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## SanDisk SDCZ550-128G-I35

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# SanDisk Ultra Curve USB 3.2 Flash Drive User Manual

Model: SDCZ550-128G-I35

## INTRODUCTION

The SanDisk Ultra Curve USB 3.2 Flash Drive provides portable storage for your digital files. With its compact design and USB 3.2 Gen 1 interface, it offers fast data transfer speeds for various devices. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your flash drive.



Figure 1: SanDisk Ultra Curve USB 3.2 Flash Drive

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## SETUP

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Setting up your SanDisk Ultra Curve flash drive is straightforward. No special drivers are typically required for most operating systems.

### 1. Connecting the Flash Drive

1. **Identify a USB Port:** Locate an available USB Type-A port on your computer, laptop, or compatible device. For optimal performance, use a USB 3.0 or USB 3.2 port.
2. **Insert the Drive:** Gently insert the SanDisk Ultra Curve flash drive into the USB port. Ensure it is fully seated.
3. **Device Recognition:** Your operating system should automatically detect the flash drive. A notification may appear, indicating that a new device has been connected and is ready for use.



Figure 2: Flash drive connected to a laptop

## 2. Initial Access

- **Windows:** Open 'File Explorer' (or 'My Computer') and look for a new drive letter under 'This PC'.
- **macOS:** The drive icon should appear on your desktop or in the 'Finder' sidebar under 'Locations'.
- **Linux:** The drive will typically be mounted automatically and appear in your file manager.

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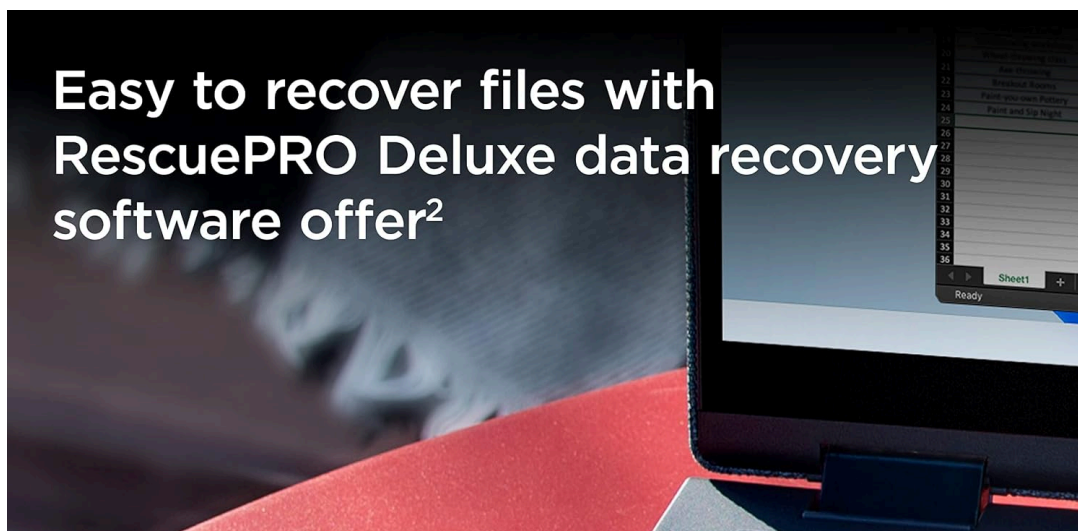
## OPERATING INSTRUCTIONS

The SanDisk Ultra Curve flash drive functions like any standard external storage device.

### 1. Transferring Files

- **Copy/Paste:** Select the files or folders you wish to transfer, right-click (or Ctrl+click on Mac), choose 'Copy', then navigate to the flash drive, right-click in an empty space, and select 'Paste'.

- **Drag and Drop:** Open two windows, one showing your source files and the other showing the flash drive's contents. Drag the desired files or folders from the source window to the flash drive window.



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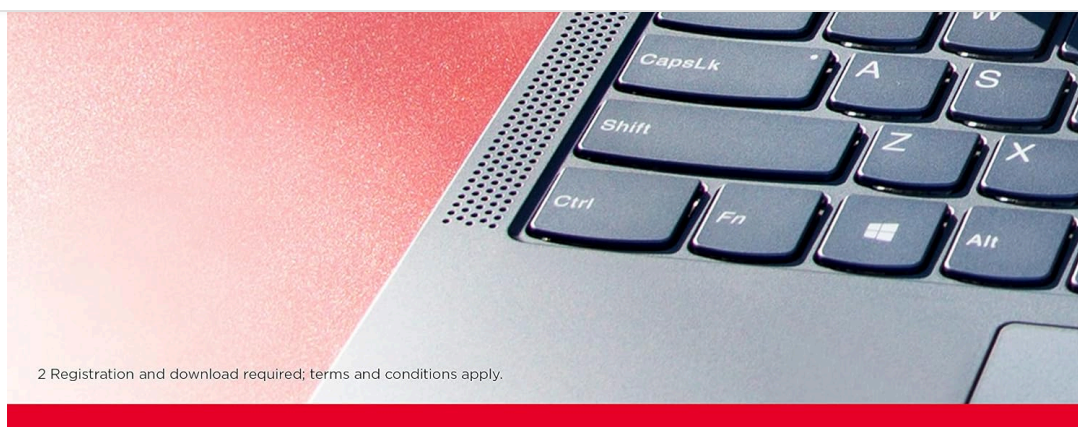


Figure 3: Managing files on a connected device

## 2. SanDisk SecureAccess Software

This flash drive is compatible with SanDisk SecureAccess software, which allows you to create a password-protected folder on your drive to keep sensitive files private. The software typically comes pre-loaded on the drive or can be downloaded from the official SanDisk website.

- **Installation:** If not pre-loaded, download and install the software from the SanDisk support page.
- **Setup:** Follow the on-screen instructions to create your private vault and set a password.
- **Usage:** Drag and drop files into the vault to encrypt them. Access requires your password.

## 3. Safe Removal

Always safely eject the flash drive before physically removing it to prevent data corruption.

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- **Windows:** Click the 'Safely Remove Hardware and Eject Media' icon in the system tray, then select your flash drive.
- **macOS:** Drag the drive icon to the 'Trash' or click the 'Eject' icon next to the drive name in Finder.
- **Linux:** Right-click the drive icon in your file manager and select 'Eject' or 'Unmount'.

## MAINTENANCE

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Proper care ensures the longevity and reliability of your SanDisk Ultra Curve flash drive.

- **Physical Protection:** While compact, avoid dropping the drive or exposing it to excessive force. The drive features a loop for attachment to a keychain, which can help prevent loss.
- **Environmental Conditions:** Operate the drive within its specified temperature range (0°C to 45°C) and store it between -10°C to 70°C. Avoid extreme heat, cold, or humidity.
- **Connector Care:** Keep the USB connector clean and free from dust or debris. Avoid touching the metal contacts directly.
- **Data Backup:** Regularly back up important data stored on the flash drive to another storage medium.

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Figure 4: Flash drive attached to a keychain for portability

## TROUBLESHOOTING

If you encounter issues with your flash drive, try these common troubleshooting steps.

### 1. Drive Not Recognized

- **Check Connection:** Ensure the drive is fully inserted into the USB port. Try a different USB port on your device.
- **Restart Device:** Sometimes a simple restart of your computer or device can resolve recognition issues.
- **Test on Another Device:** Connect the flash drive to another computer or compatible device to determine if the issue is with the drive or the original device.
- **Check Device Manager (Windows):** In Windows, open Device Manager and look for 'Universal Serial Bus controllers' or 'Disk drives'. If the drive appears with an error, try updating or reinstalling its driver.

### 2. Slow Data Transfer Speeds

- **Use USB 3.0/3.2 Port:** Ensure you are connecting the drive to a USB 3.0 or USB 3.2 port for optimal speeds. USB 2.0 ports will operate at significantly slower speeds.
- **File Size and Type:** Transferring many small files is generally slower than transferring a few large files.
- **System Resources:** Close other applications that might be consuming system resources during transfer.
- **Drive Health:** Perform a disk check (e.g., 'Error checking' in Windows) to identify and fix potential drive errors.

### 3. Drive Becomes Hot During Use

- **Normal Operation:** It is normal for flash drives to generate some heat during intensive data transfer operations, especially with USB 3.2 speeds.
- **Ventilation:** Ensure the drive is not obstructed and has adequate airflow.
- **Excessive Heat:** If the drive becomes excessively hot to the touch or causes system instability, safely eject it and allow it to cool. If the issue persists, contact support.

SPECIFICATIONS

|                         |                                                                 |
|-------------------------|-----------------------------------------------------------------|
| Brand                   | SanDisk                                                         |
| Model Name              | Ultra Curve (SDCZ550-128G-I35)                                  |
| Memory Storage Capacity | 128 GB                                                          |
| Hardware Interface      | USB 3.2 Gen 1                                                   |
| Read Speed              | Up to 100 MB/s                                                  |
| Write Speed             | Up to 20 MB/s (USB 2.0, actual speeds may vary with USB 3.2)    |
| Special Feature         | Compact Design                                                  |
| Compatible Devices      | Computers, Laptops, Smartphones (with USB-OTG support), Tablets |
| Operating Temperature   | 0°C to 45°C                                                     |
| Storage Temperature     | -10°C to 70°C                                                   |
| Weight                  | 3 Grams                                                         |

WARRANTY INFORMATION

The SanDisk Ultra Curve USB 3.2 Flash Drive comes with a **5-year limited warranty**. This warranty covers defects in materials and workmanship under normal use. For full terms and conditions, please refer to the official SanDisk warranty policy available on their website or contact SanDisk customer support.

SUPPORT

For further assistance, technical support, or warranty claims, please visit the official SanDisk support website. You can find FAQs, driver downloads, and contact information for customer service there.  
**SanDisk Official Website:** [www.sandisk.com](https://www.sandisk.com)

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