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› vivo Y400 5G Smartphone User Manual

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Model: Y400 5G

INTRODUCTION

This manual provides essential information and instructions for using your new vivo Y400 5G smartphone. Please read this manual thoroughly to ensure proper operation and to maximize the device's capabilities. Keep this manual for future reference.

1. SETUP

1.1 What's in the Box

Verify that all items are present in your product packaging:

- vivo Y400 5G Smartphone
- Phone Case
- Power Adapter
- SIM Tray Ejector
- USB Cable

1.2 Device Layout

Familiarize yourself with the physical components of your vivo Y400 5G.



Image: Front and back view of the vivo Y400 5G smartphone, showcasing its elegant design in Glam White.



Image: Rear view of the vivo Y400 5G smartphone, highlighting the camera module and textured back panel.



Image: Top and bottom views of the vivo Y400 5G, showing the USB Type-C port, speaker grille, and microphone.



Image: A detailed view emphasizing the elegant design of the vivo Y400 5G.

1.3 Inserting SIM Cards

The vivo Y400 5G supports Dual SIM Nano cards.

1. Locate the SIM card tray on the side of the device.
2. Insert the SIM tray ejector tool into the small hole next to the tray.
3. Gently push until the tray pops out.
4. Place your Nano SIM card(s) into the designated slots on the tray. Ensure the gold contacts face downwards.
5. Carefully reinsert the tray into the phone until it clicks into place.

1.4 Initial Power On and Charging

1. Press and hold the Power button until the vivo logo appears.
2. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, and Google account setup.
3. To charge the device, connect the USB cable to the phone's USB Type-C port and the power adapter. Plug the adapter into a power outlet.
4. The vivo Y400 5G supports 90W FlashCharge for rapid charging.



Image: Illustration of the 6000 mAh battery and 90W FlashCharge technology.

2. OPERATING YOUR DEVICE

2.1 Display and Navigation

The vivo Y400 5G features a 16.94 cm (6.67 inch) AMOLED display with a 120Hz refresh rate for smooth visuals and responsiveness. Navigate the device using touch gestures:

- **Tap:** Select an item or open an app.
- **Swipe:** Scroll through screens or lists.
- **Pinch:** Zoom in or out on images and web pages.
- **Long Press:** Access contextual menus or move icons.

Immersive 120Hz AMOLED Display



Image: The immersive 120Hz AMOLED display of the vivo Y400 5G, showing vibrant colors and smooth motion.

2.2 Camera Functions

Capture high-quality photos and videos with the integrated camera system.

- **Rear Camera:** 50MP Sony Main Camera + 2MP Bokeh Camera.
- **Selfie Camera:** 32MP.

Open the Camera app and select your desired mode (Photo, Video, Portrait, etc.). Tap the shutter button to capture an image or start/stop video recording.

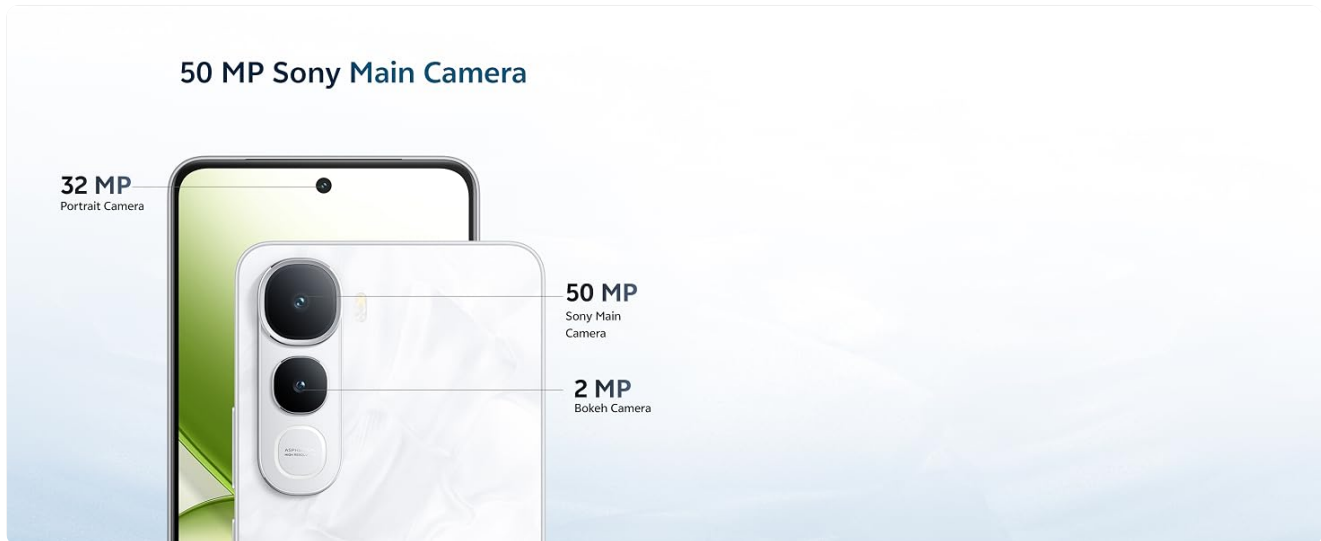


Image: Diagram illustrating the 50 MP Sony Main Camera and 32 MP Portrait Camera setup on the vivo Y400 5G.

2.3 Audio and Multimedia

The device features Dual Stereo Speakers for an enhanced audio experience. Adjust volume using the volume buttons on the side of the phone.

Dual Stereo Speaker



400%
Volume



Hi-Res Audio
Certification

Image: Visual representation of the Dual Stereo Speaker system for immersive audio.

2.4 Connectivity

The vivo Y400 5G supports 5G cellular technology, Wi-Fi, and Bluetooth for seamless connectivity.

- **5G:** Access high-speed mobile data networks.
- **Wi-Fi:** Connect to wireless internet networks.
- **Bluetooth:** Pair with wireless accessories like headphones or speakers.

2.5 Funtouch OS 15 and Performance

The device runs on Funtouch OS 15, offering a user-friendly interface and various features. It is powered by the Snapdragon 4 Gen 2 processor and 8GB RAM, providing enhanced multitasking capabilities.

Snapdragon 4 Gen 2

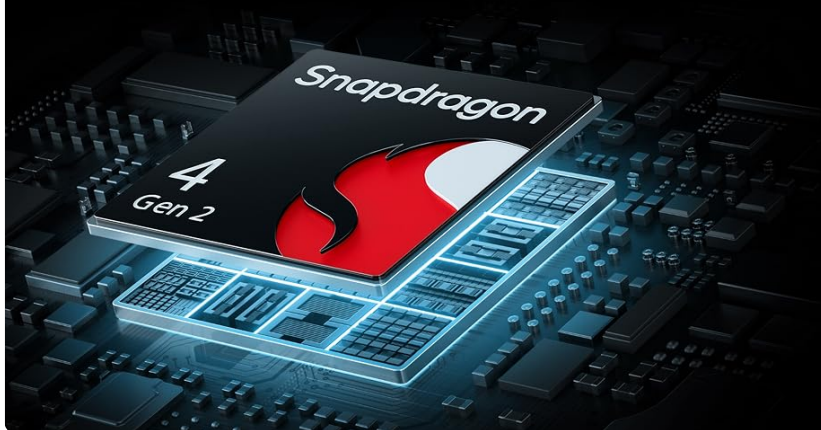


Image: Representation of the Snapdragon 4 Gen 2 processor, indicating the device's performance capabilities.



Image: Illustration depicting enhanced multitasking capabilities with 8GB RAM and 128GB storage.

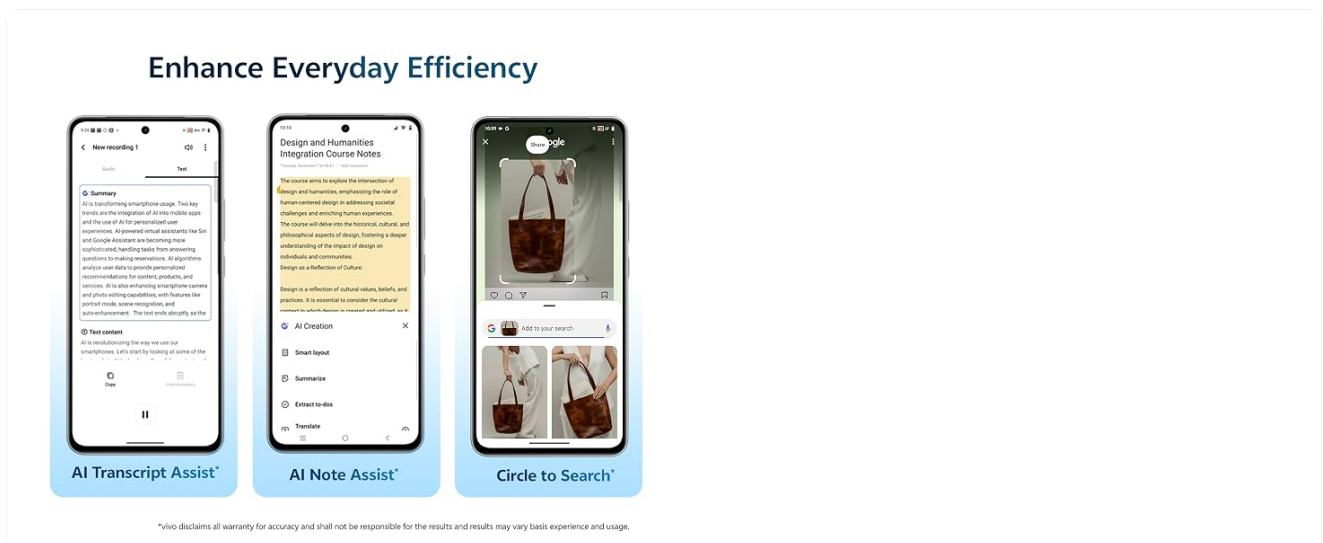


Image: Examples of AI features like AI Transcript Assist, AI Note Assist, and Circle to Search, enhancing daily efficiency.

3. MAINTENANCE

3.1 Battery Care

- Use only the original vivo power adapter and USB cable for charging.
- Avoid exposing the device to extreme temperatures, which can degrade battery life.
- For optimal battery longevity, avoid frequently discharging the battery completely or keeping it at 100% charge for extended periods.

3.2 Cleaning Your Device

- Turn off the device before cleaning.
- Use a soft, lint-free cloth to wipe the screen and body.
- Avoid using harsh chemicals, abrasive cleaners, or compressed air.

3.3 Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Go to **Settings > System update** to check for updates.

3.4 Water and Dust Resistance (IP68 & IP69)

The vivo Y400 5G is rated IP68 and IP69 for water and dust resistance under specific laboratory conditions. This means it can withstand immersion in static fresh water up to 1.5 meters for up to 30 minutes. However, water and dust resistance are not permanent and may decrease over time with normal wear. Do not intentionally submerge the device. Damage caused by liquid immersion is not covered under warranty.

IP68 & IP69 - Underwater Photography*



*This product has been tested under controlled laboratory conditions and is rated as IP68 and IP69 under IEC standard 60529-2013 which provides protection against dust-tight, effect of continuous immersion in water & high pressure and temperature water jets. IP68 & IP69 water resistance test conditions: Submerged in static fresh water up to 1.5 meters for up to 30 minutes. For more details on test aspects and underwater photography, kindly visit www.vivo.com/in.

Image: The vivo Y400 5G being splashed with water, illustrating its IP68 and IP69 water and dust resistance capabilities.

3.5 Cooling System

The device incorporates a Dual-Module Cooling System to manage internal temperatures during intensive use, helping to maintain optimal performance.

Dual-Module Cooling System



Image: Diagram showing the internal Dual-Module Cooling System of the vivo Y400 5G.

4. TROUBLESHOOTING

If you encounter issues with your device, refer to the following common solutions:

4.1 Device Not Turning On

- Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on.
- Press and hold the Power button for at least 10-15 seconds to perform a forced restart.

4.2 Apps Crashing or Freezing

- Close the problematic app and reopen it.

- Clear the app's cache and data (Settings > Apps > [App Name] > Storage > Clear cache/Clear data).
- Ensure the app is updated to its latest version.
- Restart the phone.

4.3 Network Connectivity Issues

- **No Signal/Poor Signal:** Check if your SIM card is properly inserted. Try restarting the device. Ensure you are in an area with network coverage.
- **Wi-Fi Connection Problems:** Restart your Wi-Fi router. Forget the Wi-Fi network on your phone and reconnect.
- **Bluetooth Pairing Issues:** Ensure both devices are in pairing mode and within range. Restart Bluetooth on both devices.

4.4 Factory Reset (Last Resort)

If persistent issues cannot be resolved, a factory reset may be necessary. **Warning: This will erase all data on your phone. Back up important data before proceeding.**

1. Go to **Settings > System > Reset options**.
2. Select **Erase all data (factory reset)**.
3. Confirm your decision and enter your PIN/password if prompted.

5. SPECIFICATIONS

Feature	Detail
Brand	vivo
Model	Y400 5G
Operating System	Funtouch OS 15
RAM Memory	8 GB
Internal Storage	128 GB
Processor	Snapdragon 4 Gen 2 (2.2 GHz)
Display Size	16.94 cm (6.67 inches)
Display Type	AMOLED
Display Resolution	2400 x 1080 Pixels
Rear Camera	50MP + 2MP
Front Camera	32 MP
Battery Capacity	6000 mAh
Charging Technology	90W FlashCharge
SIM Card Slot Count	Dual SIM (Nano)
Connector Type	USB Type C

Biometric Security	Fingerprint Recognition
Water Resistance Level	IP68 & IP69 (Refer to Maintenance section for details)
Item Weight	197 Grams
Item Dimensions	16.2 x 7.5 x 0.8 Centimeters
Model Year	2025
Country of Origin	India

6. WARRANTY INFORMATION

Your vivo Y400 5G comes with a manufacturer's warranty:

- **Device:** 1 year manufacturer warranty from the date of purchase.
- **In-box Accessories:** 6 months manufacturer warranty from the date of purchase.

Please retain your proof of purchase for warranty claims. The warranty does not cover damage caused by misuse, accidents, unauthorized repairs, or liquid damage (despite IP rating).

7. SUPPORT AND CONTACT INFORMATION

For further assistance, technical support, or service inquiries, please contact vivo customer support.

- **Manufacturer:** vivo Mobile India Pvt Ltd
- **Address:** Plot No 08, Sector 24, Yamuna Expressway Area, Gautam Buddha Nagar, Uttar Pradesh, 201310, India
- **Importer:** Vivo Mobile India Pvt Ltd
- **Online Support:** Visit the official vivo India website for support resources, FAQs, and contact options.
www.vivo.com/in