

vivo Y28

Vivo Y28 5G Smartphone User Manual

Model: Y28

1. INTRODUCTION

Welcome to the user manual for your new Vivo Y28 5G smartphone. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device. Please read this manual thoroughly to ensure optimal performance and longevity of your smartphone.

2. WHAT'S IN THE BOX

Carefully unpack your Vivo Y28 5G and ensure all items are present:

- Vivo Y28 5G Smartphone
- Adapter
- USB Cable
- SIM Tray Ejector
- Phone Case
- Documentation (Quick Start Guide, Warranty Card)

3. DEVICE OVERVIEW

Familiarize yourself with the physical components of your Vivo Y28 5G.



Figure 3.1: Front View of Vivo Y28 5G



Figure 3.2: Back View of Vivo Y28 5G



Figure 3.3: Bottom View of Vivo Y28 5G with USB Port

4. SETUP

4.1. Inserting SIM Card and SD Card

1. Locate the SIM tray on the side of your device.
2. Insert the SIM tray ejector tool into the small hole next to the tray and press firmly until the tray pops out.
3. Place your Nano-SIM card(s) and/or microSD card into the designated slots on the tray. Ensure the gold contacts face downwards.
4. Carefully push the tray back into the device until it clicks into place.

4.2. Charging the Device

Before first use, fully charge your Vivo Y28 5G.

1. Connect the USB cable to the adapter.
2. Plug the adapter into a power outlet.

3. Connect the other end of the USB cable to the USB port on your phone.
4. The charging indicator will appear on the screen.



Figure 4.1: Charging the Vivo Y28 5G

4.3. Powering On and Initial Setup

1. Press and hold the Power button until the Vivo logo appears.
2. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, Google account setup, and security settings.

5. OPERATING YOUR DEVICE

5.1. Basic Operations

- **Power On/Off:** Press and hold the Power button. Select 'Power off' or 'Restart'.
- **Screen Lock/Unlock:** Press the Power button briefly to lock or unlock the screen.
- **Volume Control:** Use the Volume Up and Volume Down buttons located on the side of the device.
- **Side-mounted Fingerprint Sensor:** The power button integrates a fingerprint sensor for quick and secure unlocking.

5.2. Display

The Vivo Y28 5G features a 6.56-inch LCD Capacitive multi-touch display with a 90Hz refresh rate, providing a smooth visual experience.



Figure 5.1: Vivo Y28 5G Display

5.3. Camera

Capture moments with the dual 50MP+2MP rear camera and 8MP selfie camera.

- **Rear Camera:** 50MP Main Camera, 2MP Bokeh Camera. Features include Night, Portrait, Photo, Video, 50 MP, Pano, Live Photo, Slo-mo, Time-Lapse, Pro, Documents.
- **Front Camera:** 8MP Selfie Camera.



Figure 5.2: Camera Specifications

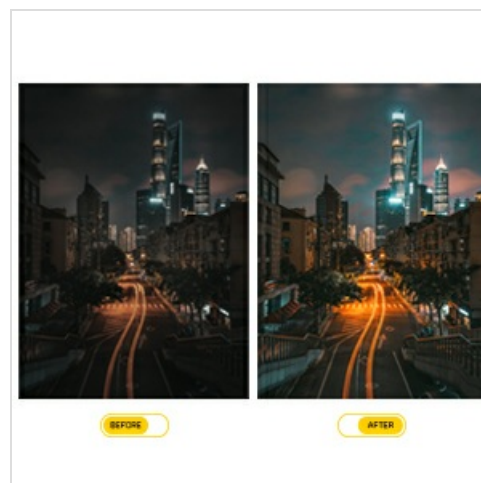


Figure 5.3: Night Mode Example

5.4. Connectivity

The device supports various connectivity options:

- **5G Network:** Enjoy high-speed internet connectivity.
- **Wi-Fi:** Connect to wireless networks for internet access.
- **Bluetooth:** Pair with wireless accessories like headphones and speakers.
- **USB:** For charging and data transfer.
- **GPS:** GLONASS for navigation.



Figure 5.4: 5G Connectivity

5.5. Operating System and Performance

The Vivo Y28 5G runs on Funtouch OS 13 Global, powered by a Dimensity 6020 5G processor (7nm architecture). It comes with 4GB RAM and 128GB internal memory (LPDDR4X | UFS 2.2), with support for extended RAM.

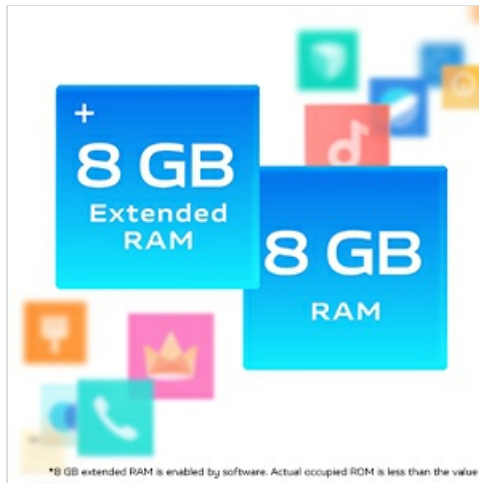


Figure 5.5: Extended RAM Feature

6. MAINTENANCE

6.1. Battery Care

- Avoid extreme temperatures.
- Do not let the battery drain completely frequently.
- Use the original charger for optimal charging.

6.2. Software Updates

Regularly check for and install software updates to ensure your device has the latest features and security patches. Go to **Settings > System > System update**

6.3. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials.

6.4. Storage Management

Periodically clear unnecessary files, cache, and uninstall unused applications to free up storage space and maintain

device performance.

7. TROUBLESHOOTING

If you encounter issues with your device, refer to the following common solutions:

- **Device not turning on:** Ensure the battery is charged. Press and hold the Power button for at least 10 seconds.
- **Apps crashing or freezing:** Close and restart the app. Clear the app's cache (Settings > Apps > [App Name] > Storage > Clear cache). Restart the phone.
- **Connectivity issues (Wi-Fi/Bluetooth):** Turn off and then on Wi-Fi/Bluetooth. Restart your phone. Forget the network/device and reconnect.
- **Slow performance:** Close background apps. Clear cache. Check for software updates. Consider a factory reset as a last resort (**Warning:** This will erase all data on your phone. Back up important data before proceeding).

8. SPECIFICATIONS

Feature	Specification
Model Number	Y28
Operating System	Funtouch OS 13 Global
Processor	Dimensity 6020 5G (7nm architecture)
RAM	4 GB
Internal Storage	128 GB (UFS 2.2)
Display	6.56 inches LCD, 1612 x 720 Resolution, 90Hz Refresh Rate
Rear Camera	Dual 50MP + 2MP
Front Camera	8MP
Battery Capacity	5000 mAh Lithium Ion
Charging	15W Fast Charging
Dimensions (LxWxH)	15.9 x 7.4 x 0.8 cm
Weight	186 g
Connectivity	5G, Bluetooth, USB, Wi-Fi, GLONASS GPS
Security	Side-mounted capacitive fingerprint sensor
Audio Jack	USB
Color	Purple

9. WARRANTY AND SUPPORT

Your Vivo Y28 5G smartphone comes with a limited manufacturer's warranty. Please refer to the warranty card

included in your product box for detailed terms and conditions, including warranty period and coverage. For technical support, service, or further assistance, please visit the official Vivo support website or contact their customer service. Keep your proof of purchase handy when seeking support.

Online Support: www.vivo.com/in/support