pTron

Bassbuds Jade
Gaming TWS Earbuds

User Manual

Control Buttons Description:

Touch Sensitive Area (TSA)

Smart Power On & Pairing:

1. Open the charging case lid, earbuds will Switch On automatically.
2. Wait for 2-3 seconds until L & R earbuds pair to each other.
3. Turn on the Bluetooth on your phone & search "pTron TWS" to connect with the device.

Mode Change:

Touch TSA 4 times quickly on either earbud to change the modes - Game and music.

Note: Earbuds will be in music mode by default.

Smart Power Off:

Touch TSA on both the earbuds for 5 seconds Or Keep both the earbuds into the charging case and close it properly.

Note: TSA stands for Touch Sensitive Area

Connectivity Bluetooth - Automatic:

Just open the charging case, earbuds will Switch On. They will automatically connect to the last connected device (Instant wake & pair technology).

Calling or Music through Mono & Dual Buds:

Mono Bud Use - Just place the right or left earbud back into the charging case and close it properly.
Dual Buds Use - Use left & right earbuds together.

Voice Assistant Activation:

Touch TSA on left earbud for 2-3 seconds, 'didi' sound indicates that voice assistant is activated.

Call & Music Functions:

Answer/Hangup a Phone Call - Touch TSA on either earbud once.
Music Play/Pause - Touch TSA on either earbud once.
Next Song - Touch TSA thrice on either earbud
Previous Song - Touch TSA twice on either earbud.

Note: TSA stands for Touch Sensitive Area.

Charging the Earbuds:

1. Place both the earbuds into the charging case properly and close the lid. Earbuds will power off automatically.
2. The Green LED indicator on the charging case is permanently ON during charge. LED indicator will turn off when earbuds are fully charged.

Charging the Case:

1. Connect the C-Type cable to the case and the USB end to a 5V power source.
2. Red LED indicator will keep blinking during the charging. When fully charged Red light will go steady.
3. Remove it from the power supply.

Troubleshooting:

Scenario 1 : One Earbud is Not Working

1. Place both the earbuds in the charging case and close it properly.
2. Take out both the earbuds together from the charging case.
3. Wait until L & R earbud pair to each other. After successful matching, only 1 earbud will flash Blue & Red LED light.
4. Turn ON the Bluetooth on your phone, search for "pTron TWS" & connect.

Troubleshooting:

Scenario 2 : Earbuds Not Connecting/Scanning

1. Place both the earbuds in the charging case and close it properly.
2. Take out both the earbuds together from the charging case.
3. Restart your Bluetooth device or phone.
4. Now, search for " pTron TWS" on your Bluetooth device & connect.

Troubleshooting:

Scenario 3 : Earbuds Disconnecting During a Phone Call

1. Charge earbuds 100% before use.
2. Restart the earbuds and reconnect with your device.

Disclaimer: