

[Manuals.plus](#) /

› [Shokz](#) /

› Shokz OpenRun Pro 2 Bone Conduction Headphones User Manual

Shokz OpenRun Pro 2

Shokz OpenRun Pro 2 Bone Conduction Headphones User Manual

Model: OpenRun Pro 2

1. INTRODUCTION

Welcome to the Shokz OpenRun Pro 2 Bone Conduction Headphones user manual. This guide provides detailed instructions on how to set up, operate, maintain, and troubleshoot your new headphones. The OpenRun Pro 2 features DualPitch technology, combining bone and air conduction for clear, powerful sound, an open-ear design for situational awareness, and a secure, comfortable fit for active lifestyles.



Image: A man hiking outdoors, wearing Shokz OpenRun Pro 2 headphones, demonstrating the open-ear design for situational awareness.

2. WHAT'S IN THE BOX

Your Shokz OpenRun Pro 2 package includes the following items:

- OpenRun Pro 2 Earphone Body
- USB-C Charging Cable
- Protective Case
- Silver Reflective Strips
- Instruction Manual

OPENFIT



OpenRun Pro 2 Headphones

OPENDOTS ONE



Protective Case

OPENFIT 2+



USB-C Charging Cable

OPENFIT AIR



Silver Reflective Strips

3. SETUP

3.1. Power On/Off

1. **To Power On:** Press and hold the power button for 2 seconds until the LED flashes blue.
2. **To Power Off:** Press and hold the power button for 3 seconds until the LED flashes red.

Video: Demonstrates how to power on and off the OpenRun Pro 2 headphones, check battery level, adjust volume, and control music playback.

3.2. Initial Pairing

1. Ensure the headphone is powered off.
2. Press and hold the power button until the LED flashes red and blue alternately, and you hear "pairing" in the headphones.
3. On your device, open Bluetooth settings and select "OpenRun Pro 2 by Shokz" to connect.

3.3. Dual Device Connection

The OpenRun Pro 2 supports connecting to two devices simultaneously. Follow these steps:

1. Ensure the headphone is powered off.
2. Press and hold the power button until the LED flashes red and blue alternately, and you hear "pairing".
3. Press and hold the multi-function button and the power button simultaneously until you hear a voice prompt indicating that the dual device connection is enabled.
4. On your first device, tap on the list of paired Bluetooth devices and select "OpenRun Pro 2 by Shokz" to connect and pair.
5. Press and hold the power button to turn off the headphone.
6. Press and hold the power button again until the LED flashes red and blue alternately to enter pairing mode.
7. Switch on the second Bluetooth device and select "OpenRun Pro 2 by Shokz" to connect and pair.
8. Press and hold the power button to turn off the headphone.
9. Press and hold the power button until the LED flashes blue, indicating the reboot has completed. The headphone should now connect to two devices.

Video: Detailed steps on how to connect the OpenRun Pro 2 headphones to two devices simultaneously.

3.4. Fit Guide

To ensure optimal sound and comfort, it's important to choose the correct size and wear your OpenRun Pro 2 headphones properly.

1. Use a flexible tape measure to measure from behind your left ear to behind your right ear, across the back of your head.
2. If your measurement is 23.5 cm (9.25 inches) or more, the standard size is the best fit.
3. If your measurement is less than 23.5 cm (9.25 inches), the mini size is the best fit.
4. Your headphones should feel secure, with the transducers resting in front of your ears, not above them.
5. The headband should sit comfortably along the back of your neck, not too high on your head. There should be a small gap between the headband and your head. If there is no space, the headphones are too small.

Video: Guide to choosing the correct size (standard vs. mini) for OpenRun Pro 2 headphones and proper wearing

4. OPERATING INSTRUCTIONS

4.1. Basic Controls

- **Check Battery Level:** Click the volume up (+) or volume down (-) button in standby mode.
- **Change Volume:** Click the volume up (+) or volume down (-) button while playing music.
- **Play/Pause Music:** Click the multi-function button.
- **Next Song:** Double-click the multi-function button while playing music.
- **Previous Song:** Triple-click the multi-function button while playing music.

4.2. Call Management

- **Answer a Call:** Click the multi-function button when a call comes in.
- **End a Call:** Click the multi-function button during the call.
- **Reject a Call:** Press and hold the multi-function button for 2 seconds when a call comes in.
- **Mute a Call:** Press and hold the volume up (+) button and the volume down (-) button simultaneously for 2 seconds during a call.

4.3. Voice Assistant

To wake the voice assistant, press and hold the multi-function button for 2 seconds. (Actual time may vary by device).

4.4. EQ Modes

To switch EQ modes, press and hold both the Power/Volume + button and the Volume - button while music is playing until you hear a beep. The Shokz App also allows for EQ customization.



Image: Table illustrating the sound quality and sound leakage suppression for Standard and Private EQ modes.

4.5. Voice Prompt Language

To switch the voice prompt language, double-click the multi-function button while the headphone is in pairing mode. You may choose among Chinese Mandarin, English, Japanese, and Korean.

Video: Demonstrates various operating controls including power, volume, music playback, call management, voice assistant, EQ modes, and changing voice prompt language.

5. MAINTENANCE

5.1. Cleaning

Regularly clean your headphones with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials.

5.2. Water Resistance

The OpenRun Pro 2 has an IP55 water resistance rating, making it resistant to sweat, light rain, and splashes. However, it is not designed for submersion in water. Ensure the charging port is dry before charging.



Image: Shokz OpenRun Pro 2 headphones with water droplets, highlighting its IP55 water resistance.

6. TROUBLESHOOTING

6.1. Factory Reset

If you experience persistent issues with your OpenRun Pro 2 headphones, a factory reset may resolve the problem. This will clear all paired devices and settings.

1. Ensure the headphone is powered off.
2. Click to ignore the headphones in the Bluetooth settings of your mobile phone.
3. Press and hold the power button until the LED flashes red and blue alternately, and you hear "pairing".
4. Press and hold all three buttons (Power/Volume +, Volume -, Multi-function) simultaneously for 5 seconds until the headphone broadcasts a prompt.
5. Power off the headphone. The headphone has now been reset and can be paired again.

Video: Instructions on how to perform a factory reset on the OpenRun Pro 2 headphones.

7. SPECIFICATIONS

Feature	Specification
Model Name	OpenRun Pro 2
Manufacturer Model Number	SHOKZ S820
Connectivity Technology	Wireless (Bluetooth 5.3)
Ear Placement	Open-Ear

Headphone Style	Open-Ear
Noise Control	None
Impedance	8 Ohms
Continuous Use Time	12 Hours
Charging Port	USB-C
Water Resistance Level	IP55 (Water Resistant)
Product Weight	30.3 grams
Product Dimensions	12.4 x 4.52 x 10 cm
Material	Silicone, Nickel Titanium Alloy, Plastic
Included Components	OpenRun Pro 2 Earphone Body, USB-C Cable, Silver Reflective Strips, Protective Case, Instruction Manual

8. WARRANTY AND SUPPORT

For warranty information, technical support, or customer service inquiries, please visit the official Shokz website or contact your local distributor. Keep your purchase receipt for warranty claims.