key Features:

- **Dual EBEL Drivers:** Experience enhanced bass and extra loud HD sound.
- **Extended Battery Life:** Enjoy over 20 hours of music playtime on a single charge.
- **Bluetooth 5.0:** Provides stable and efficient wireless connectivity for hands-free calling.
- **Voice Assistant Support:** Activate Google Assistant, Alexa, or Siri with a long press of the multifunction button.
- **Splashproof & Sweatproof:** Designed to withstand splashes and sweat, suitable for active use.
- **Magnetic Earbuds:** Securely wear the N23 around your neck when not in use.



Image: Diagram illustrating the internal structure of the Dual EBEL (Enhanced Bass Extra Loud) Drivers for superior sound quality.



Image: The Play PLAYGO N23 neckband earphones highlighting the 20+ hour battery life for extended usage.

4. GETTING STARTED

4.1 Charging the Earphones

Before first use, fully charge your PLAYGO N23 earphones. Use the provided USB charging cable.

1. Connect the small end of the USB charging cable to the charging port on the earphone's control module.
2. Connect the larger end of the USB cable to a USB power adapter (not included) or a computer's USB port.
3. The LED indicator will show charging status (e.g., red for charging, blue for fully charged).



Image: Illustration of the quick charge capability of the Play PLAYGO N23 earphones.

4.2 Pairing with a Device

To connect your PLAYGO N23 earphones to a Bluetooth-enabled device:

1. Ensure the earphones are charged and turned off.
2. Press and hold the multifunction button until the LED indicator flashes red and blue alternately, indicating pairing mode.
3. On your device (smartphone, tablet, etc.), enable Bluetooth and search for available devices.
4. Select "PLAYGO N23" from the list of found devices.
5. Once connected, the LED indicator will flash blue slowly or turn solid blue.

BLUETOOTH 5.0



SUPERIOR CONNECTION

Image: Visual representation of the Bluetooth 5.0 connectivity for the Play PLAYGO N23 earphones, ensuring a superior connection.



Image: Illustration of the auto-connect feature, allowing the earphones to automatically pair with previously connected devices.

5. OPERATING INSTRUCTIONS

5.1 Controls

The control module on the neckband allows you to manage your audio and calls:

- **Power On/Off:** Press and hold the multifunction button.
- **Play/Pause:** Short press the multifunction button.
- **Answer/End Call:** Short press the multifunction button during an incoming call or active call.
- **Reject Call:** Long press the multifunction button during an incoming call.
- **Volume Up:** Press the '+' button.
- **Volume Down:** Press the '-' button.
- **Next Track:** Long press the '+' button.
- **Previous Track:** Long press the '-' button.

5.2 Voice Assistant

Activate your device's voice assistant (Google Assistant, Alexa, Siri) directly from your earphones:

- Long press the multifunction button to activate the voice assistant on your connected device.
- Speak your command after the prompt.

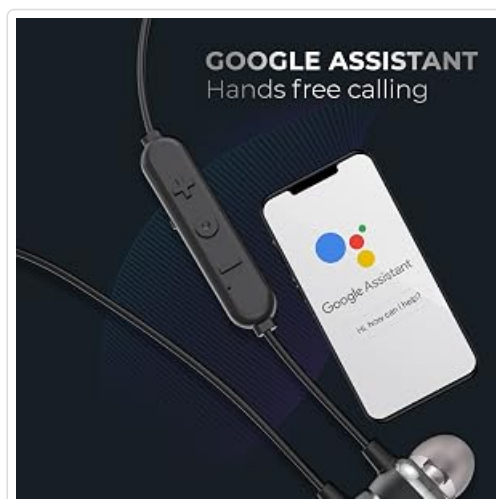


Image: Depiction of activating Google Assistant using the Play PLAYGO N23 earphones.

5.3 Magnetic Earbuds

The earbuds feature magnets, allowing them to securely attach to each other when not in use. This helps prevent tangling and keeps the earphones comfortably around your neck.

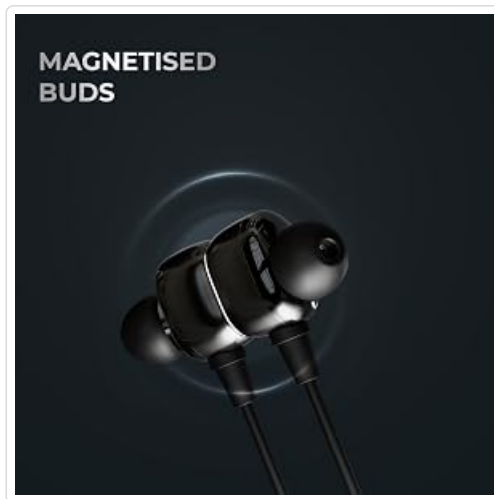


Image: Illustration showing the magnetic earbuds of the Play PLAYGO N23, which snap together for secure wearing.

6. CARE AND MAINTENANCE

6.1 Cleaning

Regular cleaning helps maintain the performance and hygiene of your earphones:

- Gently wipe the earbuds and neckband with a soft, dry, lint-free cloth.
- Do not use harsh chemicals, cleaning solvents, or strong detergents.
- Remove ear tips and clean them separately with mild soap and water if necessary, ensuring they are completely dry before reattaching.

6.2 Water Resistance

The PLAYGO N23 earphones are splashproof and sweatproof. This means they are resistant to light rain and sweat, making them suitable for workouts and outdoor activities. However, they are not designed for submersion in water. Avoid exposing them to heavy rain, showering, or swimming.



Image: Icon indicating the splashproof and sweatproof capabilities of the Play PLAYGO N23 earphones.

6.3 Storage

Store your earphones in a cool, dry place away from direct sunlight and extreme temperatures. Avoid placing heavy objects on them or tangling the cables.

7. TROUBLESHOOTING

If you encounter issues with your PLAYGO N23 earphones, refer to the following common solutions:

Problem	Possible Solution
Earphones do not power on	Ensure the earphones are fully charged. Press and hold the multifunction button for a few seconds.
Cannot pair with device	Ensure earphones are in pairing mode (LED flashing red/blue). Turn off and on Bluetooth on your device. Move earphones closer to your device. Clear previous Bluetooth connections on your device.
No sound or low volume	Check volume levels on both earphones and your connected device. Ensure earphones are properly paired. Try playing different audio sources.
Intermittent connection	Ensure no obstacles are between the earphones and your device. Move away from other wireless devices that may cause interference. Ensure battery is not critically low.
Voice assistant not responding	Ensure your device's voice assistant is enabled and configured. Check if the earphones are properly connected.

8. SPECIFICATIONS

Technical details for the Play PLAYGO N23 Wireless Earphones:

Feature	Detail
Brand	Play
Model Number	N23
Ear Placement	In Ear
Form Factor	In Ear
Impedance	16 Ohms
Control Type	Volume Control
Control Method	Remote
Noise Control	Sound Isolation
Frequency Response	20000 Hz
Enclosure Material	Plastic
Compatible Devices	All Devices with Bluetooth Connectivity
Water Resistance Level	Water Resistant (Splashproof & Sweatproof)
Wireless Technology	Bluetooth 5.0
Item Weight	30 Grams
Manufacturer	V One Ventures (P) Limited
Country of Origin	China

9. WARRANTY AND SUPPORT

9.1 Warranty Information

The Play PLAYGO N23 Wireless Earphones come with a **1-year warranty** provided by the manufacturer from the date of purchase. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects but does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

9.2 Customer Support

For technical assistance, warranty claims, or any other inquiries, please contact the manufacturer:

- **Manufacturer:** V One Ventures (P) Limited
- **Contact Information:** V One Ventures (P) Limited

Please refer to the contact details provided with your product packaging or visit the official Play website for the most up-to-date support information.