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Sony WFC710N/L

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Sony WF-C710N Truly Wireless Noise-Canceling Earbuds

Instruction Manual

- Overview
- Setup
- Operation
- Maintenance
- Troubleshooting
- Specifications
- In the Box
- Support

1. PRODUCT OVERVIEW

The Sony WF-C710N Truly Wireless Noise-Canceling Earbuds are designed for an immersive audio experience with advanced noise cancellation and comfortable wear. These earbuds offer clear sound, extended battery life, and smart features for daily use.

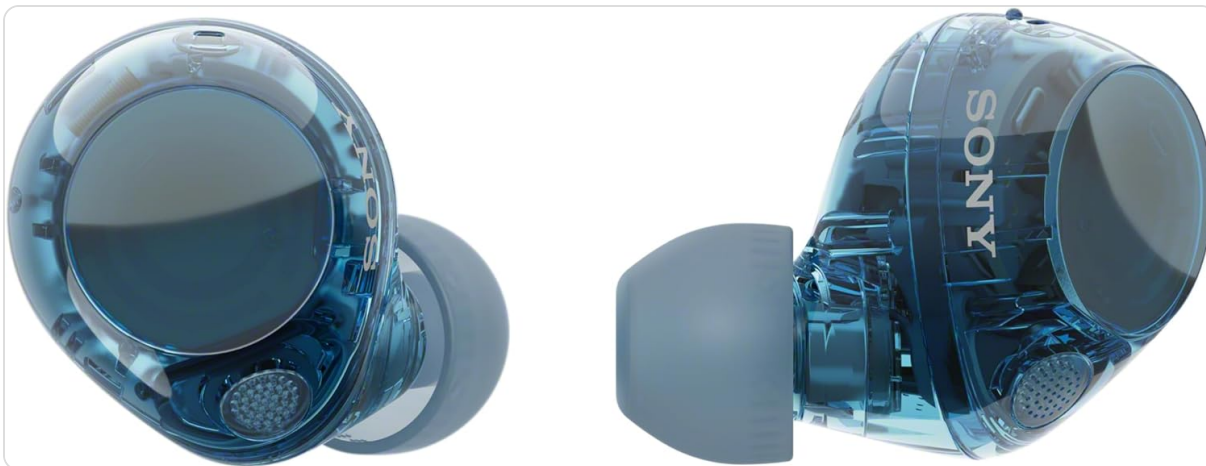


Image: Sony WF-C710N Truly Wireless Noise-Canceling Earbuds in Glass Blue, shown with their charging case.

Key Features:

- **Advanced Noise Canceling:** Dual microphones and Dual Noise Sensor technology effectively filter out external sounds for an uninterrupted listening experience.
- **Long Battery Life:** Up to 8.5 hours on earbuds and an additional 21.5 hours with the charging case, totaling up to 30 hours of listening. Quick charge provides 1 hour of playback from a 5-minute charge.
- **Crystal Clear Call Quality:** Precise Voice Pickup Technology with AI machine learning suppresses ambient noise, ensuring clear conversations even in noisy environments.



- **Digital Sound Enhancement Engine (DSEE):** Delivers powerful bass and clear vocals through Sony's unique 5 mm driver.

- **Ambient Sound Mode:** Allows you to hear important sounds from your environment, such as announcements or conversations, without removing your earbuds.
- **Multipoint Connection:** Connect to two Bluetooth devices simultaneously for seamless switching.
- **Water Resistant (IPX4):** Designed to withstand splashes and sweat, making them suitable for various activities.

2. SETUP GUIDE

2.1 Initial Charging

Before first use, fully charge the earbuds and the charging case. Place the earbuds into the charging case and connect the case to a USB power source using the supplied USB cable. The indicator lights on the case will show charging status.

AMBIENT SOUND MODE

Stay connected to your environment



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Image: The Sony WF-C710N earbuds resting in their open charging case, illustrating the charging setup.

2.2 Pairing with a Device

To pair your WF-C710N earbuds with a new Bluetooth device:

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1. Ensure the earbuds are in the charging case and the lid is open.
2. Press and hold the pairing button on the charging case for approximately 45 seconds. The indicator light on the case will begin to flash, indicating pairing mode.
3. On your device (smartphone, tablet, etc.), go to Bluetooth settings and select "WF-C710N" from the list of available devices.
4. Once connected, the indicator light on the case will stop flashing.

Note: Some users have reported that the pairing process may require holding the button for an extended period and potentially re-seating the earbuds in the case to ensure proper Bluetooth activation. If you experience issues, repeat the steps carefully.

2.3 Achieving a Secure Fit

For optimal sound quality and noise cancellation, a proper fit is essential. The WF-C710N earbuds come with various sizes of hybrid silicone earbud tips. Experiment with different sizes to find the most comfortable and secure fit for your ears.

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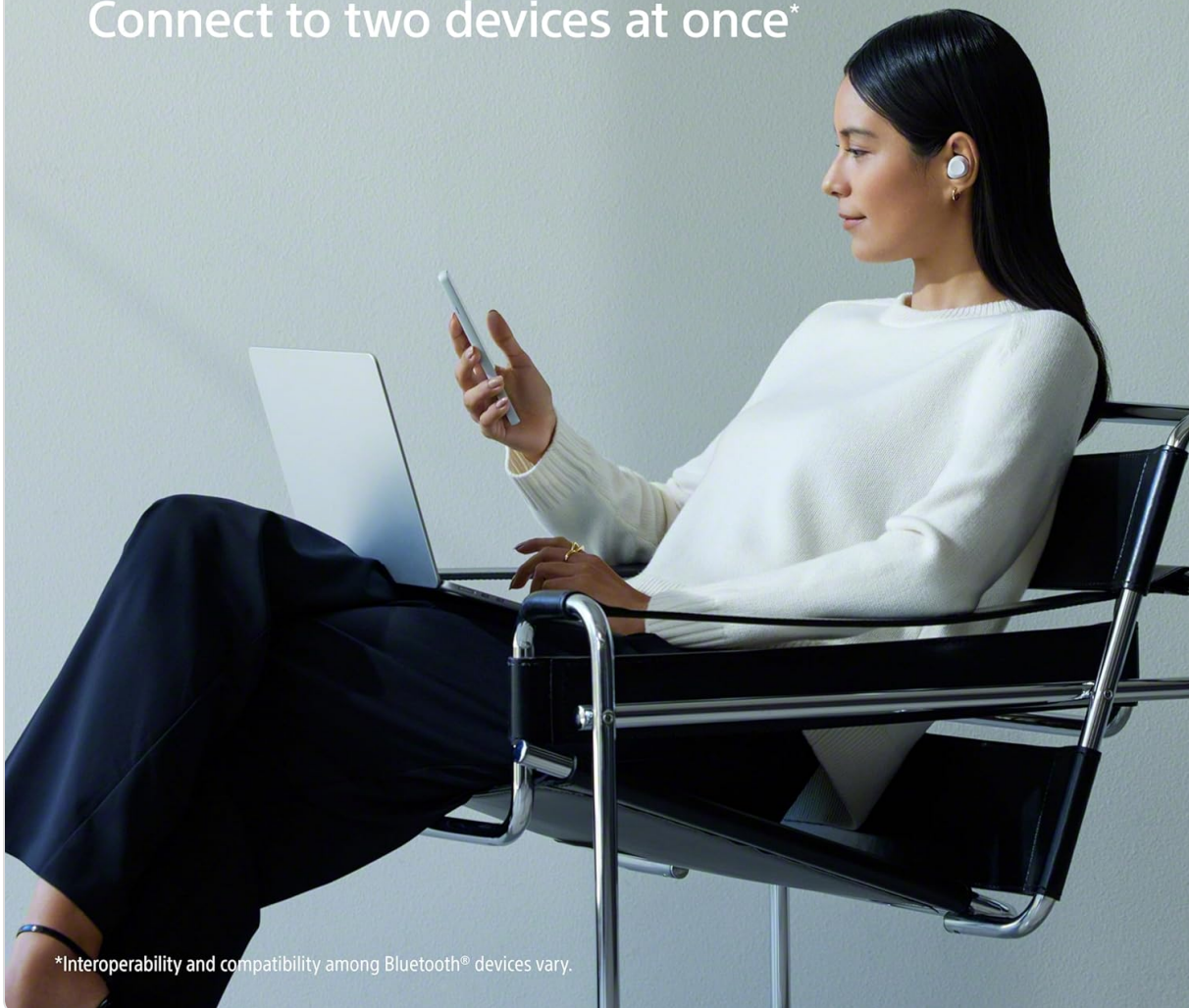


Image: A selection of hybrid silicone earbud tips in different sizes, allowing users to customize their fit for comfort and sound.

The ergonomic surface design is crafted for a stable fit, ensuring the earbuds stay in place during various activities.

MULTIPOINT CONNECTION

Connect to two devices at once*



*Interoperability and compatibility among Bluetooth® devices vary.

Image: A man wearing a Sony WF-C710N earbud, demonstrating the secure and comfortable fit of the device.

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3. OPERATING INSTRUCTIONS

3.1 Noise Control Modes

The WF-C710N earbuds feature two primary noise control modes:

- **Noise Canceling:** Activates the advanced noise canceling technology to block out ambient sounds, allowing for focused listening.
- **Ambient Sound Mode:** Allows you to hear important sounds from your environment, such as announcements or conversations, without removing your earbuds.

Switch between these modes using the touch controls on the earbuds or through the Sony | Sound Connect app.

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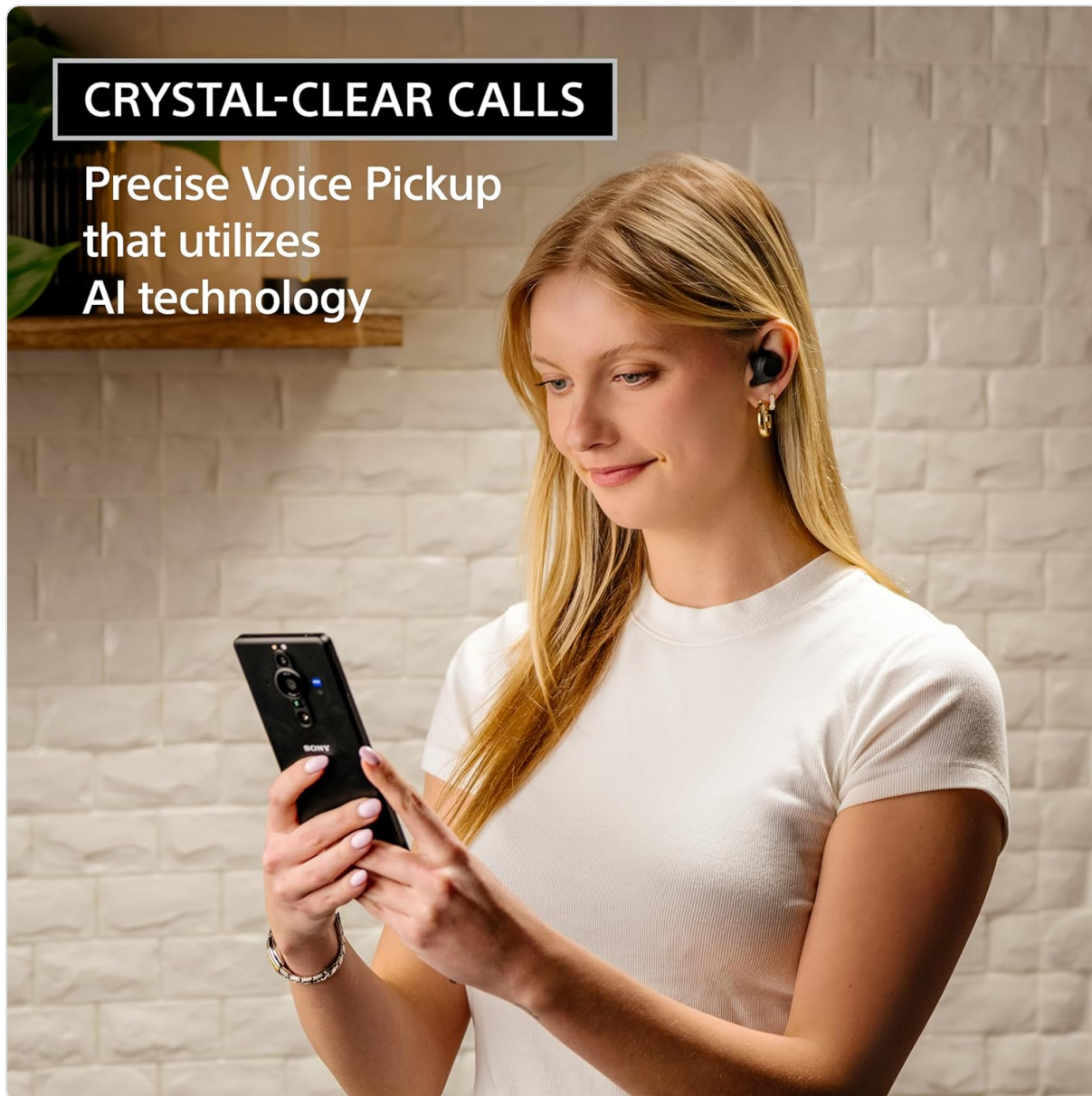


Image: A man walking outdoors, wearing Sony WF-C710N earbuds, demonstrating the effectiveness of noise canceling in a busy environment.

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IN THE BOX

- Wireless earbuds
- Charging case
- USB cable
- Hybrid silicone earbuds tips



Image: A man walking past a textured wall, wearing Sony WF-C710N earbuds, highlighting the use of Ambient Sound Mode to stay aware of surroundings.

3.2 Making and Receiving Calls

The earbuds utilize Precise Voice Pickup Technology for clear call quality. Use the touch controls to answer or end calls. Refer to the quick setup guide for specific touch control gestures.

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WATER RESISTANT

With an IPX4 rating, splashes and sweat won't stop these earbuds*



*Protection assured against water splashes from any angle, excluding the sound tube (sound outlet) of the headphones. The charging case is not water resistant.

Image: A woman smiling while looking at her smartphone, wearing Sony WF-C710N earbuds, demonstrating crystal-clear call quality.

3.3 Sound Customization

Enhance your listening experience with the Digital Sound Enhancement Engine (DSEE) for rich audio. Further customize your sound preferences using the EQ

Custom feature within the Sony | Sound Connect app. The app allows you to adjust ambient sound levels and utilize the Focus on Voice setting.

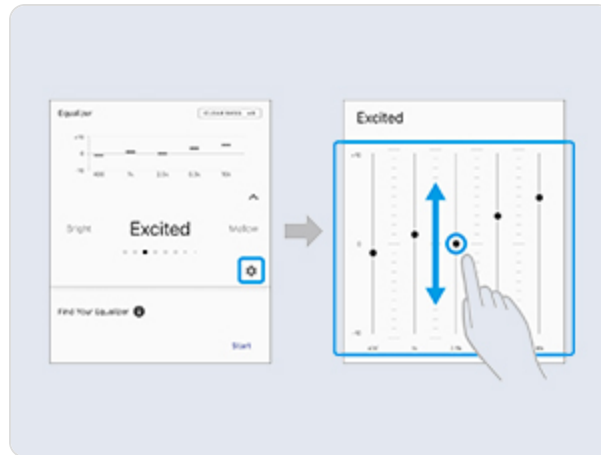


Image: A visual representation of the equalizer customization feature within the Sony | Sound Connect app, showing adjustable sound levels.

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3.4 Multipoint Connection

The WF-C710N earbuds support Multipoint Connection, allowing you to pair with two Bluetooth devices simultaneously. This enables seamless switching between devices, for example, from your smartphone to your laptop.



Image: A woman sitting with a laptop and smartphone, wearing Sony WF-C710N earbuds, demonstrating the multipoint connection feature.

4. MAINTENANCE

4.1 Cleaning Your Earbuds and Case

Regular cleaning helps maintain performance and hygiene:

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- Gently wipe the earbuds and charging case with a soft, dry cloth.
- Remove earbud tips and clean them with mild soap and water if necessary, ensuring they are completely dry before reattaching.
- Use a dry cotton swab to carefully clean any debris from the mesh and charging contacts on the earbuds and inside the case.
- Avoid using abrasive cleaners, solvents, or harsh chemicals.

4.2 Storage

When not in use, store the earbuds in their charging case to protect them and ensure they remain charged. Store the case in a cool, dry place away from direct sunlight and extreme temperatures.



Image: A close-up of the Sony WF-C710N earbuds with water droplets, demonstrating their IPX4 water resistance for maintenance and durability.

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5. TROUBLESHOOTING

Problem	Possible Cause / Solution
Earbuds do not power on or charge.	Ensure the charging case is charged. Verify earbuds are correctly seated in the charging case. Clean charging contacts on both earbuds and case with a dry cotton swab. 
Cannot pair earbuds with a device.	Ensure earbuds are in pairing mode (indicator light flashing). Turn off Bluetooth on other nearby devices that may be trying to connect. Try resetting the earbuds (refer to the full user manual for specific reset procedures). Ensure the device's Bluetooth is enabled and visible.
One earbud is not playing audio or keeps playing when in case.	Ensure the earbud is properly seated in the charging case and its charging contacts are clean. 

Problem	Possible Cause / Solution
	Check for any debris obstructing the earbud's sensor or charging pin. Try re-pairing the earbuds with your device. Perform a factory reset if the issue persists.
Sound quality is poor or distorted.	Ensure the earbud tips provide a good seal in your ear canal. Check if the audio source volume is too high or too low. Move closer to your connected device to avoid interference. Adjust EQ settings in the Sony Sound Connect app. 

For more detailed troubleshooting, please refer to the comprehensive user manual available on the official Sony support website.

6. TECHNICAL SPECIFICATIONS

Feature	Detail
Model Name	WF-C710N/L
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	5.3
Bluetooth Range	10 Meters
Noise Control	Active Noise Cancellation
Battery Life (Earbuds)	Up to 8.5 hours (with NC) / Up to 12 hours (without NC)
Battery Life (Total with Case)	Up to 30 hours
Quick Charge	5 min charge for up to 1 hour playback
Charging Time	1 Hour (earbuds)
Water Resistance Level	IPX4 (splashes and sweat resistant)
Audio Driver Type	Dynamic Driver (5 mm)
Frequency Range	20 Hz - 20000 Hz
Control Method	App, Touch
Compatible Devices	Cellphones, Smart Speaker
Item Weight	5.2 Grams (each earbud) / 0.183 ounces (total product)
Product Dimensions	3.43 x 1.5 x 4.75 inches
Material	Plastic

Feature	Detail
Color	Glass Blue
Manufacturer	Sony
UPC	027242931817

7. WHAT'S IN THE BOX

The Sony WF-C710N package includes the following components:

- Wireless Earbuds (WF-C710N)
- Charging Case
- USB Charging Cable
- Hybrid Silicone Earbud Tips (various sizes)
- Operating Instructions
- Quick Setup Guide

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ALL DAY COMFORT

- Small & lightweight
- Ergonomic surface design for a more stable fit

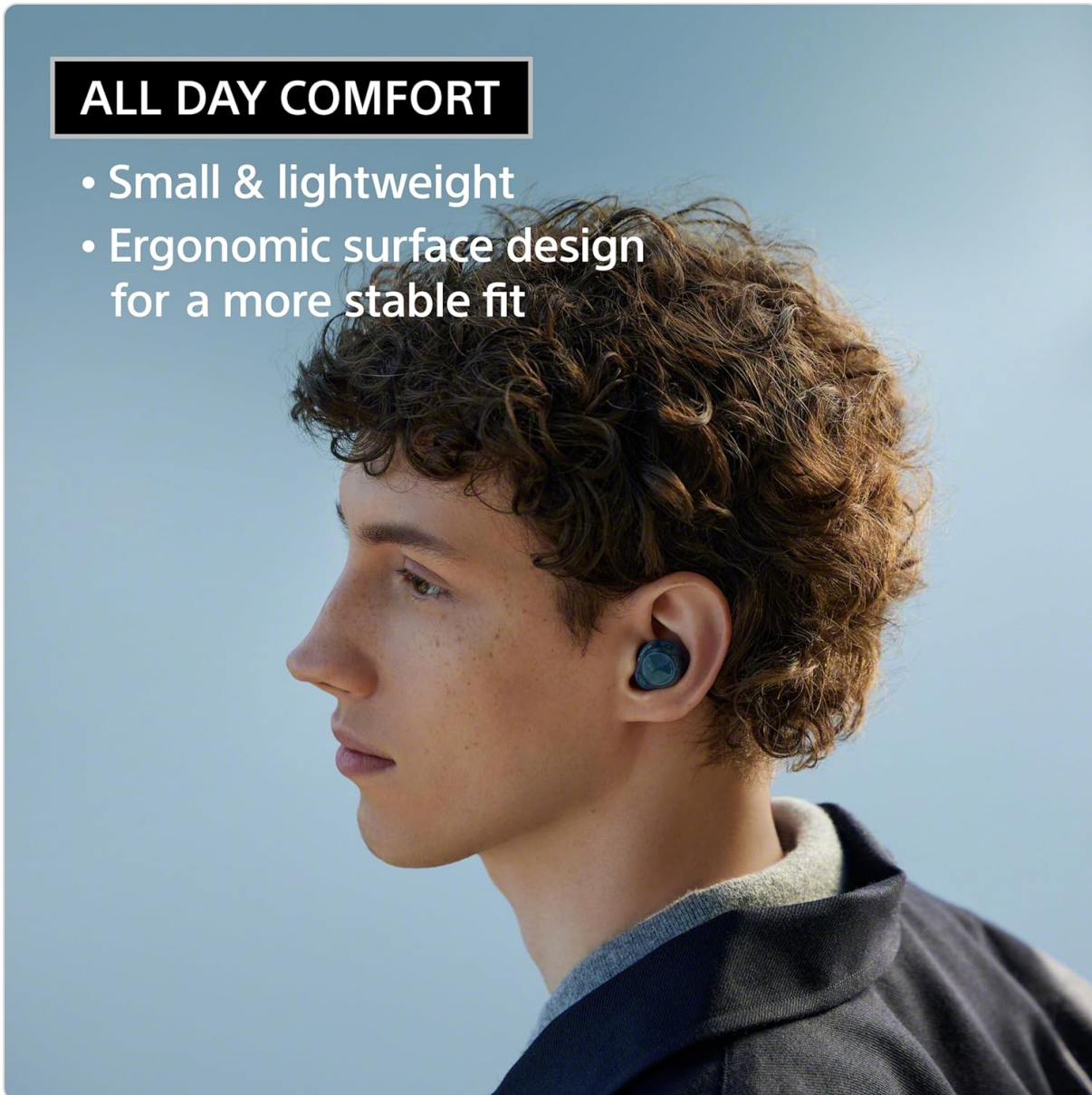


Image: The main components included in the Sony WF-C710N product box: the wireless earbuds, charging case, USB cable, and various ear tip sizes.

8. WARRANTY AND SUPPORT

8.1 Product Warranty

Sony products typically come with a manufacturer's warranty covering defects in materials and workmanship. Please refer to the warranty card included with your

purchase or visit the official Sony support website for specific warranty terms and conditions applicable to your region.

8.2 Customer Support

For further assistance, technical support, or service inquiries, please contact Sony Customer Support or visit their official website:

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- **Sony Official Website:** www.sony.com
- **Sony Support Page:** electronics.sony.com/support
- **Sony Store on Amazon:** [Visit the Sony Store](#)

Always ensure you are visiting official Sony channels for accurate and reliable support.

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Model: WF-C710N/L

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Related Documents - WFC710N/L

	Sony WF-C710N/C710NSA Wireless Noise Canceling Stereo Headset Service Manual Service manual for the Sony WF-C710N and WF-C710NSA wireless noise canceling stereo headsets (Model YY2986). Details model identification, regional variations, and parts list.
	Sony WF-C710N Wireless Noise Canceling Stereo Headset Help Guide Comprehensive help guide for the Sony WF-C710N Wireless Noise Canceling Stereo Headset, covering setup, Bluetooth connection, operation, troubleshooting, and maintenance. Learn how to use your WF-C710N headphones effectively.
	Sony WF-C710N/C710NSA YY2986 Wireless Noise Canceling Stereo Headset Service Manual Comprehensive service manual for the Sony WF-C710N/C710NSA wireless noise-canceling stereo headset, model YY2986. Includes details on model identification, regional variations, color options, service policy, and a detailed parts list with component descriptions and regional applicability.
	Sony WF-C710N Wireless Noise Canceling Stereo Headset Reference Guide This reference guide provides essential information for the Sony WF-C710N Wireless

	Noise Canceling Stereo Headset, including safety precautions, charging instructions, technical specifications, and regulatory compliance details for optimal use and maintenance.
	Sony WF-C710N YY2986 Wireless Noise Canceling Stereo Headset - Reference Guide Reference guide for the Sony WF-C710N YY2986 Wireless Noise Canceling Stereo Headset, covering safety, charging, specifications, and usage information.
	Sony WF-C710N Wireless Noise Canceling Stereo Headset Reference Guide Official reference guide for the Sony WF-C710N Wireless Noise Canceling Stereo Headset, detailing specifications, safety precautions, usage instructions, and compliance information.

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Anonymous

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

SONY WFC710N/L

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