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› OPPO F27 Pro+ 5G Smartphone User Manual

OPPO CPH2643

OPPO F27 Pro+ 5G Smartphone User Manual

Model: CPH2643

1. INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your new OPPO F27 Pro+ 5G smartphone. Please read this guide thoroughly to ensure optimal performance and longevity of your device.



Figure 1: OPPO F27 Pro+ 5G Smartphone (Front and Back)

2. WHAT'S IN THE BOX

Upon unboxing your OPPO F27 Pro+ 5G, verify that all standard components are present:

- OPPO F27 Pro+ 5G Smartphone
- USB Type-C Cable
- 67W SUPERVOOC Power Adapter
- SIM Ejector Tool
- Protective Phone Case
- Quick Start Guide
- Safety Guide

3. SETUP

3.1 Inserting the SIM Card

1. Locate the SIM card tray on the side of your device.
2. Insert the SIM ejector tool into the small hole next to the tray and press gently until the tray pops out.
3. Place your Nano-SIM card(s) into the designated slots on the tray. Ensure the gold contacts face downwards.
4. Carefully reinsert the tray into the phone.

3.2 Initial Power On and Setup

1. Press and hold the Power button (located on the right side) until the OPPO logo appears.
2. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and set up your Google account.
3. Configure security features such as fingerprint unlock or facial recognition.

4. OPERATING YOUR DEVICE

4.1 Display and Navigation

The OPPO F27 Pro+ 5G features a 6.7-inch FHD+ AMOLED 3D Curved Display with a 120Hz refresh rate. Navigate the interface using touch gestures:

- **Tap:** Select an item or open an application.
- **Swipe:** Scroll through screens or lists.
- **Pinch:** Zoom in or out on images and web pages.

4.2 Camera Usage

The device is equipped with a 64MP main camera, a 2MP portrait camera, and an 8MP front camera. Open the Camera app to access various modes and features.

- **Photo Mode:** Standard photography.
- **Portrait Mode:** Captures subjects with a blurred background.
- **AI Features:** Includes AI Portrait Retouching and AI Eraser for image enhancement.

Damage-proof 360° Armour Body

Armoured and ready for anything, always!



Figure 2: AI Eraser Feature

4.3 Charging

The OPPO F27 Pro+ 5G supports 67W SUPERVOOC fast charging. Use the provided charger and cable for optimal charging speed.

- A full charge can be achieved in approximately 44 minutes.
- Charging for 5 minutes can provide approximately 1.7 hours of YouTube playback.

67W SUPERVOOC™ Flash Charge

Power up in a flash
with lightning-fast charging.

Charge to 100% in
44 minutes

Charge to 56% in
20 minutes

5 minutes charging for 1.7 hours YouTube playback



Charge While
Playing



Sub-zero
Charging



Temperature
Monitoring



Figure 3: 67W SUPERVOOC Flash Charge

4.4 Connectivity

The device supports 5G cellular connectivity, Bluetooth, and Wi-Fi for wireless communication.

- **Wi-Fi:** Connect to wireless networks for internet access.
- **Bluetooth:** Pair with wireless headphones, speakers, and other compatible devices.
- **GPS:** Utilize location services for navigation and other applications.

5. MAINTENANCE

5.1 Cleaning Your Device

To clean your smartphone, use a soft, lint-free cloth. Avoid abrasive materials or harsh chemicals. For stubborn smudges, slightly dampen the cloth with water or a screen cleaner designed for electronics.

5.2 Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Navigate to **Settings > About device > ColorOS version** to check for updates.

5.3 Battery Care

To prolong battery life:

- Avoid extreme temperatures.
- Use the original OPPO charger and cable.
- Avoid completely draining the battery frequently.

5.4 Durability Features

The OPPO F27 Pro+ 5G is designed with enhanced durability:

- **IP69 Rating:** Provides protection against dust ingress and high-pressure, high-temperature water jets. This means the device can withstand splashes and brief immersion in water under specific conditions.
- **Corning Gorilla Glass Victus 2:** Protects the display from scratches and impacts.
- **All-Round Armor Impact Resistant Structure:** Enhances the device's resistance to drops and physical shocks.

OPPO F27 Pro+ 5G

Dare to Flaunt



Figure 4: IP69 Water Resistance

Waterproof Rated IP69

Splash and play, all day



Figure 5: Damage-Proof Armour Body

Flagship Corning® Gorilla® Glass Victus®

Stronger Glass for All round Ruggedness

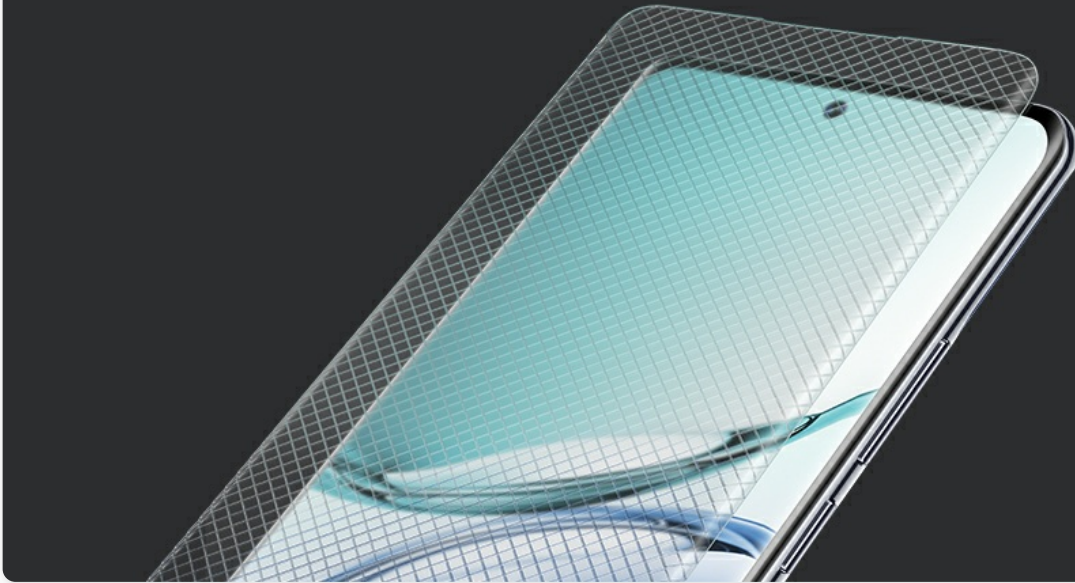


Figure 6: Corning Gorilla Glass Victus 2

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your device.

- **Device not turning on:** Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again. If it still doesn't turn on, perform a force restart by holding the Power button and Volume Up button simultaneously for about 10 seconds.
- **Apps crashing or freezing:** Close the problematic app and reopen it. If the issue persists, clear the app's cache (Settings > Apps > [App Name] > Storage > Clear cache). As a last resort, uninstall and reinstall the app.
- **Poor battery life:** Check background app usage in Settings > Battery. Reduce screen brightness, disable unnecessary features like GPS or Bluetooth when not in use, and ensure your software is up to date.
- **Network connectivity issues:** Toggle Airplane Mode on and off. Restart your device. Check if your SIM card is properly inserted. If using Wi-Fi, restart your router.
- **Screen unresponsive:** Perform a force restart. If the issue continues, contact customer support.

7. SPECIFICATIONS

Feature	Specification
Model Number	CPH2643
Operating System	Android 14, ColorOS 14.0
Processor	MediaTek Dimensity 7050
RAM	8 GB

Feature	Specification
Internal Storage	128 GB
Display	6.7-inch FHD+ AMOLED 3D Curved Display, 2412x1080 pixels, 120Hz Refresh Rate, Corning Gorilla Glass Victus 2
Rear Camera	64MP Main Camera + 2MP Portrait Camera
Front Camera	8MP
Battery Capacity	5000 mAh
Charging	67W SUPERVOOC Flash Charge
Water and Dust Resistance	IP69 Rated
Dimensions	5.5 x 9.7 x 18.4 cm
Weight	590 g
Connectivity	Dual 5G SIM, Bluetooth, Wi-Fi, GPS

8. WARRANTY AND SUPPORT

Your OPPO F27 Pro+ 5G comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions, including warranty period and coverage details.

8.1 Customer Support

For technical assistance, service, or warranty claims, please contact OPPO customer support:

- **Manufacturer:** OPPO MOBILES INDIA PVT LTD.
- **Address:** 5th FLOOR, Tower B, BUILDING, N-8, DLF Cyber City, DLF Phase 2, Gurugram, Haryana 122002
- **Toll-Free Number:** 18001032777
- **Online Support:** Visit the official OPPO website for FAQs and online support options.

