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› OPPO Enco Air2i True Wireless Earbuds User Manual

OPPO Enco Air2i

OPPO Enco Air2i True Wireless Earbuds User Manual

Model: Enco Air2i (ETE41 & ETE42)

1. INTRODUCTION

Thank you for choosing the OPPO Enco Air2i True Wireless Earbuds. This manual provides detailed instructions on how to set up, operate, maintain, and troubleshoot your earbuds to ensure optimal performance and a satisfying audio experience. Please read this manual carefully before using the product.

2. WHAT'S IN THE BOX

Upon unboxing your OPPO Enco Air2i True Wireless Earbuds, please verify that all the following items are included:

- OPPO Enco Air2i True Wireless Earbuds (Left and Right)
- Charging Case
- USB Type-C Charging Cable (not explicitly listed in box contents, but standard for such devices)
- Ear Cushions (various sizes)
- User Manual (this document)

3. PRODUCT OVERVIEW

The OPPO Enco Air2i earbuds are designed for comfort and high-quality audio. Familiarize yourself with the components and key features.

Unique Bass Booster

Dynamic Sound Waves

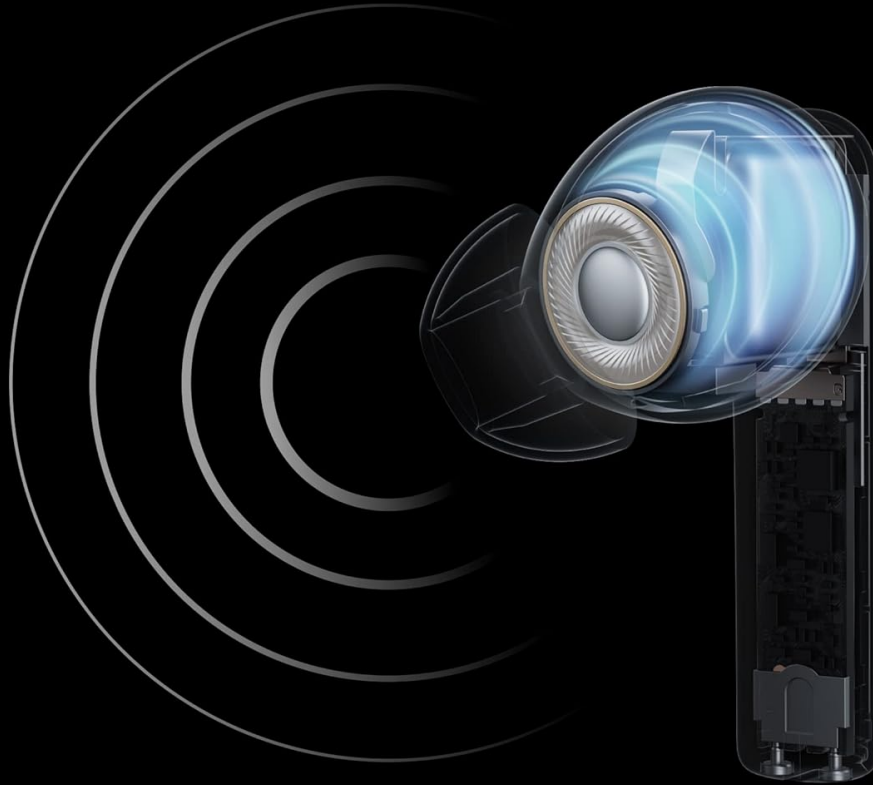


Figure 3.1: Overview of OPPO Enco Air2i Earbuds and their main features.

Dynamic Sound Waves

Unique Bass Booster

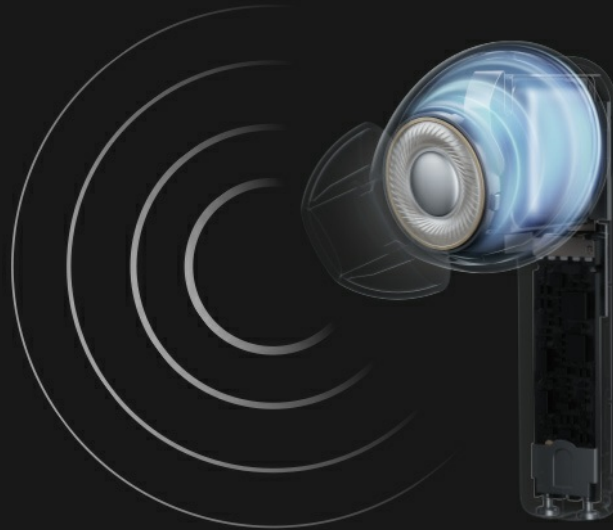


Figure 3.2: OPPO Enco Air2i earbuds and charging case.

10mm Large Titanized Driver

Designed for Powerful, Rhythmic Bass



Figure 3.3: Internal view of the 10mm Large Titanized Driver.



Figure 3.4: Enco Live Stereo Sound Effects with Bass Boost and Clear Vocals.

4. SETUP

4.1 Charging the Earbuds and Case

Before first use, fully charge the earbuds and charging case. Place the earbuds into the charging case and close the lid. Connect the charging case to a power source using a USB Type-C cable.

- A full charge provides up to 28 hours of total playback time with the charging case.
- The earbuds support fast charging: 10 minutes of charge provides approximately 1 hour of playtime.

Non-stop Music

Up to 28 Hours of Audio Playback



Figure 4.1: Up to 28 hours of audio playback.

4.2 Pairing with a Device

1. Ensure the earbuds are in the charging case and the case has sufficient battery.
2. Open the charging case. The indicator light on the case will flash, indicating the earbuds are in pairing mode.
3. On your device (smartphone, tablet, laptop), go to Bluetooth settings and turn on Bluetooth.
4. Search for available devices and select "OPPO Enco Air2i" from the list.
5. Once connected, the indicator light will turn off, and you will hear a confirmation tone.

The earbuds feature Bluetooth 5.2 for a stable and efficient connection.

Binaural Low-latency with Bluetooth® 5.2 Transmission

More Stable Bluetooth Connection



Figure 4.2: Bluetooth 5.2 for stable connection.

5. OPERATING INSTRUCTIONS

5.1 Touch Controls

The OPPO Enco Air2i earbuds feature intuitive touch controls on each earbud. The touch-sensitive area is located on the upper part of the earbud stem.

Simple Touch Control

More Sensitive Touch Area



Double tap

Play music: Next track
Call: Answer/Hang up the call
Camera control: Take a photo



Triple tap

Previous Track



Touch and hold

The left earbud for 1s: Volume down
The right earbud for 1s: Volume up
Both earbuds for 4s when wearing the earbuds: Enter pairing mode

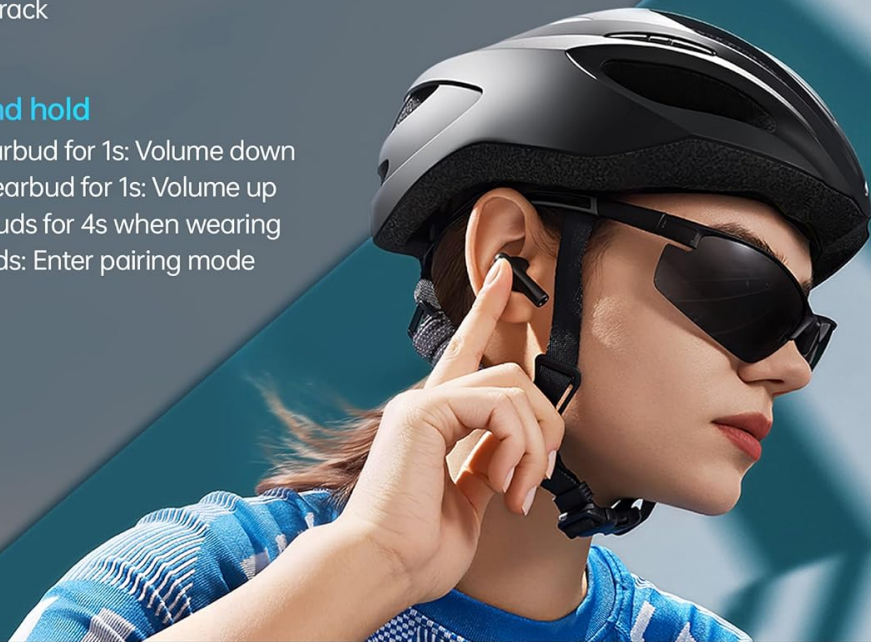


Figure 5.1: Simple Touch Control functions.

- **Double Tap:** Play/Pause music, Answer/Hang up calls, Take a photo (when camera control is enabled).
- **Triple Tap:** Previous track.
- **Touch and Hold (Left Earbud for 1s):** Volume down.
- **Touch and Hold (Right Earbud for 1s):** Volume up.
- **Touch and Hold (Both Earbuds for 4s, when wearing):** Enter pairing mode.

5.2 Calls and Music Playback

After pairing, you can use your earbuds for calls and music. The AI Deep Noise Cancellation feature helps ensure clear calls even in noisy environments.

Up to 28 Hours of Audio Playback

Non-stop Music



Figure 5.2: AI Deep Noise Cancellation for clear calls.

5.3 Game Mode

Activate Game Mode for ultra-low latency, providing a smoother and more synchronized audio experience during gaming.

IPX4 Water Resistance

Higher Durability with Daily Protection



Figure 5.3: 80ms Ultra-low Game Latency.

6. MAINTENANCE

6.1 Cleaning

- Regularly clean the earbuds, ear tips, and charging contacts with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Ensure no moisture enters the openings.

6.2 Storage

- Always store the earbuds in their charging case when not in use to protect them and keep them charged.
- Store in a cool, dry place away from extreme temperatures.

6.3 Water Resistance

The earbuds are IPX4 water resistant, meaning they are protected against splashing water from any direction. This makes them suitable for workouts or light rain, but they are not designed for swimming or showering. Do not submerge the earbuds in water.

Game Mode

Ultra-low Game Latency for a Smoother Experience



Figure 6.1: IPX4 Water Resistance.

7. TROUBLESHOOTING

If you encounter issues with your OPPO Enco Air2i earbuds, try the following solutions:

- **Earbuds not pairing:**

Ensure the earbuds are charged and in pairing mode (indicator light flashing). Turn off and on Bluetooth on your device. Try forgetting the device in your Bluetooth settings and re-pairing.

- **No sound from one earbud:**

Place both earbuds back into the charging case, close the lid, wait a few seconds, then open it again. Check if both earbuds are charged.

- **Charging issues:**

Ensure the charging cable and adapter are working correctly. Clean the charging contacts on both the earbuds and the case.

- **Low volume or poor sound quality:**

Adjust the volume on your device. Ensure the ear tips are properly sealed in your ear canal. Clean any debris from the earbud nozzles.

- **Earbuds frequently disconnect:**

Ensure you are within the Bluetooth range of your device. Avoid environments with strong electromagnetic interference.

If the problem persists, refer to the official OPPO support website or contact customer service.

8. SPECIFICATIONS

Feature	Specification
Model Name	Enco Air2i
Model Number	ETE41 & ETE42
Brand	OPPO
Color	White
Ear Placement	In Ear
Form Factor	In Ear
Bluetooth Version	5.2
Wireless Technology	Bluetooth
Battery Average Life	Up to 28 Hours (with charging case)
Fast Charging	Yes (10 Min Charge = 1 Hr Playtime)
Control Method	Touch
Water Resistance Level	IPX4 (Water Resistant)
Audio Driver Type	Dynamic Driver
Material	Plastic
Item Weight	30 Grams
Compatible Devices	Laptops, PCs, Smartphones, Tablets

9. WARRANTY AND SUPPORT

9.1 Warranty Information

The OPPO Enco Air2i True Wireless Earbuds come with a **1-year brand warranty** from the date of purchase. This warranty covers manufacturing defects. Please retain your proof of purchase for warranty claims. For detailed warranty terms and conditions, please refer to the official OPPO website or contact your local OPPO service center.

9.2 Customer Support

For further assistance, technical support, or service inquiries, please contact OPPO customer support through their official channels:

- **Official OPPO Website:** www.oppo.com
- **Importer Contact:** Oppo Mobiles India Private Limited, 5th Floor, Tower-B, Building No. 8, DLF Cyber City, Gurugram, Haryana-122002, India
- **Manufacturer Contact:** Guangdong Oppo Mobile Telecommunications Corp, Ltd., NO.18, HAIBIN ROAD, WUSHA, CHANGAN, DONGUAN, GUANGDONG, China