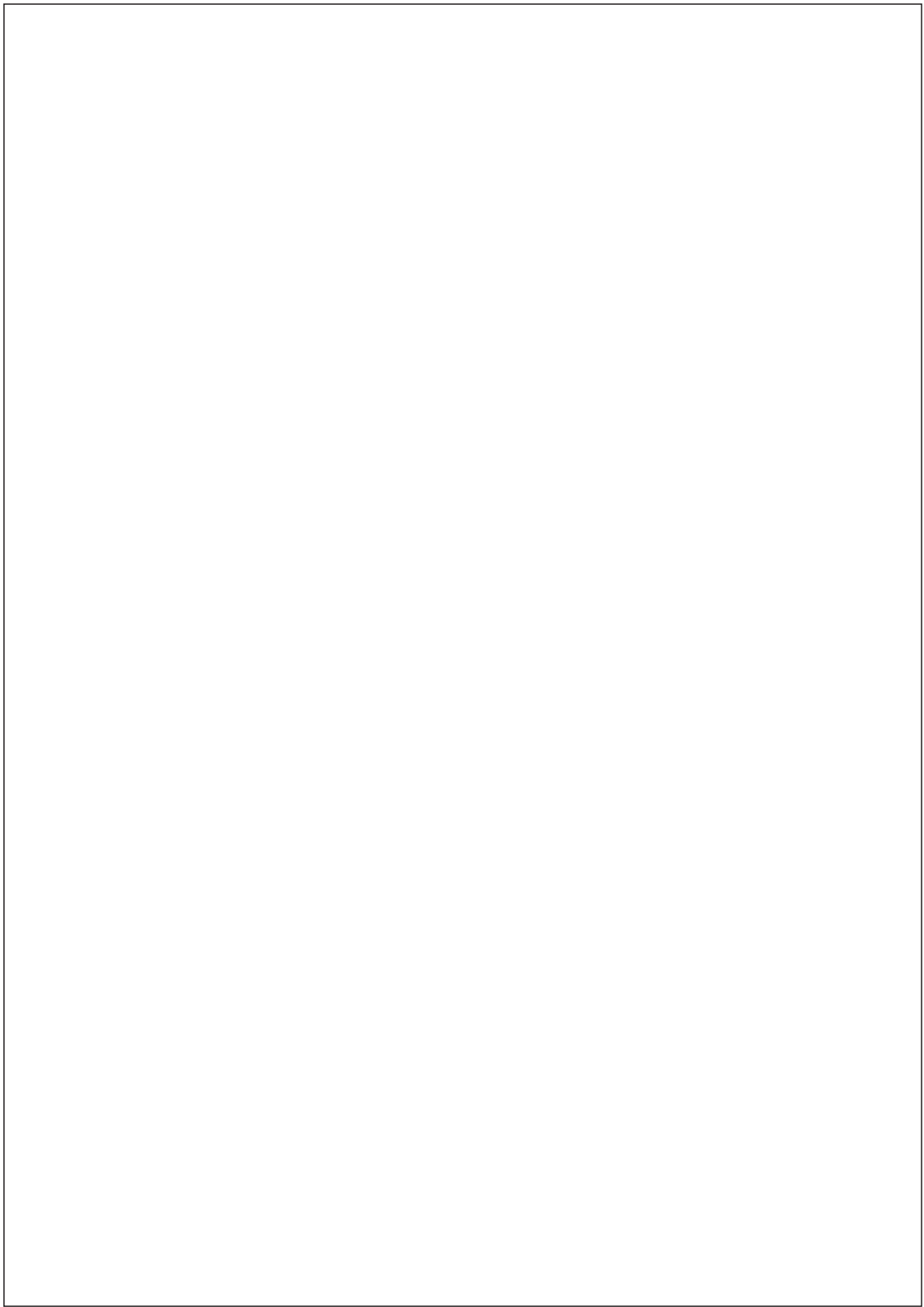


croma
A **TATA** Product

80, 109 cm HD & FHD GTV

Model Name	Model Number
80 cm (32)	CREL032HGL024652
80 cm (32)	CREL032HGL024653
109 cm (43)	CREL043FGL024650

USER MANUAL



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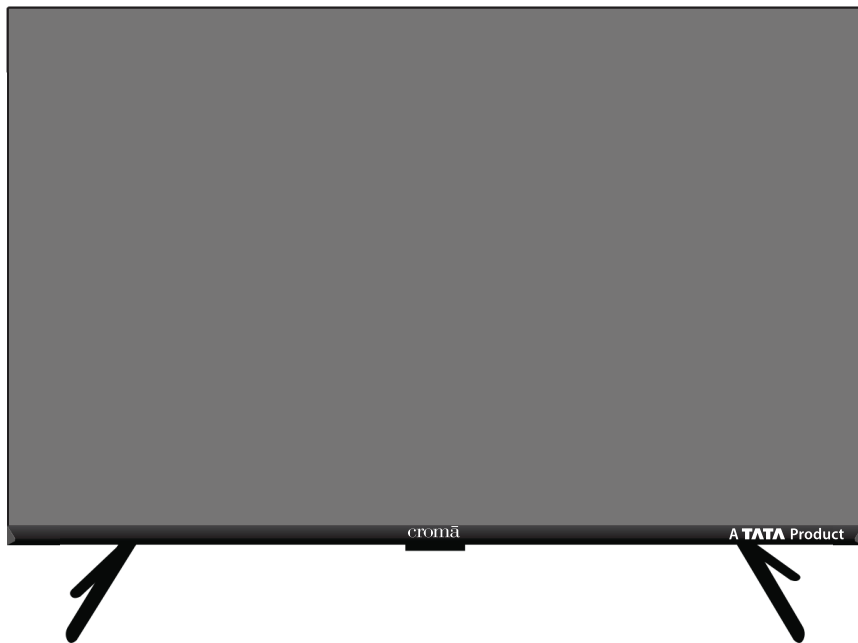
INSTRUCTIONS FOR CUSTOMERS

WARRANTY DETAILS

ANNEXURE A

PRODUCT DETAILS

CROMA 80 cm (32) HD & 109 cm (43) FHD GOOGLE TV



Features

- Resolution: 1366x768 (32)
- Resolution: 1920x1080 (43)
- A+ Grade Panel
- Dolby Audio
- Dual Band Wi-Fi - 2.4GHz & 5GHz
- Google TV 5.0
- Bluetooth Connectivity v5.0
- 2x HDMI, 2x USB (32)
- 3x HDMI, 2x USB (43)

**Actual product may vary from above image*

PRODUCT DETAILS

Technical Specifications

Specification	CREL032HGL024652/ CREL032HGL024653	CREL043FGL024650
Screen Size	32"HD/80 cm (Diagonal)	43"FHD/109 cm (Diagonal)
Resolution	1366x768p	1920x1080p
PP Modes	USER, STANDARD, VIVID, SPORTS, MOVIE, GAME, ENERGY SAVING	
Sound Modes	USER, STANDARD, VIVID, SPORTS, MOVIE, MUSIC, NEWS	
RJ45 (LAN)	1	1
OPTICAL OUT	1	1
USB	2	2
ANT./RF	1	1
HEADPHONE	1	1
HDMI	2	3
AV IN	1	1
Video Format	VP8, VP9, VC1, AV1, h.263, h.264, HEVC, mpeg1/2	
Audio Format	mpeg1/2 Layer 2, mpeg1/2/2.5 Layer 3, AC3, HBAAC, AC4	
Picture Format	.jpeg, .bmp, .png, .gif	
USB Codec Attached	USB 2.0	
Power Supply	100V - 240V, 50/60Hz	
Power Consumption	60W	80W
Remote Control Unit	1	1
Table Top Stand Pair	1	1
Wall Mounting Brackets	Yes	Yes
Batteries	2 x AAA size	2 x AAA size
Instruction Manual	Yes	Yes

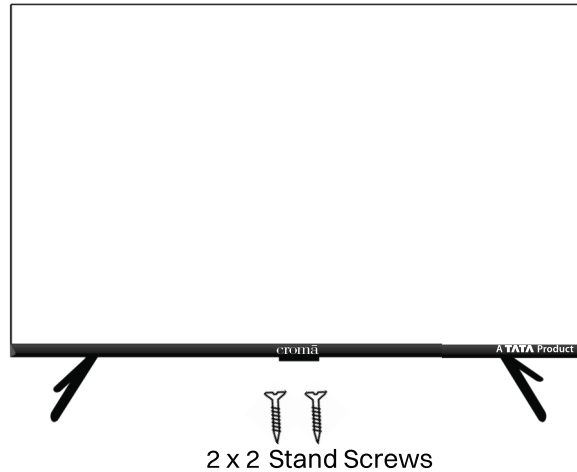
What's in the box?

This package contains the items listed below. In case any of the listed items are missing, immediately contact Croma Customer Care at 1800-572-7662.

Items	Qty
Main Unit	1
TV Stand	2
Wall Mount Kit	1
Remote Control	1
AAA Batteries	2
User Manual	1
TV Stand Screws	4

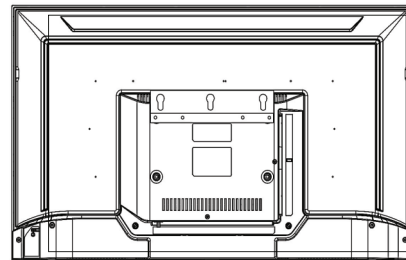
KNOW YOUR HD & FHD GOOGLE TV

WALLMOUNT INSTRUCTION FOR 32" HD & 43" FHD



To mount on a wall

If you are mounting your Croma Google TV to the wall, do not attach the TV base stand or TV stand column.
To mount your TV to the wall, one of the following Galaxy wall mounts



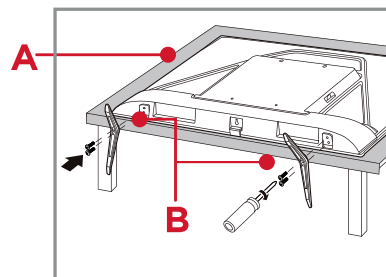
32" Galaxy 200 x 200, 4 M 5X8mm screws.

43" Galaxy 200 x 100, 4 M 4X8mm screws.

To use the standⁱ

- A. To prevent damage to the screen, carefully place you TV on a soft, cushioned surface.
- B. Put the column of the stands into the TV, align the stands with the screw holes located on the TV. Secure the stands to the TV with four (4) screws.

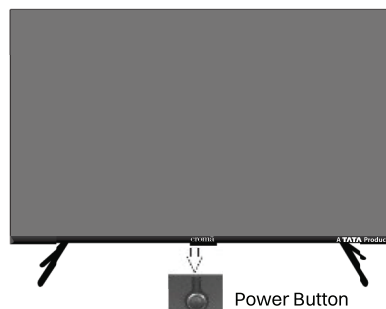
For 32" HD TV / 43" FHD TV



KNOW YOUR HD & FHD GOOGLE TV

Key Control (Power Key)

1. Press the button to turn the unit ON from STANDBY mode.
2. Press it again to the turn the setback from STANDBY mode.



Accessing Smart TV Homepage

-Press home button on the remote control to display the homepage.
-To quit homepage, press input source button to access TV and other input mode.
The homepage allows you to enjoy Internet Applications (Apps) and specially adapted Internet websites, and perform system settings for your TV. You can access this with the TV remote control.

-Press **▲/▼/◀/▶** and OK to enter the desired Apps, functions or settings.

-Press * **⏮** key to back to the home page.



Indicators and Icons on the top of the Home screen

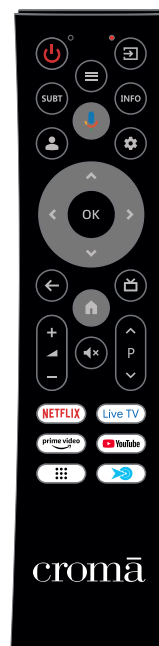
- ① **For you**
Displays app recommendations, top picks, your apps etc.
- ② **Movie**
Displays Movies recommended by Google.
- ③ **Shows**
Displays Shows recommended by Google.
- ④ **Apps**
Access the App Centre to display all installed apps.
- ⑤ **Library**
View records, manage watch list.
- ⑥ **Search Q**
Enter text manually to search TV apps.
- ⑦ **Setting ⚙**
Dashboard contains user account, settings page, input source list, etc.

* The menu may be different from the actual menu, please refer to the actual situation

USING YOUR HD & FHD GOOGLE TV

Remote Control

Buttons		Description
Power		Turn on/off TV
Source		Select signal source
Menu		Display main menu
Subtitle	SUBT	Select subtitle
Info	INFO	Display program information
Voice		Activate Voice command function
Account		Switch account
Settings		Display dashboard menu
Direction/ OK		Press the direction buttons to select menu options or settings. Press OK to select or confirm menu item.
Back		Return to previous menu or setting
EPG		Launch Electronic Program Guide
Home		Open Google TV Homepage
Volume	+ -	Adjust the volume
Program	^ P v	Select programs in ascending or descending order
Mute		Mute or restore sound
NETFLIX		Goes to NETFLIX
Live TV	Live TV	Access to Live TV channels
Prime video		Goes to prime video homepage
YouTube		Open YouTube App
Your Apps		Access all apps installed in google tv
Free hotkey		Access this button to quickly assign your favourite application



Note: Go to Your Apps section>Help> you can change / remove assigned free hotkey.

*Actual product may differ from the picture shown.

First install guide

1. Remote & accessories

Your Google TV remote control has Bluetooth capabilities. Follow the onscreen prompts to pair the remote with the TV, holding the 'Volume+' and Back buttons simultaneously. Your remote's LED light will flash while pairing, and the TV will display when successful. This will allow you to use voice commands with your remote via the Google Assistant button.

2. Language

Select your menu language from the list.

3. Set up with the Google home app

Download and open the Google Home app on your phone or tablet to get started. Use the app to set up this device. When instructed in the app, scan the QR code. If you don't want to sign in to your Google account quickly, press V and click. Set up on TV instead.

4. Select TV mode

The home mode' is optimized for efficient usage for home use. The retail mode' is optimized for store Demo with fixed settings.

5. Select Wi-Fi network

Your Google TV will automatically scan for wireless networks nearby. Ensure the 'TV' is within range of your wireless modem or router, and have your password handy. Follow the prompts to input your password and connect your TV to your selected network. If you'd prefer to connect an Ethernet cable to connect to the internet, simply insert the cable (not supplied) to the 'LAN' input port at the back of the TV, and ensure that it is correctly connected to the internet.

6. Select Terms

This page will allow you to read each of the Google Terms of Service, Privacy Policy, and Google Play Terms of Service in full, and to accept.

7. Location

Select your country/region from the list.

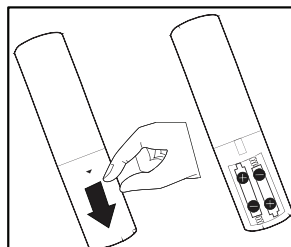
8. Tuner Mode

Select antenna or cable source

USING YOUR HD & FHD GOOGLE TV

Install Remote Control Batteries

Place two AAA size batteries in the remote control's battery compartment, making sure to match the polarity markings inside the compartment.



Rear side of TV

On the rear side of the TV set following connectivity options are available



1. RJ 45 LAN:

Plug-in network RJ45 plug to connect to an external modem or network access equipment.

2. Optical Out:

Use a digital optical cable to connect your TV to a compatible audio receiver.

3. USB Interface:

Insert a compatible thumb drive for image, audio and video playback.

4. RF/ANTENNA IN Socket (Input):

Let's you connect a coaxial cable to receive the signal from your antenna, cable or cable box.

5. Headphone:

Connect a headphone for personal audio.

6. HDMI 2/HDMI 1 Socket (Input):

The HDMI (High-Definition Multimedia Interface) socket can be used to connect with a HDMI-PC with a compatible video card, certain DVD players, or an HD-compatible digital satellite decoder. This socket provides an uncompressed digital connection that carries both video and audio data by way of an integrated mini-plug cable. The ARC (Audio Return Channel) function is only supported on HDMI 1 (ARC) port.

7. AV Input:

The AV IN sockets can be used to connect a range of equipment, including AV IN AUDIO video recorders, camcorders, decoders, satellite receivers, DVD players, or gaming consoles. The VIDEO IN socket provides a composite video connection.



1. Optical Out:

Use a digital optical cable to connect your TV to a compatible audio receiver.

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Connect a headphone for personal audio.

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USING YOUR HD & FHD GOOGLE TV

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TV Function instructions

Installing Channels

This section describes how to search and store channels automatically. This may be done in any of the cases below:

- You have skipped the channel installation step in the initial setup;
 - You are prompted that there are no channels in TV mode;
 - You want to update channels list.
1. In TV mode, press $\equiv$ menu button on the remote control and select Settings >Channels & Input >Channels.
 2. Make sure Channel Installation Mode is set to Antenna.
 3. Go into Channels and select Channel Scan, press OK button to start.
 4. The channel scan may take a few minutes. After the automatic search, channels are arranged in a preset order. You can also skip, move or edit channels in the Channels menu.

Editing Channels

Channel Management

1. Press $\equiv$ button & * button to open the "channels" menu.
2. Press < and > arrow buttons on the remote control, select the "Channel Management" option and press OK buttons to open the submenu.
3. Press the OK button on the remote control to mark the channel to be hidden.
4. From now on, when switching channels, this channel will be skipped and hidden.
To make the channel available again for normal channel switching, repeat the above steps.

Channel list

1. Open the channel list: Press the OK button to show the channel list. *Operation according to the screen prompt.
2. Press the red button: open the channel management.
Press the yellow button: display the category of the channel list.
Press the blue button: Add the selected channel to the favourite list.

USING YOUR HD & FHD GOOGLE TV

USB function (Media)

To use the USB function, Press* home button and then use the arrow and OK buttons to select 'Media' to favourites bar. Support for the USB disk upto 128GB, and Hard Disk upto 1TB. Support format: FAT32, NTFS.

You can enjoy photos/music/ movies stored on a USB device on the TV screen.

Select Device on the media player main menu.

Select folder from the menu that is displayed, browse the files and select the desired files to playback.

When play the file, press OK button to check the file information and other functions.

You can press = Menu button to set up play mode and other settings.

The media control buttons can be found on the top of remote.

Multi-screen share

Multi-screen share delivers multi-screen TV and audio experiences with speakers.

Casting is as simple as pressing a button from your favorite app. Watch your favorites on the TV while switching to another app.

Listen to your top tunes while taking a phone call or sending a text, all without interrupting what's playing on the speakers.

With Multi-screen share, your phone is your personalized remote control that you can use to browse, play, pause, and even make playlists.

How to use the multi-screen interactive function

1. Connect the TV and mobile phone to the same network;
2. Open the Multi-ScreenShare application on the TV, find the Machine name, and press the OK button key to select Android or IOS according to your mobile phone type;
3. Open the video playback application on the mobile phone by Android, there will be the following keys in the video interface, click the key . After clicking, the available TV names in the current network will pop up, click the TV name prompted in the Multi-ScreenShare application to share it to the TV;
4. By IOS, open the control center on the mobile phone, click Screen mirroring , the mobile phone will pop up the devices available on the current network, click the TV name prompted in the Multi-ScreenShare application to share it to the TV.

Configuration^{vi}

- Configure the network settings before using Smart TV applications.
- Slow responses and/or interruptions may occur, depending on your network conditions.
- If you experience a problem using an application, please contact the content provider. According to the circumstances of the content provider, an application's updates or the application itself may be discontinued.
- Depending on your country's regulations, some applications may have limited service or not be supported.

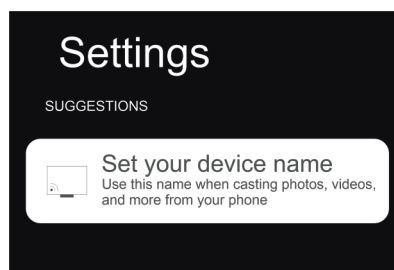
USING YOUR HD & FHD GOOGLE TV

- Changes in application content may be made without prior notice by the service provider.
- Press on the remote control to display the TV homepage.
- Press the Up/Down/Right/Left button and OK to enter the desired apps, functions, or settings.
- Press to return to the homepage.

Using the TV Settings Menu

Allow you to configure settings of TV features, such as channels, display and sound, network, accounts, privacy, apps, systems, remotes and accessories, etc.

1. Press the HOME button on the remote control to display the TV homepage.
2. Press ◀/▼/▲/▶ to move the cursor to the right top of the screen, and press OK to enter the settings menu.
3. In the submenus, press ▲/▼ to select menu options, then press OK to enter the option list or the corresponding submenu.
4. Press to return to the previous menu.
5. Press to close the settings menu and return to the homepage.



General Settings

Channels and Inputs:

Adjust the channel settings, scan for channels, and adjust the input settings.

Display and Sound:

Adjust the picture settings and adjust to experience the different sound effects.

Network and Internet:

Configure the Wi-Fi and internet settings. The network status is also displayed.

Accounts and Sign in:

Sign in to your Google account to make the most of your TV. And there are two methods you can choose to sign in. The first one means that you should visit androidtv.com/setup with your phone or computer and then login to your Google Account. We recommend to select the second one that uses your remote to sign in to the TV directly.

Privacy:

You can improve your browsing experience with privacy settings.

USING YOUR HD & FHD GOOGLE TV

Apps:

View the TV guard and the list of recently opened apps, all installed apps and the system apps. You can also add permissions for different apps, and configure special app access to optimized energy and set usage access, notification access, picture-in-picture mode, and more.

System:

Set the preferences of the Google TV.

Accessibility:

Navigate to the "Settings" menu, then "System," and finally "Accessibility." From there, you can adjust various settings like text size, display options, and service settings such as TalkBack or Switch Access.

Remote and Accessories:

Search for Bluetooth accessories and pair them with your TV. You can set up your TV to make it visible to all nearby Bluetooth devices.

Help and Feedback:

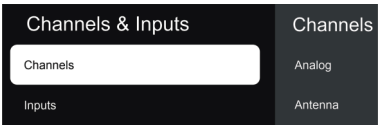
Visit Google TV Help at g.co/tv/help.

Channels and Inputs

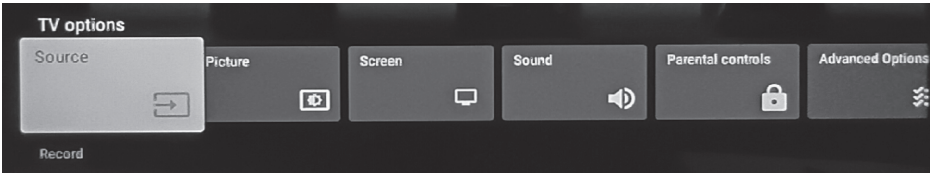
Channels

The channels and inputs menus are used to scan and maintain your channels and access the Electronic Program Guide. Adjust the input settings. The menus are only available in TV mode.

- 1. In TV mode, press on the remote control, select Settings and go to Channels and Inputs.
- 2. Press the Up/Down button to select the item you want to set, & then press OK.
- 3. Set the channel and input items to your preferences one by one.



In Live TV mode you can also press the Menu button on your remote control and use the </> buttons to navigate to the Settings option.



Inputs

List of inputs status. Connected and standby input status will be displayed separately. Picture Provides video adjustment feature for users. It allows users to adjust the image or picture quality so that users can enjoy watching TV. User can press up/down key to select the "Picture Function" that want to adjust.

Screen

Adjust the screen ratio, you can choose Full, 4:3, 16:9, etc.

Sound

Locate settings for sound balance, speakers, surround sound and more in this submenu.

USING YOUR HD & FHD GOOGLE TV

Parental Controls

The Parental Controls setting allows you to block content that is not appropriate for children to watch.

Advanced options

Adjust settings for subtitle, default channel, blue mute and more. Also see system information.

-Audio: You can go in and set Audio Language, 2nd Audio Language, Sound Tracks, Audio Type, etc.

-Blue Mute: Control Blue Mute on/off. The screen become blue at no signal state if you turned on Blue Mute.

-No Signal Auto Power off: You can set how long after no signal, the TV will automatically shut down.

-Open Source Licenses: Click to read the Licenses details.

Settings

Selecting the settings option here will take you to the Global Settings menu, also accessible via the home screen.

Inputs

You can see the connected inputs and standby inputs, set their names and select whether to display them in the input list.

Control Other Devices (CEC): Control the devices connected by HDMI.

Display and Sound ^{vii}

The menus are used to obtain the best picture and audio settings according to your preference and the type of program you are watching. The menus can be set up for every broadcast type and every input source.

1. Press on the remote control, select Settings, and go to Display & Sound.
2. Press the Up/Down button to select the item you want to set, & then press OK.
3. Set the picture and audio items to your preferences one by one.

Picture

Select a picture mode optimized for different viewing conditions. Press the Up/Down button to select an option and then press OK. Advanced Settings: Adjust more picture options.

Reset to Default: Reset picture settings to the default condition.

Display & Sound

Picture

Screen

Sound

Audio Output

USING YOUR HD & FHD GOOGLE TV

Screen

The "Screen" option under Google TV's Display & Sound settings allows you to adjust how the video output appears on your TV screen. It helps you get the best picture quality and fit depending on your TV type & the connected HDMI devices.

Sound

Select a sound mode that best suits your audio needs. Enter the Sound Mode menu, press the Up/Down button to select an option, and then press OK.

Audio Output

It is used to control where the sound comes out for example, whether audio plays through the TV speakers, a soundbar, headphones, Bluetooth devices, or an external audio system.

Network & Internet

This section is essential for managing your internet connection (Wi-Fi, Ethernet, or mobile hotspot) & ensuring your Google TV has a smooth online experience.

Navigate To

Go to the Home screen of your Google TV. Scroll down and select Settings (the gear icon on the top-right).

Select "Network & Internet"

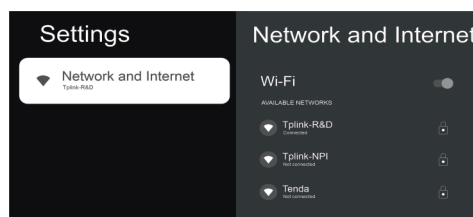
This will open up the settings where you can manage all of your internet connections.

1. Select "Wi-Fi" from the list under "Network & Internet."

2. Choose the Wi-Fi network you want to connect to.

3. If the network is secured, you'll need to input the Wi-Fi password.

4. After entering the password, Google TV will attempt to connect. Once connected, it will show a Connected status.



Accounts & Sign in

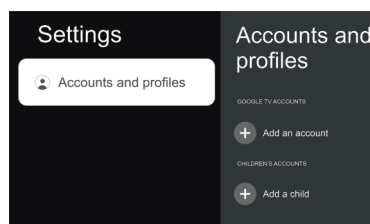
Here you manage everything related to Google accounts, user profiles, parental controls, and personalized experiences on your device.

1. From the Home Screen, go to Settings.

2. Scroll and select "Accounts & Profiles".

3. Select "Add Account".

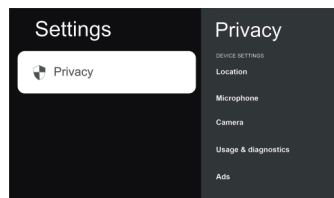
4. Sign in with your Google account credentials. You can now access your own apps, YouTube History, Watchlist, and recommendations.



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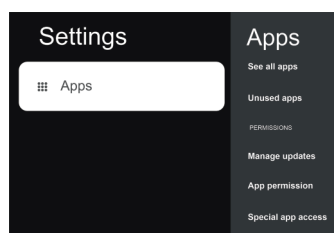
Privacy

It is all about managing your personal data, activity tracking, ad preferences, and overall privacy while using the device. This helps you control what data Google collects, how it's used, and how personalized your content and ads are.



Apps

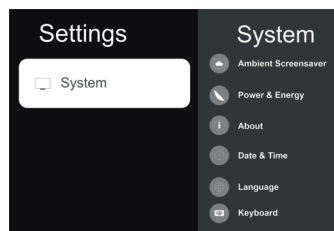
It is your central place to manage installed applications on your device. It lets you control app permissions, update or uninstall apps, manage system apps, and customize how apps behave.



System

Follow these instructions to configure various system settings.

1. Press on the remote control to display the TV homepage.
2. Press the Up/Down/ Right/Left button to move the cursor to the on-screen screen and press OK to enter the Settings menu.
3. Press Up/Down to select System & then press OK.
4. Press Up/Down to select the items you want to set, and then press OK.



Ambient Mode:

You should set up Google TV to enable the function that can show the weather, time, the owner's name, etc. with Ambient.

Power & Energy

Configure the screen saver settings, including power on behaviour, the inactivity time after which to turn off the display, the sleep timer. Configure the quick start function and screenless service.

About

Check the detailed information of the TV, such as the system update, device name, status, model and version, product information, etc. You can also view legal information, turn on the auto-update and reset the TV.

Date and Time

This function needs a network connection, and then you can set the date and time. You can choose whether to auto-synchronize or to manually set the date and time. You can also set the time zone and choose to use a 24-hour format.

Language:

Select a menu language. The selected menu language will also be set as the voice recognition language.

USING YOUR HD & FHD GOOGLE TV

Keyboard

Configure the settings of the on-screen keyboard. You can set the language and check the version and user agreements of the current keyboard. You can also add new virtual keyboards or an active virtual remote keyboard.

Storage

View the memory usage status, clear data, cache and defaults, and to open, force stop or disable an app. Besides, you can add or remove an app's permissions to access your contacts, location, microphone, etc.

Cast

"Let others control your cast media" enables Android devices on the same Wi-Fi to control media casting, with options Always, While casting (selected), or Never.

System Sounds

You can set the system sounds to be off or on.

Restart

Restart the TV.

Accessibility

Configure captions, high-contrast text, and text-to-speech. Set the talkback and switch access.

Remote and Accessories

Connect remote controls or other accessories, such as a keyboard, mouse, gamepad, BT speaker, and soundbars, to interact with your Smart TV easily.

Help & Feedback

It gives you troubleshooting guides, tips, and a way to send feedback directly to Google - all without needing to visit a separate website or call support.

Note

- i. *HDMI cables must be used to connect HDMI and CEC-compatible devices to your TV. / Use a certified cable with the HDMI logo attached. / The HDMI and CEC features of the connected device must be turned on. If you connect an HDMI device that is not HDMI and CEC compatible, all the HDMI and CEC control features, like ARC, do not work. / Depending on the connected HDMI device, the HDMI and CEC control features may not work. / If your external audio device does not support Dolby or DTS, PCM is suggested. /*
- ii. *One Bluetooth speaker or Bluetooth headphone can be connected to the TV all the time. / Some compatibility issues may occur depending on the Bluetooth device's support. / The TV and Bluetooth devices may become disconnected if the distance between them is too long. A keyboard, mouse, or gamepad connected via USB or Bluetooth technology may not be usable with some apps. /*
- iii. *Support for the USB disk 4GB, 8GB, 16GB, 32GB, 64GB, 128GB, and other common market-size hard drives. / Support format: FAT32, NTFS. / Certain digital cameras may not be compatible with the TV. A keyboard, mouse, or gamepad connected via USB or Bluetooth technology may not be usable with some apps. /*
- iv. *Your external audio device should be able to support optical out. / Use a standard optical cable for connection. /*
- v. *Some mobile devices may not support the casting feature. /*
- vi. *Since the connection to the Internet takes time, it's recommended that you wait a few minutes to use the Smart TV feature after you activate the TV from standby mode. /*
- vii. *The options available may vary depending on the picture mode you set.*
- viii. *In the dry environment due to static electricity, the product may restart and return to the main OSD interface, USB player interface or the previous source mode. It is normal and please continue to operate the TV as you will.*
- ix. ***The model name displayed in the TV's internal software may differ from the model name printed on the box or in this manual. This variation is due to google licensing and certification requirements. all hardware specifications and features remain exactly as advertised.***
- x. ***Live TV Channel Access***
TV channels are available only when an external antenna cable is connected to the TV. Please ensure the antenna is properly connected and perform a complete channel scan to access all available Live TV channels.
- xi. *If the M-Pop-up appears on the screen, press the Power key on the TV once. The pop-up will disappear automatically.*

REGULATIONS

E-Waste Management Policy



This symbol on the product and/or accompanying documents means that the used electrical and electronic products should not be mixed with general household waste. For proper treatment, recoveries, recycling, etc., this product needs to be taken to the designated collection points, where it will be accepted on a free-of-charge basis.

Alternatively, the user may be able to return the product to the Croma Store on the purchase of a new product. Disposing of this product correctly will help save valuable resources and prevent any potential negative effect on human health and the environment, which could otherwise arise from inappropriate waste handling.

Please contact Croma Customer Care at 1800-572-7662 for further details on your nearest designated collection point. As per the Indian Legislation, penalties may be applicable for incorrect disposal of waste.

Product Packaging

Product packaging has the purpose of protecting an appliance from damage that might occur during transportation. The materials used for packaging are recyclable and are selected because of respect for the environment and ease of disposal, aiming for material reintegration into the product production cycles. This mechanism allows the reduction of the volume of waste and makes a more rational usage of non-renewable resources possible.

Plastice Waste Management:

PWM EPR Regd. No.: BO-14-000-1-AACCV1726H-25

Important Instructions

- Read this manual and the warranty card carefully before operating your product. Retain this manual for future reference.
- Follow all instructions and explanations while handling and installing your product. Keep the manual handy for later use.
- All information in this manual is based on the latest product information available at the time of printing of this manual. However, due to improvements or other changes, there may be discrepancies between the information in this manual and the actual product.
- While due precautions are taken in printing this manual, Infiniti Retail Limited assumes no responsibility for any errors or omissions.

LICENSE

BEE Attention

This product is qualified for the BEE Star rating in the 'Energy Saving' Mode. The objectives of the Star Labelling Program are designed to promote energy-efficient products and practices. When the television is initially set up, it is designed to meet the BEE Star Labelling requirements while maintaining optimum picture quality.

- Changes to certain functionalities of this television (TV Guide, picture/ sound, etc.) may change the power consumption.
- Depending on such a changed setting (e.g., Retail Mode), the power consumption may vary, which could possibly exceed the stated energy consumption.

To reset the television to a Star rating in qualified settings, select 'Energy Saving' mode from the initial set-up procedure in 'Factory Setting' under the 'Set-up' menu.

License

1. Google TV is the name of this device's software experience and a trademark of Google LLC. Google, YouTube, and Chromecast built-in and other related marks are trademarks of Google LLC.



3. Manufactured under license from Dolby Laboratories. Dolby, Dolby Audio, and the double-D symbol are trademarks of Dolby Laboratories Licensing Corporation.



SAFETY INSTRUCTIONS

General Safety Instructions

- Before using the appliance, check for any damage. If there is any damage, do not use the appliance and immediately contact Croma Customer Care at 1800-572-7662.
- Do not operate the appliance with a damaged power cord/plug or if it has been dropped and damaged in any manner. If the product requires attention within the warranty period, please contact Croma Customer Care at 1800-572-7662.
- To protect against fire, electric shock, or injury, do not place a cord, plug or appliance in water or any other liquid.
- Do not install the product in an area prone to combustible gas leaks, grease, or metal dust.
- This appliance is not intended to be used by people, including children, reduced physical, sensory, or mental capabilities or a lack of experience and knowledge unless they have been given supervision or instructions concerning the use of the appliance by a person responsible for their safety.
- To protect against electric shock, always unplug from the outlet before cleaning. To disconnect, remove the plug from the outlet. Do not yank on the cord, as it may damage the cord and eventually cause an electric shock.
- To avoid an electrical overload, do not operate another high-wattage appliance on the same power socket.
- The use of accessories/attachments/utilities not approved by the manufacturer may result in improper functioning of the appliance/fire/electric shock/injury.

Product Usage Instructions

- Use attachments or accessories supplied with the product only.
- For electrical and safety information, please refer to the rating label on the rear side of the television set.
- Do not expose the television set to rain, moisture, or a humid atmosphere to avoid the risk of fire or electrocution.
- Do not expose the television set to direct sunlight or any other heatradiating sources such as candles, stoves, etc.
- Do not obstruct any vents provided on the television for ventilation, as this will result in overheating of the product.
- Do not mix old and new batteries to avoid explosions.
- Do not put any kind of water container close to the TV set, as this might
- Do not mount the television on any wall that may have seepage issues or below ACs, as this may cause an electrical short circuit and permanent damage to the TV due to moisture. Turn off and unplug the unit during storms.
- Please mount the television set securely to a wall or place it on a stable surface with the base stand attached to the TV set to avoid personal injury or damage to the TV set.

SAFETY INSTRUCTIONS

- Do not put any objects, such as pins or any other metal objects, inside the television set, as this may result in permanent damage due to electrical shock.
- Secure the power cord properly with cable ties or cord binders to avoid tripping over loose wires, which may cause the TV to move or fall from its original position.
- Ensure correct polarity while inserting batteries in the remote control.
- Old batteries may leak and damage the remote control. Always remove batteries as soon as they become weak or in case the remote is not going to be used for a long time.
- For best performance, the batteries should be replaced on a yearly basis or when remote operation becomes erratic.
- For proper functioning of the remote, remove any obstacle between the TV and the remote-control unit.
- Do not keep any source of naked flames, such as candles, adjacent to the TV; this may result in a hazardous situation.
- During thunderstorms and heavy rains, please disconnect the power supply and remove the antenna plug.
- Ensure proper grounding before plugging the TV into an electrical power socket.
- Ensure that the plug and socket are tightly fitted and do not have any loose contacts, as this might result in an electrical spark and permanent damage to the product.
- Turn off the appliance and disconnect the power if you are not going to use it for a long time.
- Do not operate the appliance with wet hands.
- Do not use the device for any purpose other than the intended use.

INSTRUCTION FOR CUSTOMERS

1. You should retain the warranty card / invoice for records and shall compulsorily produce the same in the event of any repairs during the warranty period.
2. In the event of any defect in the product, you are requested to register a complaint by visiting the customer service desk at a nearby Croma store or by connecting to the Customer Care no. at 1800-572-7662.

Terms & Conditions:

1. All repairs during the warranty period shall be carried out only through service centres authorized by Croma.
2. On acceptance of the claim for repairs made by the customer during the warranty period, Croma may arrange for an employee, agent, or contractor of Croma ("Authorized Repairer") to visit the customer premises where the product is in use or is installed ("Product Location") to assess the warranty claim and, if necessary, carry out any requisite repairs or replacements as the case may be.
3. Croma shall provide the service in accordance with warranty terms only for the products installed within the municipal limits of the store from where they were purchased. If the product is installed outside the municipal limits, then the customer shall be responsible for arranging to bring the product to the store at his own risk and cost.

INSTRUCTION FOR CUSTOMERS

4. In cases where the product needs to be re-installed & the unmounting from the wall is more than 1.2 m, Croma reserves the right to unmount the same on a chargeable basis. The detailed condition and the applicable charges are annexed at the end of this document, earmarked "Annexure A."
5. For the purpose of this warranty, "Warranty Period" shall mean the following:
 - a. For television used for non-commercial purposes: a period of Twelve months (12) from the date of purchase, as may be mentioned on the invoice.
 - b. For television used for commercial purposes: a period of Three months (3) from the date of purchase, as may be mentioned on the invoice.
 - c. For accessories received along with the television, a period of three months (3) from the date of purchase as may be mentioned on the invoice.
6. While Croma shall take all possible steps to repair or resolve the issue at the earliest, it is expressly stated herein that Croma shall not be under any obligation to provide the resolution within any specified number of days.
7. The warranty provided herein shall exclude the following, and thereby any claim made in respect of defect, damage, or loss attributed to the following reasons shall not be entertained or accepted under the terms of the warranty. The claim shall not be accepted as a rightful case for warranty under the following conditions:
 - Improper setting up, installation, or positioning of the product; improper adjustment of settings and controls as may be associated with the product. For the purpose of this warranty, the term "Improper" shall mean and include using the product in any manner other than as mentioned in the user manual.
 - Dismantling, repairing, servicing, or other work carried out on or in relation to the product by any person other than an authorized service provider of Croma. Such an action shall render this warranty void from the date of such action.
 - Use of defective or incompatible parts or accessories with or in relation to the product.
 - Exposure of the product to excessive heat or moisture or other hostile environmental conditions, including damage caused by dust, rodents, insects, rust, corrosion, salt build up, or inadequate ventilation.
 - Viewing of an image or images on the display screen of the product for an extended period of time, it is hereby stated that permanent damage can be caused to a television if still or repetitive images are left unchanged or used on the screen for an extended period of time. For the purpose of this clause, "extended period of time" shall mean a period of 15 to 20 days.
 - Electrical issues, including power surges, spikes or dips, or incorrect or fluctuating voltage or current;
 - Externally or other interference resulting from or caused by or to other products and/or sources.
 - Use of any other equipment, systems, utilities, services, applications, parts or other items not supplied or authorized by Croma;
 - Cosmetic, structural, or mounting items associated with the television, including brackets, wall mounts, shelves, or doors;

INSTRUCTION FOR CUSTOMERS

- Consumable (for example, bulbs, globes, batteries, and cables) or lost parts or accessories associated with the television.
 - Normal wear and tear of the television.
 - Accident, theft, vandalism, misuse, abuse, negligence, collision with another object, operation of a computer virus, fire, flood, liquid spillage or ingress, earthquake, thunderstorm activity, acts of God, or any other event or circumstance occurring in relation to the television that is beyond the reasonable control of Croma:
 - Any incompatibility arising during usage with the inverter due to the power sharing capabilities of the inverter.
 - Issues arising from incompatibility with mobile devices during screen mirroring or screen casting.
8. Without limiting any other provisions of this warranty and to the maximum extent permitted by law, this warranty shall not apply, and Croma will not be liable for any claim made here in relation to the product on the occurrence of any one or more of the following conditions:
- a. The product was not purchased by the customer in India, was not purchased as a brand-new product, or was made through an outlet that, at the time of such purchase, was not authorized to sell the product.
 - b. The serial number on the television has been damaged, modified, or removed.
 - c. Wherein the customer owes any outstanding amount to Croma payable against any services availed previously or against any purchase made through Croma.
 - d. Any hardware or software associated with the product has been accessed, tampered with, or compromised due to any action undertaken by the customer or any third party.
 - e. On account of breach of any terms and conditions as stated under this warranty.
9. Once the claim as raised under this warranty is accepted by Croma, the customer hereby undertakes to adhere to and comply with the following conditions:
- a. That customer shall comply with the necessary directions as may be given by Croma or its authorized service centers for the due fulfilment of the terms of warranty.
 - b. That the customer acknowledges that a standby unit may or may not be provided while the product is being transported, examined, repaired, or replaced under this warranty.
 - c. That the customer acknowledges that any parts used in the repair of the product (if applicable) may be new or refurbished and may be different from or cost less than the original parts.
 - d. That the customer acknowledges that if any request is made to Croma for arranging the visit to the product location or to any authorized service provider to carry out any repair or to provide any products or parts outside the scope of a Warranty Claim, Croma shall have the liberty to charge the customer for all such visits, services, and assistance.
 - e. That the customer acknowledges that the terms of warranty and its corresponding benefits are restricted to the original buyer and therefore are non-transferable in nature.

INSTRUCTION FOR CUSTOMERS

10. If the product in question can access any software application, content, and/or services provided by any third party, whether through the Internet or otherwise, then the disclaimer that appears when you first set up the television and that is also contained as a separate document in the packaging provided with the television shall apply. Below are the application clauses:
 - a. Various OTT platforms and applications available in the App Store may undergo license revisions to the associated launching platforms. Therefore, it might cause a particular app to stop working, and in such cases, their workability will not be warranted.
 - b. Any unlicensed applications used on the TV by the customer are the sole responsibility of the customer, and Croma cannot be responsible for any unlicensed application.
 - c. Applications available in the GTV portal are licensed for a particular version; this can only be upgraded to a newer version at the sole discretion of the GTV OS.
11. Defective on Arrival (DOA): Any defect/failure related to hardware (panel, motherboard, electronic, and electrical parts) within **14 days** from the date of purchase will be replaced with a new one on customer's request. Any issues with regard to software, apps, or picture-hanging will be rectified by a software update, and a DOA replacement will not be provided. All defects reported after 14 days from the date of purchase will be fixed with the required repairs, and the **product will not be replaced. If the product is approved for replacement, complete packing material with accessories is required.**

WARRANTY DETAILS

Product Name : CROMA 80 cm (32) HD & 109 cm (43) FHD GOOGLE TV

**Model Number : CREL032HGL024652/CREL032HGL024653,
CREL043FGL024650**

- This warranty is applicable on this product for a period of Twelve (12) months from the date of purchase.
- In the case of commercial usage of this product, the warranty period would be limited to 90 days only.
- This warranty will be terminated automatically after Twelve (12) months from the date of purchase, even if the product was not in use during the warranty period for any reason.

Infiniti Retail Limited ("IRL") guarantees the product purchased to be free from defects resulting from the use of faulty parts or poor workmanship during its manufacture, subject to the terms of the limited warranty ("Warranty").

The warranty becomes null and void in the following cases:

- a. Installation/Service/Repairs/Modification carried out by persons other than those authorized by Croma.
- b. Damage/altered/tampered serial numbers on the product.
- c. Failure due to misuse/negligence/accident/action of pests/rodents/or act of God- lightning/flood/fire/earthquake.
- d. Failure due to the use of non-genuine parts.
- e. Damage to the product due to the use of harmful chemicals
- f. Defects resulting from accidents or damage while in transit.
- g. Commercial or professional use of cooktop.

These warranty instructions are detailed on our website and can be accessed through the QR Code-

If you experience any difficulty in operating this product or require any service assistance, please contact:

Croma Customer Care, Infiniti Retail Limited,
Unit No. 701 and 702, 7th Floor, Kaledonia,
Sahar Road, Andheri (East), Mumbai - 400069, India.

Customer Care Number: 1800-572-7662

E-Mail: customersupport@croma.com



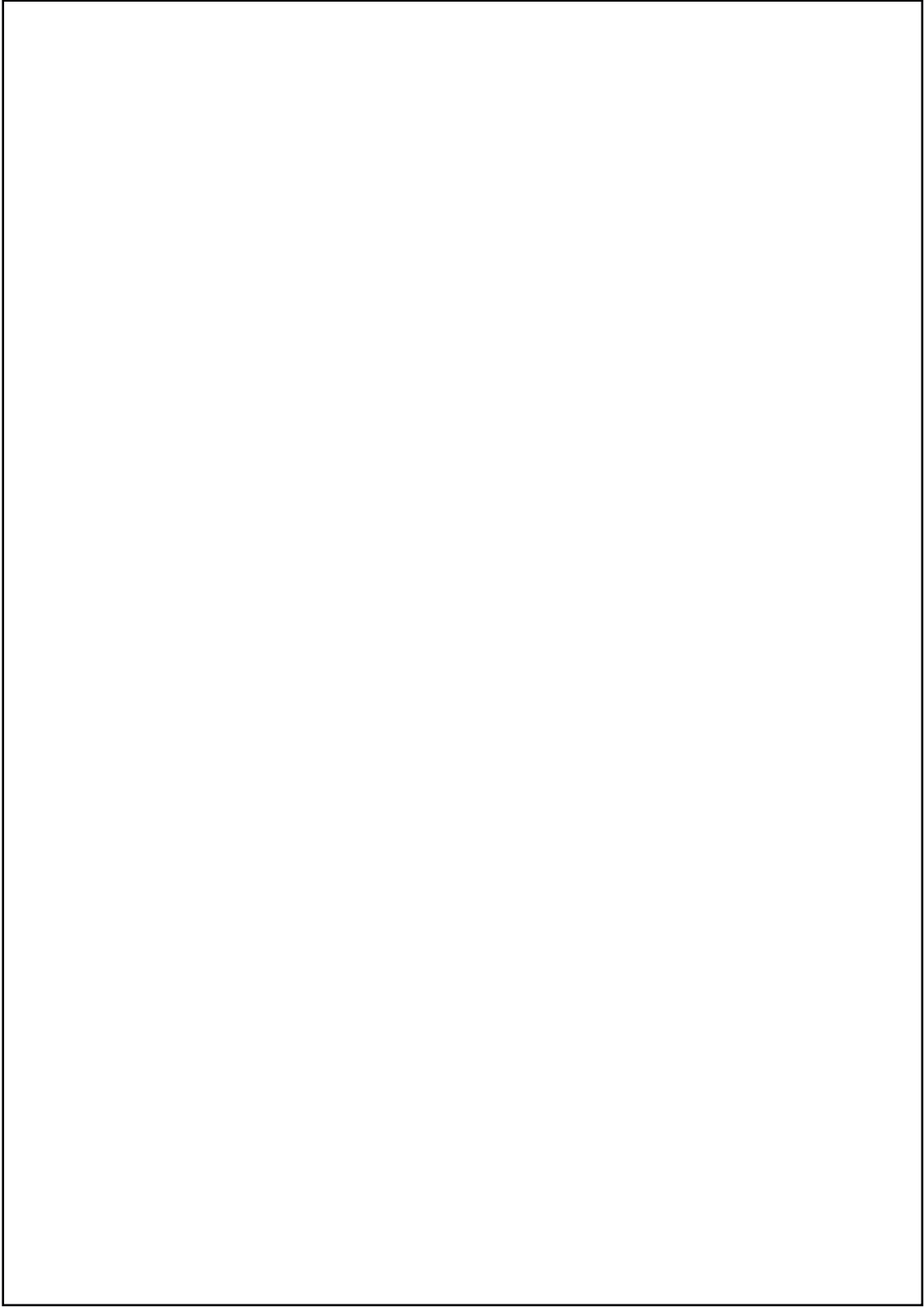
ANNEXURE A

If the product that is the subject of the Warranty Claim is positioned higher than 1.2 mm from floor level, is ceiling or wall mounted, was installed using aftermarket mounts and/or stands, or was not installed by Croma Service Center, then Croma may also charge you an additional amount relating to the removal and/or reinstallation of the product. The charges may be applicable as follows:

TV RATE CARD-ACCESSORIES AND ACTIVITY			
Product	Charges borne by	Charges	Remarks
TV Wall Mount installation- within the TV box	NA	FOC ⁱ	
TV Wall Mount installation- purchased by customer labour charges	Customer	₹ 500	
Customer Request-TV Uninstallation (in Warranty Customer) and during installation of Croma TV if old customer TV needs to be uninstalled	Customer	₹ 200	
Repairs of PCB-COW Customer	Customer	On Actuals	In addition to the service charges
Repairs of Panel-OOW Customer	Customer	On Actuals	

NOTE:

i: FOC= Free of Charge.



Croma Customer Care
Infiniti Retail Limited, Unit No. 701 and 702, 7th Floor Kaledonia,
Sahar Road, Andheri (East), Mumbai – 400069, India.
Customer Care Number: 1800-572-7662
Email: customersupport@croma.com