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realme C31

realme C31 Smartphone User Manual

Model: C31

INTRODUCTION

This user manual provides comprehensive instructions for the realme C31 smartphone. It covers essential information regarding device setup, operation, maintenance, and troubleshooting to ensure optimal performance and user experience. Please read this manual thoroughly before using your device.

WHAT'S IN THE BOX

Upon unboxing your realme C31, please verify that all the following items are included:

- realme C31 Smartphone
- Power Adapter
- USB Cable
- Quick Start Guide
- SIM Tray Ejector
- Booklet with Warranty Card

SETUP

1. Inserting SIM Cards and MicroSD Card

The realme C31 supports dual SIM cards and a dedicated microSD card for expandable storage. Use the provided SIM tray ejector tool to open the SIM card slot.







Image: Side view of the realme C31, highlighting the location of the SIM card tray on the left side of the device.

1. Locate the small hole on the side of the phone, typically on the left edge.
2. Insert the SIM tray ejector tool into the hole and press gently until the tray pops out.
3. Place your Nano-SIM cards and microSD card into the designated slots on the tray. Ensure the gold contacts face downwards.
4. Carefully push the tray back into the phone until it is flush with the device body.

2. Powering On/Off

- **To Power On:** Press and hold the Power button (located on the right side) until the realme logo appears.
- **To Power Off:** Press and hold the Power button, then select "Power off" from the options displayed on the screen.

3. Initial Setup

Upon first power-on, follow the on-screen prompts to complete the initial setup process. This includes selecting your language, connecting to a Wi-Fi network, setting up your Google account, and configuring security features like fingerprint recognition.

OPERATING YOUR DEVICE

1. Basic Navigation

The realme C31 features a 16.56 cm (6.52 Inch) HD display with a touchscreen interface. Navigate by tapping, swiping, and pinching on the screen. The volume buttons are located on the right side, and the power button (which also functions as a fingerprint sensor) is also on the right.



Image: Front view of the realme C31, showcasing its display and overall design.

2. Camera Usage

The device is equipped with a 13MP AI Triple Rear Camera and a 5MP Front Camera. Open the Camera application to access various shooting modes.



Image: Rear view of the realme C31, detailing the 13MP AI triple camera setup.

- **Rear Camera:** Features a 13MP main sensor, along with 2MP and 0.3MP auxiliary sensors for enhanced photography. Supports modes like Macro.
- **Front Camera:** A 5MP sensor for selfies and video calls.
- **Video Recording:** Supports video capture up to 1080p resolution.

3. Battery Management

The realme C31 is powered by a 5000 mAh Lithium-Ion battery, providing an average life of 24 hours under typical usage conditions. To optimize battery life:

- Adjust screen brightness.
- Close unused applications running in the background.
- Enable battery saver mode when needed.
- Use the provided adapter and USB cable for charging.



Image: Bottom view of the realme C31, showing the Micro USB charging port and 3.5mm headphone jack.

4. Connectivity

- **Wi-Fi:** Connect to wireless networks for internet access.
- **Bluetooth:** Pair with other Bluetooth-enabled devices like headphones or speakers.
- **LTE:** Utilize cellular data for internet access when Wi-Fi is unavailable. The device is unlocked for all carriers.
- **GPS:** Integrated GPS functionality for location services and navigation.

MAINTENANCE

- **Software Updates:** Regularly check for and install system updates to ensure your device has the latest features and security patches. Go to Settings > System > System updates.
- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body of the phone. Avoid harsh chemicals or abrasive materials. The device has a plastic material finish.
- **Storage Management:** Periodically clear cache, delete unnecessary files, and uninstall unused apps to free up the 32 GB internal storage, which is expandable up to 1TB with a microSD card.
- **Water Resistance:** The device is water resistant. However, avoid intentional submersion or exposure to high-pressure water.

TROUBLESHOOTING

If you encounter issues with your realme C31, consider the following common solutions:

- **Device Not Powering On:** Ensure the battery is charged. Connect the phone to its charger for at least 15 minutes, then try powering it on again.
- **Apps Crashing/Freezing:** Close and restart the app. If the issue persists, clear the app's cache (Settings >

Apps > [App Name] > Storage > Clear cache) or reinstall the app.

- **Network Connectivity Issues:** Toggle Airplane Mode on and off. Restart the device. Check your SIM card insertion. For Wi-Fi, forget the network and reconnect.
- **Slow Performance:** Close background apps, clear storage, and restart the device. Consider a factory reset as a last resort (back up your data first).
- **Fingerprint Sensor Not Working:** Ensure your finger is clean and dry. Re-register your fingerprint in Settings > Security > Fingerprint.

For persistent issues, refer to the official realme support resources or contact customer service.

SPECIFICATIONS

Feature	Detail
Brand	realme
Operating System	Android 11.0
Processor	Unisoc T612 Octa-core Processor (Snapdragon series, 2.4 GHz)
RAM	3 GB
Internal Storage	32 GB
Expandable Storage	Up to 1 TB (MicroSD)
Display Size	16.56 cm (6.52 Inches) HD Display
Display Resolution	720 x 1600 Pixels
Display Type	LCD
Refresh Rate	60 Hz
Rear Camera	13MP + 2MP + 0.3MP Triple Camera
Front Camera	5MP
Video Capture Resolution	1080p
Battery Capacity	5000 mAh Lithium-Ion
SIM Card Slot Count	Dual SIM (Nano)
Connectivity	LTE, Wi-Fi, Bluetooth
Connector Type	3.5mm Jack, Micro USB
Biometric Security	Fingerprint Recognition
Dimensions	16.5 x 7.6 x 0.8 Centimeters
Weight	197 Grams
Material	Plastic
Water Resistance Level	Water Resistant

WARRANTY INFORMATION

The realme C31 comes with a **1-year manufacturer warranty for the handset** and a **6-month warranty for accessories** from the date of purchase. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects but does not cover damage caused by misuse, accidents, or unauthorized modifications.

SUPPORT AND CONTACT INFORMATION

For further assistance, technical support, or warranty claims, please contact realme customer service using the information below:

- **Manufacturer:** OPPO Mobiles India Pvt Ltd
- **Manufacturer Address:** Ploy.No. 1, Udyog Vihar, Greater Noida, Gautam Buddha Nagar, Uttar Pradesh - 201306, India
- **Packer Contact:** Realme Mobile Telecommunications India Private Limited, 3rd Floor, Tower-B, Building No.8, DLF Cyber City, Gurugram - 122002, Haryana, India

You may also visit the official realme website for FAQs and additional support resources.

