

[Manuals.plus](#) /

› [SanDisk](#) /

› SanDisk 64GB Ultra Dual Drive Go USB Type-C Flash Drive Instruction Manual

SanDisk SDDDC3-064G-G46

SanDisk 64GB Ultra Dual Drive Go USB Type-C Flash Drive Instruction Manual

MODEL: SDDDC3-064G-G46

Brand: SanDisk

1. INTRODUCTION AND OVERVIEW

The SanDisk Ultra Dual Drive Go is a versatile 2-in-1 flash drive designed for seamless file transfer between USB Type-C and traditional USB Type-A devices. It provides convenient storage expansion and data backup solutions for smartphones, tablets, Macs, and PCs. Its dual-purpose swivel design protects the connectors when not in use, and a keyring hole allows for easy portability.



Easily transfer files across your Type-C and Type-A devices

Image 1: The SanDisk Ultra Dual Drive Go flash drive, showcasing its dual USB Type-C and USB Type-A connectors.

2. PRODUCT FEATURES

- **Dual Connectivity:** Features a reversible USB Type-C connector and a traditional USB Type-A connector for broad device compatibility.
- **Cross-Device Compatibility:** Easily move content between USB Type-C smartphones, tablets, Macs, and USB Type-A computers. (Note: Mobile devices require a USB Type-C port and On-The-Go (OTG) support. Refer to the official SanDisk website for compatible devices.)
- **Space Management:** Quickly free up space on your USB Type-C smartphone.
- **Automatic Backup:** Utilize the SanDisk Memory Zone app for automatic backup of photos, videos, music, documents, and contacts. (Note: Download and installation of the SanDisk Memory Zone app is required.)
- **High Performance:** USB 3.1 Gen 1 drive with read speeds up to 150MB/s. (Note: Write speeds are lower and vary by capacity. A USB Type-C port with USB 3.1 Gen 1/USB 3.0 support is required for optimal performance.)
- **Durable Design:** Dual-purpose swivel design protects both connectors.
- **Portability:** Integrated keyring hole for easy attachment and transport.

3. SETUP

3.1 Connecting to a USB Type-C Device (Smartphone/Tablet/Mac)

1. Ensure your mobile device or computer has a USB Type-C port and supports USB On-The-Go (OTG) functionality if it's a mobile device.
2. Swivel the drive to expose the USB Type-C connector.
3. Insert the USB Type-C connector firmly into your device's USB Type-C port.
4. Your device should recognize the drive automatically (Plug and Play). You may receive a notification to open a file manager or the SanDisk Memory Zone app.



Image 2: The SanDisk Ultra Dual Drive Go connected to a smartphone via its USB Type-C connector.

3.2 Connecting to a USB Type-A Device (PC/Laptop)

1. Swivel the drive to expose the traditional USB Type-A connector.
2. Insert the USB Type-A connector firmly into an available USB Type-A port on your computer.
3. Your computer should recognize the drive automatically (Plug and Play). The drive will appear as a removable storage device.



Image 3: The SanDisk Ultra Dual Drive Go connected to a laptop via its USB Type-A connector.

4. OPERATING INSTRUCTIONS

4.1 File Transfer

Once connected, the SanDisk Ultra Dual Drive Go functions like any standard external storage device. You can drag and drop files between your device's internal storage and the flash drive using your device's native file manager.

- **On Computers (Windows/Mac):** Open "File Explorer" (Windows) or "Finder" (Mac), locate the drive, and drag files to copy or move them.
- **On Mobile Devices (Android):** Use a file manager app (e.g., Google Files, SanDisk Memory Zone) to browse and transfer files.

4.2 Freeing Up Space on Mobile Devices

To free up space on your USB Type-C smartphone or tablet, simply move large files (photos, videos) from your device's internal storage to the SanDisk Ultra Dual Drive Go. This can be done manually via a file manager or automatically using the SanDisk Memory Zone app's backup features.

Automatic back up with SanDisk Memory Zone app



Image 4: The swivel design of the SanDisk Ultra Dual Drive Go, allowing easy switching between USB-C and USB-A connectors.

4.3 Using the SanDisk Memory Zone App (for Android)

The SanDisk Memory Zone app (available on Google Play Store) provides enhanced functionality for managing and backing up content on your Android device. It allows for automatic backups of photos, videos, music, documents, and contacts to the flash drive.

1. Download and install the SanDisk Memory Zone app from the Google Play Store.
2. Connect the SanDisk Ultra Dual Drive Go to your Android device.
3. Open the SanDisk Memory Zone app and follow the on-screen instructions to configure automatic backups or manage files.



Easily attach to keychains

Image 5: The SanDisk Ultra Dual Drive Go featuring a keyring hole for convenient portability.

5. MAINTENANCE

- **Protect Connectors:** Always use the swivel mechanism to retract and protect the unused connector from dust, dirt, and physical damage.
- **Handle with Care:** Avoid dropping the drive or subjecting it to excessive force, as this can damage internal components or the connectors.
- **Keep Dry:** Do not expose the drive to water or other liquids.
- **Clean Gently:** If necessary, gently wipe the exterior of the drive with a soft, dry, lint-free cloth. Avoid using harsh chemicals or abrasive materials.
- **Safe Removal:** Always safely eject the drive from your computer or mobile device before physically removing it to prevent data corruption.

6. TROUBLESHOOTING

- **Drive Not Recognized:**
 - Ensure the drive is fully inserted into the USB port.

- Try a different USB port on your device.
- Restart your computer or mobile device.
- For mobile devices, confirm that USB OTG is supported and enabled in your device settings.

- **Slow Transfer Speeds:**

- Ensure you are using a USB 3.0 or USB 3.1 Gen 1 compatible port for optimal speeds. Older USB 2.0 ports will result in slower transfers.
- Large numbers of small files may transfer slower than a single large file of the same total size.
- Close other applications that might be using system resources during transfer.

- **Data Corruption:**

- Always safely eject the drive before removal.
- Avoid disconnecting the drive during active file transfers.

If you continue to experience issues, please refer to the official SanDisk support website or contact customer service for assistance.

7. SPECIFICATIONS

Feature	Detail
Model Name	Dual Drive Go USB Type C
Item Model Number	SDDDC3-064G-G46
Flash Memory Size	64 GB
Read Speed	Up to 150 MB/s (USB 3.1 Gen 1)
Write Speed	Lower than read speed, varies by capacity
Connectivity Technology	USB
Hardware Interface	USB 3.1 Type A, USB Type C
Color	Black
Special Feature	Reversible, Swivel Design
Hardware Platform	Mac, PC
Item Weight	0.131 ounces
Product Dimensions (LxWxH)	1.75 x 0.48 x 0.34 inches
UPC	619659177171

8. OFFICIAL PRODUCT VIDEO

Your browser does not support the video tag.

Video 1: An official product video from SanDisk Technologies, Inc., showcasing the SanDisk Ultra Dual Drive Go USB-C flash drive and its features.

9. WARRANTY AND SUPPORT

For detailed warranty information, product registration, and technical support, please visit the official SanDisk website. The SanDisk Memory Zone app also provides in-app support and resources for managing your drive.

SanDisk offers various data recovery plans for added peace of mind. Please check the official SanDisk website for current offerings and terms.

