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› JBL Tune Beam 2 Wireless Earbuds User Manual

JBL JBLTBEAM2TQE

JBL Tune Beam 2 Wireless Earbuds User Manual

Model: JBL Tune Beam 2 (JBLTBEAM2TQE)

1. INTRODUCTION

This manual provides essential information for the proper use and maintenance of your JBL Tune Beam 2 Wireless Earbuds. Please read it thoroughly before using the product.

What's in the Box

The JBL Tune Beam 2 package includes the following components:

- 1 pair of JBL Tune Beam 2 Earbuds
- 1 Charging Case
- 1 USB Type-C Charging Cable
- 3 sizes of Ear Tips (S, M, L)
- 1 Warranty/Warnings Booklet

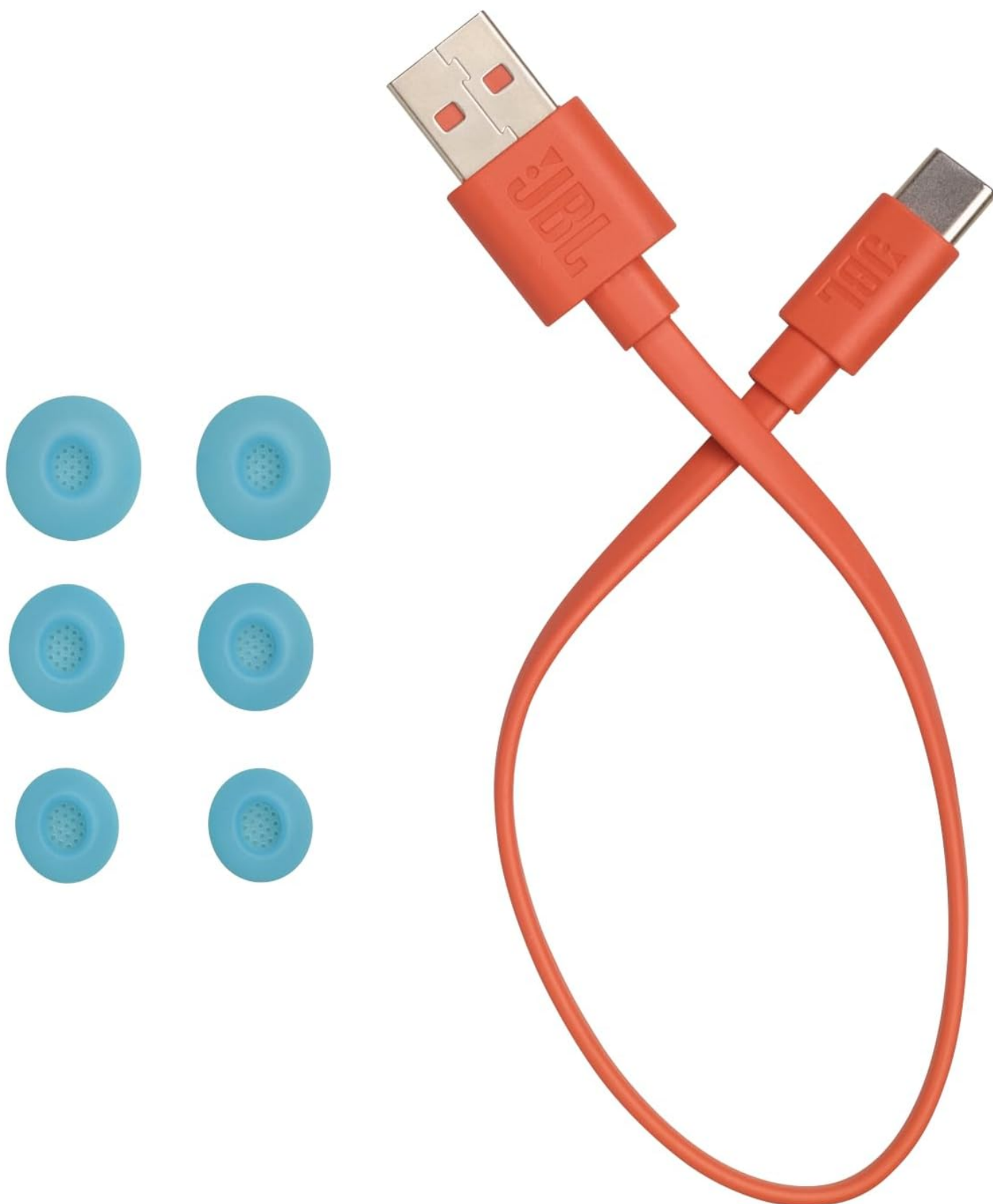


Image: The JBL Tune Beam 2 earbuds, charging case, USB-C charging cable, and three pairs of ear tips.

2. SETUP

2.1 Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case. Connect the provided USB Type-C cable to the charging case and a power source. The charging indicators on the case will show the charging status.

- Ensure the earbuds are placed correctly in the charging case.

- A full charge provides up to 10 hours of listening time with Active Noise Cancelling (ANC) on, and an additional 30 hours from the charging case. With ANC off, you get up to 12 hours from the earbuds and 36 hours from the case.



Image: The turquoise JBL Tune Beam 2 charging case, indicating its design.

2.2 Pairing with a Device

To connect your JBL Tune Beam 2 earbuds to a Bluetooth device:

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, computer), enable Bluetooth and search for available devices.
3. Select "JBL Tune Beam 2" from the list of detected devices to establish the connection.
4. For Android 6.0+ devices, Fast Pair is supported for quick connection. For Windows 10 v1803+ devices, Microsoft Swift Pair is supported.



Image: JBL Tune Beam 2 earbuds in their charging case, ready for connection.

2.3 JBL Headphones App

Enhance your listening experience by downloading the JBL Headphones App. The app allows you to:

- Customize audio settings and equalizer.
- Control Adaptive Noise Cancelling and Smart Ambient modes.
- Manage touch controls.
- Receive software updates.

3. OPERATING INSTRUCTIONS

3.1 Wearing the Earbuds

Select the ear tips that provide the best fit and seal for optimal sound quality and noise cancellation. Insert the earbuds into your ears and twist gently to secure them.



ADAPTIVE NOISE CANCELLING WITH **SMART AMBIENT**

Image: A person wearing a turquoise JBL Tune Beam 2 earbud, demonstrating proper fit.

3.2 Touch Controls

The JBL Tune Beam 2 earbuds feature touch controls on each earbud. Functions can be customized via the JBL Headphones App.

Default Touch Controls

Action	Function
Single Tap (Left/Right)	Play/Pause, Answer Call
Double Tap (Right)	Next Track
Double Tap (Left)	Previous Track
Triple Tap (Left/Right)	Voice Assistant
Long Press (Left/Right)	ANC/Ambient Sound Mode Toggle, Reject Call

3.3 Active Noise Cancelling (ANC) and Smart Ambient

Your earbuds feature Adaptive Noise Cancelling to reduce external distractions and Smart Ambient technology to allow you to hear your surroundings when needed.

- **Adaptive Noise Cancelling:** Filters out ambient noise for an immersive listening experience.
- **Smart Ambient:** Allows you to hear your surroundings without removing the earbuds, useful for awareness in busy environments.

Toggle between these modes using the touch controls or through the JBL Headphones App.

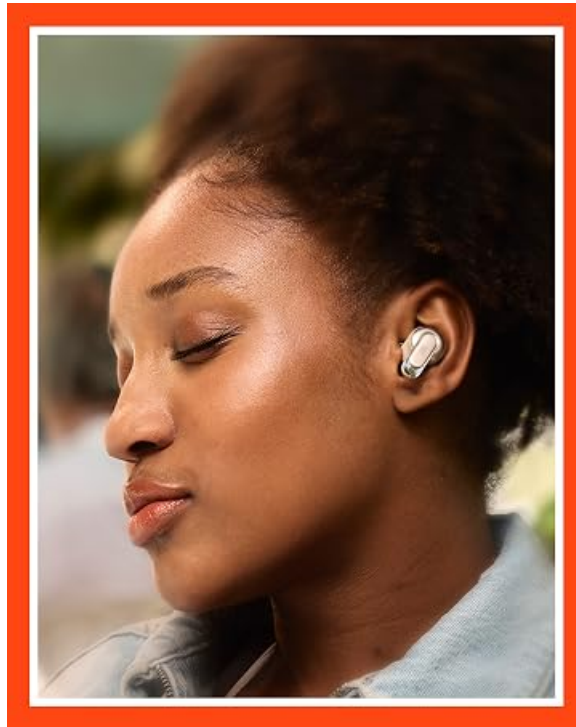


Image: A close-up of an earbud in an ear, highlighting its design for noise isolation.

3.4 Making and Receiving Calls

The earbuds are equipped with 6 microphones to ensure clear call quality, even in noisy environments.

- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Long press on either earbud.

6 MICS FOR PERFECT CALLS AND UP TO 48H OF PLAYTIME



Image: Black JBL Tune Beam 2 earbuds, one outside the charging case, illustrating the design for call clarity.

3.5 Multipoint Connection

The JBL Tune Beam 2 supports multipoint connection, allowing you to seamlessly switch between two Bluetooth devices.

- Pair the earbuds with your first device.
- Put the earbuds back in the case, then open the case to re-enter pairing mode.
- Pair with your second device.
- The earbuds will automatically switch between devices based on audio playback.

4. MAINTENANCE

4.1 Cleaning

Regular cleaning helps maintain optimal performance and hygiene.

- Gently wipe the earbuds and charging case with a soft, dry, lint-free cloth.

- Remove ear tips and clean them with mild soap and water, then dry thoroughly before reattaching.
- Do not use abrasive cleaners or solvents.

4.2 Battery Care

To ensure the best battery life and performance:

- Fully recharge your earbuds at least once every three months.
- Avoid exposing the product to extreme temperatures.
- Battery life depends on usage and settings.

5. TROUBLESHOOTING

Common Issues and Solutions

Problem	Solution
Earbuds not pairing	Ensure earbuds are charged. Place them in the case, close, then open to re-enter pairing mode. Check your device's Bluetooth settings.
No sound from one earbud	Check battery level for both earbuds. Try resetting the earbuds (refer to app for specific instructions). Re-pair with your device.
Poor sound quality	Ensure ear tips provide a good seal. Clean ear tips and earbud grilles. Move closer to your connected device to avoid interference.
ANC not working effectively	Ensure earbuds are properly seated in your ears with a good seal. Adjust ANC settings via the JBL Headphones App.

6. SPECIFICATIONS

Feature	Detail
Model Name	JBL Tune Beam 2
Model Number	JBLTBEAM2TQE
Bluetooth Version	5.0
Frequency Response	20 Hz - 2000 Hz
Impedance	16 Ohms
Sensitivity	104 dB
Battery Life (Earbuds)	Up to 10 hours (ANC on), 12 hours (ANC off)
Total Playback Time (with Case)	Up to 40 hours (ANC on), 48 hours (ANC off)
Water Resistance	Earbuds: IP54 (Dust and Splash Resistant), Case: IPX2
Microphones	6 (for clear calls)
Control Method	Touch, Application
Compatible Devices	Android devices, Windows devices, laptops, phones, tablets

7. WARRANTY AND SUPPORT

7.1 Warranty Information

Your JBL Tune Beam 2 earbuds come with a **2-year warranty**. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects under normal use conditions.

For detailed warranty terms and conditions, refer to the included Warranty/Warnings Booklet or visit the official JBL support website.

7.2 Manufacturer Contact

HARMAN International Industries, Incorporated
8500 Balboa Boulevard, Northridge, CA 91329, USA

For further assistance, product support, or service inquiries, please visit the official JBL website or contact their customer service.

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