Apple EarPods with USB-C Connector

# Apple EarPods with USB-C Plug Instruction Manual

Model: EarPods with USB-C Connector (MTJY3AM/A)

## Introduction



Image: The Apple EarPods with USB-C Plug, featuring the ergonomic earbud design and integrated cable.

The Apple EarPods with USB-C Plug are designed to provide high-quality audio and convenient control for your compatible devices. Unlike traditional circular earbuds, the design of these EarPods is shaped by the geometry of the ear, aiming for a comfortable fit for a wide range of users. The speakers are engineered to maximize sound output and minimize sound loss, ensuring clear audio reproduction.

These EarPods feature an integrated in-line remote and microphone, allowing you to manage music playback, video control, and phone calls directly from the cord. They are compatible with all devices that have a USB-C connector and support iOS 10 or later, including iPod touch, iPad, and iPhone models, as well as iPad models with iPadOS.

### Key Features

- **Superior Comfort:** Ergonomic design based on ear geometry for a comfortable fit.
- **High-Quality Audio:** Engineered speakers for maximized sound output and minimal sound loss.
- **Built-in Remote:** Control volume, music/video playback, and calls with ease.
- **Integrated Microphone:** Clear voice capture for calls, FaceTime, and Siri.
- **USB-C Connectivity:** Compatible with a wide range of modern devices.

## Setup

### Connecting Your EarPods

To begin using your Apple EarPods, simply plug the USB-C connector into the USB-C port on your compatible device. The EarPods are designed for immediate use without requiring additional drivers or software installation.



Image: The USB-C plug of the Apple EarPods, ready for connection to a compatible device.

Ensure the connector is fully inserted into the device's port for a secure connection and optimal audio performance. If your device has multiple ports, use any available USB-C port.

## Operating Your EarPods

### Wearing the EarPods

Gently place each EarPod into the corresponding ear (Left 'L' into the left ear, Right 'R' into the right ear). The unique design is intended to rest comfortably within the ear canal without requiring a deep insertion. Adjust them slightly until you achieve a comfortable and stable fit.


R




Image: Individual Apple EarPods, indicating left ('L') and right ('R') for proper placement in each ear.

Advertisements

### Using the In-Line Remote and Microphone

The in-line remote provides convenient control over your audio and calls. It is located on the right earbud cord.



Image: The in-line remote control of the Apple EarPods, featuring volume buttons and a central control button for media and calls.

- **Volume Control:** Press the **+** button to increase volume, and the **-** button to decrease volume.
- **Play/Pause Music or Video:** Press the center button once.
- **Skip Forward:** Press the center button twice quickly.
- **Skip Backward:** Press the center button three times quickly.
- **Fast Forward:** Press the center button twice quickly and hold the second press.
- **Rewind:** Press the center button three times quickly and hold the third press.
- **Answer/End Call:** Press the center button once.
- **Decline Incoming Call:** Press and hold the center button for about two seconds, then release. Two low beeps will confirm the call was declined.
- **Switch to Incoming Call or Held Call:** Press the center button once. Press again to switch back.
- **Activate Siri:** Press and hold the center button until you hear a chime.

The integrated microphone is located on the back of the in-line remote. Ensure it is not obstructed for clear voice transmission during calls or when using voice commands.

## Maintenance

Proper care helps extend the lifespan of your EarPods and maintain audio quality.

- **Cleaning:** Gently wipe the EarPods and cable with a soft, dry, lint-free cloth. Avoid using harsh chemicals or abrasive materials. Do not submerge the EarPods in water.

- **Storage:** When not in use, store your EarPods in a clean, dry place. Avoid wrapping the cable too tightly to prevent damage.
- **Avoid Moisture:** The EarPods are not water-resistant. Protect them from liquids, excessive humidity, and extreme temperatures.
- **Handle with Care:** Avoid pulling on the cable to disconnect the EarPods from your device. Always grasp the USB-C plug directly.

## Troubleshooting

If you encounter issues with your EarPods, try the following steps:

- **No Sound or Low Volume:**
  - Ensure the USB-C plug is fully inserted into your device.
  - Check your device's volume settings and ensure it is not muted.
  - Test the EarPods with another compatible device to rule out a device-specific issue.
  - Inspect the EarPods and cable for any visible damage.
- **Microphone Not Working:**
  - Ensure the microphone on the in-line remote is not covered or obstructed.
  - Verify your device's microphone settings are correctly configured to use the EarPods.
  - Test the microphone with another application or device.
- **Remote Control Not Responding:**
  - Ensure the EarPods are securely connected to your device.
  - Restart your device and try again.
  - Confirm your device's operating system is up to date.

If problems persist, contact Apple Support for further assistance.

## Specifications

| Feature | Detail |
|---|---|
| Brand | Apple |
| Model Name | EarPods with USB-C Connector |
| Model Number | MTJY3AM/A |
| Connectivity Technology | Wired (USB-C) |
| Ear Placement | On Ear (In-ear style) |
| Form Factor | In Ear |
| Impedance | 32 ohm |
| Control Type | Media Control |
| Additional Features | Integrated Remote Control, Lightweight, Microphone Included, Volume Control |
| Compatible Devices | Cellphones, Laptops, Tablets with USB-C port and iOS 10+ / iPadOS |
| Item Weight | 1.12 ounces |
| Color | White |
| Water Resistance Level | Not Water Resistant |

## Warranty and Support

## Warranty Information

Your Apple EarPods with USB-C Plug come with a **1-year manufacturer's warranty**. This warranty covers defects in materials and workmanship under normal use. For specific terms and conditions, please refer to the warranty documentation included with your product or visit the official Apple support website.

## Customer Support

For additional support, technical assistance, or service inquiries, please visit the official Apple Support website or contact Apple customer service directly. You can find detailed support resources, FAQs, and contact information at support.apple.com.

© 2026 Apple Inc. All rights reserved.

## Related documents

EarPods with USB-C Connector



RELATED DOCUMENT

### BOUTOP LHC1 USB-C to Lightning Audio Adapter User Manual

User manual for the BOUTOP LHC1 USB-C to Lightning audio adapter, detailing compatibility with Apple devices like MacBooks, iPads, and iMacs, specifications, and usage...

View document →



RELATED DOCUMENT

### Cennik Urządzeń T-Mobile: Smartfony, Smartwatche i Więcej na Raty

Poznaj aktualny cennik T-Mobile na urządzenia mobilne, smartfony, smartwatche, tablety i laptopy. Sprawdź ceny na raty 0% oraz w pełnej cenie. Oferta dla konsumentów.

View document →




RELATED DOCUMENT

### Catálogo de Canjes 2022: Productos y Ofertas con CMR Puntos

Descubre el catálogo de canjes 2022 de CMR Puntos, ofreciendo una amplia variedad de productos de marcas como Falabella, Tottus y Homecenter Sodimac. Canjea tus puntos po...

View document →



RELATED DOCUMENT

### Apple EarPods

View document →



RELATED DOCUMENT

### Apple EarPods Teardown

View document →



RELATED DOCUMENT

### Apple EarPods Teardown

View document →



RELATED DOCUMENT

### Apple EarPods Teardown

View document →



RELATED DOCUMENT

### Apple EarPods Teardown

View document →

## Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

**Name**

Anonymous

**Email**