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› HP 14 Laptop User Manual (Model: em0214AU / B84U8PA)

HP em0214AU B84U8PA

HP 14 Laptop User Manual

Model: em0214AU / B84U8PA

INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP 14 Laptop, model em0214AU / B84U8PA. Please read this guide thoroughly to ensure proper use and to maximize the performance and longevity of your device.

SETUP

1. Unboxing and Initial Inspection

Carefully remove all components from the packaging. Verify that all items listed in the "What's in the Box" section are present and undamaged.

What's in the box



HP 14" Laptop



Setup poster



65 W Smart AC
power adapter



Image: What's in the Box. This image displays the HP 14 Laptop, a power adapter, and the user manual, which are the standard contents included with the product.

- **Laptop:** HP 14 Laptop
- **Power Adapter:** 65 W Smart AC power adapter
- **Documentation:** Setup poster, User manual

2. Connecting to Power

Connect the 65 W Smart AC power adapter to the laptop's AC smart pin port and then plug it into a power outlet. It is recommended to fully charge the battery before initial use.

3. Initial Boot and Operating System Setup

Press the power button to turn on your laptop. Follow the on-screen instructions to complete the Windows 11 Home Single Language setup. This includes setting up your region, language, network connection, and user account.



Get the latest from Microsoft

The most secure Windows PC yet

2.3x faster than older PCs*

3x faster web browsing*

Quick and safe file transfer*

*Windows 10 support and updates end on October 14, 2025.

*T&Cs apply.



Image: Windows 11 Setup. The laptop screen shows the initial setup process for Windows 11, guiding the user through configuration steps.

Your laptop comes with Microsoft 365 Basic (1-year subscription) and MS Office Home 2024 pre-installed. Follow the prompts to activate these software packages.



Get the latest from Microsoft

1-year M365 subscription free*

MSO 2024 lifetime free*

100 GB cloud storage*

Advanced security

*T&Cs apply.



Image: Microsoft Software. This image highlights the inclusion of Microsoft 365 and Office 2024, indicating pre-installed software for productivity.

OPERATING YOUR LAPTOP

Keyboard and Touchpad

The laptop features a full-size, soft grey keyboard with a numeric keypad and a responsive touchpad for navigation. The keyboard is backlit for use in low-light conditions.

Features that help you go further



AMD Ryzen™ 5 7530U Processor¹



AMD Radeon™ Graphics



16 GB DDR4-3200 MT/s



512 GB PCIe® SSD



Full-size, backlit keyboard



Image: Keyboard and Touchpad. A detailed view of the laptop's full-size, backlit keyboard and integrated touchpad, designed for comfortable input.

Display Features

Your HP 14 laptop is equipped with a 14-inch (35.6 cm) Full HD (1920 x 1080) micro-edge, anti-glare display with 250 nits brightness. The anti-glare coating reduces reflections, making it suitable for various lighting environments.



A **screen** that steals the spotlight



14" FHD display with 16:9 aspect ratio



Anti-glare screen



250 nits brightness



84% screen-to-body ratio



Micro-edge display



Image: Display Features. The laptop's 14-inch FHD display is shown, emphasizing its anti-glare and micro-edge design for an immersive viewing experience.

Camera and Audio

The laptop includes an HP True Vision 1080p FHD camera with temporal noise reduction and integrated dual array digital microphones, providing clear video and audio for calls and recordings. Dual speakers deliver audio output.



Crafted to **connect** and create

 HP True Vision 1080p FHD camera

 Wi-Fi 6³ and Bluetooth® 5.3⁴



Image: Camera and Connectivity. A user is shown interacting with the laptop, illustrating its capabilities for video calls and wireless connectivity.

Privacy Features

For enhanced privacy, the laptop is equipped with a physical camera shutter and a dedicated microphone mute key, allowing you to control your camera and audio access.

Privacy on your terms



Mic mute key



Camera shutter



Image: Privacy Features. This image details the camera shutter and microphone mute key, emphasizing user control over privacy.

Ports and Connectivity

The HP 14 laptop offers a variety of ports for connecting peripherals and external devices, along with wireless connectivity options:

- 1 x USB Type-C 5Gbps signaling rate (data transfer only, no charging or external monitors)
- 2 x USB Type-A 5Gbps signaling rate
- 1 x AC smart pin
- 1 x HDMI 1.4b (for external displays)
- 1 x Headphone/microphone combo jack
- Realtek Wi-Fi 6 (2x2) for high-speed wireless internet
- Bluetooth 5.3 wireless card for connecting accessories

Plenty of **ports** for peak performance



Image: Ports. A visual guide to the laptop's ports, including USB Type-C, USB Type-A, HDMI, AC smart pin, and headphone/microphone combo jack.

Battery Management

The laptop is designed for extended use with a battery life of up to 10 hours and 15 minutes. It also supports fast charging, allowing you to charge up to 50% in approximately 45 minutes.



Go far Stay unplugged



Lasts up to 10 hours and 15 minutes⁵ of battery life



Charges up to 50% in 45 minutes⁶



Image: Battery Life. This graphic highlights the laptop's battery performance, showing up to 10 hours and 15 minutes of usage and 50% charge in 45 minutes.

MAINTENANCE

- **Cleaning:** Use a soft, lint-free cloth slightly dampened with water or a screen cleaner to clean the display. For the keyboard and chassis, use a dry, soft cloth. Avoid harsh chemicals.
- **Software Updates:** Regularly check for and install Windows updates and HP driver updates to ensure optimal performance and security.
- **Battery Care:** To prolong battery life, avoid extreme temperatures and do not leave the laptop fully charged or fully discharged for extended periods.
- **Storage:** Store the laptop in a cool, dry place away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

This section provides solutions to common issues you might encounter with your HP 14 Laptop.

No Power / Does Not Turn On

- Ensure the power adapter is securely connected to both the laptop and a working power outlet.
- Verify the power outlet is functional by plugging in another device.
- If the battery is completely drained, allow it to charge for at least 30 minutes before attempting to power on.

Display Issues

- **No image on screen:** Connect an external monitor to the HDMI port to check if the issue is with the laptop's display or graphics output.
- **Dim screen:** Adjust the brightness settings using the function keys on the keyboard.

Connectivity Problems (Wi-Fi/Bluetooth)

- **Wi-Fi not connecting:** Ensure Wi-Fi is enabled in Windows settings. Restart your router and the laptop.
- **Bluetooth device not pairing:** Ensure the Bluetooth device is in pairing mode and within range. Check Bluetooth settings on your laptop.

Slow Performance

- Close unnecessary applications running in the background.
- Ensure Windows and drivers are up to date.
- Check for malware or viruses.
- Consider freeing up storage space on the SSD.

SPECIFICATIONS

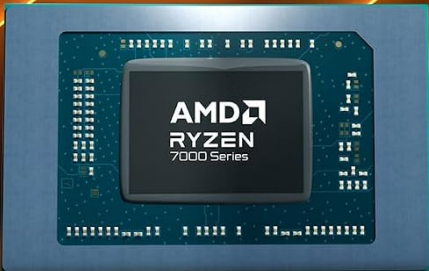
Below are the detailed technical specifications for the HP 14 Laptop (Model: em0214AU / B84U8PA).

Features at a Glance

Ready for **what's next**

AMD Radeon™ graphics
Windows 11 Home
Dual array digital
microphones





Powerful HP PC with
AMD Ryzen™ 5 7530U processor



Up to 10 hours and
15 minutes⁵ of
battery life



Charges up to
50% in 45 minutes⁶

14" display
with 250 nits
brightness



HP True Vision **1080p FHD camera**
with temporal noise reduction



Image: Features at a Glance. This infographic provides a quick overview of the laptop's main features, such as the AMD Ryzen 5 processor, AMD Radeon graphics, Windows 11, and battery life.

Feature	Detail
Processor	AMD Ryzen 5 7530U (up to 4.5 GHz max boost clock, 16 MB L3 cache, 6 cores, 12 threads)
Graphics	AMD Radeon Graphics (Integrated)
Memory (RAM)	16 GB DDR4-3200 MT/s (2 x 8 GB)
Storage	512 GB PCIe NVMe M.2 SSD
Operating System	Windows 11 Home Single Language
Pre-installed Software	MS Office Home 2024, 1 year Microsoft 365 Basic
Display	35.6 cm (14") diagonal, FHD (1920 x 1080), micro-edge, anti-glare, 250 nits, 45% NTSC

Feature	Detail
Ports	1x USB Type-C 5Gbps (data only), 2x USB Type-A 5Gbps, 1x AC smart pin, 1x HDMI 1.4b, 1x Headphone/microphone combo
Wireless Connectivity	Realtek Wi-Fi 6 (2x2), Bluetooth 5.3
Camera	HP True Vision 1080p FHD camera with temporal noise reduction and integrated dual array digital microphones
Audio	Dual speakers
Keyboard	Full-size, soft grey keyboard with numeric keypad, backlit
Battery	Lithium Ion, 41 Watt Hours (up to 10h 15m battery life, 50% charge in 45 min)
Dimensions (L x W x H)	23.6 x 36 x 1.9 cm
Weight	1.4 kg (1400 Grams)
Color	Natural Silver
Environmental Features	Recycled metals and ocean-bound plastics, EPEAT Gold registered, ENERGY STAR Certified

AMD Ryzen™ 5 Processor¹ at the core

Power meets pro-level performance



AMD Radeon™
Graphics



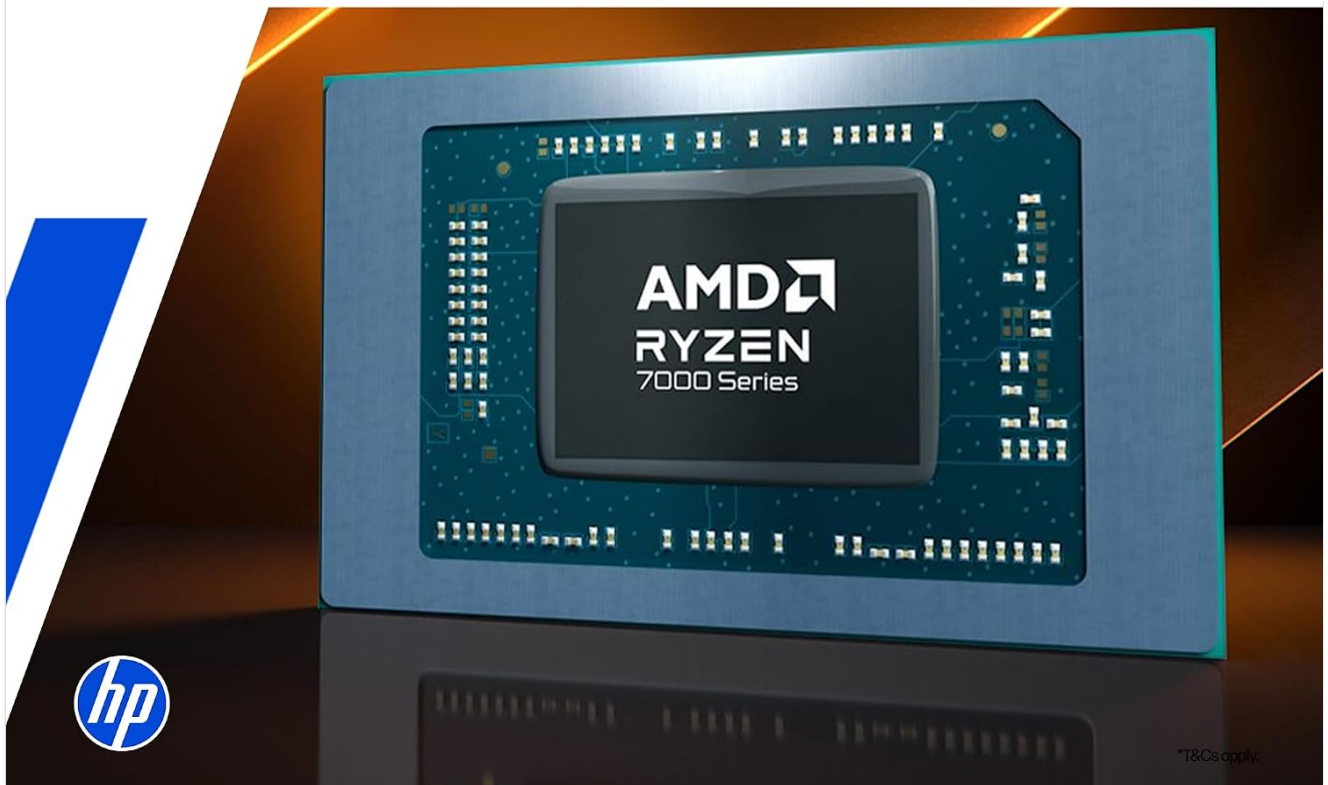
Up to 4.5 GHz
Max Boost Clock²



6 cores,
12 threads



16 MB
L3 cache



*T&Cs apply

Image: AMD Ryzen Processor. This image highlights the AMD Ryzen 5 7530U processor, detailing its core count, threads, and boost clock speed.

Sized for every space



1.47kg



Color: Natural silver



Image: Dimensions and Weight. A visual representation of the laptop's physical dimensions and its weight of 1.47 kg (approximately 1.4 kg).



Built for a **greener** tomorrow



Recycled metals and ocean bound plastics⁷



EPEAT® Gold registered⁸



ENERGY STAR® Certified⁹



Image: Environmental Features. This image illustrates the laptop's commitment to sustainability, mentioning recycled materials, EPEAT Gold registration, and ENERGY STAR certification.

WARRANTY AND SUPPORT

Warranty Information

Your HP 14 Laptop comes with a **1-year manufacturer warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use.

For detailed terms and conditions, please refer to the warranty documentation included with your product or visit the official HP support website.

Technical Support

If you encounter any technical issues or have product-related queries, please contact HP customer support:

- **Toll-Free Numbers:** 1800-258-7170 or 1860-258-3079
- **Online Support:** Visit the official HP support website for drivers, manuals, and troubleshooting guides.

Please have your laptop's model number (em0214AU / B84U8PA) and serial number ready when contacting support.

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