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› [SanDisk](#) /

› SanDisk Ultra Curve 256GB USB 3.2 Flash Drive (SDCZ550-256G-I35NB) User Manual

SanDisk SDCZ550-256G-I35NB

SanDisk Ultra Curve 256GB USB 3.2 Flash Drive User Manual

Model: SDCZ550-256G-I35NB

1. PRODUCT OVERVIEW

The SanDisk Ultra Curve USB 3.2 Flash Drive is a portable storage device designed for fast and reliable data transfer. With a capacity of 256GB and USB 3.2 Gen 2 interface, it offers read speeds up to 100MB/s, making it suitable for storing and transferring large files, photos, and videos.



Image 1.1: The SanDisk Ultra Curve 256GB USB 3.2 Flash Drive in Navy Blue.

Its compact and durable design includes a keyring loop for easy portability. This flash drive is compatible with a wide range of devices, including desktops and laptops.

2. SETUP AND INITIAL USE

2.1 Connecting the Flash Drive

To use your SanDisk Ultra Curve flash drive, simply insert it into an available USB port on your computer. For optimal performance, use a USB 3.0 or USB 3.2 compatible port. The drive is backward compatible with USB 2.0 ports, but transfer speeds will be limited.



Image 2.1: The SanDisk Ultra Curve flash drive inserted into a laptop's USB port.

2.2 Automatic Recognition

Most operating systems (Windows, macOS, Linux) will automatically detect and install the necessary drivers for the flash drive. Once recognized, the drive will appear as a removable storage device in your computer's file explorer or desktop.

3. OPERATING THE FLASH DRIVE

3.1 Transferring Files

To transfer files to or from the flash drive:

1. Open your computer's file explorer (Windows) or Finder (macOS).
2. Locate the files or folders you wish to transfer.
3. Drag and drop the selected items to the flash drive icon, or copy and paste them.



Image 3.1: Transferring files to the flash drive on a laptop.

3.2 Safe Removal

Always safely remove the flash drive before physically disconnecting it to prevent data corruption:

- **Windows:** Click the "Safely Remove Hardware and Eject Media" icon in the system tray, then select your flash drive.
- **macOS:** Drag the flash drive icon to the Trash, or right-click (Control-click) the icon and select "Eject".

3.3 RescuePRO Deluxe Software

Your SanDisk Ultra Curve flash drive includes an offer for RescuePRO Deluxe data recovery software. This software can assist in recovering accidentally deleted files. A download is required to utilize this feature. Refer to the packaging or SanDisk's official website for details on how to obtain and use this software.

4. MAINTENANCE

4.1 Physical Care

- Keep the flash drive clean and free from dust and debris.
- Avoid exposing the drive to extreme temperatures, moisture, or direct sunlight.
- Do not apply excessive force when inserting or removing the drive from a USB port.
- Utilize the integrated keyring loop for secure attachment and to prevent loss.



Image 4.1: The SanDisk Ultra Curve flash drive attached to a keychain for portability.

4.2 Data Backup

While flash drives are reliable, it is always recommended to back up important data to multiple locations (e.g., cloud storage, external hard drive) to prevent data loss from unforeseen circumstances.

5. TROUBLESHOOTING

5.1 Drive Not Recognized

- Try inserting the drive into a different USB port on your computer.
- Test the drive on another computer to determine if the issue is with the drive or the computer's USB port.
- Ensure your operating system is up to date.
- Check Device Manager (Windows) or System Information (macOS) to see if the drive is listed, even if not assigned a drive letter.

5.2 Slow Transfer Speeds

- Ensure the flash drive is connected to a USB 3.0 or USB 3.2 port on your computer. Connecting to a USB 2.0 port will result in significantly slower speeds.
- Large file transfers can sometimes generate heat. While the drive is designed to operate within safe temperature limits, prolonged high-speed transfers may cause it to feel warm. This is generally normal and does not indicate a malfunction.
- Close other applications that might be using system resources or accessing the drive.

5.3 Accidental Data Deletion

If you have accidentally deleted files, utilize the RescuePRO Deluxe data recovery software offer. Follow the instructions provided with the software to attempt recovery.

6. SPECIFICATIONS

Feature	Detail
Brand	SanDisk
Model Name	Ultra Curve (SDCZ550-256G-I35NB)
Memory Storage Capacity	256 GB
Hardware Interface	USB 3.2 Gen 2
Read Speed	Up to 100 MB/s
Write Speed	20 MB/s (typical)
Compatible Devices	Desktop, Laptop
Colour	Navy Blue
Special Feature	Compact design with keyring loop
Item Weight	3 Grams

7. WARRANTY AND SUPPORT

7.1 Limited Warranty

The SanDisk Ultra Curve Flash Drive is covered by a **5-year limited warranty**. This warranty covers defects in materials and workmanship under normal use. For full terms and conditions, please refer to the warranty information included with your product or visit the official SanDisk website.

7.2 Customer Support

For technical assistance, product inquiries, or warranty claims, please visit the official SanDisk support website or contact their customer service. Keep your proof of purchase and product model number (SDCZ550-256G-I35NB) readily available when seeking support.

