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› SanDisk 256GB Ultra Dual Drive Go USB Type-C Flash Drive Instruction Manual

SanDisk SDDDC3-256G-G46

SanDisk 256GB Ultra Dual Drive Go USB Type-C Flash Drive Instruction Manual

Model: SDDDC3-256G-G46

Brand: SanDisk

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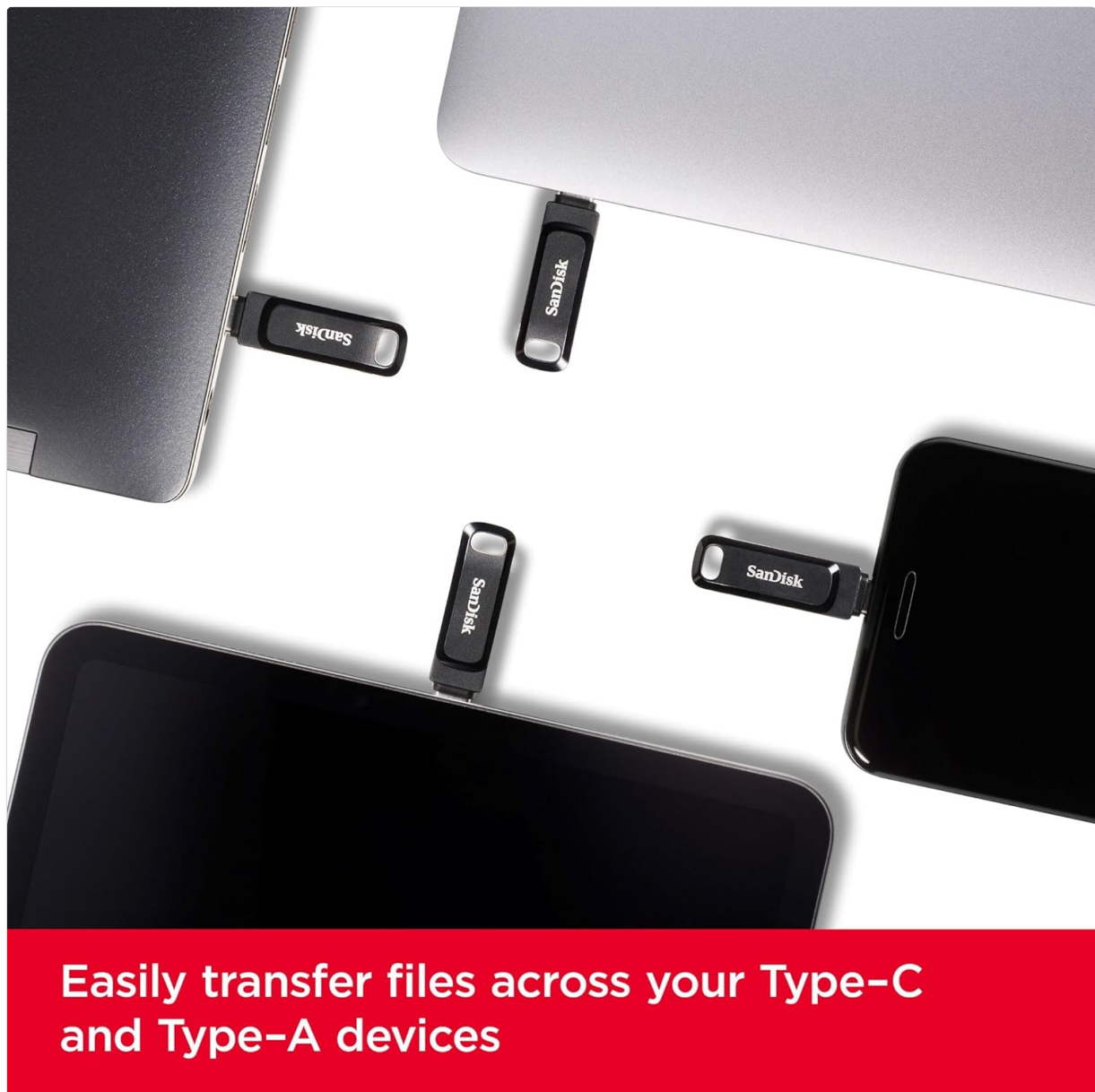
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PRODUCT OVERVIEW

The SanDisk Ultra Dual Drive Go is a versatile 2-in-1 flash drive designed for seamless file transfer between USB Type-C and traditional USB Type-A devices. It offers a convenient solution for expanding storage and backing up data from smartphones, tablets, and computers.



Easily transfer files across your Type-C and Type-A devices

Image: The SanDisk Ultra Dual Drive Go connected to various devices, highlighting its dual connectivity for easy file transfers.

SETUP AND OPERATION

Connecting the Drive

The SanDisk Ultra Dual Drive Go features a reversible USB Type-C connector on one end and a traditional USB Type-A connector on the other. Simply swivel the drive to expose the desired connector.

- **For USB Type-C Devices:** Plug the USB Type-C end directly into your compatible smartphone, tablet, or Mac. Ensure your mobile device supports USB On-The-Go (OTG).
- **For USB Type-A Devices:** Plug the USB Type-A end into your computer's USB port.

Move files quickly to your computer

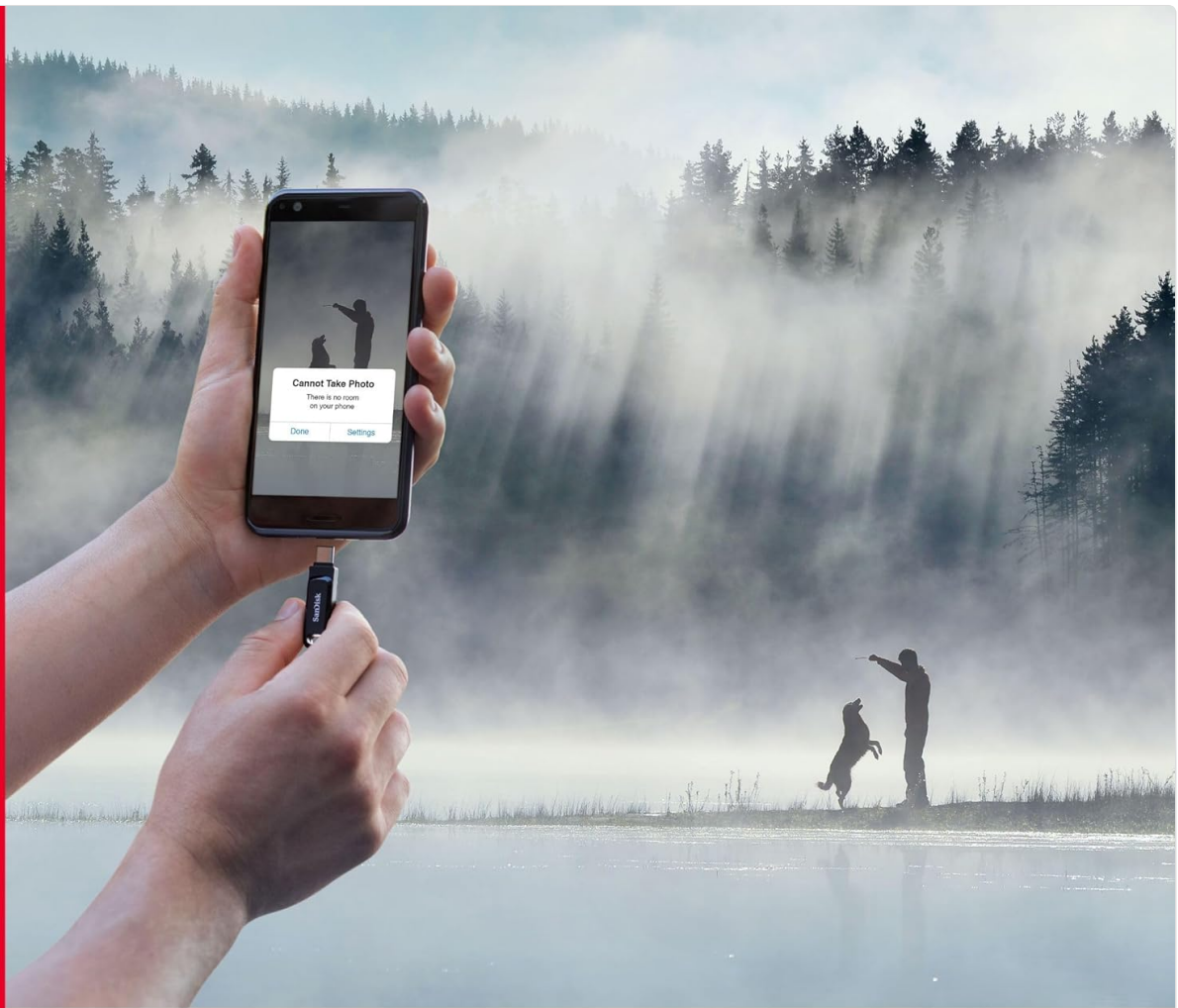


Image: The flash drive connected to a laptop via its USB Type-A connector, demonstrating quick file movement.

Freeing Up Space & Backing Up Data

Once connected, your device should recognize the drive as external storage. You can then manually drag and drop files, or utilize the SanDisk Memory Zone app for automated backups.

- **Manual Transfer:** Access the drive through your device's file manager and move photos, videos, music, documents, and contacts.
- **SanDisk Memory Zone App:** Download and install the SanDisk Memory Zone app (required for automatic backups). This app allows you to automatically back up your photos and videos, freeing up space on your smartphone.



Free up space on your USB Type-C smartphone

Image: A smartphone connected to the flash drive, displaying a message about insufficient storage for new photos, illustrating the need to free up space.

Automatic back up with SanDisk Memory Zone app



Image: The SanDisk Memory Zone app on a smartphone, configured for automatic photo and video backups.

Portability

The drive features a dual-purpose swivel design that protects the connectors when not in use. It also includes a keyring hole for easy attachment to keychains, enhancing portability.



Easily attach to keychains

Image: The compact flash drive attached to a set of keys on a keychain, demonstrating its portability.

MAINTENANCE

To ensure optimal performance and longevity of your SanDisk Ultra Dual Drive Go, follow these general maintenance guidelines:

- **Physical Care:** Keep the drive clean and free from dust and debris. Use the swivel design to protect the connectors when not in use.
- **Temperature:** The drive may become warm during extended use, especially during large data transfers. This is normal. Avoid exposing the drive to extreme temperatures.
- **Safe Removal:** Always safely eject the drive from your device before physically removing it to prevent data corruption.

TROUBLESHOOTING

If you encounter issues with your SanDisk Ultra Dual Drive Go, consider the following:

- **Device Not Recognized:**
 - Ensure the drive is fully inserted into the correct port (USB Type-C or Type-A).

- For mobile devices, verify that USB On-The-Go (OTG) support is enabled in your device settings.
- Try connecting the drive to a different port or device to rule out port-specific issues.
- **Slow Transfer Speeds:**
 - Ensure your device's USB port supports USB 3.1 Gen 1 or USB 3.0 for optimal speeds. Older USB 2.0 ports will result in slower transfers.
 - Large file transfers can sometimes cause the drive to heat up and potentially throttle speeds. This is a normal protective measure.
 - Consider reformatting the drive to exFAT for better compatibility and performance across different operating systems, especially if you experience issues with FAT32's file size restrictions.
- **Data Corruption:** Always safely eject the drive from your operating system before physical removal to prevent data loss or corruption.

PRODUCT SPECIFICATIONS

Model Name	Dual Drive Go USB Type C
Item Model Number	SDDDC3-256G-G46
Memory Storage Capacity	256 GB
Read Speed	Up to 150 MB/s
Write Speed	15-30 MB/s (Varies by capacity)
Hardware Interface	USB Type-A, USB Type-C
Connectivity Technology	USB
Hardware Platform	Mac, PC
Compatibility	USB Type-C devices (phones, laptops, tablets); iOS 10.0.2+; Android 11+; macOS v.10.9+; Windows 10+
Product Dimensions (LxWxH)	1.75 x 0.48 x 0.34 inches
Item Weight	0.131 ounces
Color	Black
Special Feature	Reversible; Encrypted

PRODUCT MEDIA

Official Product Video

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Video: An official SanDisk video demonstrating the features and usage of the SanDisk Ultra Dual Drive Go USB-C, highlighting its dual connectivity and ease of use for various devices.

WARRANTY AND SUPPORT

For product support, warranty information, and a list of compatible devices, please visit the official SanDisk website. SanDisk also offers optional data recovery plans for purchase.

- **Official SanDisk Website:** www.sandisk.com
- **SanDisk Memory Zone App:** Required for automatic photo backup. Available for download.
- **Data Recovery Plans:** Optional 2-year and 3-year photo and data recovery plans are available.