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## Portronics Harmonics Twins S16

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# Portronics Harmonics Twins S16 TWS Earbuds User



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## INTRODUCTION

Thank you for choosing the Portronics Harmonics Twins S16 TWS Earbuds. This manual provides essential information for setting up, operating, and maintaining your earbuds to ensure optimal performance and longevity. Please read this manual thoroughly before use.

## PACKAGE CONTENTS

- Smart TWS Earbuds (2N)
- Charging Cable (Type-C)
- User Documentation (1N)

## PRODUCT OVERVIEW

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The Portronics Harmonics Twins S16 are true wireless stereo (TWS) earbuds designed for a superior audio experience. They feature 10mm drivers for deep bass and clear sound, Bluetooth 5.3 for stable connectivity, and a transparent charging case with an LED battery display. The earbuds are lightweight and IPX5 water-resistant, making them suitable for various activities.



Image: Portronics Harmonics Twins S16 TWS Earbuds in their charging case.

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## GETTING STARTED

### 1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case. Connect the provided Type-C cable to the charging port on the case and a compatible USB power source. The LED display on the case will show the battery percentage during charging.



Image: The charging case with a Type-C cable connected, illustrating the charging process and 24-hour playtime capability.

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## 2. Powering On/Off

- **Power On:** Open the charging case, and the earbuds will automatically power on. Alternatively, long-press the touch area on both earbuds for a few seconds.
- **Power Off:** Place the earbuds back into the charging case and close the lid. They will automatically power off and begin charging. Alternatively, long-press the touch area on both earbuds for a few seconds until you hear a power-off prompt.

## 3. Bluetooth Pairing

1. Ensure the earbuds are charged and powered on.
2. Open the charging case. The earbuds will enter pairing mode, indicated by a flashing LED light on the earbuds.
3. On your device (smartphone, tablet, etc.), enable Bluetooth and search for available devices.
4. Select "Portronics Harmonics Twins S16" from the list of devices.
5. Once connected, you will hear a confirmation prompt, and the LED light on the earbuds will stop flashing.



#### 4. Wearing the Earbuds

Gently insert the earbuds into your ears, ensuring a snug and comfortable fit. Adjust them until they feel secure. The lightweight design is intended for prolonged wear comfort.



Image: An earbud shown with feathers, emphasizing its lightweight and comfortable design.

#### OPERATING THE EARBUDS

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Image: A visual guide to the touch controls on both the left and right earbuds.

| Action       | Left Earbud                      | Right Earbud                     |
|--------------|----------------------------------|----------------------------------|
| Single Click | Pick/End Calls, Play/Pause Music | Pick/End Calls, Play/Pause Music |
| Double Click | Previous Track Song              | Next Track Song                  |
| Triple Press | Activate Music Mode              | Activate Gaming Mode             |
| Long Press   | Call Reject, Voice Assistant     | Call Reject, Voice Assistant     |

Music Mode & Gaming Mode

The earbuds offer dual modes optimized for different audio experiences. Triple press the left earbud to activate Music Mode for rich audio, or triple press the right earbud to activate Gaming Mode for low-latency performance.

Digital Battery Display



Image: The charging case displaying the battery percentage on its LED screen.

## CARE AND MAINTENANCE

### Cleaning

Regularly clean your earbuds and charging case with a soft, dry, lint-free cloth. Avoid using harsh chemicals or abrasive materials. For the ear tips, you may gently wipe them with a slightly damp cloth and



The earbuds are rated IPX5 water-resistant, meaning they can withstand splashes and sweat. They are not designed for submersion in water. Avoid exposing them to heavy rain or showering. Ensure the earbuds are dry before placing them back in the charging case to prevent damage.

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Image: Earbuds with water droplets, indicating their IPX5 sweatproof, rainproof, and splashproof capabilities.

## Storage

When not in use, store the earbuds in their charging case to protect them from dust and physical damage.



TROUBLESHOOTING

- Earbuds not pairing:** Ensure both earbuds are powered on and have sufficient charge. Turn off Bluetooth on your device and turn it back on. Try resetting the earbuds by placing them in the case, closing the lid, and then reopening.
- Only one earbud working:** Place both earbuds back into the charging case, close the lid, and then take them out again. This often re-syncs them.
- No sound:** Check the volume level on your connected device. Ensure the earbuds are properly paired and selected as the audio output.
- Charging issues:** Verify the Type-C cable is securely connected to both the case and the power source. Ensure the charging pins on the earbuds and inside the case are clean and free of debris.
- Low volume/poor sound quality:** Ensure the ear tips are correctly sized and provide a good seal in your ear. Clean any earwax or debris from the earbud speakers.

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SPECIFICATIONS

| Feature            | Detail                                    |
|--------------------|-------------------------------------------|
| Model Name         | Harmonics Twins S16                       |
| Model Number       | POR-2228                                  |
| Connectivity       | Bluetooth v5.3                            |
| Bluetooth Range    | 10 Metres                                 |
| Driver Size        | 10mm                                      |
| Playtime           | Up to 24 Hours (with charging case)       |
| Charging Port      | Type-C                                    |
| Water Resistance   | IPX5 (Sweatproof, Rainproof, Splashproof) |
| Control Method     | Touch                                     |
| Battery Type       | Lithium Polymer                           |
| Item Weight        | 100 Grams                                 |
| Product Dimensions | 11.5 x 9 x 4.5 cm                         |
| Manufacturer       | Portronics                                |
| Country of Origin  | India                                     |



Image: Exploded view of an earbud, highlighting the 10mm bass driver for rich sound.

## WARRANTY AND SUPPORT

Portronics products are designed for reliability and performance. For warranty information and support, please refer to the official Portronics website or contact their customer service.

- **Customer Service:** 9555-245-245
- **Manufacturer Address:** Portronics Digital Pvt Ltd, Unit No. 1082-1090, 10th Floor, Block-B, Vegas, Dwarka, Sec-14, New Delhi-110075, India.

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Anonymous

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you@example.com

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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