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› SanDisk 512GB Ultra Dual Drive Go USB Type-C Flash Drive User Manual

Sandisk SDDDC3-512G-G46

SanDisk 512GB Ultra Dual Drive Go USB Type-C Flash Drive User Manual

Model: SDDDC3-512G-G46

1. INTRODUCTION

The SanDisk Ultra Dual Drive Go is a versatile 2-in-1 flash drive designed for seamless file transfer and storage across various devices. It features both a USB Type-C connector and a traditional USB Type-A connector, allowing compatibility with USB Type-C smartphones, tablets, Macs, and USB Type-A computers. This drive provides a convenient solution for expanding storage, backing up data, and moving files between devices.



Easily attach to keychains

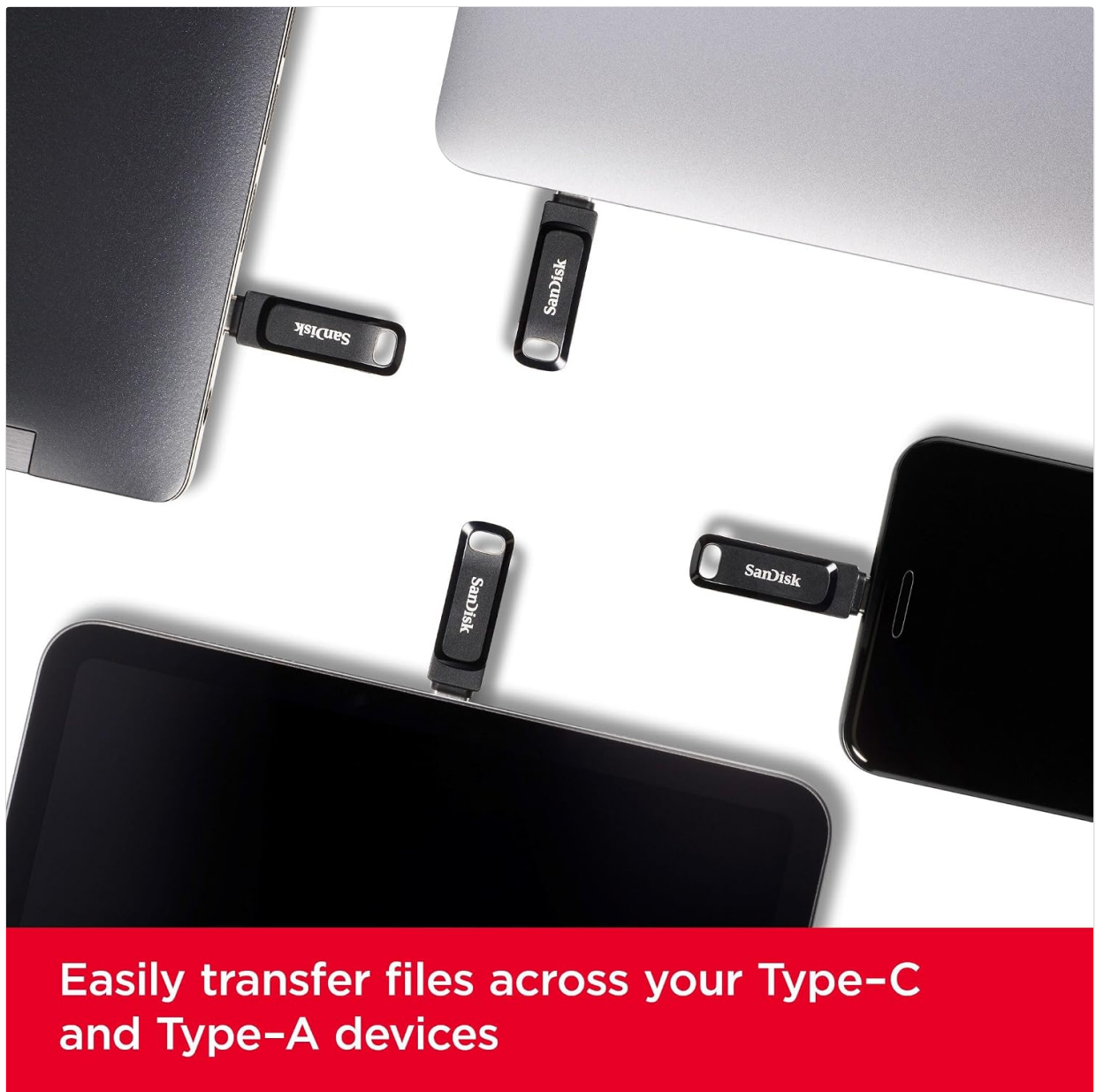
The compact design includes a keyring hole for easy portability.

2. SETUP AND CONNECTION

The SanDisk Ultra Dual Drive Go is designed for plug-and-play functionality. No special drivers are typically required for basic file transfer on most operating systems.

2.1 Connecting to USB Type-C Devices

To connect the drive to a USB Type-C smartphone, tablet, or Mac, ensure your mobile device supports USB Type-C and On-The-Go (OTG) functionality. Simply plug the USB Type-C connector of the drive directly into your device's USB-C port. Your device should recognize the drive as external storage.



Easily transfer files across your Type-C and Type-A devices

The dual connectors allow for easy file transfer between Type-C and Type-A devices.

2.2 Connecting to USB Type-A Computers

For connection to traditional USB Type-A computers, use the USB Type-A connector. Insert the drive into an available USB-A port on your computer. The computer will detect the drive as a removable storage device.

Move files quickly to your computer



Move files quickly and efficiently to your computer using the USB-A connector.

3. OPERATING INSTRUCTIONS

3.1 File Transfer

Once connected, the drive appears as a removable storage device. You can drag and drop files to and from the drive using your device's file manager (e.g., File Explorer on Windows, Finder on Mac, or a file management app on Android).

3.2 Freeing Up Space on Smartphones

To free up space on your USB Type-C smartphone, transfer photos, videos, and other large files from your phone's internal storage to the SanDisk Dual Drive Go. This allows you to keep your phone's memory clear for new content and improved performance.



Free up space on your USB Type-C smartphone

Easily free up space on your USB Type-C smartphone by transferring files to the drive.

3.3 Automatic Backup with SanDisk Memory Zone App

For Android devices, download and install the SanDisk Memory Zone app from the Google Play Store. This app enables automatic backup of your photos, videos, music, documents, and contacts to the SanDisk Ultra Dual Drive Go. Follow the in-app instructions to configure your backup preferences.

Automatic back up with SanDisk Memory Zone app



The SanDisk Memory Zone app facilitates automatic backups of your mobile device's content.

4. MAINTENANCE

To ensure the longevity and optimal performance of your SanDisk Ultra Dual Drive Go, follow these maintenance guidelines:

- **Safe Removal:** Always safely eject the drive from your computer or mobile device before physically removing it. This prevents data corruption.
- **Physical Protection:** The drive features a dual-purpose swivel design that protects the connectors when not in use. Avoid exposing the connectors to dust, dirt, or moisture.
- **Storage:** Store the drive in a cool, dry place away from extreme temperatures and direct sunlight.
- **Cleaning:** If necessary, gently wipe the exterior of the drive with a soft, dry cloth. Do not use liquid cleaners or solvents.

5. TROUBLESHOOTING

If you encounter issues with your SanDisk Ultra Dual Drive Go, consider the following troubleshooting steps:

- **Drive Not Recognized:**

- Ensure the drive is fully inserted into the USB port.
- Try a different USB port on your device.
- Restart your computer or mobile device.
- For mobile devices, confirm OTG support is enabled in settings if applicable.
- Check if the drive is visible in your device's Disk Management (Windows) or Disk Utility (Mac) to confirm hardware detection.

- **Slow Transfer Speeds:**

- Ensure you are using a USB 3.0 (or higher) compatible port on your computer for optimal speeds. USB 2.0 ports will result in slower transfers.
- Close other applications that might be using system resources or accessing the drive.
- Verify the file system of the drive (e.g., exFAT, FAT32) is appropriate for your needs and device compatibility.

- **Data Corruption:**

- Always safely eject the drive before removal.
- Avoid disconnecting the drive during active file transfers.
- If data corruption persists, consider reformatting the drive (this will erase all data).

6. SPECIFICATIONS

Feature	Detail
Model Number	SDDDC3-512G-G46
Memory Storage Capacity	512 GB
Read Speed	Up to 150 MB/s
Write Speed	Up to 400 MB/s
Hardware Interface	USB Type C, USB Type A
Connectivity Technology	USB
Color	Black
Item Dimensions (LxWxH)	1.75 x 0.48 x 0.34 inches
Item Weight	0.282 ounces
Special Feature	Reversible Connector
UPC	0619659180140

SanDisk



SanDisk Ultra® | Dual Drive Go USB Type-C™



Compatibility

Compatible with most Android™ devices? Check for your smartphone or tablet at www.sandisk.com/dualdrive-c

✓ Windows® 7

✓ Windows 8

✓ Windows 10

✓ Mac OS X v10.9+

English

- * 1GB = 1,000,000,000 bytes. Actual user storage less.
- ** Read speeds up to 150MB/s. Write speeds lower and vary by capacity. USB Type-C with USB 3.1, Gen. 1/USB 3.0 support required. Based on internal testing; performance may be lower depending upon host device, interface, usage conditions and other factors. 1MB = 1,000,000 bytes.
- 1 Download and installation required; see www.sandiskmemoryzone.com
- 2 Smartphone or tablet with On-The-Go (OTG) support required. See www.sandisk.com/dualdrive-c for list of compatible devices

Français

- * 1Go = 1 000 000 000 octets. La capacité réelle disponible pour l'utilisateur est moindre.
- ** Vitesses de lecture jusqu'à 150 Mo/s. Les vitesses d'écriture sont inférieures et varient en fonction de la capacité. USB de type C avec USB 3.1, Prise en charge d'un port USB 3.0 Gen 1 requise. Sur la base de tests internes ; les performances peuvent être inférieures en fonction du périphérique hôte, de l'interface, des conditions d'utilisation et d'autres facteurs. 1 Mo = 1 000 000 octets.
- 1 Téléchargement et installation requis, consultez www.sandiskmemoryzone.com
- 2 Smartphone ou tablette avec prise en charge OTG (On-The-Go) requise. Consultez la page www.sandisk.com/dualdrive-c pour une liste des appareils compatibles

Italiano

- * 1GB = 1.000.000.000 di byte. L'effettiva capacità di storage per gli utenti è minore.
- ** Velocità di lettura fino a 150 MB/s. Le velocità di scrittura sono inferiori e variano a seconda della capacità. USB Type-C con USB 3.1, è necessario il supporto per Gen. 1/USB 3.0. Dati basati su test interni; le prestazioni potrebbero essere inferiori in base all'interfaccia del dispositivo host utilizzato, alle condizioni di utilizzo e ad altri fattori. 1 MB = 1.000.000 di byte.
- 1 È necessario scaricare e installare l'applicazione; fare riferimento al sito web www.sandiskmemoryzone.com
- 2 Solo per smartphone e tablet con compatibilità OTG. Consultare il sito web www.sandisk.com/dualdrive-c per l'elenco dei dispositivi compatibili

Deutsch

- * 1 GB = 1.000.000.000 Byte. Die tatsächlich nutzbare Kapazität ist geringer.
- ** Lesegeschwindigkeiten von bis zu 150 MB/s. Schreibgeschwindigkeiten sind niedriger und variieren je nach Kapazität. Unterstützung für USB Type-C mit USB 3.1 Gen. 1 oder USB 3.0 erforderlich. Angaben basieren auf unternehmensinternen Tests; die Leistung kann je nach Host-Gerät, Schnittstelle, Nutzungsbedingungen und anderen Faktoren geringer sein. 1 MB = 1.000.000 Byte.
- 1 Download und Installation erforderlich; siehe www.sandiskmemoryzone.com
- 2 Smartphone oder Tablet mit Unterstützung für OTG (On-the-Go) erforderlich. Eine Liste mit kompatiblen Geräten finden Sie unter www.sandisk.com/dualdrive-c

Español

- * 1 GB = 1 000 000 000 bytes. La capacidad de almacenamiento real para el usuario es menor.
 - ** Velocidades de lectura de hasta 150 MB/s. Las velocidades de escritura son menores y varían según la capacidad. Se requiere compatibilidad con USB Type-C con USB 3.1. (1.ª generación) o USB 3.0. Según pruebas internas; el rendimiento puede ser menor en función del dispositivo, la interfaz, las condiciones de uso y otros factores. 1 MB = 1 000 000 bytes.
 - 1 Requiere descarga e instalación; consulte www.sandiskmemoryzone.com
 - 2 El teléfono inteligente o la tableta debe ser compatible con On-The-Go (OTG). Consulte www.sandisk.com/dualdrive-c para obtener una lista de dispositivos compatibles
- #### Nederlands
- * 1 GB = 1 000 000 000 bytes. Feitelijke bruikbare opslagruimte is minder.
 - ** Leesnelheden tot 150 MB/s. Schrijfsnelheden zijn minder en variëren per capaciteit. Ondersteuning voor USB Type-C met USB 3.1, Gen 1/USB 3.0 vereist. Gebaseerd op interne tests; prestaties kunnen minder zijn afhankelijk van host-apparaat, interface, gebruiksvoorwaarden en andere factoren. 1 MB = 1 000 000 bytes.
 - 1 Downloaden en installeren vereist; zie www.sandiskmemoryzone.com
 - 2 Smartphone of tablet met OTG-ondersteuning (On-The-Go) vereist. Raadpleeg www.sandisk.com/dualdrive-c voor een lijst met compatibele apparaten

Русский

- * 1ГБ = 1 000 000 000 байт. Фактически пользователям доступен меньший объем памяти.
- ** Скорость чтения до 150 МБ/с. Скорость записи ниже и зависит от емкости накопителя. Требуется поддержка USB Type-C с USB 3.1, Gen. 1 / USB 3.0. Данные получены в ходе внутреннего тестирования; быстродействие может быть ниже в зависимости от интерфейса устройства, условий эксплуатации и других факторов. 1 МБ = 1 000 000 байт.
- 1 Требуется загрузка и установка; подробнее на www.sandiskmemoryzone.com
- 2 Требуется смартфон или планшет с поддержкой USB On-The-Go (OTG). Список совместимых устройств приведен на странице www.sandisk.com/dualdrive-c

Português

- * 1 GB = 1 000 000 000 bytes. A capacidade de armazenamento efetiva é inferior para o utilizador.
- ** Velocidades de leitura até 150 MB/s. Velocidades de escrita mais baixas e que variam de acordo com a capacidade. USB Tipo C com USB 3.1, Compatibilidade com Ger. 1/USB 3.0 necessária. Com base em testes internos; o desempenho pode ser mais baixo dependendo do dispositivo anfitrião, da interface, das condições de utilização e de outros fatores. 1 MB = 1 000 000 bytes.
- 1 Transferência e instalação necessárias. Consulte www.sandiskmemoryzone.com
- 2 Smartphone ou tablet compatível com On-The-Go (OTG) necessário. Consulte www.sandisk.com/dualdrive-c para obter uma lista dos dispositivos compatíveis

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R/N : E8BDC



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在中国包装

Western Digital Technologies, Inc. is the seller of record and licensee in the Americas of SanDisk® products.

Product packaging displaying compatibility information and specifications.

7. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official SanDisk website or the documentation included with your product. SanDisk offers various support resources, including FAQs, troubleshooting guides, and contact options for customer service.

8. PRODUCT VIDEO

Official video showcasing the SanDisk Ultra Dual Drive Luxe USB Type-C, demonstrating its features and ease of use for file transfer between devices.