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SanDisk SDSSDE30-1T00-G26

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SanDisk 1TB Portable SSD User Manual

Model: SDSSDE30-1T00-G26

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INTRODUCTION

This user manual provides comprehensive instructions for the SanDisk 1TB Portable SSD, Model SDSSDE30-1T00-G26. This rugged external solid state drive offers high-speed data transfer and robust protection for your valuable data. Please read this manual carefully before using your device to ensure optimal performance and longevity.

PRODUCT OVERVIEW AND FEATURES



Figure 1: Front view of the SanDisk Portable SSD, showcasing its compact design and textured surface.

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red dot winner 2021 Product Design Award

Figure 2: Dimensions of the SanDisk Portable SSD, highlighting its compact and portable form factor.

- **Fast Solid State Performance:** Achieve read speeds of up to 800MB/s, enabling quick data transfers and backups.
- **Portable Design:** A compact and lightweight solution that seamlessly integrates into your mobile lifestyle, making it easy to carry your content and memories.
- **Rugged Durability:** Engineered with up to two-meter drop protection, ensuring the drive can withstand accidental drops and impacts.
- **Secure Attachment:** Features a tough rubber hook for convenient attachment to a belt loop or backpack, providing extra peace of mind against loss.
- **Trusted Brand:** From SanDisk, a brand widely trusted by professional photographers for reliable storage solutions.
- **Warranty:** Comes with a 3-year warranty by SanDisk, ensuring long-term support and reliability.

WHAT'S IN THE BOX

Your SanDisk Portable SSD package includes the following items:

- SanDisk 1TB Portable SSD (Model: SDSSDE30-1T00-G26)
- Type-C to Type-A USB Cable
- User Guide (this document)

Includes USB-C to USB-A cable for PC and Mac computers



Figure 3: The SanDisk Portable SSD alongside its included USB-C to USB-A cable, compatible with PC and Mac computers.

SETUP

1. **Connect the SSD:** Use the provided USB-C to USB-A cable to connect the SanDisk Portable SSD to an available USB port on your computer (PC or Mac). The USB-C end connects to the SSD, and the USB-A end connects to your computer. For optimal performance, connect to a USB 3.2 Gen 2 compatible port if available.
2. **Initial Recognition:** Your operating system should automatically detect the new drive. On Windows, it may appear as a new drive letter in "This PC" or "My Computer". On macOS, it will appear on the desktop or in Finder under "Locations".
3. **Formatting (Optional/If Needed):** The drive comes pre-formatted for general compatibility. If you need to reformat the drive for a specific operating system or file system (e.g., NTFS for Windows, HFS+ or APFS for macOS, exFAT for cross-platform), use your operating system's disk utility tool (Disk Management on Windows, Disk Utility on macOS). **Warning: Formatting will erase all data on the drive.**

Solid state performance with up to 800MB/s¹ read speeds in a portable drive



¹ Based on internal testing; performance may be lower depending on host device, interface, usage conditions and other factors. 1MB=1,000,000 bytes.

Figure 4: The SanDisk Portable SSD connected to a laptop, demonstrating its use for fast data transfer.

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OPERATING THE SSD

Once connected and recognized by your computer, the SanDisk Portable SSD functions like any other external storage device.

1. Transferring Files:

- **Drag and Drop:** Simply drag files or folders from your computer to the SSD's drive icon or open folder, and vice versa.
- **Copy and Paste:** Right-click on files/folders, select "Copy", then navigate to the SSD, right-click in the desired location, and select "Paste".

2. **Backing Up Data:** The SSD is ideal for creating backups of important documents, photos, videos, and other files. You can manually copy files or use backup software available on your operating system or third-party applications.

3. **Ejecting the Drive Safely:** Always safely eject the SSD before disconnecting it to prevent data corruption.

- **Windows:** Click the "Safely Remove Hardware and Eject Media" icon in the system tray, then select the SanDisk SSD.
- **macOS:** Drag the SSD's icon to the Trash, or click the Eject button next to the drive name in Finder.

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MAINTENANCE

To ensure the longevity and optimal performance of your SanDisk Portable SSD, follow these maintenance guidelines:

- **Keep it Clean:** Wipe the exterior of the SSD with a soft, dry, lint-free cloth. Avoid using harsh chemicals or abrasive materials.
- **Protect from Extremes:** While rugged, avoid exposing the SSD to extreme temperatures, direct sunlight, excessive moisture, or strong magnetic fields.
- **Handle with Care:** Despite its drop protection, avoid intentionally dropping or subjecting the drive to severe impacts.
- **Firmware Updates:** Periodically check the SanDisk official website for any available firmware updates for your SSD model. Firmware updates can improve performance and stability.
- **Regular Backups:** While the SSD is a storage device, it is good practice to maintain backups of critical data on multiple devices or cloud storage.

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³ Based on internal testing.



**Up to two-meter drop protection³
lets this drive take a beating**

Figure 5: The SanDisk Portable SSD designed to withstand drops, highlighting its rugged build for active lifestyles.

TROUBLESHOOTING

If you encounter issues with your SanDisk Portable SSD, refer to the following common problems and solutions:

SSD not recognized by computer:

- Ensure the USB cable is securely connected to both the SSD and the computer.
- Try connecting to a different USB port on your computer.
- Try using a different USB cable (ensure it is a data transfer cable, not just charging).
- Restart your computer.
- Check Disk Management (Windows) or Disk Utility (macOS) to see if the drive appears there, even if not assigned a letter or mounted.

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Slow transfer speeds:

- Ensure you are connected to a USB 3.0 (or higher) port on your computer. Older USB 2.0 ports will significantly limit speeds.
- Verify the cable used supports USB 3.2 Gen 2 speeds. The included cable is designed for this.
- Close other applications that might be using system resources or performing background data transfers.
- The type of files being transferred (many small files vs. fewer large files) can affect perceived speed.

Error messages during file transfer:

- Ensure there is sufficient free space on the SSD for the files you are transferring.
- Check if the file system of the SSD supports the size of the file you are trying to transfer (e.g., FAT32 has a 4GB file size limit). Reformatting to exFAT or NTFS/APFS may resolve this.
- Safely eject and reconnect the drive.

SPECIFICATIONS

Attribute	Detail
Brand	SanDisk
Model Number	SDSSDE30-1T00-G26
Digital Storage Capacity	1 TB
Hard Disk Interface	USB 3.2 Gen 2
Read Speed	Up to 800MB/s
Form Factor	Portable
Color	Black
Product Dimensions	9.68 x 4.7 x 0.99 cm (3.81 x 1.85 x 0.39 inches)
Item Weight	40.8 g (1.44 ounces)
Drop Protection	Up to 2 meters
Compatible Devices	Laptop, Television, Tablet, Smartphone (with appropriate adapters/cables)
Included Components	Portable SSD, Type C to Type A cable, User Guide

WARRANTY AND SUPPORT

The SanDisk 1TB Portable SSD (Model SDSSDE30-1T00-G26) is backed by a **3-year limited warranty** provided by SanDisk.

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For warranty claims, technical support, or further assistance, please visit the official SanDisk support website or contact their customer service. Keep your proof of purchase for warranty validation.

SanDisk Support Website: www.westerndigital.com/support/sandisk

For additional resources and product information, you may also visit the SanDisk store on Amazon: [SanDisk Amazon Store](#)

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