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› Apple AirPods Max Wireless Over-Ear Headphones USB-C Instruction Manual

Apple AirPods Max

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INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your Apple AirPods Max Wireless Over-Ear Headphones. Designed for an immersive audio experience, AirPods Max feature high-fidelity sound, Active Noise Cancellation, Transparency Mode, and Personalized Spatial Audio. Please read this manual thoroughly to ensure proper use and to maximize your listening enjoyment.



Image: Apple AirPods Max headphones in Midnight color, showcasing the design and comfortable earcups.

WHAT'S IN THE BOX

Your AirPods Max package includes the following items:

- AirPods Max (USB-C)

- Smart Case
- USB-C Charge Cable
- Documentation

What's in the Box



**AirPods Max with
Smart Case**



**USB-C
Charge Cable**

Image: The AirPods Max, Smart Case, and USB-C Charge Cable as packaged in the box.

SETUP

Pairing with Apple Devices

1. Ensure your iPhone, iPad, or Mac is unlocked and on the Home screen.
2. Bring your AirPods Max close to your device.
3. A setup animation will appear on your device's screen.
4. Tap **Connect**.

Your AirPods Max will automatically pair with all supported devices signed in to your iCloud account.

Automatic Switching

AirPods Max automatically switch between your iPhone, iPad, and Mac when you use them with different devices, provided they are all signed in to the same iCloud account. This feature ensures a seamless audio experience across your Apple ecosystem.

OPERATING YOUR AIRPODS MAX

Digital Crown

The Digital Crown provides precise control over various functions:

- **Turn:** Adjust volume.
- **Press once:** Play or pause media, answer a call, or mute/unmute yourself during a call.
- **Press twice:** Skip forward to the next track.
- **Press three times:** Skip back to the previous track.
- **Press and hold:** Activate Siri.

Noise Control Button

Press the Noise Control button to switch between **Active Noise Cancellation** and **Transparency mode**.

Siri

You can activate Siri by saying "Hey Siri" or by pressing and holding the Digital Crown. Use Siri to play music, make calls, get directions, and more.

FEATURES

Active Noise Cancellation

AirPods Max feature pro-level Active Noise Cancellation that effectively blocks out external sounds, allowing you to immerse yourself fully in your audio. This is achieved through outward-facing microphones that detect external sounds and an equal anti-noise that cancels them out.



High-fidelity audio with pro-level Active Noise Cancellation

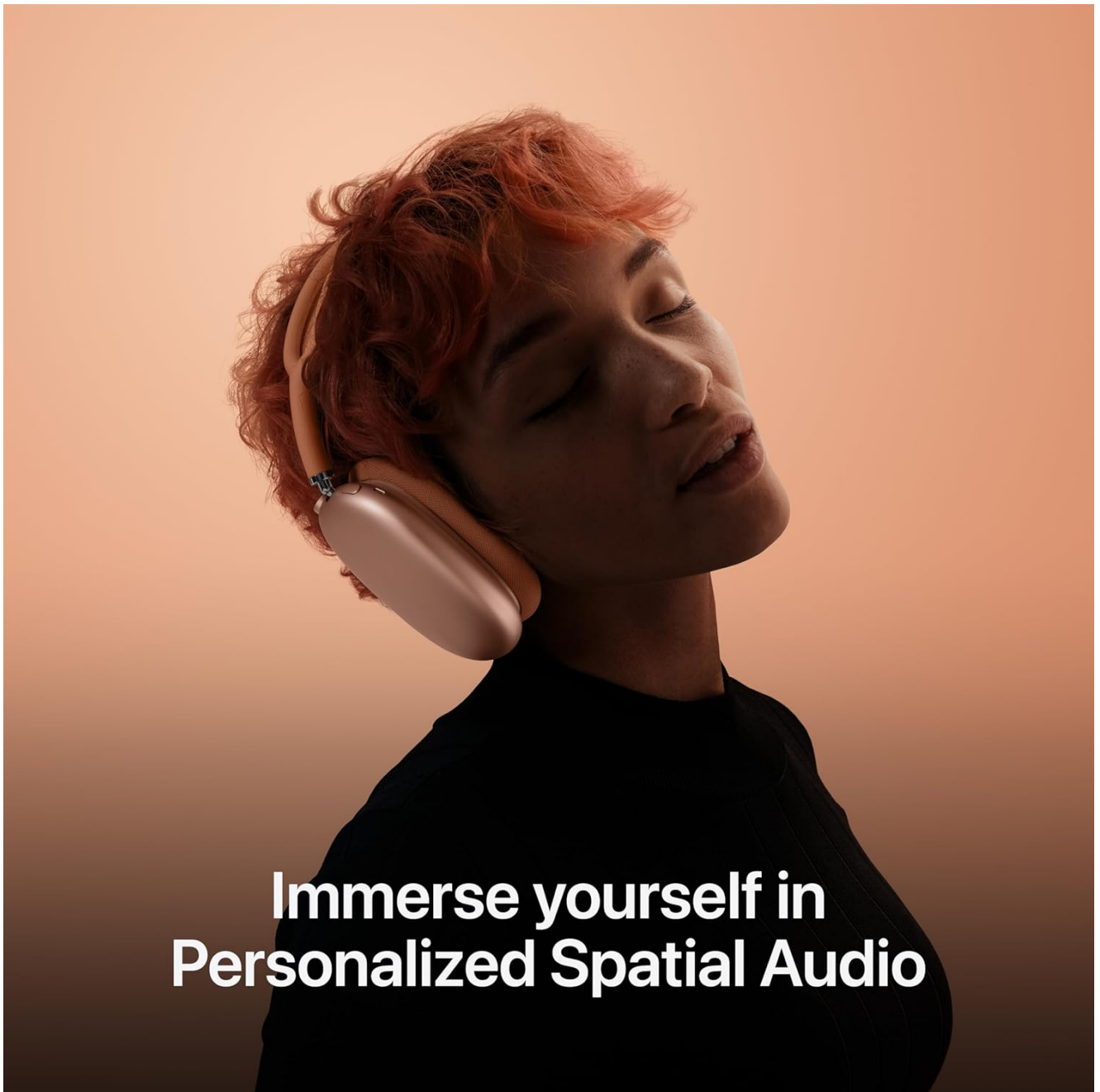
Image: High-fidelity audio with pro-level Active Noise Cancellation.

Transparency Mode

When you need to be aware of your surroundings, Transparency mode allows external sounds to pass through, enabling you to hear and interact with the world around you without removing your headphones. This mode is ideal for conversations or when navigating busy environments.

Personalized Spatial Audio

Personalized Spatial Audio with dynamic head tracking provides an immersive, theater-like experience by placing sounds all around you. It uses advanced algorithms to create a three-dimensional soundstage that adapts to your head movements, making you feel like you're in the center of the action. This feature supports select songs, shows, and movies in Dolby Atmos.



Immerse yourself in Personalized Spatial Audio

Image: Immerse yourself in Personalized Spatial Audio.

CHARGING

AirPods Max are charged using the included USB-C Charge Cable. The USB-C connector allows you to use the same cable as your other compatible Apple devices.

- **Battery Life:** Up to 20 hours of listening time with Active Noise Cancellation or Transparency mode enabled.
- **Movie Playback:** Up to 20 hours with Spatial Audio on.
- **Talk Time:** Up to 20 hours.
- **Quick Charge:** 5 minutes of charge time provides approximately 1.5 hours of listening time.

Placing your AirPods Max in the Smart Case preserves battery charge by putting them into an ultra-low-power state.

MAINTENANCE AND CARE

To ensure the longevity and optimal performance of your AirPods Max, follow these care guidelines:

- **Cleaning:** Gently wipe the ear cushions and headband with a soft, dry, lint-free cloth. Avoid using abrasive materials or harsh chemicals.
- **Storage:** Store your AirPods Max in the Smart Case when not in use to protect them and conserve battery.
- **Moisture:** AirPods Max are not water resistant. Avoid exposure to liquids, excessive humidity, or extreme temperatures.
- **Ear Cushions:** The memory foam ear cushions are magnetic and can be removed for cleaning or replacement.

TROUBLESHOOTING

If you encounter issues with your AirPods Max, consider the following common solutions:

- **No Sound:** Check the volume level on your connected device. Ensure AirPods Max are selected as the audio output.
- **Pairing Issues:** Ensure Bluetooth is enabled on your device. Try restarting both your device and AirPods Max. If issues persist, try resetting your AirPods Max.
- **Noise Cancellation Not Working:** Ensure Active Noise Cancellation is enabled via the Noise Control button. Check for any obstructions on the microphones.
- **Battery Drain:** Ensure AirPods Max are placed in the Smart Case when not in use to enter a low-power state.
- **Unresponsive Controls:** Try restarting your connected device.

For more detailed troubleshooting or persistent issues, visit the official Apple Support website or contact Apple customer service.

SPECIFICATIONS

Feature	Detail
Model Name	AirPods Max
Noise Control	Active Noise Cancellation
Headphones Jack	USB-C
Connectivity Technology	Bluetooth, Wireless
Wireless Communication Technology	Bluetooth 5.0
Included Components	AirPods Max (USB-C), Documentation, Smart Case, USB-C Charge Cable
Material	Polyester (ear cushions)
Item Weight	13.6 ounces (384.8 grams)
Water Resistance Level	Not Water Resistant
Battery Life	Up to 20 Hours
Audio Driver Type	Apple-designed Dynamic Driver
Chip	Apple H1 headphone chip (each ear cup)

Microphones	Nine microphones total (eight for ANC, three for voice pickup)
Product Dimensions	7.37 x 6.64 x 3.28 inches (187.3 x 168.6 x 83.4 mm)

WARRANTY AND SUPPORT

Apple AirPods Max come with a standard limited warranty. For extended coverage and additional benefits, Apple offers AppleCare+ for Headphones. This plan provides expert technical support and hardware coverage, including unlimited incidents of accidental damage protection, each subject to a service fee. For detailed information regarding your warranty, AppleCare+ options, service locations, and support, please visit the official Apple Support website or contact Apple directly.

Your browser does not support the video tag.

Video: Learn about the benefits of AppleCare+ for your AirPods, including repair and replacement services.