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Canon PIXMA E4570 All in One Printer User Manual

Model: E4570

1. INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your Canon PIXMA E4570 All in One Printer. Please read this manual thoroughly before using the printer to ensure correct and safe operation.



Figure 1.1: Canon PIXMA E4570 All in One Printer, showcasing its compact design.

2. SETUP GUIDE

Follow these steps to set up your Canon PIXMA E4570 printer for the first time.

2.1 Unpacking and Initial Preparation

1. Carefully remove the printer from its packaging.
2. Remove all protective tapes and packing materials from the exterior and interior of the printer. Refer to the quick start guide included in the box for specific locations.
3. Place the printer on a stable, flat surface.



Figure 2.1: Overview of the three simple steps for printer setup: Establish Connection, Install Driver, and Ready To Print.

2.2 Ink Cartridge Installation

The Canon PIXMA E4570 uses PG-47 (Black) and CL-57s (Color) ink cartridges.

1. Open the printer's front cover to access the cartridge installation area.
2. Remove the new ink cartridges from their packaging.
3. Insert the black and color cartridges into their respective slots until they click into place.
4. Close the front cover.

2.3 Power Connection

Connect the power cord to the printer and then to a wall outlet. Press the power button to turn on the printer.

2.4 Software and Driver Installation

Install the necessary drivers and software for your operating system. The printer supports Windows 10 / 8.1 / 7 SP1, macOS v10.13.6 ~ 11.0, and Chrome OS.

- Insert the included installation CD into your computer's CD-ROM drive, or download the latest drivers from the official Canon website.
- Follow the on-screen instructions to complete the installation.
- For mobile setup, download the Canon PRINT Inkjet/SELPHY app from your device's app store.

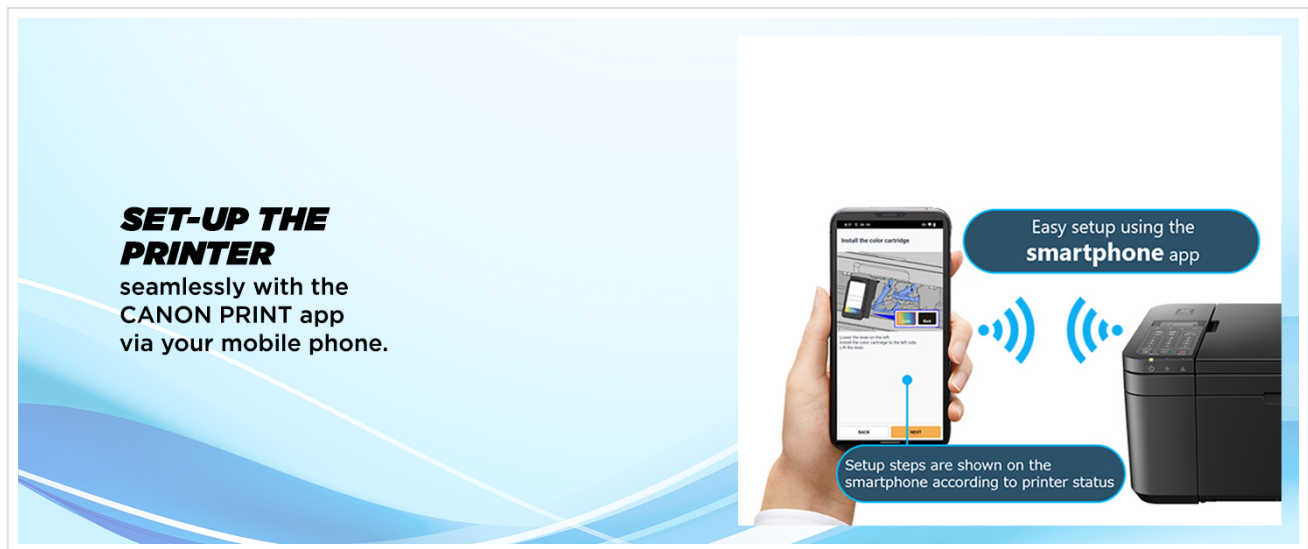


Figure 2.2: Setting up the printer seamlessly using the Canon PRINT app via a mobile phone.

2.5 Connectivity Options



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- **Wi-Fi:** Connect wirelessly to your home or office network.
- **USB:** Use the included USB cable for a direct connection to your computer.
- **Mobile Connectivity:** Print directly from smartphones and tablets via Canon Print Service, PIXMA Cloud Link, and Canon PRINT Inkjet/SELPHY apps.



Figure 2.3: The printer is compatible with high-speed USB 2.0, WiFi, Mopria, AirPrint, and direct wireless LAN connection.

3. OPERATING INSTRUCTIONS

This section details the various functions of your PIXMA E4570 printer.



3.1 Basic Printing

- Load paper into the input tray. The maximum input sheet capacity is 100 sheets (A4).
- From your computer or mobile device, select the document or image you wish to print.
- Choose the Canon PIXMA E4570 as your printer.
- Adjust print settings such as paper size (A4, A5, B5, LTR, LGL, Envelope), print quality, and color/monochrome options.
- Click "Print".



Figure 3.1: The Canon PIXMA E4570 in operation, demonstrating its printing capability.

3.2 Automatic Duplex Printing

The printer supports automatic duplex printing, allowing you to print on both sides of the paper without manual intervention.

- In your print settings, select the option for "Two-sided printing" or "Duplex printing".
- Confirm the orientation and binding edge.
- Proceed with printing.



Figure 3.2: Automatic duplex printing saves time and resources by printing on both sides of the paper.

3.3 Scanning Documents

The PIXMA E4570 features a flatbed scanner and an Automatic Document Feeder (ADF).

- **Flatbed Scanning:** Lift the scanner lid and place the document face down on the glass. Close the lid.
- **ADF Scanning:** For multiple pages, load them into the Automatic Document Feeder on top of the printer. The ADF supports up to 20 sheets.
- Open the Canon scanning software on your computer or use the printer's control panel.
- Select scan settings such as resolution (up to 600 x 1200 dpi), color mode, and destination.
- Initiate the scan.



Figure 3.3: The PIXMA E4570 features a 20-sheet Auto Document Feeder for enhanced productivity.

3.4 Copying Documents

You can make copies directly from the printer's control panel.

- Place the document on the flatbed or in the ADF.
- Use the 5.2cm LCD display and navigation buttons to select "Copy".
- Adjust settings like number of copies (up to 99), copy quality, and zoom (if available).
- Press the "Start" button (color or black & white).



Figure 3.4: The printer is equipped with a 5.2cm LCD display for easy navigation and confirming print settings.

3.5 Fax Functionality

The PIXMA E4570 includes FAX capabilities.

- Connect a telephone line to the printer's FAX port.
- Place the document to be faxed on the flatbed or in the ADF.
- Enter the recipient's fax number using the numeric keypad on the control panel.
- Press the "FAX" button to send.

4. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your printer.

4.1 Cleaning the Printer

- **Exterior:** Wipe the exterior with a soft, damp, lint-free cloth.
- **Interior:** Periodically clean the paper path and roller areas using a dry, lint-free cloth. Refer to the printer's software utility for specific cleaning functions like "Bottom Plate Cleaning" or "Roller Cleaning".
- **Scanner Glass:** Clean the scanner glass with a non-abrasive glass cleaner and a soft cloth.

4.2 Ink Cartridge Replacement

Replace ink cartridges when the ink levels are low or empty. Use only genuine Canon ink cartridges (PG-47, CL-57s, CL-57).

1. Ensure the printer is powered on.
2. Open the front cover. The print head holder will move to the replacement position.
3. Press down on the empty cartridge to release it, then pull it out.
4. Unpack a new cartridge and remove the protective tape.
5. Insert the new cartridge firmly into its slot until it clicks.
6. Close the front cover.

4.3 Print Head Alignment and Nozzle Check

If print quality degrades (e.g., blurry text, incorrect colors), perform print head alignment and nozzle check from the printer's utility software.

- Access the printer properties or preferences on your computer.
- Navigate to the "Maintenance" or "Utility" tab.
- Run "Nozzle Check" to identify clogged nozzles.
- If necessary, perform "Print Head Cleaning" or "Deep Cleaning".
- After cleaning, run "Print Head Alignment" to correct misaligned printouts.

5. TROUBLESHOOTING

This section addresses common issues you might encounter with your PIXMA E4570 printer.

5.1 Paper Jams

- Turn off the printer and unplug the power cord.
- Carefully open all covers (front, rear, and ADF) to locate the jammed paper.
- Gently pull the paper out in the direction of the paper path. Avoid tearing the paper.
- Ensure all paper fragments are removed.
- Close all covers, plug in the power cord, and turn on the printer.

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5.2 Poor Print Quality

- **Faded or Streaky Prints:** Check ink levels and replace cartridges if low. Perform a Nozzle Check and Print Head Cleaning.
- **Incorrect Colors:** Perform Print Head Alignment. Ensure you are using genuine Canon ink.
- **Blurry or Grainy Prints:** Ensure the correct paper type is selected in print settings. Use high-quality paper.

5.3 Printer Not Responding

- **Check Power:** Ensure the printer is plugged in and turned on.
- **Check Connections:** For USB, ensure the cable is securely connected to both the printer and computer. For Wi-Fi, ensure the printer is connected to the correct network and the Wi-Fi indicator is lit.
- **Restart Devices:** Turn off the printer, computer/router, and then turn them back on.
- **Driver Issues:** Reinstall the printer drivers from the Canon website.

5.4 Error Codes on LCD

Refer to the Canon support website or the full electronic manual for a complete list of error codes and their solutions. Common codes often indicate paper jams, out-of-ink conditions, or cover open errors.

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6. TECHNICAL SPECIFICATIONS

Feature	Specification
Model Name	PIXMA E4570
Functions	Print, Scan, Copy, FAX
Printer Type	Inkjet (Colour)

Feature	Specification
Connectivity	WiFi, USB 2.0
Print Speed (Monochrome)	8.8 ipm
Print Speed (Colour)	4.4 ipm
Max Print Resolution	4800 x 1200 dpi
Duplex Printing	Automatic
Scanner Type	Flatbed, Sheetfed (ADF)
Scanner Resolution	600 x 1200 dpi
ADF Capacity	20 sheets
Max Input Sheet Capacity	100 sheets (A4)
Compatible Ink	PG-47, CL-57s, CL-57
Display	5.2cm LCD
OS Compatibility	Windows 10 / 8.1 / 7 SP1, macOS v10.13.6 ~ 11.0, Chrome OS
Product Dimensions	29.5D x 43.5W x 18.9H Centimeters
Item Weight	5.8 Kilograms
Power Consumption	0.8 W (Standby)



¹ Document print speeds are the averages of ESAT in Office Category test for the default simplex mode, ISO/IEC 24734 Photo Print Speed is based on the default setting using ISO/JIS-SCID N2 on Photo Paper Plus Glossy II and does not take into account data processing time on host computer. Print speed may vary depending on system configuration, interface, software, document complexity, print mode, print coverage, type of paper used etc.

Figure 6.1: Key features and specifications of the Canon PIXMA E4570.

7. WARRANTY INFORMATION

The Canon PIXMA E4570 printer comes with a **1-year warranty** from the date of purchase.

Important: Use only genuine Canon ink. Using counterfeit ink will harm your printer and render your warranty void.

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8. CUSTOMER SUPPORT

For further assistance, technical support, or service requests, please contact Canon customer support through their official website or designated service centers.

- Visit the official Canon India website for support resources: [Canon India Support](#)
- Refer to the contact information provided in your product's packaging or the included quick start guide.

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