Alienware 15
DA15265
Setup and Specifications

Regulatory Model: P210G
Regulatory Type: P210G002
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ALIENWARE

Notes, cautions, and warnings

NOTE: A NOTE indicates important information that helps you make better use of your product.

CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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Views of Alienware 15 DA15265

Right view

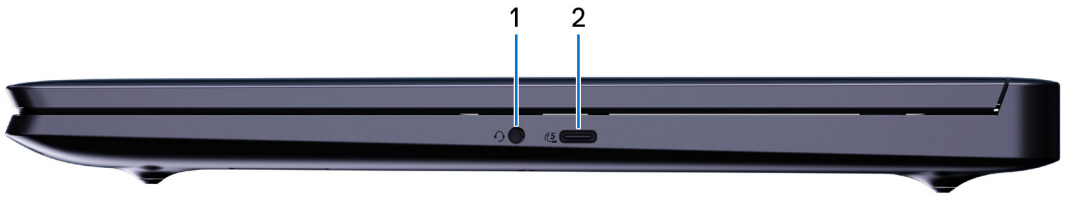


Figure 1. Right view

1. **Universal audio port**

   Supports connection of headphones or combo headsets with an integrated microphone for audio input and output.

2. **USB 3.2 Gen 1 (5 Gbps) Type-C port**

   Supports data transfer speeds up to 5 Gbps for connecting external storage and peripheral devices.

   NOTE: This port does not support power charging. Do not connect a power adapter to this port to power your computer.

Left view

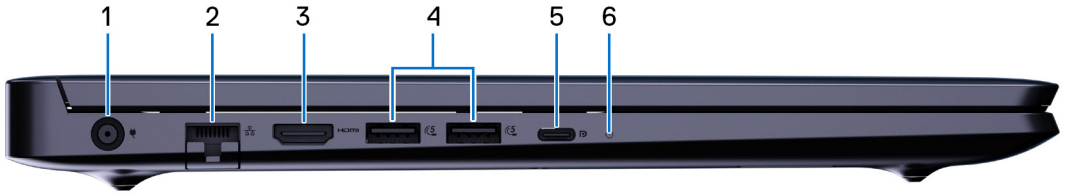


Figure 2. Left view

1. **Power-adapter port**

   Allows connection to a power adapter to charge or power your computer.

2. **RJ45 Ethernet port (1 Gbps)**

   Provides wired network connectivity by connecting to a router or modem through an Ethernet cable. Supports data transfer speeds up to 1 Gbps (10/100/1000 Mbps) for stable and high-speed internet or LAN access.

3. **HDMI 2.1 Fixed Rate Link (FRL) port**

Provides high-bandwidth video and audio transmission using Fixed Rate Link (FRL) signaling. Supports up to 4K resolution at 120 Hz and 8K resolution at 60 Hz. Compatible with HDR, 3D video, and Display Stream Compression (DSC) for connecting to TVs, monitors, laptops, gaming consoles, and Blu-ray players.

4. **USB 3.2 Gen 1 ports (2)**

   Supports data transfer speeds up to 5 Gbps for connecting external storage and peripheral devices.

5. **USB 3.2 Gen 2 (10 Gbps) Type-C port with Power Delivery and DisplayPort**

   Supports high-speed data transfer up to 10 Gbps, video output through DisplayPort Alt Mode, and up to 100 W of bidirectional power delivery. Enables fast charging and seamless connectivity to external devices and displays through a single versatile interface.

   NOTE: A USB-C power adapter that meets the power adapter requirements for this computer can be connected to this port to charge your computer.

6. **Battery-status light**

   Indicates the battery-charge status.

   - Solid white: The computer is connected to the power adapter, and the battery is charging.
   - Solid amber: The battery has less than 8% remaining charge.

Front view



Figure 3. Front view

1. **Microphones (2)**

   Provides digital sound input for audio recording and voice calls.

2. **Camera**

   Allows users to conduct video calls, capture still images, and record video content for communication and documentation purposes.

3. **Camera-status light**

Illuminates automatically to indicate active camera usage, alerting users when the camera is recording or streaming.

Top view



Figure 4. Top view

1. **Power button**

   Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

   Press to put the computer into a sleep state if it is turned on.

   Press and hold to force shut-down the computer.

2. **Touchpad**

   Used to move the mouse pointer. You can tap, swipe, or drag your finger to click, scroll, or move items on the screen—like using a mouse.

3. **Air vents**

   Provides ventilation for your computer. Clogged air vents can cause overheating and can affect the performance of your computer and potentially cause hardware issues. Keep the air vents clear of obstructions and clean them regularly to prevent the build-up of dust and dirt. For more information about cleaning air vents, see Dell Support Site.

Back view

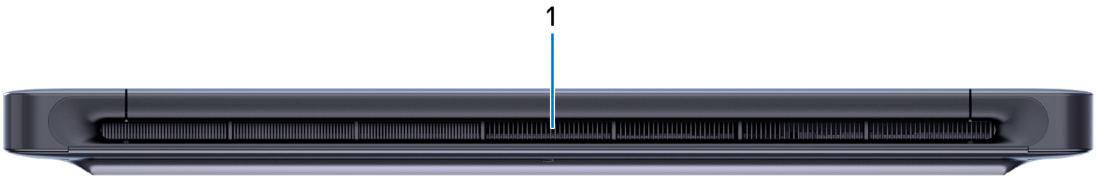


Figure 5. Back view

1. **Air vents**

   Provides ventilation for your computer. Clogged air vents can cause overheating and can affect the performance of your computer and potentially cause hardware issues. Keep the air vents clear of obstructions and clean them regularly to prevent the build-up of dust and dirt. For more information about cleaning air vents, see Dell Support Site.

Bottom view



Figure 6. Bottom view

1. **Speakers**

Provide audio output.

2. **MyAlienware QR code**

   MyAlienware is your hub for content that is personalized to your Alienware 15 DA15265, including videos, articles, manuals, and access to support.

3. **Air vents**

   Provides ventilation for your computer. Clogged air vents can cause overheating and can affect the performance of your computer and potentially cause hardware issues. Keep the air vents clear of obstructions and clean them regularly to prevent the build-up of dust and dirt. For more information about cleaning air vents, see Dell Support Site.

Locate the Service Tag or Express Service Code label of your computer

The service tag is a unique alphanumeric identifier that allows Dell service technicians to identify the hardware components in your computer and access warranty information. The Express Service Code is a numeric version of the Service Tag.

For more information about how to find the Service Tag of your computer, search Dell Support Site.

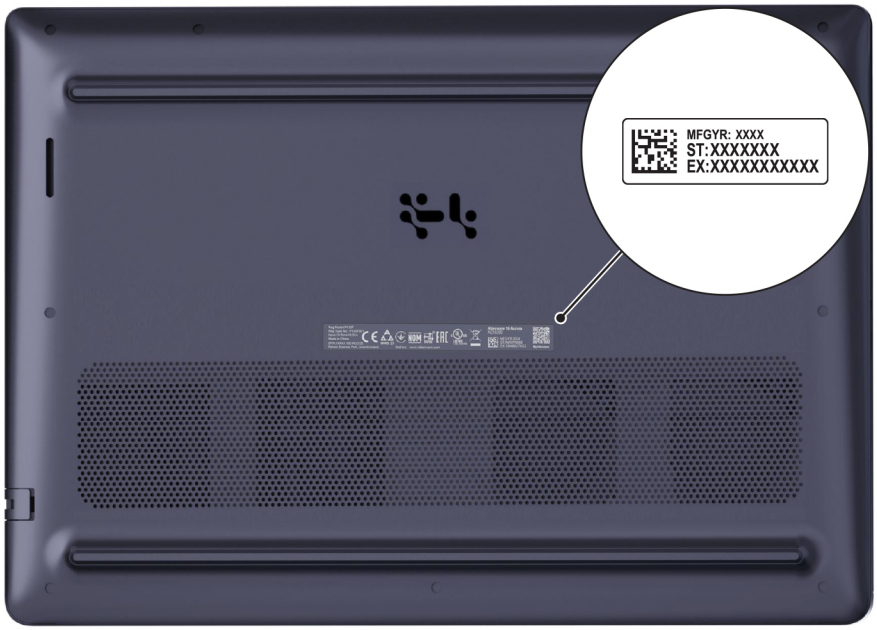


Figure 7. Service Tag/Express Service Code location

Battery-status light

The following table lists the battery-status light behavior of your Alienware 15 DA15265.

Table 1. Battery-status light behavior

Power source	LED behavior	System power state	Battery charge level
AC adapter	Off	S0 or S5	100%
AC adapter	Solid white	S0 or S5	< 100%
Battery	Off	S0 or S5	9%-100%
Battery	Solid amber	S0	< 8%

- S0 (ON): The computer is turned on.
- S3 (Sleep): Screen is off, and the computer is in sleep mode.
- S4 (Hibernate): The computer consumes the least power in the Hibernate state compared to the ON or OFF states. The computer is almost in the OFF state. The context data is written to a storage device, allowing you to resume from where you left off after the computer is turned on.
- S5 (OFF): The computer is in a shutdown state.

Set up your Alienware 15 DA15265

About this task

NOTE: The images in this document may differ from your computer depending on the configuration you ordered.

Steps

Connect the power adapter and press the power button.



Figure 8. Connect the power adapter and press the power button

Specifications of Alienware 15 DA15265

Dimensions and weight

The following table lists the height, width, depth, and weight of your Alienware 15 DA15265.

Table 2. Dimensions and weight

Description	Values
Front height	20.70 mm (0.81 in.)
Rear height	22.95 mm (0.90 in.)
Width	349.5 mm (13.74 in.)
Depth	250.3 mm (9.85 in.)
Weight **NOTE:** The weight of your computer depends on the configuration that you ordered.	• Minimum: 2.20 kg (4.85 lb) • Maximum: 2.25 kg (4.96 lb)

Processor

The following table lists the details of the processors that are supported on your Alienware 15 DA15265.

Table 3. Processor

Description	Option one	Option two
Type	AMD Ryzen 5 220	AMD Ryzen 7 260
Wattage	28 W	45 W
AMD configurable TDP (cTDP)	15 W–30 W	35 W–54 W
Number of CPU cores	6	8
Number of threads	12	16
Speed	Up to 4.9 GHz	Up to 5.1 GHz
Cache	22 MB	24 MB
L2 cache	6 MB	8 MB
L3 cache	16 MB	16 MB
Integrated graphics	AMD Radeon 740M	AMD Radeon 780M
AI technology	Not applicable	AMD Ryzen AI
Neural Processing Unit (NPU) performance	Not applicable	Up to 38 TOPS
NOTE: Tera Operations Per Second (TOPS) is an AI performance metric that measures how many trillions of operations per second an AI processor can perform.		

Chipset

The following table lists the details of the chipset that is supported on your Alienware 15 DA15265.

Table 4. Chipset

Description	Values
Chipset	Integrated in the processor
Processor	• AMD Ryzen 5 220 • AMD Ryzen 7 260
DRAM bus width	128-bit
Flash EPROM	32 MB
PCIe bus	Up to Gen4

Operating system

Your Alienware 15 DA15265 supports the following operating systems:

- Windows 11 Home
- Windows 11 Pro

Memory

The following table lists the memory specifications that are supported by your Alienware 15 DA15265.

Table 5. Memory specifications

Description	Values
Memory slots	Two SODIMM slots
Memory type	DDR5
Memory speed	5600 MT/s
Maximum memory configuration	32 GB
Minimum memory configuration	8 GB
Memory size per slot	8 GB, 16 GB, and 32 GB
Memory configurations supported	• 8 GB: 1 x 8 GB, DDR5, 5600 MT/s, single-channel • 16 GB: 1 x 16 GB, DDR5, 5600 MT/s, single-channel • 32 GB: 1 x 32 GB, DDR5, 5600 MT/s, single-channel

External ports and slots

The following table lists the external ports and slots on your Alienware 15 DA15265.

Table 6. External ports and slots

Description	Values
Network port	One RJ45 Ethernet port (1 Gbps)
USB ports	• One USB 3.2 Gen 2 (10 Gbps) Type-C port with Power Delivery and DisplayPort 1.4a **NOTE:** Supports charging up to 100 W. • One USB 3.2 Gen 1 (5 Gbps) Type-C port • Two USB 3.2 Gen 1 (5 Gbps) ports
Audio port	One universal audio port
Video port(s)	One HDMI 2.1 port with Discrete Graphics Controller Direct Output
Media-card reader	Not supported
Power-adapter port	One 7.4 mm x 5.1 mm, DC-in port
Security-cable slot	Not supported

Internal slots

The following table lists the internal slots of your Alienware 15 DA15265.

Table 7. Internal slots

Description	Values
M.2	• One M.2 2230/2280 slot for solid state drive • One M.2 2230 Key-E slot for WLAN card (Wi-Fi/ Bluetooth) **NOTE:** To learn more about the features of different types of M.2 cards, search Dell Support Site.

Ethernet

The following table lists the wired Ethernet Local Area Network (LAN) specifications of your Alienware 15 DA15265.

Table 8. Ethernet specifications

Description	Values
Model	Realtek RTL8111H Gigabit Ethernet controller
Transfer rate	10/100/1000 Mbps

Wireless module

The following table lists the Wireless Local Area Network (WLAN) module that is supported on your Alienware 15 DA15265.

Table 9. Wireless module specifications

Description	Values
Model number	MediaTek Wi-Fi 6 MT7920
Transfer rate	Up to 1200 Mbps
Frequency bands supported	2.4 GHz/5 GHz/6 GHz
Wireless standards	• Wi-Fi 802.11a/b/g • Wi-Fi 4 (Wi-Fi 802.11n) • Wi-Fi 5 (Wi-Fi 802.11ac) • Wi-Fi 6 (Wi-Fi 802.11ax)
Encryption	• 64-bit/128-bit WEP • AES-CCMP • TKIP
Bluetooth wireless card **NOTE:** The functionality of the Bluetooth wireless card may vary based on the operating system.	Bluetooth 5.2

Audio

The following table lists the audio specifications of your Alienware 15 DA15265.

Table 10. Audio specifications

Description	Values
Audio controller	Realtek ALC3204
Stereo conversion	Supported
Internal audio interface	High-definition audio interface
External audio interface	• One universal audio port • One HDMI 2.1 port
Number of speakers	Two
Internal-speaker amplifier	Supported
External volume controls	Keyboard shortcut controls
Speaker output:	
Average	2 W + 2 W = 4 W
Peak	2.5 W + 2.5 W = 5 W
Microphone	Dual-array microphone

Storage

This section lists the storage options on your Alienware 15 DA15265.

Your Alienware 15 DA15265 supports the following storage configuration:

- One M.2 2230/2280 solid state drive

Table 11. Storage specifications

Storage type	Interface type	Capacity
M.2 2230 or 2280 solid state drive	PCIe Gen4 NVMe, up to 64 Gbps	Up to 1 TB per slot

Keyboard

The following table lists the keyboard specifications of your Alienware 15 DA15265.

Table 12. Keyboard specifications

Description	Values
Keyboard type	Backlit keyboard
Keyboard layout	QWERTY
Number of keys	• English US, English International, Arabic, Korean, Hebrew, Canada (Bilingual): 99 keys • English UK, German, French (European), Spanish (Castilian), Turkish, Italian: 100 keys • Japanese: 103 keys
Key pitch	Horizontal = 18.70 mm Vertical = 18.05 mm
Keyboard shortcuts	Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. • To type the alternate character, press Shift and the desired key. • To perform secondary functions, press Fn and the desired key. **NOTE:** You can define the primary behavior of the function keys (F1–F12) by changing **Function Key Behavior** in the BIOS Setup program. **NOTE:** If Copilot in Windows is not available on your computer, pressing the Copilot key launches Windows search. For more information about Copilot in Windows, search Dell Support Site. For more information, see Keyboard function keys.

Keyboard shortcuts of Alienware 15 DA15265

NOTE: Keyboard characters may differ depending on the keyboard language configuration. Keys that are used for shortcuts remain the same across all language configurations.

Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. The symbol that is shown on the lower part of the key refers to the character that is typed out when the key is pressed. If

you press Shift and the key, the symbol that is shown on the upper part of the key is typed out. For example, if you press **2**, 2 is typed out; if you press **Shift** + **2**, @ is typed out.

The keys F1–F12 at the top row of the keyboard are function keys for multimedia control, as indicated by the icon on the key. Press the function key to invoke the task represented by the icon. For example, pressing F6 disables or enables performance boost (see the table below).

However, if the function keys F1–F12 are needed for specific software applications, multimedia functionality can be disabled by pressing **Fn** + **Esc**. Then, multimedia control can be invoked by pressing **Fn** and the respective function key. For example, mute audio by pressing **Fn** + **F1**.

NOTE: You can also define the primary behavior of the function keys (F1–F12) by changing **Function Key Behavior** in the BIOS setup program.

Table 13. Function key primary behavior

Keys	Description
	Decrease display brightness.
	Increase display brightness.
	Disable or enable Performance Boost.
	Enable or disable AW Stealth mode. When Stealth mode is enabled, the AlienFX lighting is turned off. Performance settings change to Quiet mode. **NOTE:** The AlienFX lighting zone varies depending on the configuration of your computer.
	Switch to an external display.
	Adjust keyboard backlight brightness.
	Print screen.
	Disable or enable the touchpad.

The **Fn** key is also used with selected keys on the keyboard to invoke other secondary functions.

Your computer comes with preprogrammable macro keys that enable you to perform multiple actions with a single keystroke.

Table 14. Macro keys

Keys	Description
	Macro keys **NOTE:** You can configure modes and assign multiple tasks for the macro keys on the keyboard.
	
	

Your computer comes with dedicated keys that enable you to control specific features of the computer with a single key press.

Table 15. Keys to control specific features

Keys	Description
	Mute speakers
	Increase volume
	Decrease volume
	Copilot in Windows AI hotkey. Press Fn+Copilot hotkey to show the contextual menu. **NOTE:** If Copilot in Windows is not available on your computer, pressing the Copilot key launches Windows search. For more information about Copilot in Windows, search in the Knowledge Base Resource at the Dell Support Site.
	Activates the Windows Start screen when the Windows key is pressed.

Camera

The following table lists the camera specifications of your Alienware 15 DA15265.

Table 16. Camera specifications

Description	Values
Number of cameras	One
Camera type	One HD-RGB camera
Camera location	Front camera
Camera sensor type	CMOS sensor technology
Camera resolution:	
Still image Video	0.92 megapixels
	1280 x 720 at 30 fps
Diagonal viewing angle	78.6 degrees

Touchpad

The following table lists the touchpad specifications of your Alienware 15 DA15265.

Table 17. Touchpad specifications

Description	Values
Touchpad resolution:	>300 DPI
Touchpad dimensions:	
Horizontal	115 mm (4.53 in.)

Table 17. Touchpad specifications (continued)

Description	Values
Vertical	80 mm (3.14 in.)
Touchpad gestures	For more information about the touchpad gestures available on Windows, search Microsoft Support Site.

Power adapter

The following table lists the power adapter specifications of your Alienware 15 DA15265.

Table 18. Power-adapter specifications

Description	Option one	Option two
Type	130 W AC adapter, E4	180 W AC adapter, E4
Connector dimensions:		
External diameter	7.40 mm	7.40 mm
Internal diameter	5.10 mm	5.10 mm
Power-adapter dimensions:		
Height	25.40 mm (1.00 in.)	30.00 mm (1.18 in.)
Width	76.20 mm (3.00 in.)	76.20 mm (3.00 in.)
Depth	154.70 mm (6.09 in.)	155.00 mm (6.10 in.)
Input voltage	100 VAC–240 VAC	100 VAC–240 VAC
Input frequency	50 Hz–60 Hz	50 Hz–60 Hz
Input current (maximum)	1.80 A/2.50 A	2.34 A
Output current (continuous)	6.70 A (Continuous)	9.23 A (Continuous)
Rated output voltage	19.5 VDC	19.5 VDC
Temperature range:		
Operating	0°C to 40°C (32°F to 104°F)	0°C to 40°C (32°F to 104°F)
Storage	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)
CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.		

Power adapter requirements

NOTE: If you did not purchase the Dell-branded power adapter that is recommended for your computer, ensure that the power adapter you use meets the following requirements.

The following table lists the power adapter requirements for your Alienware 15 DA15265.

Table 19. Power adapter requirements

Description	For computers shipped with a 54 Wh battery	For computers shipped with a 70 Wh battery
Power that is required from a power adapter to achieve optimal performance.	130 W	180 W
Power that charges the computer at a slower speed. **NOTE:** A warning message may appear informing you about the use of a lower-powered adapter and slower charging speed.	Less than 130 W	Less than 180 W
Minimum power that is required from a power adapter to operate the computer and charge the battery. **NOTE:** A warning message appears informing you about the use of a lower-powered adapter and slower charging speed.	90 W	90 W
USB Power Delivery (PD) fast charging	Supported	Supported
ExpressCharge mode	Supported **NOTE:** Ensure that the computer is connected to a 90 W power adapter for this feature to be supported.	Supported **NOTE:** Ensure that the computer is connected to a 100 W power adapter for this feature to be supported.

Battery

The following table lists the battery specifications of your Alienware 15 DA15265.

Table 20. Battery specifications

Description	Option one	Option two
Battery type	3-cell, 70 Wh, Lithium-ion	4-cell, 54 Wh, Lithium-ion
Battery voltage	11.70 VDC (Nominal)	15 VDC (Nominal)
Battery weight (maximum)	0.265 kg (0.590 lb)	0.234 kg (0.509 lb)
Battery dimensions:		
Height	6.50 mm (0.26 in.)	5.75 mm (0.23 in.)
Width	272.00 mm (10.71 in.)	271.90 mm (10.71 in.)
Depth	74.90 mm (2.95 in.)	82.00 mm (3.23 in.)
Temperature range:		
Operating	• Charging: 0°C to 50°C (32°F to 122°F) • Discharging: 0°C to 70°C (32°F to 158°F)	• Charging: 0°C to 50°C (32°F to 122°F) • Discharging: 0°C to 70°C (32°F to 158°F)
Storage	-20°C to 60°C (-4°F to 140°F)	-20°C to 60°C (-4°F to 140°F)

Table 20. Battery specifications (continued)

Description	Option one	Option two
Battery operating time	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.
Battery charging time (approximate) **NOTE:** You can control the charging time, duration, start and end time, and so on, using the settings on the Alienware Command Center(AWCC) (Power option). For more information about AWCC, search in the Knowledge Base Resource at Dell Support Site.	• Standard Charge: 3 hours, when the computer is turned off. • ExpressCharge: 2 hours, from 0% to 100% when the computer is turned off. • ExpressCharge Boost: 20 minutes, from 0% to 35% when the computer is turned off.	• Standard Charge: 3 hours, when the computer is turned off. • ExpressCharge: 2 hours, from 0% to 100% when the computer is turned off. • ExpressCharge Boost: 20 minutes, from 0% to 35% when the computer is turned off.
Coin-cell battery	Not applicable	Not applicable

CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.

CAUTION: Dell Technologies recommends that you charge the battery regularly for optimal power consumption.

NOTE: To help preserve battery health, the battery may enter Storage Mode after an extended period of inactivity (approximately three weeks or longer). If the charge level becomes critically low during storage, the battery may disable certain functions as a protective measure. Connect the AC adapter to power on the computer and recharge the battery. For more information about Storage Mode, see Battery Storage Mode at Dell Support Site.

Power requirements (for computers shipped with 4-cell, 54 Wh battery)

NOTE: The information in this section is applicable to the European Union (EU) countries.

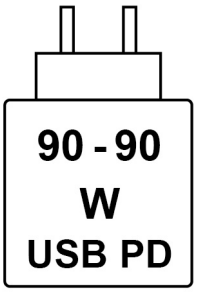


Figure 9. Pictogram for power charging requirements

The power that is delivered by the charger must be 90 Watts that is required by the radio equipment in order to achieve the maximum charging speed.

This computer supports USB Power Delivery (PD) fast charging.

Power requirements (for computers shipped with 3-cell, 70 Wh battery)

NOTE: The information in this section is applicable to the European Union (EU) countries.

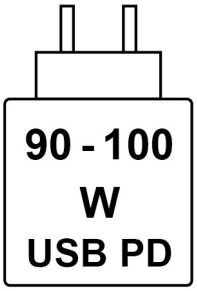


Figure 10. Pictogram for power charging requirements

The power that is delivered by the charger must be between a minimum of 90 Watts that is required by the radio equipment, and a maximum of 100 Watts in order to achieve the maximum charging speed.

This computer supports USB Power Delivery (PD) fast charging.

Display

The following table lists the display specifications of your Alienware 15 DA15265.

Table 21. Display specifications

Description	Values
Display type	15.3-inch, Wide Ultra Extended Graphics Array (WUXGA)
Touch options	Non-Touch
Display-panel technology	In-Plane Switching (IPS)
Display-panel dimensions (active area):	
Height	205.92 mm (8.11 in.)
Width	329.40 mm (12.97 in.)
Diagonal	388.47 mm (15.3 in.)
Display-panel native resolution	1920 x 1200
Luminance (typical)	300 nits
Megapixels	2.3
Color gamut	62.5% sRGB
Pixels Per Inch (PPI)	148
Contrast ratio (minimum)	1200:1
Response time (maximum)	25 milliseconds
Refresh rate	165 Hz
Horizontal view angle (minimum)	+/- 89 degrees
Vertical view angle (minimum)	+/- 89 degrees
Pixel pitch	0.1716 mm

Table 21. Display specifications (continued)

Description	Values
Power consumption (maximum)	5.4 W
Anti-glare vs glossy finish	Anti-glare

GPU—Integrated

The following table lists the specifications of the integrated Graphics Processing Unit (GPU) supported by your Alienware 15 DA15265.

Table 22. GPU—Integrated

Controller	Memory size	Processor
AMD Radeon 740M	Shared system memory	AMD Ryzen 5 220
AMD Radeon 780M	Shared system memory	AMD Ryzen 7 260

Multiple display support matrix

The following table lists the multiple display support matrix for your Alienware 15 DA15265.

Table 23. Multiple display support matrix

Graphics Card	Direct Graphics Controller Direct Output Mode	Supported external displays with computer internal display on	Supported external displays with computer internal display off
AMD Radeon 740M Graphics	Integrated	3	4
AMD Radeon 780M Graphics	Integrated	3	4

GPU—Discrete

The following table lists the specifications of the discrete Graphics Processing Unit (GPU) supported by your Alienware 15 DA15265.

Table 24. GPU—Discrete

Controller	Memory size	Memory type
NVIDIA GeForce RTX 3050	6 GB	GDDR6
NVIDIA GeForce RTX 4050	6 GB	GDDR6
NVIDIA GeForce RTX 5050	8 GB	GDDR7
NVIDIA GeForce RTX 5060	8 GB	GDDR7

External display support

The following table lists the external display support for your Alienware 15 DA15265.

Table 25. External display support

Graphics card	Supported external displays with laptop display enabled	Supported external displays with laptop display disabled
NVIDIA GeForce RTX 3050	3	4
NVIDIA GeForce RTX 4050	3	4
NVIDIA GeForce RTX 5050	3	4
NVIDIA GeForce RTX 5060	3	4

Operating and storage environment

This table lists the operating and storage specifications of your Alienware 15 DA15265.

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

Table 26. Computer environment

Description	Operating	Storage
Temperature range	0°C to 35°C (32 °F to 95°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	5% to 95% (non-condensing)
Vibration (maximum)*	0.66 GRMS	1.30 GRMS
Shock (maximum)	140 G†	160 G†
Altitude range	-15.2 m to 3048 m (-49.87 ft to 10,000 ft)	-15.2 m to 10,668 m (-49.87 ft to 35,000 ft)
CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.		

* Measured using a random vibration spectrum that simulates the user environment.

† Measured using a 2 ms half-sine pulse.

Dell support policy

For information about Dell support policy, search Dell Support Site.

Alienware Command Center

Alienware Command Center (AWCC) provides a single interface to customize and enhance the gaming experience. The AWCC dashboard displays most recently played or added games, and provides game-specific information, themes, profiles, and access to computer settings. You can quickly access settings such as game-specific profiles and themes, lighting, macros, and audio that are critical to the gaming experience.

NOTE: AWCC features and functionalities vary depending on the computer model and configuration. Some features that are described in this section may not be available on your computer.

AWCC also supports AlienFX 2.0. AlienFX enables you to create, assign, and share game-specific lighting maps to enhance the gaming experience. It also enables you to create your own customized lighting effects and apply them to the computer or attached peripherals. AWCC embeds Peripheral Controls to ensure a unified experience and the ability to link these settings to your computer or game.

NOTE: Information about the location of AlienFX lighting zones on your computer is available in AWCC.

AWCC supports the following features:

- FX: Create and manage the AlienFX zones.
- Peripheral Management: Peripheral Management enables peripherals to appear in and be managed in Alienware Command Center. Supports key peripheral settings and associates with other functions such as profiles, macros, AlienFX, and game library.

For more information about AWCC, see the *Alienware Command Center Online Help* or search Dell Support Site.

Getting help and contacting Alienware

Self-help resources

You can get information and help on Alienware products and services using these online self-help resources:

Table 27. Alienware products and online self-help resources

Self-help resources	Resource location
Information about Alienware products and services	Alienware Support Site
Contact Support	In Windows search, type **Contact Support**, and press **Enter**.
Online help for operating system	Windows Support Site
Access top solutions, diagnostics, drivers and downloads, and learn more about your computer through videos, manuals, and documents.	Your Alienware computer is uniquely identified by a Service Tag or Express Service Code. To view relevant support resources for your Dell computer, enter the Service Tag or Express Service Code at Dell Support Site. For more information about how to find the Service Tag for your computer, see Instructions on how to find your Service Tag or Serial Number.
Videos providing step-by-step instructions to service your computer.	Alienware Support Channel

Contacting Alienware

To contact Alienware for sales, technical support, or customer service issues, see Alienware Support Site.

NOTE: Availability of the services may vary depending on the country or region, and product.

NOTE: If you do not have an active Internet connection, you can find contact information in your purchase invoice, packing slip, bill, or Dell product catalog.

Revision history

Tracks all updates that are made to the document. It typically includes the date of change, version number, and a brief description of the modification. This log helps maintain transparency, accountability, and a clear timeline of progress.

Table 28. Revision history

Revision	Date	Description
A01	October 2026	Added notes to the left and right views.
A00	April 2026	Original publish date.