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› Samsung Galaxy S23 Ultra 5G AI Smartphone User Manual

Samsung SM-S918B

Samsung Galaxy S23 Ultra 5G AI Smartphone User Manual

Model: SM-S918B

PRODUCT OVERVIEW

The Samsung Galaxy S23 Ultra 5G AI Smartphone is a high-performance mobile device designed for advanced communication, photography, and productivity. It integrates cutting-edge AI features, a powerful camera system, and robust processing capabilities to enhance the user experience.



Front and back view of the Samsung Galaxy S23 Ultra 5G AI Smartphone in Phantom Black, with the S Pen.

Key features include a 200MP wide-angle camera, the Snapdragon 8 Gen 2 Mobile Platform for Galaxy, and an integrated S Pen. The device is built with eco-conscious materials and features a durable design with Corning Gorilla Glass Victus 2 and an Armor Aluminum frame.

WHAT'S IN THE BOX

Upon unboxing your Samsung Galaxy S23 Ultra, verify that all components are present:

- Samsung Galaxy S23 Ultra Smartphone
- USB Type-C to Type-C Cable
- S Pen
- SIM Tray Ejector Tool
- User Manual (this document)

Note: A travel adapter (power brick) is not included and must be purchased separately.

Galaxy Ecosystem

Get more out of your Galaxy S23 Ultra with Samsung wearables, the S Pen and Other accessories. Experience the seamless interaction of the products and increase your productivity.



Illustration of the items included in the product packaging.

SETUP

1. Inserting the SIM Card

1. Locate the SIM card tray on the side of the device.
2. Insert the SIM ejector tool into the small hole next to the tray and press gently until the tray pops out.
3. Place your Nano-SIM card(s) onto the tray with the gold contacts facing down.
4. Carefully reinsert the tray into the device until it clicks into place.

2. Initial Power On and Setup Wizard

1. Press and hold the Power/Side key until the Samsung logo appears.
2. Follow the on-screen instructions to select your language, connect to a Wi-Fi network, and agree to the terms and conditions.
3. Sign in with your Google account or create a new one.
4. Set up your screen lock (PIN, pattern, password, fingerprint, or face recognition).
5. Transfer data from your old device using Samsung Smart Switch or Google's data transfer options.



#withGalaxyS23Series

The data transfer process during initial setup, allowing seamless migration from your previous device.

OPERATING THE DEVICE

Display and Navigation

The Galaxy S23 Ultra features a Dynamic AMOLED 2X display with a 120Hz refresh rate, providing smooth visuals and responsive touch interactions. Navigation is primarily done via touchscreen gestures or the integrated S Pen.



The measurement of the device is given in millimeters.

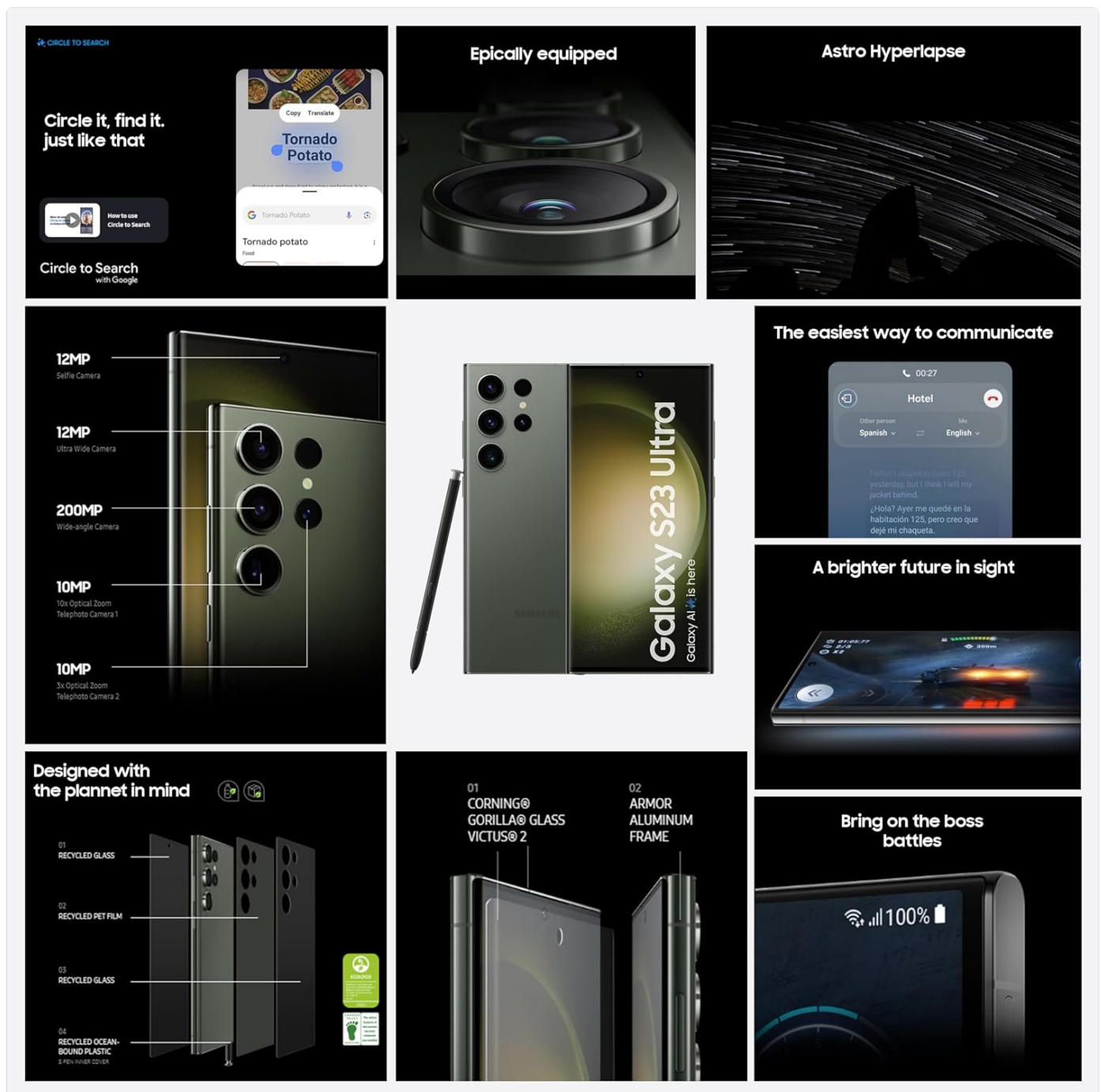
Physical dimensions and display specifications of the Samsung Galaxy S23 Ultra.



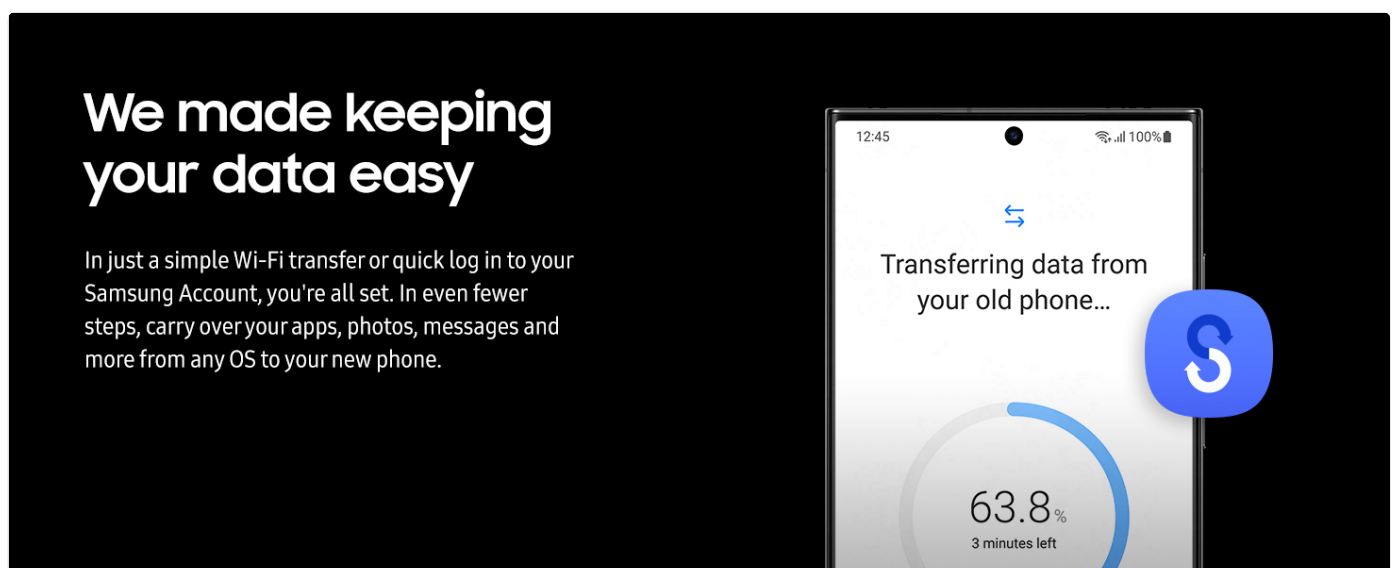
The Dynamic AMOLED 2X display delivers clear, colorful details and optimizes refresh rate for smooth action.

Camera Features

The device is equipped with an advanced camera system, including a 200MP Wide-angle Camera, 12MP Ultra Wide Camera, 10MP 10x Optical Zoom Telephoto Camera, 10MP 3x Optical Zoom Telephoto Camera, and a 12MP Selfie Camera.



Detailed breakdown of the Galaxy S23 Ultra's multi-lens camera system.



The advanced camera sensor and fast processor enable crisp photos and videos in low light conditions.

Your Galaxy, the way you like it

Now it's easier than ever to set your phone up just for you. One UI maximizes customization, allowing you to pick almost every detail, from lock screens and themes to widgets and notifications.



Utilize Expert RAW for detailed photo editing and astrophotography.

S Pen Functionality

The built-in S Pen allows for precise input, note-taking, drawing, and remote control of the device. It can be used for tasks such as e-signing documents or navigating with greater accuracy.



The S Pen facilitates note-taking, sketching, and other precise interactions.

Galaxy AI Features

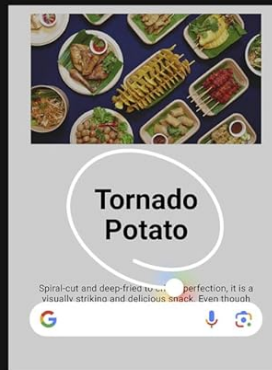
The Galaxy S23 Ultra incorporates several AI-powered features to enhance daily tasks:

- **Circle to Search:** Trace an object on your screen to instantly get Google Search results.
- **Live Translate:** Provides real-time interpretation during phone calls.
- **Interpreter:** Offers live translation for in-person conversations, even offline.
- **Photo Assist:** Utilizes generative AI for advanced photo editing capabilities.

Galaxy AI is here

Circle to Search

Simply trace an object to get Google Search results. No typing required.



Live Translate

Get real-time interpretation while you're on the phone.



Interpreter

Travelling? Ask a local for a recommendation even in airplane mode with no Wi-fi



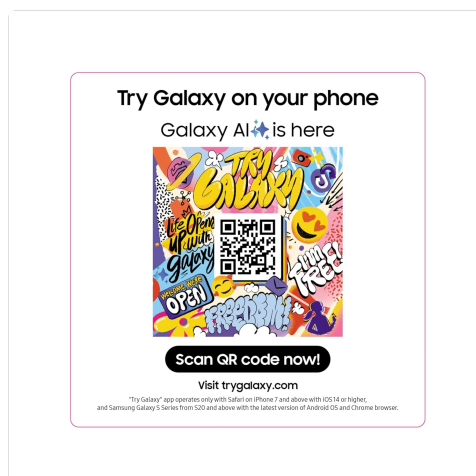
Photo Assist

Unlock the magic of Generative AI-powered photo editing



Overview of the integrated Galaxy AI features for enhanced communication and photo editing.

You can experience Galaxy features on your current phone by scanning the QR code below:



Scan this QR code to access the "Try Galaxy" experience on your current smartphone. [Learn more here.](#)

Battery and Performance

The device is powered by the Snapdragon 8 Gen 2 Mobile Platform for Galaxy and a 5000mAh battery, optimized for gaming and extended use.



The Snapdragon 8 Gen 2 Mobile Platform ensures smooth gaming and streaming performance.

What's in the Box



The 5000mAh battery provides extended usage for gaming and streaming.

MAINTENANCE

Cleaning Your Device

To maintain the device's appearance and functionality, regularly clean the screen and body with a soft, lint-free cloth. Avoid using abrasive materials or harsh chemicals. For stubborn smudges, a slightly damp cloth with water or a screen cleaner designed for electronics can be used.

Software Updates

Ensure your device's software is up to date to benefit from the latest features, security patches, and performance improvements. Navigate to **Settings > Software update > Download and install** to check for and apply updates.

Battery Care

To prolong battery life, avoid exposing the device to extreme temperatures. It is recommended to keep the battery charge between 20% and 80% for optimal long-term health. Use only Samsung-approved chargers and cables.

TROUBLESHOOTING

Issue	Possible Cause	Solution
Device not powering on	Low battery, software crash	Charge the device for at least 10 minutes. Perform a forced restart by pressing and holding the Volume Down and Power keys simultaneously for more than 7 seconds.
Apps crashing or freezing	Insufficient RAM, app conflict, outdated app	Close background apps. Clear app cache (Settings > Apps > [App Name] > Storage > Clear cache). Update the app from the Google Play Store. Restart the device.
Poor battery life	High screen brightness, excessive background app usage, network issues	Reduce screen brightness. Enable Adaptive battery. Disable unnecessary features like GPS, Bluetooth, Wi-Fi when not in use. Check for rogue apps consuming power.
Network connectivity issues (Wi-Fi/Cellular)	Incorrect settings, signal interference, router issues	Toggle Wi-Fi/Mobile Data off and on. Restart your router (for Wi-Fi). Reset network settings (Settings > General management > Reset > Reset network settings).

SPECIFICATIONS

Feature	Detail
Model Number	SM-S918B
Operating System	Android
RAM	12 GB
Storage	256GB (as per product variant)
Processor	Snapdragon 8 Gen 2 Mobile Platform for Galaxy (3 GHz CPU Speed)
Display	Dynamic AMOLED 2X, 2400 x 1080 Resolution, 120Hz Refresh Rate
Main Camera	200MP Wide-angle, 12MP Ultra Wide, 10MP 10x Optical Zoom Telephoto, 10MP 3x Optical Zoom Telephoto
Front Camera	12MP Selfie Camera
Battery Capacity	5000 Milliamp Hours
Dimensions (LxWxH)	0.9 x 7.5 x 16.5 cm (9 x 75 x 165 Millimeters)
Weight	233 g
Connectivity	Bluetooth, USB Type-C, Wi-Fi, Cellular, GPS

Feature	Detail
Special Features	Always On Display, Built-In GPS, Fast Charging Support, Stereo Speakers, Wireless Charging, S Pen
Durability	Corning Gorilla Glass Victus 2 (Front & Back), Armor Aluminum Frame, IP68 Water & Dust Resistance



Nightography Pro-Grade Camera Setup

- AI-boosted 12MP Night Selfies
- Enhanced Video Stabilization
- 200MP High-resolution



Dynamic AMOLED 2X Display

- 163.4 x 78.1 x 8.9 (HxWxD, mm)
- 1 ~ 120Hz Refresh Rate
- Vision Booster



Snapdragon® 8 Gen 2 Mobile Platform for Galaxy

- 4nm 64-bit Octa-Core Processor
- Advanced AI Processing



SAMSUNG

Galaxy S23 Ultra



8GB/12GB Memory



IP68 Water & Dust Resistance



Gorilla® Glass Victus® 2



Armor Aluminium Frame



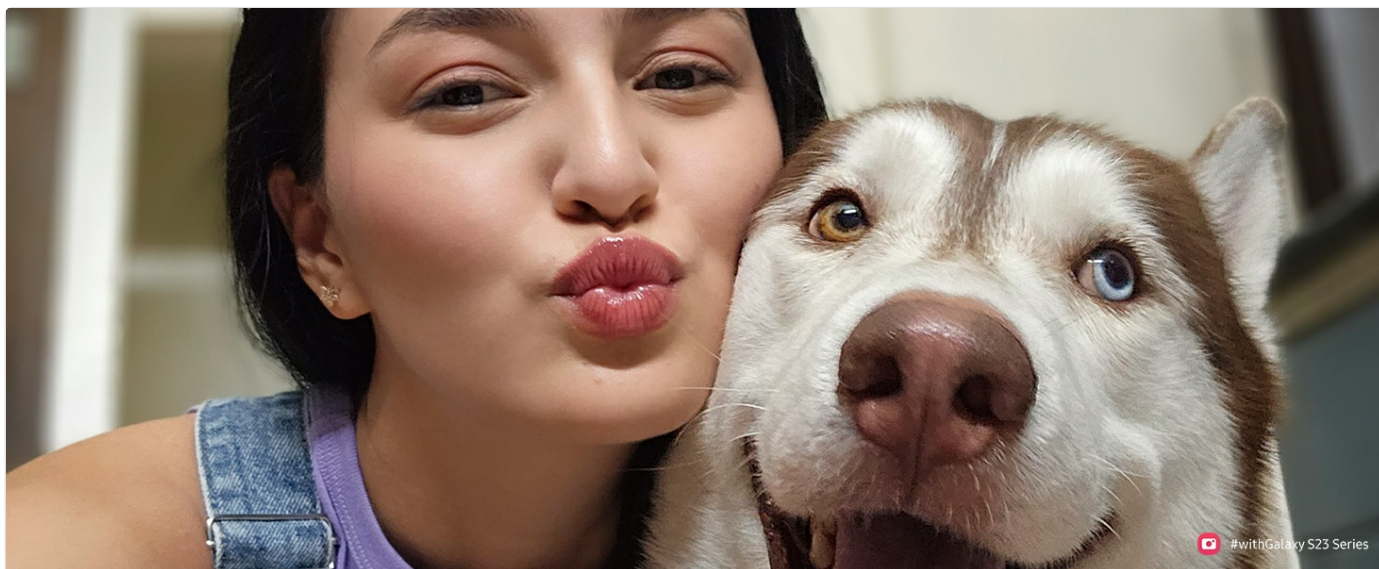
256GB/512GB/1TB Storage



5G



Summary of the Samsung Galaxy S23 Ultra's core specifications.



The robust construction of the Galaxy S23 Ultra with Gorilla Glass Victus 2 and Armor Aluminum.

WARRANTY AND SUPPORT

Your Samsung Galaxy S23 Ultra is covered by Samsung's standard limited warranty. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official Samsung website for your region.

For technical support, service, or warranty claims, please contact Samsung customer service:

- **Email:** support.india@samsung.com
- **Toll-Free Number:** 1800 40 7267864
- **Manufacturer Address:** Samsung India Electronics Pvt Ltd, 6th Floor, DLF Centre, Sansad Marg, New Delhi - 110001

Additional protection plans, such as accidental and liquid damage protection, may be available for purchase separately. Please check with your retailer or Samsung for details.