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› Apple TV 4K (3rd Generation) User Manual

Apple MN873LL/A

Apple TV 4K (3rd Generation) User Manual

Model: MN873LL/A

1. INTRODUCTION

The Apple TV 4K (3rd Generation) is a powerful streaming device designed to deliver an immersive entertainment experience. Featuring the A15 Bionic chip, it supports 4K Dolby Vision and HDR10+ for stunning picture quality and Dolby Atmos for three-dimensional, theater-like sound. This manual provides essential information for setting up, operating, and maintaining your Apple TV 4K.

Key Features:

- **4K Dolby Vision and HDR10+:** For vivid picture quality.
- **Dolby Atmos:** For three-dimensional, theater-like sound.
- **A15 Bionic chip:** Provides incredible power and performance.
- **Siri Remote:** Precise control with a touch-enabled clickpad.
- **Integrated Services:** Access Apple TV+, Apple Arcade, Apple Fitness+, Apple Music, and more.
- **AirPlay:** Share content from your iPhone, iPad, and Mac.
- **Home Hub:** Acts as a home hub to connect and control smart home accessories.

2. WHAT'S IN THE BOX

What's in the Box



Apple TV 4K

Siri Remote



Power cord



Image: The contents of the Apple TV 4K package, showing the Apple TV unit, the Siri Remote, and the power cord. These are the primary components included with your purchase.

Upon opening your Apple TV 4K package, you should find the following items:

- Apple TV 4K unit
- Siri Remote
- Power cord
- Documentation (Quick Start Guide, Safety Information)



Image: The Apple TV 4K streaming box and its accompanying Siri Remote, displayed together. The Apple TV unit is a compact black square, and the Siri Remote is a sleek silver and black device.

3. SETUP

3.1 Connecting Your Apple TV 4K

1. **Positioning:** Place your Apple TV 4K on a stable, flat surface near your television and a power outlet. Ensure adequate ventilation around the device.
2. **HDMI Connection:** Connect one end of an HDMI 2.1 cable (not included) to the HDMI port on the back of your Apple TV 4K. Connect the other end to an available HDMI input on your television.



Apple TV 4K with Wi-Fi

Image: A close-up view of the rear of the Apple TV 4K unit, highlighting the power input port on the left and the HDMI 2.1 output port on the right. This illustrates where to connect the power cord and HDMI cable.

3. **Power Connection:** Connect the included power cord to the power input on the back of your Apple TV 4K, then plug the other end into a wall outlet.
4. **Turn On TV:** Turn on your television and select the correct HDMI input that your Apple TV 4K is connected to.

3.2 Initial Setup and Pairing the Siri Remote

When you first power on your Apple TV 4K, it will guide you through the initial setup process on your television screen. The Siri Remote should automatically pair with your Apple TV. If it doesn't, follow these steps:

- Ensure the Siri Remote is charged.
- Point the Siri Remote at the Apple TV 4K and press any button.
- If pairing fails, press and hold the **Menu** button and the **Volume Up** button simultaneously for 5 seconds.

Follow the on-screen instructions to connect to your Wi-Fi network, sign in with your Apple ID, and configure other settings such as HomeKit integration and content preferences.

4. OPERATING YOUR APPLE TV 4K

4.1 The Siri Remote





Image: A detailed view of the Siri Remote, highlighting its touch-enabled clickpad at the top, surrounded by buttons for power, menu/back, TV/Control Center, play/pause, volume up, volume down, and mute. The microphone button for Siri is on the right side.

The Siri Remote is your primary interface for navigating and controlling your Apple TV 4K. It features a touch-enabled clickpad for intuitive navigation and dedicated buttons for various functions.

Siri Remote Button Functions

Button/Feature	Function
Clickpad (Touch Surface)	Swipe to navigate, click to select.
Power Button	Turns Apple TV and connected devices on/off.
Back / Menu Button	Go back to the previous screen; long press to return to Home screen.
TV / Control Center Button	Go to the Apple TV app; long press for Control Center.
Play/Pause Button	Play or pause content.
Volume Up/Down Buttons	Adjust volume of your TV or receiver.
Mute Button	Mute audio.
Siri Button (Side)	Press and hold to activate Siri for voice commands.

4.2 Navigating tvOS

The Apple TV 4K runs on tvOS, Apple's operating system for television. You can download apps from the App Store, stream content from various services, play games, and access Apple's ecosystem services.

- **Home Screen:** Displays all your installed apps. You can rearrange apps by holding down on an app icon until it wiggles, then dragging it.
- **App Store:** Browse and download new apps, games, and streaming services.
- **Settings:** Access system settings, network configurations, audio/video preferences, and user accounts.
- **Siri:** Use voice commands to search for content, open apps, control playback, and get information.

5. MAINTENANCE

5.1 Cleaning Your Apple TV 4K and Siri Remote

- Unplug the Apple TV 4K before cleaning.
- Use a soft, lint-free cloth to wipe the exterior of the Apple TV unit and the Siri Remote.
- Avoid using abrasive cloths, towels, paper towels, or similar items.
- Do not use aerosol sprays, solvents, or abrasives.
- Do not spray cleaners directly onto the device.

5.2 Software Updates

Apple regularly releases software updates for tvOS to improve performance, add new features, and enhance security. It is recommended to keep your Apple TV 4K updated.

1. Go to **Settings > System > Software Updates**.
2. Select **Update Software**.
3. If an update is available, follow the on-screen instructions to download and install it.

5.3 Siri Remote Battery

The Siri Remote has a built-in rechargeable battery. To charge it, connect the remote to a USB-C power adapter (not included) using a USB-C to Lightning cable (not included, but typically comes with Apple devices) or a USB-C to USB-C cable (if your remote has a USB-C port). A full charge typically lasts for several months with normal use.

6. TROUBLESHOOTING

If you encounter issues with your Apple TV 4K, try the following troubleshooting steps:

Common Issues and Solutions

Issue	Solution
No picture or sound	◦ Check HDMI cable connections. ◦ Ensure TV is on the correct HDMI input. ◦ Restart Apple TV by unplugging it for 6 seconds and plugging it back in.
Siri Remote not responding	◦ Charge the Siri Remote. ◦ Re-pair the remote: Press and hold Menu and Volume Up for 5 seconds.
Wi-Fi connectivity issues	◦ Check your router and internet connection. ◦ Go to Settings > Network and verify Wi-Fi settings. ◦ Restart your router and Apple TV.
App crashes or freezes	◦ Force quit the app: Double-press the TV / Control Center button, swipe up on the app to close it. ◦ Restart Apple TV. ◦ Check for app updates in the App Store.

6.1 Factory Reset

If other troubleshooting steps fail, you may need to factory reset your Apple TV 4K. This will erase all data and settings and restore the device to its original factory state.

1. Go to **Settings > System > Reset**.
2. Choose **Reset** (to reset settings) or **Reset and Update** (to reset and install the latest software).
3. Confirm your choice and wait for the process to complete.

7. SPECIFICATIONS

Feature	Detail
Model Name	Apple TV 4K (3rd Generation)
Model Number	MN873LL/A
Storage Capacity	64GB
Processor	A15 Bionic chip
Video Output	4K Dolby Vision, HDR10+
Audio Output	Dolby Atmos, Dolby Digital 7.1, Dolby Digital 5.1
Connectivity	Wi-Fi 6 (802.11ax) with 2x2 MIMO, Bluetooth 5.0
Ports	HDMI 2.1
Dimensions (H x W x D)	1.2 x 3.66 x 3.66 inches (31 x 93 x 93 mm)
Weight	7.3 ounces (208 g)
Siri Remote Battery	Rechargeable Lithium Ion (included)

8. WARRANTY AND SUPPORT

Your Apple TV 4K is covered by Apple's standard limited warranty. For detailed warranty information, please refer to the documentation included with your product or visit the official Apple support website.

8.1 Apple Support

For technical assistance, troubleshooting, or service, please contact Apple Support. You can find support resources, including articles, forums, and contact options, on the official Apple Support website:

support.apple.com/apple-tv

Before contacting support, it is helpful to have your Apple TV's serial number ready. You can find the serial number in **Settings > General > About**.