

## URBN UPR104

# URBN 10000mAh MagSafe Power Bank UPR104 Instruction Manual

Brand: URBN | Model: UPR104

## 1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your URBN 10000mAh MagSafe Power Bank, model UPR104. This portable power bank features a 10000mAh capacity, 15W wireless charging, 20W wired charging, a built-in kickstand, and multiple input/output options for versatile device compatibility.

## 2. PRODUCT OVERVIEW

### 2.1 Package Contents

- 1 x URBN 10000mAh MagSafe Power Bank (UPR104)
- 1 x USB Charging Cable
- 1 x User Manual
- 1 x Warranty Card

### 2.2 Key Features

- **10000mAh Capacity:** Provides extended power for multiple charges.
- **15W Wireless MagSafe Charging:** Fast and convenient charging for compatible devices.
- **20W Wired Charging:** Ultra-fast power delivery via USB-C.
- **Built-in Kickstand:** Allows for hands-free viewing while charging.
- **Dual Input Ports:** USB Type-C and Lightning for recharging the power bank.
- **Triple Output Options:** Wireless, USB Type-C, and USB Type-A.
- **Pass-Through Charging:** Charge the power bank and a device simultaneously.

- **MagTag Ring Included:** Enhances magnetic grip for non-MagSafe devices.
- **Safety Protections:** Overvoltage, overcurrent, short circuit, battery temperature, overcharge, and chip shutdown thermal protection.

## 2.3 Component Identification

# BROAD FIT

Supports multiple charging and recharging options, ensuring versatility and compatibility with various devices and needs.

# 15W

Wireless Charging

Upgrade to MagTag Charging



MagTag Ring Included





iPhone

Android

Case

|                         |                   |                      |                      |
|-------------------------|-------------------|----------------------|----------------------|
| 20W                     | 22.5W             | 18W                  | 15W                  |
| USB-C<br>(Input/Output) | USB-A<br>(Output) | Lightning<br>(Input) | Wireless<br>(Output) |



Image: Front view of the URBN power bank highlighting its various input and output ports: USB-C (Input/Output), USB-A (Output), Lightning (Input), and the wireless charging area.

# POWER MEETS CONVENIENCE

The 10,000mAh Kickstand MagTag Power Bank combines slim design with a built-in stand, offering 15W wireless and 20W wired charging, making it a stylish and efficient companion for on-the-go power.

Mag-safe  
Compatible



Image: The URBN power bank magnetically attached to the back of a smartphone, demonstrating the integrated kickstand in use to prop up the device.

## 3. SETUP

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### 3.1 Initial Charging of the Power Bank

Before first use, fully charge your URBN power bank. Connect the provided USB charging cable to either the USB Type-C input port or the Lightning input port on the power bank, and the other end to a suitable USB power adapter (not included). The LED indicator lights will illuminate to show the charging status. All four lights will be solid when fully charged.

### 3.2 LED Indicator Lights

The power bank features LED indicator lights to display the remaining battery level and charging status:

- **Solid Lights:** Indicate remaining battery capacity.
- **Flashing Lights:** Indicate the power bank is currently charging.

## 4. OPERATING INSTRUCTIONS

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### 4.1 Recharging the Power Bank

To recharge the power bank, use one of the following methods:

- **USB Type-C Input:** Connect a USB-C to USB-C cable or a USB-A to USB-C cable to the USB Type-C port on the power bank and a power source.
- **Lightning Input:** Connect a Lightning cable to the Lightning port on the power bank and a power source.

A full charge typically takes approximately 6 hours.

### 4.2 Charging Devices Wirelessly (MagSafe)

1. Ensure your device is MagSafe compatible or has a MagSafe compatible case.
2. Align your device with the magnetic charging area on the power bank. The magnets will snap into place, and wireless charging will begin automatically.
3. For non-MagSafe devices, attach the included MagTag ring to your device or case to enhance magnetic grip and enable wireless charging.

### 4.3 Charging Devices Wired

To charge devices using a cable:

- **USB Type-C Output:** Connect a USB-C to USB-C cable from the power bank's USB Type-C port to your device. This port supports 20W Power Delivery (PD) for fast charging compatible devices.
- **USB Type-A Output:** Connect a USB-A cable from the power bank's USB Type-A port to your device. This port supports up to 22.5W output.

### 4.4 Pass-Through Charging

The URBN power bank supports pass-through charging, allowing you to charge both the power bank and a connected device simultaneously.

1. Connect the power bank to a wall adapter using either the USB Type-C or Lightning input.
2. Connect your device to the power bank via wireless charging or one of the wired output ports.
3. Both the power bank and your device will charge.

# PASS-THROUGH CHARGING

With pass-through charging, you can charge your phone while recharging the power bank itself. Plug in at night and wake up with both fully charged.



Image: The URBN power bank is shown connected to a wall adapter for recharging, while simultaneously providing power to a smartphone via a wired connection, illustrating pass-through charging.

## 4.5 Using the Kickstand

The integrated kickstand allows you to prop up your smartphone for hands-free viewing while it charges wirelessly. Simply pull out the kickstand from the back of the power bank and adjust it to your desired angle.

# HIGH CAPACITY, FAST POWER

The 10,000mAh Kickstand MagTag power bank delivers up to two full charges with fast-charging capabilities, providing extended power and convenience for all-day use.

**15W** WIRELESS CHARGING

**20W** WIRED CHARGING



**0%-50%**  
Battery in 30 Mins

Your phone must support wireless charging for 15W wireless functionality. For PD fast charging, connect via the USB-C port.



Image: A smartphone is shown charging wirelessly on the URBN power bank, which is using its kickstand to hold the phone upright on a surface, ideal for media consumption.

## 5. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the power bank. Avoid using harsh chemicals or abrasive materials.
- **Storage:** Store the power bank in a cool, dry place away from direct sunlight, extreme temperatures, and moisture.
- **Battery Care:** To prolong battery life, fully charge the power bank at least once every three months if not in regular use.
- **Avoid Drops:** Do not drop or subject the power bank to strong impacts.

## 6. TROUBLESHOOTING

- **Power Bank Not Charging:**
  - Ensure the charging cable is securely connected to both the power bank's input port and the power adapter.
  - Verify that the power adapter is functioning correctly and plugged into a live outlet.
  - Try a different charging cable or power adapter.
- **Device Not Charging (Wired):**
  - Check if the cable is properly connected to both the power bank's output port and your device.
  - Ensure the power bank has sufficient charge.
  - Try a different charging cable or output port.
- **Device Not Charging (Wireless) or Slow Wireless Charging:**
  - Ensure your device is correctly aligned with the magnetic charging area.

- Remove any thick cases that might interfere with wireless charging.
- Ensure there are no metal objects or cards between the power bank and your device.
- For optimal 15W wireless charging, ensure your device supports this speed. Some devices may charge at a slower rate.
- Ensure the power bank has sufficient charge.

- **Power Bank Overheating:**

- It is normal for the power bank to become slightly warm during charging or discharging.
- If it becomes excessively hot, disconnect it immediately and allow it to cool down.
- Avoid charging in direct sunlight or enclosed spaces with poor ventilation.
- If overheating persists, discontinue use and contact customer support.

## 7. SPECIFICATIONS



Image: A detailed infographic summarizing the key specifications and features of the URBN power bank, including its capacity, charging speeds, and included accessories.

| Feature                       | Specification                                                                                                                                |
|-------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Model Name                    | UPR104                                                                                                                                       |
| Battery Capacity              | 10000 mAh                                                                                                                                    |
| Battery Cell Type             | Lithium Polymer                                                                                                                              |
| Wireless Charging Output      | 15W                                                                                                                                          |
| Wired Charging Output (USB-C) | 20W Power Delivery                                                                                                                           |
| Wired Charging Output (USB-A) | 22.5W                                                                                                                                        |
| Input Ports                   | USB Type-C, Lightning                                                                                                                        |
| Output Ports                  | USB Type-C, USB Type-A, Wireless                                                                                                             |
| Dimensions (L x W x Th)       | 9.5L x 6W x 3Th Centimeters                                                                                                                  |
| Item Weight                   | 250 Grams                                                                                                                                    |
| Special Features              | Fast Charging, LED Indicator Lights, Over Charging Protection, Short Circuit Protection, Wireless Charging, Kickstand, Pass-Through Charging |
| Battery Charge Time           | 6 Hours                                                                                                                                      |
| Country of Origin             | India                                                                                                                                        |

## 8. WARRANTY AND SUPPORT

### 8.1 Warranty Information

The URBN 10000mAh MagSafe Power Bank (UPR104) comes with a**12-Month Replacement Warranty** from the date of purchase. This warranty covers manufacturing defects and ensures reliable performance. Please retain your purchase receipt for warranty claims.

### 8.2 Customer Support

For any product-related queries, technical assistance, or warranty claims, please contact URBN customer support. You can find contact details on the warranty card included in your package or visit the official URBN website.

**Manufacturer Contact Information:**

Veeflex Elektrikials Private Limited, Rajprabha Enclave, Building No. 6, Unit No. 209&210, 1st Floor, Bhoidapada, Sativali Road, Vasai (E) Pin code : - 401208

**Packer Contact Information:**

ACETRON TECH VENTURES PVT LTD Rajprabha Enclave, Building No. 6, Unit No. 111&112, 1st Floor, Bhoidapada, Sativali Road, Vasai (E) Pin code : - 401208

## 9. SAFETY INFORMATION

# RELIABLE POWER, PROTECTED DEVICES



Overvoltage  
Protection



Overcurrent  
Protection



Short  
circuit  
Protection



Battery  
Temperature  
Protection



Overcharge  
Protection



Chip Shutdown  
Thermal  
Protection



## Battery Health Protection

Image: An exploded view diagram of the power bank highlighting its internal safety mechanisms, such as overvoltage, overcurrent, and temperature protection.

- Do not expose the power bank to water, moisture, or extreme temperatures.
- Do not disassemble, modify, or attempt to repair the device.
- Keep out of reach of children.
- Use only original or certified compatible charging cables and adapters.
- Avoid dropping or subjecting the power bank to heavy impacts.
- Dispose of the power bank responsibly according to local regulations. Do not dispose of it in household waste.