OPPO CPH2689

OPPO Reno13 5G Smartphone User Manual

Model: CPH2689

Introduction What's in the Box Setup Operation Camera Battery Performance
Maintenance Troubleshooting Specifications Safety Warranty & Support

1. Introduction

This manual provides essential information for the safe and efficient use of your OPPO Reno13 5G smartphone. Please read this guide thoroughly before operating your device to ensure optimal performance and longevity. Keep this manual for future reference.



Figure 1: Front view of the OPPO Reno13 5G smartphone.

2. What's in the Box

Verify that all items are present in your product packaging:

- Handset (OPPO Reno13 5G)
- Charger (80W SUPERVOOC Flash Charger)
- USB Data Cable
- SIM Ejector Tool
- Quick Guide
- Safety Guide
- Protective Case

3. Initial Setup

3.1. Inserting the SIM Card

1. Locate the SIM card tray on the side of the device.
2. Insert the SIM ejector tool into the small hole next to the tray and press gently until the tray pops out.
3. Place your Nano-SIM card(s) into the tray with the gold contacts facing down. Ensure proper orientation.
4. Carefully push the tray back into the slot until it is flush with the device.



Figure 2: Side view of the device, illustrating the SIM tray location.

3.2. Powering On and Initial Configuration

1. Press and hold the Power button (located on the right side) until the OPPO logo appears.
2. Follow the on-screen prompts to select your language, region, and connect to a Wi-Fi network.
3. Complete the setup wizard, which includes setting up your Google account, security features (fingerprint, face unlock), and data transfer if applicable.

4. Operating the Device

4.1. Basic Navigation

- **Power Button:** Press and hold to power on/off or restart. Press once to lock/unlock the screen.
- **Volume Buttons:** Adjust media volume, call volume, or notification volume.
- **Touch Gestures:**
    - **Tap:** Select an item or open an app.
    - **Swipe:** Scroll through screens or lists.
    - **Pinch:** Zoom in or out on photos and web pages.

4.2. Customizing Your Device

Access the **Settings** app to personalize your OPPO Reno13 5G. You can adjust display settings, sound profiles, notification preferences, and security options.

5. Camera Features

The OPPO Reno13 5G is equipped with an advanced camera system designed for versatile photography.

- **Rear Camera System:**
    - **50MP Main Camera (Sony LYT600)** with Optical Image Stabilization (OIS) for clear, stable shots.
    - **8MP Ultra-Wide-Angle Camera** for expansive landscape and group photos.
    - **2MP Monochrome Camera** for artistic black and white photography.
- **Front Camera:** 50MP Selfie Camera with Autofocus (AF) for sharp self-portraits.
- **Video Recording:** Supports 4K 60fps video capture.
- **Special Features:** Includes Underwater mode (IP69, 1.5m depth, 30 min), LivePhoto mode, unblur, reflection removal, cinematic portraits, and audio zoom.

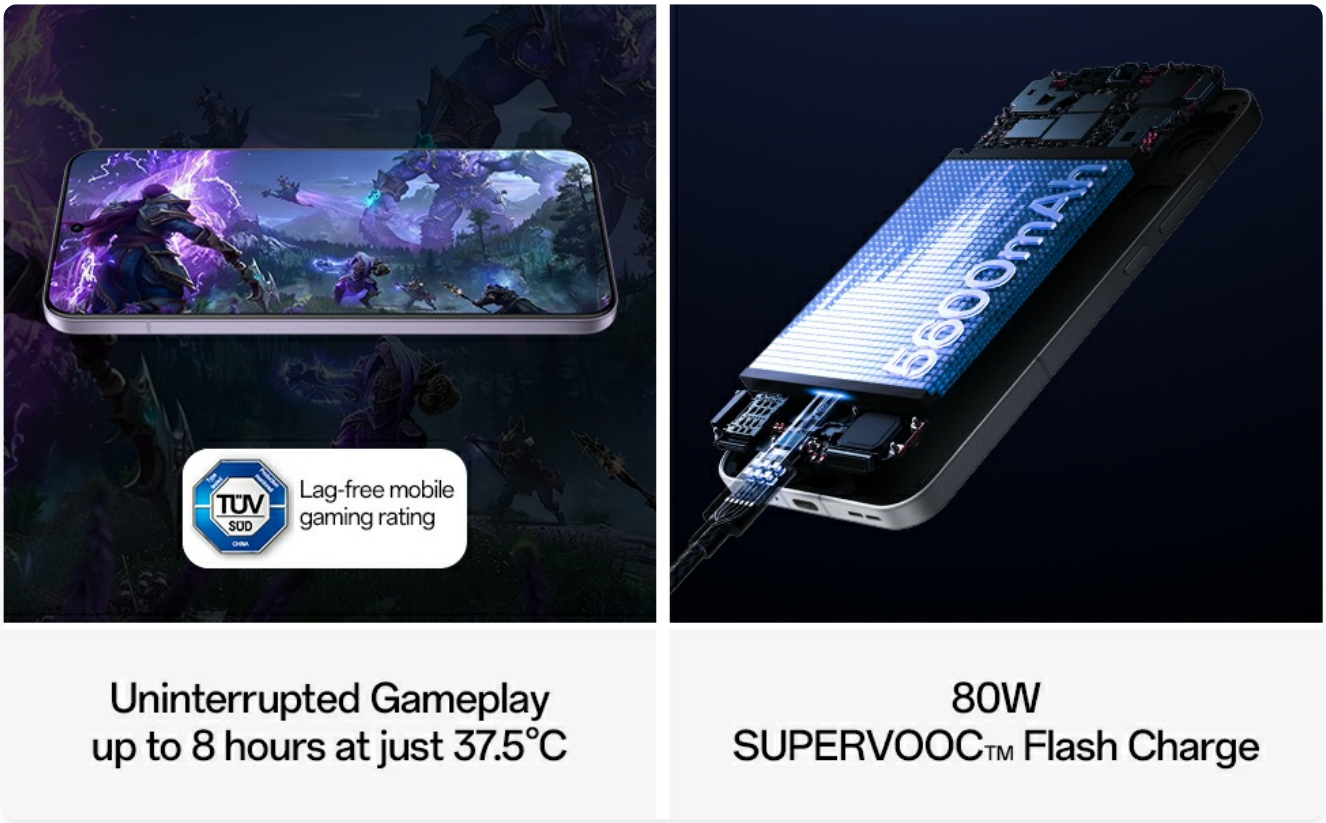


Figure 3: Detailed view of the Ultra-Clear Camera System.

6. Battery and Charging

Your OPPO Reno13 5G is equipped with a 5600mAh battery and supports 80W SUPERVOOC Flash Charge technology.

- **Charging:** Use the provided 80W SUPERVOOC charger and USB data cable for optimal charging speed.
- **Charging Time:** The device can charge from 1% to 17% in approximately 5 minutes, and from 1% to 100% in about 48 minutes.
- **Battery Longevity:** The battery is designed for 5 years of durability.
- **Standby Time:** Up to 12.5 days of standby time.



Figure 4: The 80W SUPERVOOC Flash Charge system.

7. Performance

The OPPO Reno13 5G is powered by the MediaTek Dimensity 8350 processor, offering robust performance for various tasks.

- **Processor:** MediaTek Dimensity 8350, built on a 4nm process with an 8-core CPU (3.35GHz) and 6-core GPU.
- **AI NPU:** Integrated NPU 780 enhances gaming, photography, and generative AI capabilities.
- **RAM Expansion:** Supports RAM expansion up to 12GB for improved multitasking.
- **Cooling:** Advanced heat dissipation, metal frame partitioning, and intelligent algorithms ensure stable performance during intensive use.



Figure 5: The MediaTek Dimensity 8350 processor and OPPO SignalBoost Chip X1.

8. Maintenance

8.1. Cleaning Your Device

To clean your OPPO Reno13 5G, use a soft, lint-free cloth. Avoid abrasive materials, solvents, or aerosol sprays. Do not expose the device to excessive moisture during cleaning.

8.2. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Navigate to **Settings > About device > Software update** to check for updates.

8.3. Water and Dust Resistance

The OPPO Reno13 5G features IP69 water and dust resistance. This means it can withstand immersion in up to 1.5 meters of water for 30 minutes. However, water and dust resistance are not permanent conditions and may decrease over time with normal wear. Do not intentionally submerge the device in water, especially saltwater or other liquids. Damage caused by liquid immersion is not covered under warranty.

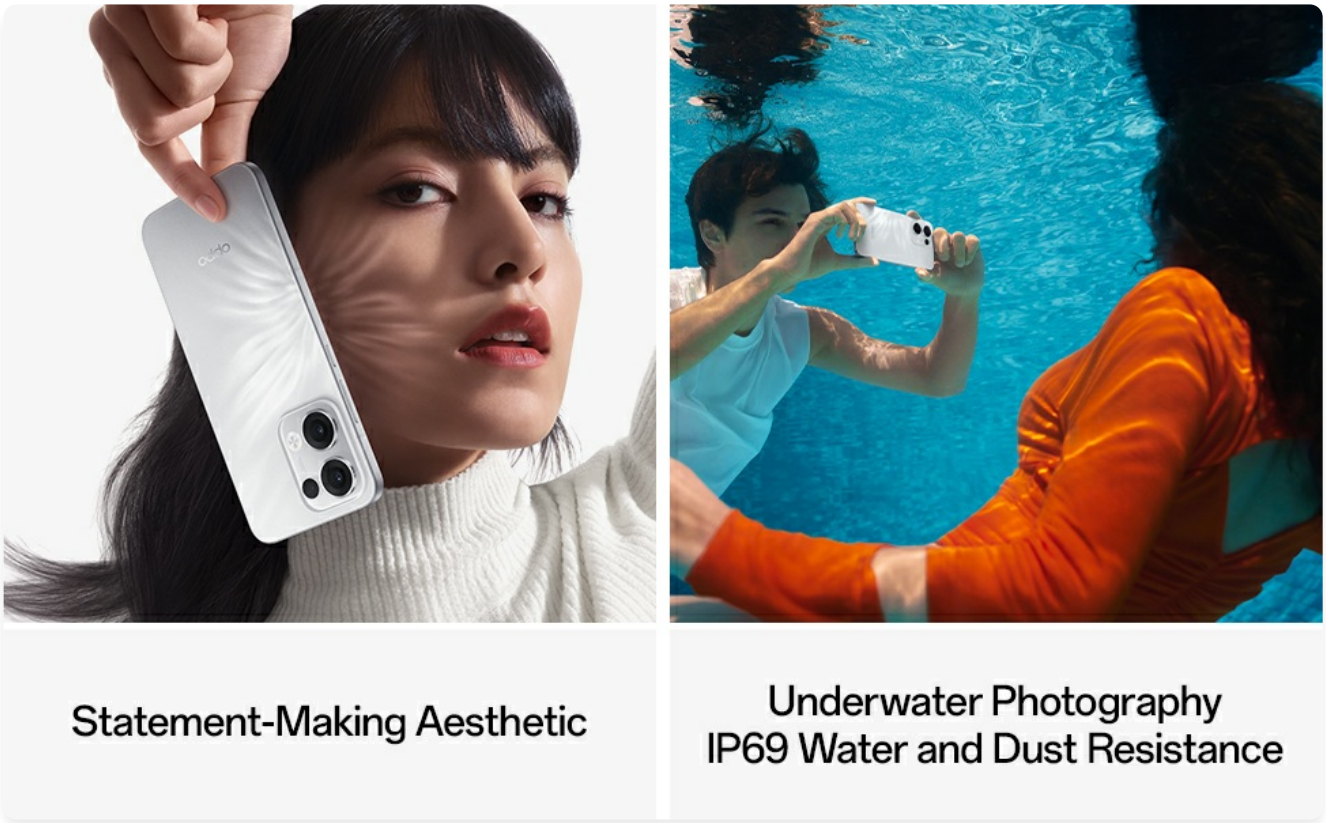


Figure 6: Underwater photography capability due to IP69 water and dust resistance.

9. Troubleshooting

If you encounter issues with your device, try the following solutions:

Problem	Solution
Device does not power on	Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on. If unresponsive, press and hold the Power button and Volume Up button simultaneously for 10-15 seconds to force restart.
Apps are crashing or freezing	Clear the cache of the problematic app (Settings > Apps > [App Name] > Storage > Clear cache). If the issue persists, uninstall and reinstall the app. Ensure your device software is up to date.
Poor network signal	Check if your SIM card is properly inserted. Try restarting the device. Ensure you are in an area with network coverage. Reset network settings (Settings > System settings > Back up and reset > Reset phone > Reset network settings).
Battery drains quickly	Reduce screen brightness, disable unnecessary background apps, turn off Wi-Fi/Bluetooth/GPS when not in use. Check battery usage in Settings to identify power-hungry apps.
Device is overheating	Close background applications. Avoid using the device while charging or in direct sunlight. If the device frequently overheats during normal use, contact customer support.

For more complex issues, consider performing a factory reset (**Settings > System settings > Back up and reset > Reset phone > Erase all data**). **Warning:** A factory reset will erase all data on your device. Back up important data before proceeding.

10. Specifications

Feature	Detail
Model Number	CPH2689
Operating System	Android 15
Processor	MediaTek Dimensity 8350 (8-core CPU, 3.35GHz)
RAM	8 GB (expandable)
Storage	256 GB
Display	6.59" 1.5K OLED Quad-Curve Flat Display, 120Hz Adaptive Refresh, 1200-nit peak brightness, Corning Gorilla Glass 7i
Resolution	2760 x 1256
Rear Camera	50MP Main (OIS), 8MP Ultra-Wide, 2MP Monochrome
Front Camera	50MP (AF)
Battery Capacity	5600 mAh
Charging	80W SUPERVOOC Flash Charge
Connectivity	5G, Bluetooth, Wi-Fi, USB
GPS	True
Audio Jack	USB Type-C
Dimensions (LxWxH)	15.8 x 7.5 x 0.7 cm
Weight	181 g
Water & Dust Resistance	IP69
Color	Ivory White

11. Safety Information

- Do not attempt to disassemble or modify the device.
- Use only OPPO-approved chargers and accessories.
- Avoid exposing the device to extreme temperatures, direct sunlight, or fire.
- Keep the device away from medical devices, as it may interfere with their operation.
- Dispose of the device and its battery responsibly according to local regulations.
- Avoid using the device while driving or operating heavy machinery.
- Protect your hearing by avoiding prolonged listening at high volume levels.

12. Warranty and Support

Your OPPO Reno13 5G comes with a limited manufacturer's warranty. Please refer to the warranty card included in

your product packaging for detailed terms and conditions, including warranty period and coverage.
For technical support, service, or further inquiries, please visit the official OPPO support website or contact OPPO customer service in your region. You can find contact information on the OPPO website or in the safety guide provided with your device.
Online Support: support.oppo.com

© 2025 OPPO. All rights reserved. Information in this manual is subject to change without notice.