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› Samsung Galaxy 10000mAh Wireless Power Bank (Model EB-U2510) User Manual

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Model: EB-U2510

1. OVERVIEW

The Samsung Galaxy 10000mAh Wireless Power Bank, Model EB-U2510, is a portable charging solution designed to power your devices on the go. It features a 10000mAh battery capacity, wireless charging capabilities, and dual USB Type-C ports for versatile charging. This power bank is constructed with UL-certified recycled materials, reflecting a commitment to sustainability.

Big on power. Big on speed.



Image: Samsung Galaxy 10000mAh Wireless Power Bank, highlighting its design and various charging features including 25W PD charging, super-fast charging, USB-C ports, and 10000mAh capacity.

2. SETUP

2.1 Charging the Power Bank

1. Connect the included USB Type-C to USB Type-C cable to the power bank's input port.
2. Connect the other end of the cable to a compatible USB power adapter (sold separately).
3. The LED indicator lights on the power bank will illuminate to show the charging status and current battery level.
4. For optimal performance, fully charge the power bank before its first use.

2.2 Package Contents

- Samsung Galaxy 10000mAh Wireless Power Bank (Model EB-U2510)
- USB Type-C to USB Type-C Cable (20cm)
- Quick Start Guide (refer to this manual for detailed instructions)

Note: Only one cable is included in the box. Additional cables and power adapters are sold separately.

3. OPERATING INSTRUCTIONS

3.1 Wired Charging

1. Connect your device to one of the power bank's USB Type-C output ports using a compatible charging cable.
2. The power bank supports up to 25W Super Fast Charging when a single device is connected.
3. When charging two wired devices simultaneously, the maximum charging speed is 10W for each wired port.

Power up in a flash

The 25W high-capacity 10,000mAh Battery Pack has wired super-fast charging.



Output
25W

Capacity
10,000mAh

Weight
222g

Image: The power bank connected via USB-C, illustrating its 25W output, 10,000mAh capacity, and 222g weight.

3.2 Wireless Charging

1. Place your wireless charging compatible device (e.g., smartphone, smartwatch, earbuds) on the designated wireless charging pad on the power bank.
2. Ensure the device is properly aligned with the charging coil for optimal charging.
3. The power bank provides 7.5W wireless charging.

Wireless power on-the-go

Effortlessly power up various devices wirelessly using the easy-to-carry 7.5W Battery Pack.



Image: A foldable smartphone being wirelessly charged on the Samsung Galaxy 10000mAh Wireless Power Bank, showing the charging indicator on the phone screen.

3.3 Simultaneous Charging

The power bank supports charging up to three devices simultaneously: two wired devices via the USB Type-C ports and one wireless device on the charging pad.

- When charging two devices (wired and wireless) simultaneously, the maximum charging speed is 7.5W for each device.
- When charging two wired devices simultaneously, the maximum charging speed is 10W for each wired port.

Double the ports, twice the charge

The Dual Port charging feature allows simultaneous charging of two devices, making it perfect for travel and office use.

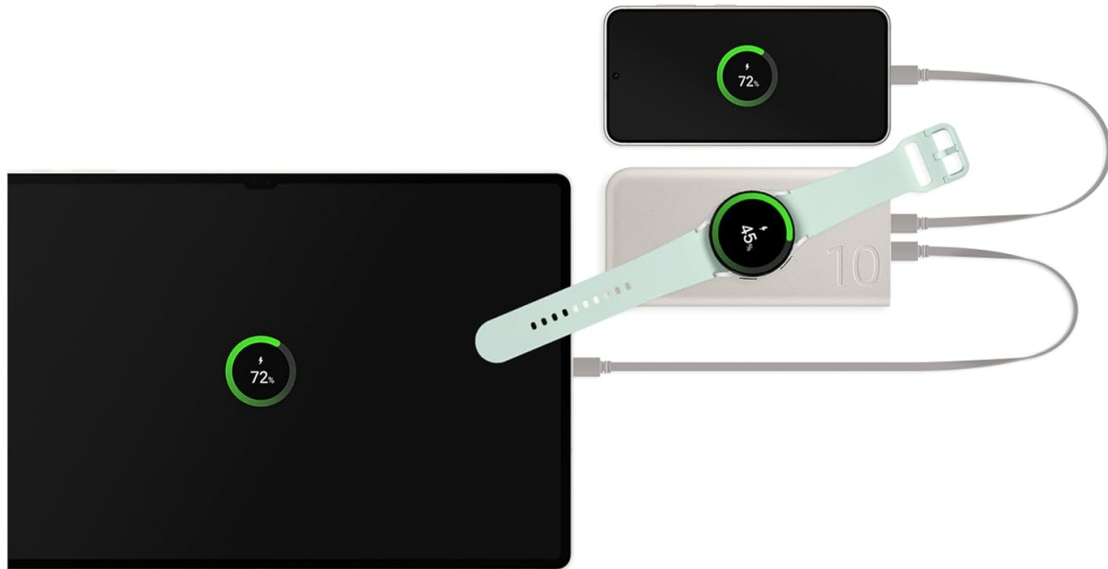


Image: The power bank connected to a laptop and a smartwatch via USB-C cables, while also wirelessly charging a smartphone, demonstrating its dual-port and wireless charging capabilities.

3.4 Important Notes on Charging

- Actual charging speed may vary depending on the actual usage, charging conditions, connected devices, and other factors.
- 25W Super Fast Charging is only available when connected to a single device.
- Wireless charging compatibility may vary by device model. Always check your device's compatibility.
- For optimum results and safety, please use authentic Samsung cables and compatible power adapters.

4. MAINTENANCE

- Keep the power bank dry and clean. Avoid exposure to moisture, dust, and direct sunlight.
- Do not expose the power bank to extreme temperatures (hot or cold).
- Do not attempt to disassemble, repair, or modify the device. This will void the warranty and may cause damage or injury.
- Clean the exterior with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Store the power bank in a cool, dry place when not in use.

Green power, redefined.

The battery pack has UL-certified recycled materials to reduce carbon emissions and preserve valuable resources.



Image: A close-up view of the power bank's surface texture, emphasizing its composition from UL-certified recycled materials.

5. TROUBLESHOOTING

5.1 Device Not Charging

- **Check Power Bank Charge:** Ensure the power bank itself has sufficient charge. Refer to the LED indicators.
- **Check Cable Connections:** Verify that all cables are securely connected to both the power bank and your device.
- **Wireless Charging Alignment:** For wireless charging, ensure your device is correctly centered on the wireless charging pad.
- **Device Compatibility:** Confirm that your device is compatible with wired or wireless charging from the power bank.
- **Reset Power Bank:** If devices are not charging, reset the power bank by pressing and holding the power button for approximately 7.5 seconds.

5.2 Slow Charging

- **Cable Quality:** Use high-quality, authentic Samsung cables for optimal charging speeds.
- **Number of Devices:** Charging multiple devices simultaneously will reduce the charging speed for each device. For 25W Super Fast Charging, only one device should be connected.
- **Device Support:** Ensure your device supports fast charging protocols compatible with the power bank.
- **Environmental Factors:** Extreme temperatures can affect charging efficiency.

6. SPECIFICATIONS

Model Name	Samsung Galaxy Power Bank
Model Number	EB-U2510 (Manufacturer Part Number: EB-U2510X)
Battery Capacity	10000mAh
Battery Cell Type	Lithium Ion
Connector Type	USB Type C
Number of Ports	2 (USB Type-C)
Output Voltage	5 Volts (Standard)
Wired Charging Output	Up to 25W (single device), 10W per port (two wired devices)
Wireless Charging Output	7.5W
Special Features	Fast Charging, LED Indicator Lights, Over Charging Protection, Wireless Charging
Compatible Devices	Smartphone, Smartwatch, Tablet
Dimensions (L x W x Thickness)	14.8L x 7.2W x 1.6Th Centimeters
Weight	222 Grams
Materials	UL-certified recycled materials (6.8% recycled content, 30% post-consumer recycled plastic)
Country of Origin	China

7. WARRANTY INFORMATION

This Samsung Galaxy 10000mAh Wireless Power Bank (Model EB-U2510) comes with a **1-year manufacturer's limited warranty** from the date of purchase.

The warranty covers manufacturing defects under normal use. It does not cover damage caused by misuse, accidents, unauthorized repairs, or modifications. Please retain your proof of purchase for any warranty claims.

For detailed warranty terms and conditions, please refer to the official Samsung warranty policy or contact Samsung customer support.

8. SUPPORT INFORMATION

8.1 Customer Support (India)

- **Importer:** Samsung India Electronics Pvt Ltd
- **Address:** 6th Floor, DLF Centre, Sansad Marg, New Delhi - 110001
- **Email:** support.india@samsung.com
- **Toll-Free Telephone:** 1800-40-7267864

8.2 Manufacturer Information

- **Manufacturer:** Building 1, No. 399 Keyuan Road, Pudong New Area, Shanghai

For the most up-to-date support information, please visit the official Samsung website or contact their customer service directly.