

OnePlus E509A

OnePlus Buds 3 True Wireless Earbuds User Manual

Model: E509A | Brand: OnePlus

1. INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your OnePlus Buds 3 True Wireless Earbuds. Please read this manual carefully before using the product to ensure optimal performance and longevity.

1.1 Package Contents

- OnePlus Buds 3 Earbuds (Left and Right)
- Charging Case
- USB Type-C Charging Cable
- Ear Cushions (various sizes)
- User Manual



The OnePlus Buds 3 earbuds are shown with their charging case. The earbuds are black with a metallic sheen, and the charging case is a matte black rectangular shape with rounded corners, featuring the OnePlus logo and a small LED indicator.

2. SETUP AND FIRST USE

2.1 Charging the Earbuds and Case

Before first use, fully charge the earbuds and charging case. Connect the USB Type-C cable to the charging port on the case and a power source. The indicator light on the case will show charging status. A 10-minute charge provides up to 7 hours of playback, with a total music playback time of up to 44 hours with ANC off.



The rear view of the OnePlus Buds 3 charging case, highlighting the USB-C charging port at the bottom.

2.2 Pairing with Your Device

1. Ensure the earbuds are in the charging case and the lid is open.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Search for available Bluetooth devices and select "OnePlus Buds 3" from the list.
4. For Android devices, Google Fast Pair will simplify the connection process.

The OnePlus Buds 3 support dual connection, allowing you to connect to two devices simultaneously and switch between them seamlessly.



The OnePlus Buds 3 earbuds are placed inside their open charging case, ready for pairing. The case is black, and the earbuds are visible within their respective slots.

2.3 Installing the HeyMelody App

For non-OnePlus devices, download the HeyMelody app from the Google Play Store or Apple App Store. This app provides access to full features, customizable controls, and firmware updates for your earbuds.

[Download HeyMelody for Android](#) | [Download HeyMelody for iOS](#)

3. OPERATING INSTRUCTIONS

3.1 Wearing the Earbuds

Gently insert the earbuds into your ears. Adjust them for a comfortable and secure fit. A proper seal is crucial for optimal sound quality and effective noise cancellation.

Dual Dynamic Drivers

With Basswave™ Enhancement



Touch Volume Control



Up to 49dB Active Noise Cancellation



94ms Low Latency



Breathtaking Hi-Res Audio

With LHDC 5.0



IP55 Water and Dust Resistance



Enhanced Comfort



Up to 44 Hours Playback



Personalized Audio Experience

OnePlus Audio ID 2.0



A close-up view of a person wearing a black OnePlus Buds 3 earbud, demonstrating the in-ear fit.

3.2 Touch Controls

The OnePlus Buds 3 feature intuitive touch controls located on the stem of each earbud. The following actions are supported:

- **Volume Control:** Slide your finger up or down on the earbud stem to adjust the volume.
- **Play/Pause:** Single tap.
- **Next Track:** Double tap.
- **Previous Track:** Triple tap.
- **Answer/End Call:** Single tap.
- **Reject Call:** Press and hold.
- **Switch Noise Control Mode (ANC/Transparency):** Press and hold.



A detailed view of a single OnePlus Buds 3 earbud, illustrating the smooth surface of the stem where touch controls are located.

3.3 Noise Cancellation and Transparency Mode

The earbuds feature up to 49dB Smart Adaptive Noise Cancellation, which automatically adjusts to your environment. Press and hold the earbud stem to cycle between Active Noise Cancellation (ANC), Transparency Mode (to hear your surroundings), and Off.

3.4 Dual Device Connection

The OnePlus Buds 3 can be connected to two devices simultaneously. This allows for quick and seamless switching between audio sources, such as from your smartphone to your laptop.

4. MAINTENANCE AND CARE

4.1 Cleaning

Gently wipe the earbuds and charging case with a soft, dry, lint-free cloth. Do not use harsh chemicals, abrasive

materials, or excessive moisture. Regularly clean the ear tips and mesh to prevent wax buildup.

4.2 Water and Dust Resistance

The OnePlus Buds 3 are rated IP55 for water and dust resistance. This means they are protected against limited dust ingress and low-pressure water jets from any direction, making them suitable for workouts and light rain. Avoid submerging them in water or exposing them to high-pressure water.

4.3 Storage

Always store the earbuds in their charging case when not in use. This protects them from damage and ensures they remain charged for your next use. Store in a cool, dry place away from direct sunlight and extreme temperatures.

5. TROUBLESHOOTING

5.1 Common Issues and Solutions

- **Earbuds not pairing:** Ensure both earbuds are in the case, the case lid is open, and Bluetooth is enabled on your device. Try resetting the earbuds by pressing and holding the function button on the case for 2 seconds until the indicator light flashes white.
- **Poor sound quality:** Check the earbud fit and try different ear tip sizes to ensure a proper seal. Ensure the earbuds are clean and free from debris. Verify the audio source quality and connection stability.
- **Noise Cancellation not effective:** A proper seal in your ear is essential for effective ANC. Try adjusting the earbuds or using different ear tip sizes. Ensure the earbuds' firmware is updated via the HeyMelody app.
- **Battery draining quickly:** Ensure earbuds are properly seated in the charging case when not in use. Reduce volume or disable Active Noise Cancellation if not needed to conserve battery life.
- **No sound from one earbud:** Place both earbuds back into the charging case, close the lid, wait a few seconds, then open it again. Reconnect to your device. If the issue persists, try resetting the earbuds.

For further assistance, refer to the HeyMelody app for advanced settings and diagnostics, or visit the official OnePlus support website for detailed FAQs and contact options.

6. TECHNICAL SPECIFICATIONS

Feature	Specification
Model	E509A
Brand	OnePlus
Noise Control	Adaptive Noise Cancellation (up to 49dB)
Sensitivity	38 dB
Connectivity Technology	Wireless (Bluetooth)
Wireless Communication Technology	Bluetooth 5.3
Bluetooth Range	10 Metres

Feature	Specification
Battery Life (Total)	Up to 44 Hours (with ANC Off)
Charging Time (Full)	430 Minutes
Control Type	Touch Control
Item Weight	50 Grams
Water Resistance Level	IP55 (Waterproof)
Frequency Range	15~40000 hertz
Audio Driver Type	Dynamic Driver
Microphone Format	Built-In
Product Dimensions	3.2 x 0.6 x 2.5 cm
Material	Plastic
Impedance	0.29 Ohm

7. WARRANTY AND SUPPORT

7.1 Warranty Information

Your OnePlus Buds 3 are covered by a limited manufacturer's warranty. Please refer to the warranty card included in your package or visit the official OnePlus website for detailed terms and conditions, including warranty period and coverage.

7.2 Customer Support

For technical support, troubleshooting assistance, or service inquiries, please contact OnePlus customer support. You can typically find support options through the HeyMelody application or by visiting the official OnePlus support website.

[Visit OnePlus Support Website](#)

