

URBN UPR215

URBN 20000mAh 35W Turbo Fast Charging Power Bank User Manual

Model: UPR215

INTRODUCTION

Thank you for choosing the URBN 20000mAh 35W Turbo Fast Charging Power Bank. This device is designed to provide efficient and rapid charging for a wide range of electronic devices, including laptops, smartphones, and tablets. This manual provides essential information on how to safely and effectively use and maintain your power bank.

PRODUCT OVERVIEW

Key Features

- **35W Turbo Fast Charging:** Supports Power Delivery (PD) and Quick Charge (QC) for rapid charging of compatible devices.
- **20000mAh High Capacity:** Provides multiple charges for smartphones, tablets, and even some laptops.
- **Dual Output:** Features one USB-C port (PD supported) and one USB-A port (QC supported) for simultaneous charging of two devices.
- **Two-Way Fast Charging:** Enables fast recharging of the power bank itself via the USB-C port.
- **Pass-Through Charging:** Allows charging of connected devices while the power bank is being recharged.
- **12-Layer Circuit Protection:** Advanced safety features to protect against overcharge, overheat, short circuit, and overcurrent.
- **Compact Design:** Portable and travel-friendly.
- **LED Indicator Lights:** Displays remaining battery level.

What's in the Box

- 1 x URBN 20000mAh 35W Turbo Fast Charging Power Bank (Main Unit)

- 1 x USB Cable
- 1 x User Manual
- 1 x Warranty Card



Figure 1: Front view of the URBN 20000mAh 35W Turbo Fast Charging Power Bank.

This image displays the sleek, compact design of the power bank with its textured finish and LED indicator lights.

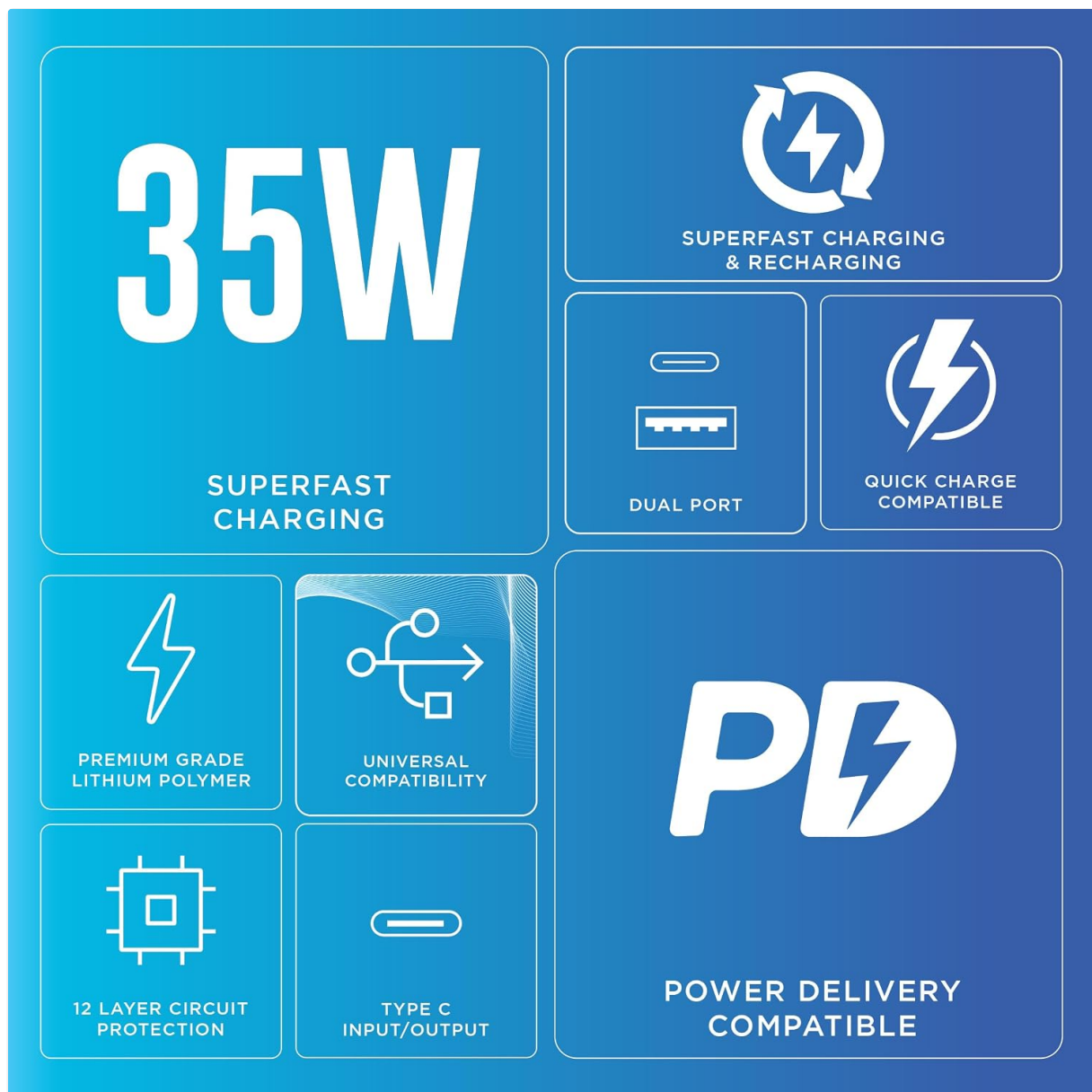


Figure 2: Overview of key features and technologies integrated into the URBN Power Bank.

This graphic highlights the core functionalities such as 35W Superfast Charging, dual ports, Quick Charge and Power Delivery compatibility, premium lithium polymer battery, universal compatibility, 12-layer circuit protection, and Type-C input/output.

PLENTY OF POWER IN YOUR POCKET



Figure 3: Illustrates the power bank's capacity to charge various devices multiple times.

This image demonstrates the substantial capacity of the 20000mAh power bank, showing how many times it can charge popular devices like the iPhone 16, Samsung S24, Pixel 9, and iPad Mini.

SETUP

Initial Charging of the Power Bank

1. Upon first use, it is recommended to fully charge your URBN Power Bank.
2. Connect the provided USB cable (or a compatible USB-C to USB-C cable) to the USB-C port on the power bank.
3. Connect the other end of the cable to a compatible wall charger (a 35W PD charger is recommended for fastest charging).
4. The LED indicator lights will illuminate to show the charging progress. All four lights will be solid when fully charged.

A full charge using a 35W PD adapter can take approximately 2.4 hours. Using a standard 12W adapter will take approximately 9 hours.



Urbn Pro Speed
(35W)



Standard Speed
(12W)

STAY POWERED WITH ULTRA FAST RECHARGE

35W



Disclaimer: Charging time may vary based on adapter wattage, cable compatibility, and environmental conditions. Use a 35W PD adapter (not included) for optimal results.

Figure 4: Illustration of the power bank's fast recharge capability.

This image visually compares the recharge time of the power bank using a 35W adapter (2.4 hours) versus a standard 12W adapter (9 hours).

OPERATING INSTRUCTIONS

Charging Your Devices

1. Connect your device's charging cable to either the USB-C port or the USB-A port on the power bank.
2. Connect the other end of the cable to your device.
3. The power bank will automatically begin charging your device. The LED indicator lights will show the power bank's remaining battery level.
4. To achieve optimal fast charging speeds, ensure your device and cable are compatible with Power Delivery (PD) or Quick Charge (QC) standards.

The 35W output allows for rapid charging of various devices:

- MacBook Air: Up to 40% in 30 minutes.
- iPhone 16: Up to 60% in 30 minutes.

- Samsung S24 Ultra: Up to 50% in 30 minutes.

SUPERCHARGE YOUR EVERY MOVE

S24 Ultra 50% in 30 Mins* (Supports Samsung Superfast Charging (25W))	iPhone 16 60% in 30 Mins*	Macbook Air 40% in 30 Mins*
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Charging speed may vary depending on connected device, device usage, cable quality, battery level, and environmental conditions.

Figure 5: Examples of fast charging performance with various devices.

This image illustrates the rapid charging capabilities of the power bank, showing percentage charged in 30 minutes for a Samsung S24 Ultra, iPhone 16, and MacBook Air.

Pass-Through Charging

The URBN Power Bank supports pass-through charging, allowing you to charge both the power bank and your connected devices simultaneously. Simply connect the power bank to a wall charger and then connect your devices to the power bank's output ports. The power bank will intelligently manage power distribution.

CHARGE BIG, POWER EFFORTLESSLY



INPUT/
OUTPUT



OUTPUT



Figure 6: Diagram of the power bank's input and output ports.

This image highlights the USB-C input/output port and the USB-A output port, demonstrating the dual charging capabilities.

SAFETY INFORMATION

Your URBN Power Bank is equipped with a 12-layer advanced circuit protection system to ensure the safety of both the power bank and your connected devices. This system protects against:

- Overcharge Protection
- Over-discharge Protection
- Overcurrent Protection
- Short Circuit Protection
- Overvoltage Protection
- Overpower Protection
- Temperature Protection
- Reverse Charge Protection
- Input Overvoltage Protection

- Output Overvoltage Protection
- Battery Overcurrent Protection
- Reset Protection

Important Safety Precautions:

- Do not expose the power bank to extreme temperatures (above 60°C or below 0°C).
- Do not disassemble, modify, or repair the device yourself.
- Avoid dropping or subjecting the power bank to strong impacts.
- Keep away from water and other liquids.
- Use only certified cables and adapters.
- Keep out of reach of children.

MAINTENANCE

- Clean the power bank with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Store the power bank in a cool, dry place when not in use.
- If storing for an extended period, charge the power bank to approximately 50% every three months to prolong battery life.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Power bank not charging	Cable or adapter issue; power bank fully charged; faulty port.	Try a different USB cable and wall adapter. Ensure the power bank is not already fully charged. Try a different input port if available.
Device not charging from power bank	Power bank battery low; cable issue; device compatibility; faulty port.	Ensure the power bank is charged. Try a different charging cable. Try a different output port. Verify device compatibility.
Slow charging speed	Non-fast charging cable/adapter; device not supporting fast charge; multiple devices charging.	Use a fast-charging compatible cable and adapter. Ensure your device supports PD or QC. Charging multiple devices simultaneously may reduce individual charging speeds.
LED indicators not working	Power bank is off; internal issue.	Press the power button (if available) to activate the display. If the issue persists, contact customer support.

SPECIFICATIONS

Feature	Detail
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Feature	Detail
Model Number	UPR215
Battery Capacity	20000mAh
Battery Type	Lithium Polymer
Input (USB-C)	Up to 35W (Two-Way Fast Charging)
Output 1 (USB-C)	Up to 35W (Power Delivery compatible)
Output 2 (USB-A)	Up to 35W (Quick Charge compatible)
Special Features	Fast Charging, LED Indicator Lights, Over Charging Protection, Short Circuit Protection, Wireless Charging (Note: Wireless charging feature is listed in specifications but not detailed in other product descriptions or visuals.)
Dimensions	15.1 x 9.3 x 3.4 cm
Weight	405 g
Country of Origin	India

WARRANTY AND SUPPORT

Your URBN Power Bank comes with a warranty. Please refer to the included Warranty Card for detailed terms and conditions, including the warranty period and coverage.

For technical support, troubleshooting assistance, or warranty claims, please contact URBN customer service. Contact details can typically be found on the Warranty Card or the official URBN website.

You can also visit the [URBN Store on Amazon](#) for more product information and support resources.