realme RMX3840

realme 12 Pro+ 5G Smartphone User Manual

Model: RMX3840

1. Introduction

Welcome to the user manual for your new realme 12 Pro+ 5G smartphone. This guide provides essential information to help you set up, operate, and maintain your device. Please read this manual thoroughly to ensure optimal performance and longevity of your smartphone.

2. What's in the Box

Your realme 12 Pro+ package includes the following items:

- realme 12 Pro+ 5G Smartphone
- USB Cable
- Quick Start Guide (separate document)
- Safety Guide (separate document)
- SIM Ejector Tool

3. Device Overview

Familiarize yourself with the physical components of your realme 12 Pro+ smartphone.



Figure 3.1: Front View

The front of the device features the large AMOLED display, with a punch-hole cutout for the front-facing camera at the top center. The earpiece is subtly integrated into the top bezel.



Figure 3.2: Back View

The rear of the device showcases the prominent circular camera module housing the triple camera setup and LED flash. The realme logo is located towards the bottom left, and a decorative gold stripe runs vertically down the center.



Figure 3.3: Side View

The right side of the phone typically houses the power button and volume rocker. The SIM card tray, USB-C port, and speaker grille are usually found on the bottom edge.

4. Setup

4.1. Inserting the SIM Card

1. Locate the SIM card tray on the side of your device.
2. Insert the SIM ejector tool into the small hole on the tray and push gently until the tray pops out.
3. Place your Nano-SIM card(s) into the designated slots on the tray. Ensure the gold contacts are facing downwards.
4. Carefully push the tray back into the phone until it clicks into place.

4.2. Initial Power On

1. Press and hold the Power button (usually on the right side) until the realme logo appears on the screen.
2. Follow the on-screen instructions to complete the initial setup, including selecting your language, connecting to Wi-Fi, and setting up your Google account.

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5. Operating Your Device

5.1. Basic Navigation

- **Home Screen:** Swipe left or right to navigate between home screens.
- **App Drawer:** Swipe up from the bottom of the screen to access all installed applications.
- **Notifications & Quick Settings:** Swipe down from the top of the screen to view notifications and access quick settings toggles.
- **Recent Apps:** Swipe up and hold from the bottom of the screen (if using gesture navigation) or tap the square icon (if using 3-button navigation) to view and switch between recently used apps.

5.2. Camera Usage

The realme 12 Pro+ features a versatile camera system:

- **Rear Cameras:** 50MP (main) + 64MP (telephoto) + 8MP (ultrawide).
- **Front Camera:** 32MP.

To open the camera, tap the Camera icon on your home screen or app drawer. You can switch between various modes like Photo, Video, Portrait, and More (for additional modes like Night, Pro, Slow-motion, etc.).

5.3. Battery Management

Your device is equipped with a 5000 mAh non-removable battery. To optimize battery life:

- Adjust screen brightness.
- Enable Power Saving Mode when battery is low.
- Close unused apps running in the background.
- Disable Wi-Fi, Bluetooth, and GPS when not in use.

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6. Camera Features

The realme 12 Pro+ camera system is designed for high-quality photography and videography:

- **50MP Main Camera:** Captures detailed photos in various lighting conditions.
- **64MP Telephoto Camera:** Offers optical zoom capabilities for distant subjects.
- **8MP Ultrawide Camera:** Ideal for capturing expansive landscapes and group shots.
- **32MP Front Camera:** Perfect for high-resolution selfies and video calls.

Key features include Optical Image Stabilization (OIS) for sharper images, various AI enhancements, and specialized modes accessible via the 'More' option in the camera app.

7. Specifications

Feature	Detail
Model Name	realme 12 Pro+ (RMX3840)
Operating System	Android 14, Realme UI 5.0
Processor	Qualcomm SM7435-AB Snapdragon 7s Gen 2 (4 nm)
RAM	8 GB
Internal Storage	256 GB (non-expandable)
Display	6.7 inches AMOLED, 1B colors, 1080 x 2412 pixels, 120Hz
Rear Camera	50MP + 64MP + 8MP
Front Camera	32MP
Battery	5000 mAh (non-removable)
Connectivity	Dual-SIM, 5G
Dimensions	0.39 x 0.39 x 0.39 inches
Weight	6.9 ounces

8. Maintenance

To ensure the longevity and optimal performance of your realme 12 Pro+:

- Keep your device clean using a soft, dry cloth. Avoid harsh chemicals.
- Protect your device from extreme temperatures and direct sunlight.
- Avoid exposing the device to water or excessive moisture, as it is not rated for water resistance.
- Regularly update your software to the latest version to benefit from security patches and new features.

9. Troubleshooting

If you encounter any issues with your device, try the following steps:

- **Device not responding:** Press and hold the Power button for about 10-15 seconds to force a restart.
- **App crashing:** Close the app from recent apps and reopen it. If the issue persists, clear the app's cache and data in Settings > Apps.
- **Battery drain:** Review battery usage in Settings > Battery to identify power-hungry apps. Adjust settings or restrict background activity as needed.
- **Network issues:** Toggle Airplane Mode on and off. If the problem continues, reset network settings in Settings > System > Reset options.
- **Factory Reset:** As a last resort, you can perform a factory reset (Settings > System > Reset options). This will erase all data on your device, so ensure you back up important information first.

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10. Warranty and Support

For warranty information, please refer to the separate Warranty Card included in your package or visit the official realme website for your region.
For further assistance or technical support, please contact realme customer service through their official website or support channels.
