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› [SAMSUNG](#) /

› SAMSUNG Galaxy S25 Ultra SM-S938B/DS User Manual

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SAMSUNG Galaxy S25 Ultra SM-S938B/DS User Manual

Model: SM-S938B/DS

1. INTRODUCTION

This manual provides essential information for using your new SAMSUNG Galaxy S25 Ultra SM-S938B/DS smartphone. Please read this manual thoroughly to ensure safe and optimal use of your device. Keep this manual for future reference.

2. SAFETY INFORMATION

To prevent injury to yourself and others or damage to your device, read all safety information before using the device. Keep the device away from extreme temperatures, direct sunlight, and liquids. Do not attempt to disassemble or modify the device. Use only SAMSUNG-approved chargers and accessories.

3. PACKAGE CONTENTS

Verify that your product box contains the following items:

- SAMSUNG Galaxy S25 Ultra SM-S938B/DS Smartphone
- Accessories (may vary by region)

The actual items supplied with the device may vary depending on the region or service provider.

4. DEVICE LAYOUT

Familiarize yourself with the main components of your Galaxy S25 Ultra.



This image displays the SAMSUNG Galaxy S25 Ultra in Titanium Black. The front features a large, edge-to-edge display. The rear shows the multi-lens camera system and the Samsung logo. A matching S Pen stylus is positioned alongside the phone.

4.1 Front View

- **Front Camera:** For selfies and video calls.
- **Display:** 6.9-inch Dynamic LTPO AMOLED 2X QHD+ screen.

4.2 Rear View

- **Multi-lens Camera System:** Includes 200MP wide, 10MP telephoto, 50MP periscope telephoto, and 50MP ultrawide lenses.
- **Flash:** Provides illumination for photos and videos.

4.3 Side and Bottom Views

- **Power/Side Key:** Turns the device on/off, wakes/locks the screen, and can be customized for other functions.
- **Volume Keys:** Adjusts media and call volume.
- **USB-C Port:** For charging and data transfer.
- **Speaker:** For audio output.
- **Microphone:** For calls and voice recording.
- **SIM Card Tray:** Holds Nano-SIM cards.
- **S Pen Slot:** Stores and charges the S Pen stylus.

5. SETUP

5.1 Inserting the SIM Card

1. Locate the SIM card tray on the side of your device.

2. Insert the ejection pin into the hole on the tray to open it.
3. Place the Nano-SIM card(s) onto the tray with the gold contacts facing down. The device supports Nano-SIM + Nano-SIM + eSIM + eSIM (max 2 at a time).
4. Gently push the tray back into the slot until it is flush with the device.

5.2 Initial Power On and Setup

1. Press and hold the Power/Side key until the SAMSUNG logo appears.
2. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and set up your Google account.
3. Transfer data from your previous device if desired.

6. OPERATING YOUR DEVICE

6.1 Basic Navigation

- **Touch and Hold:** Activates contextual menus or moves items.
- **Swipe:** Navigates through screens, lists, or content.
- **Pinch:** Zooms in or out on images and web pages.

6.2 Making Calls and Sending Messages

- Open the **Phone** app to dial numbers or select contacts.
- Open the **Messages** app to compose and send text messages.

6.3 Camera Usage

The Galaxy S25 Ultra features an advanced camera system. Open the **Camera** app to capture photos and videos. Tap the shutter button to take a picture or the record button to start/stop video recording. Explore various modes like Night Video for low-light conditions.

6.4 AI Features

Your device includes integrated AI capabilities. These features can act as a virtual assistant, help with Google searches, manage your calendar, and enhance media. AI Select allows you to analyze screen content for various actions.

6.5 Connectivity

- **Wi-Fi:** Connect to wireless networks for internet access. Go to **Settings > Connections > Wi-Fi**
- **Bluetooth:** Pair with wireless headphones, speakers, and other devices. Go to **Settings > Connections > Bluetooth**.
- **Mobile Data (5G/4G/3G/2G):** Access the internet via your cellular network. Ensure your SIM card is active and your data plan is enabled.

6.6 Battery Management

The device is equipped with a 5000mAh battery. To optimize battery life:

- Adjust screen brightness.
- Enable power-saving modes in **Settings > Battery and device care > Battery**.
- Close unused apps running in the background.

7. MAINTENANCE

7.1 Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials. Do not expose the device to excessive moisture.

7.2 Software Updates

Regularly check for software updates to ensure your device has the latest features and security patches. Go to **Settings > Software update**.

7.3 Data Backup

Regularly back up your important data to a cloud service (e.g., Google Drive, Samsung Cloud) or a computer to prevent data loss.

8. TROUBLESHOOTING

If you encounter issues with your device, try the following solutions:

- **Device not turning on:** Ensure the battery is charged. Connect the device to a charger and try again.
- **Apps freezing or crashing:** Close the problematic app and reopen it. If the issue persists, restart your device.
- **Network connectivity issues:** Check if Airplane mode is off. Restart your device. Verify your SIM card is properly inserted.
- **Slow performance:** Close unnecessary background apps. Clear cache data. Consider a factory reset if the issue persists (back up data first).
- **Esim not working (as reported by some users):** Contact your carrier to verify compatibility and activation steps for eSIM on international models.
- **Cannot program phone in US network (as reported by some users):** This is an international model. Compatibility with specific US carriers may vary. Verify with your carrier if the device's IMEI is recognized as compatible with their network.

9. SPECIFICATIONS

Feature	Specification
Model Name	SM-S938B/DS
Display	6.9 Inches Dynamic LTPO AMOLED 2X QHD+, 120Hz Adaptive Refresh Rate, 3120 x 1440 Resolution
Processor	Qualcomm Snapdragon 8 Elite (3nm), Octa-Core, 4.47 GHz CPU Speed
RAM	12 GB
Storage	256 GB (No SD Card Slot)
Rear Camera	200MP (wide), 10MP (telephoto), 50MP (periscope telephoto), 50MP (ultrawide)
Front Camera	12MP (wide)
Battery	5000 mAh Lithium Ion (37 Hours Talk Time)
Operating System	Android 15, One UI 7 (up to 7 major Android upgrades)
Connectivity	2G, 3G, 4G LTE, 5G (SA/NSA/Sub6)
SIM Type	Nano-SIM + Nano-SIM + eSIM + eSIM (max 2 at a time)
Audio Jack	USB-C
Dimensions	6 x 4 x 2 inches
Weight	13.1 ounces
Special Features	Accelerometer, Bluetooth Enabled, Internet Browser, Music Player, Speakerphone, Touchscreen, Unlocked, GPS

10. WARRANTY AND SUPPORT

This SAMSUNG Galaxy S25 Ultra SM-S938B/DS is an international model. Please note that there is **no U.S. manufacturer warranty** for this specific model. The seller's return policy applies for any issues. For technical support or service inquiries, please refer to the documentation provided by your seller or visit the official SAMSUNG support website for global models.

For additional information and support, you may visit the [Samsung Store on Amazon](#).

