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› SanDisk Ultra Dual Drive Go Type-C 256GB USB Flash Drive User Manual

SanDisk SDDDC3-256G-I46PD

SanDisk Ultra Dual Drive Go Type-C 256GB USB Flash Drive User Manual

Model: SDDDC3-256G-I46PD

INTRODUCTION

The SanDisk Ultra Dual Drive Go Type-C is a versatile USB flash drive designed for seamless data transfer between USB Type-C and traditional USB Type-A devices. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device.

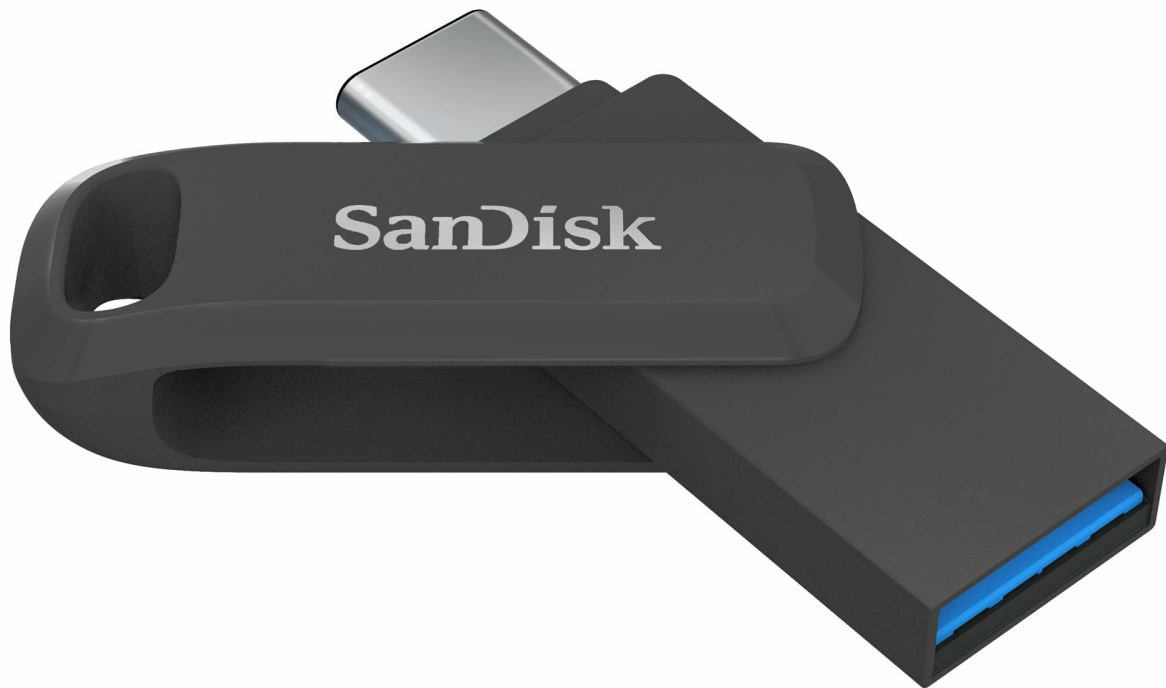


Image: The SanDisk Ultra Dual Drive Go Type-C USB Flash Drive, featuring both USB-C and USB-A connectors.

SETUP

The SanDisk Ultra Dual Drive Go is a plug-and-play device, requiring no special drivers for most operating systems. Follow these steps for initial setup:

1. **Identify Connectors:** The drive features a reversible USB Type-C connector on one end and a traditional USB Type-A connector on the other.
2. **Connect to Device:**
 - For USB Type-C devices (smartphones, tablets, Macs): Insert the USB Type-C connector into your device's USB-C port.
 - For USB Type-A devices (computers, laptops): Insert the USB Type-A connector into your device's USB-A port.
3. **Device Recognition:** Your device should automatically detect the flash drive. On computers, it will appear as a removable storage device. On compatible Android smartphones/tablets, you may receive a notification to open a file manager or the SanDisk Memory Zone app.



Image: The SanDisk Ultra Dual Drive Go connected to a laptop's USB-A port, demonstrating connectivity.

OPERATING INSTRUCTIONS

File Transfer

To transfer files, ensure the drive is properly connected to your device.

- **On Computers:** Open 'This PC' or 'My Computer', locate the flash drive (e.g., 'Removable Disk' or 'SanDisk Drive'), and drag-and-drop files to and from the drive.
- **On Android Devices:** Use a file manager app (either built-in or downloaded) to browse your device's internal storage and the flash drive. Copy or move files as needed.



Quickly move files from your phone to your computer

Image: A SanDisk Dual Drive Go connected to a laptop, with a smartphone displaying images, illustrating file transfer from phone to computer.

Using SanDisk Memory Zone App (for Android)

The SanDisk Memory Zone app (available on Google Play Store) simplifies file management and backup for your Android device.

1. **Download and Install:** Search for "SanDisk Memory Zone" on the Google Play Store and install the app.
2. **Connect Drive:** Plug the SanDisk Ultra Dual Drive Go into your Android smartphone or tablet.
3. **Launch App:** Open the SanDisk Memory Zone app. It will detect the connected drive.
4. **Manage Files:** Use the app to browse, organize, move, and back up files from your device's internal storage or cloud services to the flash drive.
5. **Automatic Backup:** Configure automatic backup settings within the app to regularly save photos and videos from your smartphone to the drive.



Automatic backup is just a plug-in away with the SanDisk Memory Zone app³

³ Download and installation required. Set up automatic backup within app settings. See official SanDisk website for Memory Zone details.

Image: A smartphone screen displaying the SanDisk Memory Zone app interface, with the SanDisk Dual Drive Go connected, showing storage status and backup options.

Freeing Up Space

Utilize the drive to offload large files, photos, and videos from your smartphone or tablet, creating more available storage on your mobile device.



Free up space to take more photos and videos

Image: The SanDisk Dual Drive Go connected to a smartphone, with the screen showing a gallery of photos, indicating the process of freeing up space.

MAINTENANCE

- **Protect Connectors:** The drive features a swivel design to protect the USB Type-C and Type-A connectors when not in use. Rotate the cover to shield the inactive connector.
- **Safe Removal:** Always safely eject the drive from your computer's operating system before physically removing it to prevent data corruption. For mobile devices, ensure no file transfers are active before unplugging.
- **Physical Care:** Avoid exposing the drive to extreme temperatures, moisture, or strong impacts. Keep it clean and free from dust.
- **Portability:** The integrated keyring loop allows for easy attachment to keychains, ensuring convenient portability.



Swivel design to help protect connectors

Image: A visual representation of the SanDisk Dual Drive Go's swivel mechanism, designed to protect its dual connectors.

TROUBLESHOOTING

- **Drive Not Detected:**

- Ensure the drive is fully inserted into the USB port.
- Try a different USB port on your device.
- Restart your computer or mobile device.
- For mobile devices, check if your device supports USB OTG (On-The-Go) functionality.

- **Slow Transfer Speeds:**

- Ensure you are using a USB 3.0/3.1/3.2 compatible port on your computer for optimal speeds. Connecting to a USB 2.0 port will result in slower transfers.
- Large numbers of small files can transfer slower than a single large file of the same total size.
- Close other applications that might be using system resources.

- **Data Corruption:**

- Always use the 'Safely Remove Hardware' option on computers before unplugging the drive.
- Avoid unplugging the drive during active file transfers.
- **Insufficient Storage Space:**
 - Verify the actual free space on the drive. Note that a small portion of the drive's capacity is used for system files and formatting, resulting in slightly less usable space than advertised.
 - Delete unnecessary files from the drive or transfer them to another storage location.

SPECIFICATIONS

Feature	Detail
Brand	SanDisk
Model Name	Ultra Dual Drive Go
Model Number	SDDDC3-256G-I46PD
Memory Storage Capacity	256 GB
Hardware Interface	USB 3.2 Gen 1
Read Speed	Up to 400 Megabytes Per Second
Connectors	USB Type-A, USB Type-C
Special Feature	Dual USB Connector, Swivel Design
Compatible Devices	USB Type-C smartphones, tablets, Macs, USB Type-A computers
Color	Black
Item Dimensions (D x W x H)	8D x 12W x 8H Millimeters
Item Weight	4 Grams

WARRANTY

This SanDisk Ultra Dual Drive Go Type-C USB Flash Drive comes with a **5-year limited warranty**. Please retain your proof of purchase for warranty claims. For detailed terms and conditions, refer to the official SanDisk warranty policy available on their website.

SUPPORT

For further assistance, technical support, or warranty inquiries, please contact SanDisk customer support through their official website or the contact information provided with your product packaging.

Manufacturer Contact Information: SanDisk UK Ltd, 20F No. 918, Unit B,C,D Middle Huai Hai Zhong Road Shanghai 200020, PRC

Importer Contact Information: RASHI PERIPHERALS PVT LTD., RASHI COMPLEX A BLDG, SURVEY 186, DONGARIPADA, POMAN, VASAI-E, THANE, MAHARASHTRA-401208

You can also visit the [SanDisk Store on Amazon](#) for more product information and resources.

