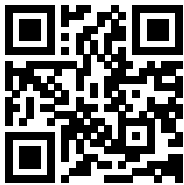


THANK YOU
for purchasing the Ninja Crispi Air Fryer



REGISTER YOUR PURCHASE

- ninjakitchen.co.uk/registerguarantee
- Scan QR code using mobile device

RECORD THIS INFORMATION

Model Number: _____

Serial Number: _____

Date of Purchase: _____
(Keep receipt)

Store of Purchase: _____

TECHNICAL SPECIFICATIONS

Voltage: 220-240V~ 50-60Hz

Watts: 1700W

TIP: You can find the model and serial numbers on the QR code label on the back of the unit by the power cord.

This marking indicates this product should not be disposed of with other household waste. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material sources. To return your used device, please use the return and collection systems or contact the retailer where this product was purchased. They can take this product for environmentally safe recycling.

SharkNinja Europe Ltd,
1st/2nd Floor Building 3150,
Thorpe Park, Century Way,
Leeds, England, LS15 8ZB
0800 862 0453

ninjakitchen.co.uk

SharkNinja Germany GmbH,
Rotfeder-Ring 9,
60327 Frankfurt am Main,
Germany

Illustrations may differ from actual product. We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.

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FN101UKSeries_IB_MP_Mv2_241122

@ninjakitchen

NINJA
CRISPI

FN101 Series | Owner's Guide



IMPORTANT SAFETY INSTRUCTIONS
INDOOR HOUSEHOLD USE ONLY. READ ALL INSTRUCTIONS BEFORE USE

	Read and review instructions to understand operation and use of product.
	Indicates the presence of a hazard that can cause personal injury, death or substantial property damage if the warning included with this symbol is ignored.
	Avoid contact with hot surface. Always use hand protection to avoid burns.
	For indoor and household use only

WARNING

Failure to follow these instructions could result in electric shock, fire or burn hazard which could cause property damage, personal injury, or death. When using electrical appliances, basic safety precautions should always be followed, including the following:

- This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Keep the appliance and its cord out of reach of children. **DO NOT** allow the appliance to be used by children. Close supervision is necessary when used near children.
- To eliminate a choking hazard for young children, remove and discard the protective cover fitted on the power plug of this appliance.
- Children shall not play with the appliance.
- Glass will be hot during and after use. Risk of burns if touched while hot. **ALWAYS** use Safe-to-Touch handles when interacting with hot Ninja Glass Containers.
- To prevent fire, **DO NOT** place appliance on hot surfaces or near a hot gas or electric burner or in a heated oven.
- The glass container, adaptor, and crisper plate become extremely hot during the cooking process. Avoid physical contact while removing the glass container, adaptor, or plate from the appliance. **DO NOT** touch accessories during or immediately after cooking.
- NEVER** use electrical socket below counter.
- NEVER** connect this appliance to an external timer switch or separate remote-control system.
- DO NOT** use an extension cord. A short power-supply cord is used to reduce the risk of children grabbing the cord or becoming entangled and to reduce the risk of people tripping over a longer cord.
- To protect against electrical shock **DO NOT** immerse cord, plugs, or main unit housing in water or other liquid. Cook only in the glassware containers provided.
- Regularly inspect the appliance and power cord. **DO NOT** use the appliance if there is damage to the power cord or plug. If the appliance malfunctions or has been damaged in any way, immediately stop use and call Customer Service.
- ALWAYS** ensure the appliance is properly assembled before use.
- DO NOT** cover the air intake vent or air socket vent while unit is operating. Doing so will prevent even cooking and may damage the unit or cause it to overheat. Keep all objects 15cm away from vent while unit is in use.
- ALWAYS** ensure Crispi PowerPod is properly secured on a Ninja glass container before operating.
- DO NOT** use the appliance if Crispi PowerPod is not properly secured on a Ninja glass container.
- This appliance is for household use only. **DO NOT** use this appliance for anything other than its intended use. **DO NOT** use in moving vehicles or boats. **DO NOT** use outdoors. Misuse may cause injury.
- Intended for worktop use only. Ensure the surface is level, clean and dry. **DO NOT** move the appliance when in use.
- DO NOT** place the appliance near the edge of a worktop during operation.

IMPORTANT SAFETY INSTRUCTIONS

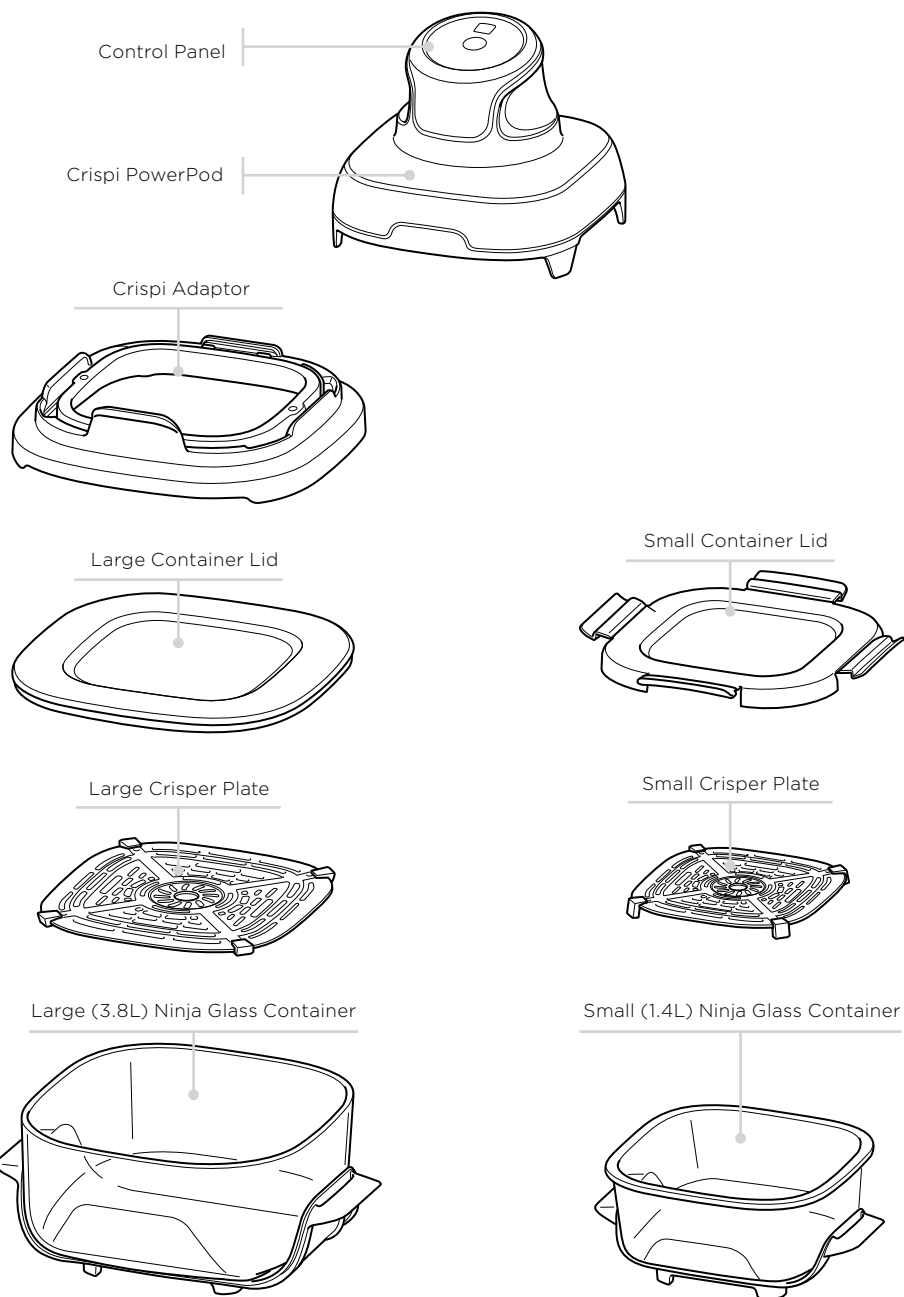
INDOOR HOUSEHOLD USE ONLY. READ ALL INSTRUCTIONS BEFORE USE

⚠ WARNING

Failure to follow these instructions could result in electric shock, fire or burn hazard which could cause property damage, personal injury, or death. When using electrical appliances, basic safety precautions should always be followed, including the following:

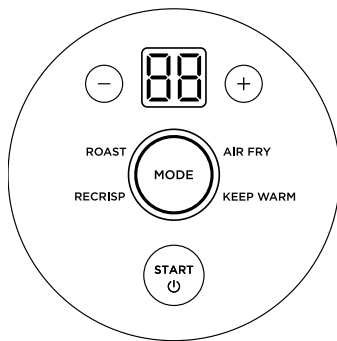
- 20 **DO NOT** use accessory attachments not recommended or sold by SharkNinja. The use of accessory attachments not recommended by SharkNinja may cause fire, electric shock, or injuries.
- 21 **DO NOT** place the appliance in or near a microwave, toaster oven, convection oven, or conventional oven or on a ceramic cooktop, electrical coil, gas burner range, or outdoor grill.
- 22 When using this appliance, provide 15cm space above and on all sides for air circulation.
- 23 **DO NOT** use this appliance for deep-frying.
- 24 Prevent food contact with heating elements. **DO NOT** overfill when cooking. Overfilling may cause personal injury or property damage or affect the safe use of the appliance.
- 25 Socket voltages can vary, affecting the performance of your product. To prevent possible illness, use a thermometer to check that your food is cooked to the temperatures recommended.
- 26 Should the unit emit black smoke, unplug immediately. Wait for smoking to stop before removing any cooking accessories.
- 27 **DO NOT** touch hot surfaces. Appliance surfaces are hot during and after operation. To prevent burns or personal injury, **ALWAYS** use protective hot pads or insulated oven mitts and use available handles.
- 28 **EXTREME CAUTION** must be used when the appliance contains hot food. Improper use may result in personal injury.
- 29 Spilled food can cause serious burns. Keep appliance and cord away from children. **DO NOT** let cord hang over edges of tables or counters or touch hot surfaces.
- 30 Cleaning and user maintenance shall not be made by children.
- 31 To disconnect, hold START/POWER button for 2 seconds, then unplug from socket when not in use and before cleaning. Allow to cool before cleaning, disassembly, putting in or taking off parts, and for storage.
- 32 **DO NOT** clean with metal scouring pads. Pieces can break off the pad and touch electrical parts, creating a risk of electric shock.
- 33 **NEVER** remove finger guard from Crispi PowerPod.
- 34 Please refer to the Cleaning & Maintenance section for regular maintenance of the appliance.
- 35 Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- 36 Sudden temperature changes can break glassware.
 - **DO NOT** add cool or cold liquid or food to hot glassware. Do not add hot liquids or food to cold glassware.
 - **DO NOT** allow hot glass to directly contact cool or wet surfaces or items. Allow glassware to cool before putting in a sink, washing, refrigerating, or freezing.
- 37 The containers are not oven, broiler, or stovetop safe. **DO NOT** use with any heating appliances or heat sources except for the Crispi PowerPod or a microwave. **DO NOT** place empty containers in the microwave.
- 38 Physical damage or impacts can break glassware, or make it more likely to break from temperature changes.
 - Use care to not scratch glass when using metal utensils and knives.
 - **DO NOT** use abrasive cleaning tools.
 - **DO NOT** drop or hit glassware against a hard object or strike utensils against it.
 - **DO NOT** use or repair any glassware that has been dropped, chipped, cracked or severely scratched.
 - If a glass container chips or breaks, use thick gloves and caution while cleaning up the glass. Pieces may be sharp and difficult to locate.
 - Throw away the broken glass; **DO NOT** recycle.
- 39 Ninja TempWare Glass containers are dishwasher safe. They may also be washed by hand using hot, soapy water and non-abrasive cleaners and plastic or nylon cleaning pads if scouring is necessary.
 - Plastic lids are for microwave and storage use only and are BPA free.

PARTS & ACCESSORIES



SAVE THESE INSTRUCTIONS

GETTING TO KNOW YOUR NINJA CRISPI



To resume cooking, place the Crispi PowerPod back on the Ninja glass container and press the START/POWER button.

FUNCTION BUTTONS

- KEEP WARM:** Ensure your meals stay hot until it's time to enjoy.
- AIR FRY:** Air Fry your favorite foods to perfection with little to no oil.
- RECRISP:** Revive leftovers by gently warming them, leaving you with crispy results.
- ROAST:** Best for roasting large cuts of meat

NOTE: Functions may vary by model.

OPERATING BUTTONS

- START/POWER button:** Press to turn the Crispi PowerPod on. When the PowerPod is attached to a container, press to start or stop cooking. Press and hold for 2 seconds to turn off the PowerPod.
- MODE button:** Press to cycle through to desired function.
- TIME - and + buttons:** Use to adjust the cook time in any function before or during cooking.

BEFORE FIRST USE

- 1 Remove and discard any packaging material, stickers, and tape from the unit.
- 2 Remove all accessories from the package and read this manual carefully. Please pay particular attention to operational instructions, warnings, and important safeguards to avoid any injury or property damage.
- 3 Wash the containers, adaptor, crisper plates, and lids in hot, soapy water, then rinse and dry thoroughly. **NEVER** clean the Crispi PowerPod in the dishwasher.
- 4 When using this appliance, provide at least 15cm of space on all sides for adequate air circulation.

USE & CARE GUIDE

CRISPI POWERPOD

- 1 The Crispi PowerPod should **NEVER** be used on any container or vessel other than the Ninja glass container.
- 2 The Crispi PowerPod should **NEVER** be used when not on a Ninja glass container.
- 3 When placing Crispi PowerPod on the Ninja glass container, **ALWAYS** ensure Safe-to-Touch handles are aligned with the sides of the pod, **NOT** the front and back.
- 4 Crispi PowerPod will pause automatically when removed from the Ninja glass container. To resume cooking, place the Crispi PowerPod back on the Ninja glass container and press the START/POWER button.
- 5 **NEVER** remove the finger guard from the Crispi PowerPod.
- 6 All items should be kept 15cm away from the Crispi PowerPod vent when the unit is in use.
- 7 Crispi PowerPod feet allow you to place the Crispi PowerPod directly on a countertop after use.

NOTE: Cease all use of Crispi PowerPod if any feet are broken or damaged.

NINJA GLASS CONTAINERS

- 1 Heat-protectant base and Safe-to-Touch handles are fixed permanently to the Ninja glass containers and should **NEVER** be removed.
- 2 Cease using Ninja glass container if Safe-to-Touch handles or heat protectant base are broken or damaged.
- 3 Ninja glass containers are freezer safe, microwave safe, and dishwasher-safe.
- 4 Ninja glass containers are **NOT** oven/stovetop/grill safe.
- 5 Handle Ninja glass containers with care. They can break if dropped, hit hard against a surface, or struck with a hard utensil. Discard immediately if any damage occurs.
- 6 If a Ninja glass container becomes chipped, cracked, or deeply scratched, **DO NOT** use, as container strength may be compromised and the container could break or shatter.

NOTE If a piece of a Ninja glass container chips or breaks off, use thick gloves and caution while cleaning up the glass, as pieces may be sharp. Dispose of glass in a standard waste bin; **DO NOT** recycle.

CONTAINER LIDS

- 1 Lids are freezer safe, microwave safe (ensure lid is **NOT** sealed on Ninja glass container when in the microwave), and dishwasher-safe (top rack only).
- 2 **DO NOT** seal lid on Ninja glass container directly after cooking.
- 3 **NEVER** place Crispi PowerPod, Ninja glass container, or crisper plate directly on lid after cooking.

CRISPER PLATES

- 1 Crisper plates are dishwasher-safe, but they are **NOT** microwave or oven safe.

ADAPTOR

- 1 Adaptor should be used with the Crispi PowerPod **ONLY** when cooking in the 3.8L or 1.4L Ninja glass containers.
- 2 Adaptor is dishwasher-safe, but it is **NOT** microwave or oven safe.

NOTE Adaptor should **NEVER** be used when cooking with the 1.4L Ninja glass container.

- 3 Adaptor will be hot after use; allow it to cool for 10 minutes before handling it.

USING YOUR NINJA CRISPI

USING THE COOKING FUNCTIONS

To turn on the Crispi PowerPod, first plug the power cord into a wall outlet. Press the START/POWER button.

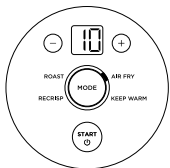
NOTE: For best results, **DO NOT** combine raw, frozen, and/or pre-cooked ingredients. Cook **ONLY** one type of food at a time.

AIR FRY

- 1 Place a crisper plate in a Ninja glass container.
- 2 Add ingredients to the Ninja glass container.
- 3 Place the Crispi PowerPod on top of the Ninja glass container, ensuring Safe-to-Touch handles are aligned with the sides of the PowerPod, **NOT** the front and back. "LID" will display on the control panel if not properly secured.

NOTE: The adaptor must be used when cooking with the large Ninja Glass Container. Insert the PowerPod into the adaptor until it clicks into place, then place the adaptor on top of the glass container.

- 4 Press the MODE button to cycle through the functions and select AIR FRY. Default time will display.



- 5 Use the TIME - and + buttons to select desired cooking time.
- 6 Press the START/POWER button to begin cooking. Unit will beep when cooking cycle starts.
- 7 To toss or flip ingredients during cooking, take PowerPod off container (it will stop automatically when removed) or press the START/POWER button to pause cooking. Shake container using Safe-to-Touch handles or flip foods with a silicone-tipped utensil. Place PowerPod back on container and press the START/POWER button to continue cooking.
- 8 When cooking is complete, the PowerPod will beep and "END" will appear on the display. The PowerPod will start cooling down and is safe to be removed from the container and placed directly on a countertop surface.
- 9 Serve straight from the container or remove food using silicone-tipped tongs/utensil or tip out using Safe-to-Touch handles.

RECRISP

- 1 Install a crisper plate in a Ninja glass container.
- 2 Add ingredients to the Ninja glass container.

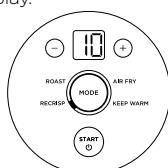
NOTE: For best results, **DO NOT** use the Recrisp function for frozen foods.

NOTE: If recrisping multiple food types at once, place a layer of ingredients in the bottom of the container. Then install the crisper plate and set a second layer of ingredients on the crisper plate.

- 3 Place the Crispi PowerPod on top of the Ninja glass container, ensuring Safe-to-Touch handles are aligned with the sides of the PowerPod, **NOT** the front and back. "LID" will display on the control panel if not properly secured.

NOTE: The adaptor must be used when cooking with the large Ninja Glass Container. Insert the PowerPod into the adaptor until it clicks into place, then place the adaptor on top of the glass container.

- 4 Press the MODE button to cycle through the functions and select KEEP WARM. Default cook time will display.



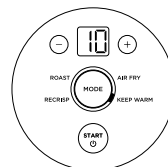
- 5 Use the TIME - and + buttons to select desired cooking time.
- 6 Press the START/POWER button to begin cooking. Unit will beep when cooking cycle starts.
- 7 To toss or flip ingredients during cooking, take PowerPod off container (it will stop automatically when removed) or press the START/POWER button to pause cooking. Shake container using Safe-to-Touch handles or flip foods with a silicone-tipped utensil. Place PowerPod back on container and press the START/POWER button to continue cooking.
- 8 When cooking is complete, the PowerPod will beep and "END" will appear on the display. The PowerPod will start cooling down and is safe to be removed from the container and placed directly on a countertop surface.
- 9 Eat right out of the container or remove ingredients using silicone-tipped tongs/utensil or dump out using Safe-to-Touch handles.

KEEP WARM

- 1 Install a crisper plate in a Ninja glass container.
- 2 Add ingredients to the Ninja glass container.
- 3 Place the Crispi PowerPod on top of the Ninja glass container, ensuring Safe-to-Touch handles are aligned with the sides of the PowerPod, **NOT** the front and back. "LID" will display on the control panel if not properly secured.

NOTE: The adaptor must be used when cooking with the large Ninja Glass Container. Insert the PowerPod into the adaptor until it clicks into place, then place the adaptor on top of the glass container.

- 4 Press the MODE button to cycle through the functions and select KEEP WARM. Default time will display.



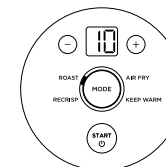
- 5 Use the TIME - and + buttons to select desired cooking time.
- 6 Press the START/POWER button to begin cooking. Unit will beep when cooking cycle starts.
- 8 When cooking is complete, the PowerPod will beep and "END" will appear on the display. The PowerPod will start cooling down and is safe to be removed from the container and placed directly on any countertop surface.
- 9 Serve straight from the container or remove food using silicone-tipped tongs/utensil or tip out using Safe-to-Touch handles.

ROAST

- 1 Install a crisper plate in a Ninja glass container.
- 2 Add ingredients to the Ninja glass container.
- 3 Place the Crispi PowerPod on top of the Ninja glass container, ensuring Safe-to-Touch handles are aligned with the sides of the PowerPod, **NOT** the front and back. "LID" will display on the control panel if not properly secured.

NOTE: The adaptor must be used when cooking with the large Ninja Glass Container. Insert the PowerPod into the adaptor until it clicks into place, then place the adaptor on top of the glass container.

- 4 Press the MODE button to cycle through the functions and select ROAST. Default time will display.



- 5 Use the TIME - and + buttons to select desired cooking time.
- 6 Press the START/POWER button to begin cooking. Unit will beep when cooking cycle starts.
- 7 When cooking is complete, the PowerPod will beep and "END" will appear on the display. The PowerPod will start cooling down and is safe to be removed from the container and placed directly on a countertop surface.
- 8 Serve straight from the container or remove food using silicone-tipped tongs/utensil or tip out using Safe-to-Touch handles.

CLEANING & MAINTENANCE

CLEANING YOUR NINJA CRISPI

The PowerPod should be cleaned thoroughly after each use. **ALWAYS** let the appliance cool completely before cleaning.

Part/Accessory	Cleaning Method	Dishwasher Safe?
Crispi PowerPod	To clean the PowerPod and the control panel, wipe them clean with a damp cloth. NOTE: NEVER immerse the PowerPod in water or any other liquid. NEVER clean the PowerPod in a dishwasher.	No
Ninja Glass Containers	The containers can be washed in the dishwasher or by hand with hot soapy water. If hand-washing, do not use abrasive cleaning tools and thoroughly air dry or towel-dry all parts after use. Be sure to allow glass to cool gradually to room temperature before placing it in water, sink, or dishwasher.	Yes
Crisper Plates	The crisper plates can be washed in the dishwasher or by hand. If hand-washing, thoroughly air-dry or towel-dry all parts after use.	Yes
Lids	The lids can be washed in the dishwasher (top rack only) or by hand. If hand-washing, thoroughly air-dry or towel-dry all parts after use.	Yes
Adaptor	The adaptor can be washed in the dishwasher or by hand. If hand-washing, thoroughly air-dry or towel-dry after use.	Yes

HELPFUL TIPS

- 1

Heat-protectant base on Ninja glass containers allows you to safely cook on any countertop surface with no heat damage.
- 2

Safe-to-Touch handles on Ninja glass containers allow you to safely handle containers after cooking.
- 3

For consistent browning, make sure ingredients are arranged in an even layer at the bottom of the glass with no overlapping. If ingredients are overlapping, make sure to shake them halfway through the set cook time.
- 4

Cook time and function can be adjusted at any time during cooking. Press the TIME - and + buttons or MODE button to adjust the time and function.
- 5

Check food frequently to avoid overcooking.
- 6

Crispi PowerPod will pause automatically when removed from the Ninja glass container. To resume cooking, place the Crispi PowerPod back on the Ninja glass container and press the START/POWER button.
- 7

Crispi PowerPod feet allow you to place the Crispi PowerPod directly on a countertop after use.
- 8

Occasionally, the fan from the air fryer will blow lightweight foods around. To alleviate this, secure foods (such as the top slice of bread on a sandwich) with toothpicks.
- 9

For quicker cooking, cut protein in 1-inch pieces.
- 10

The crisper plate elevates ingredients in the container so air can circulate under and around them for consistent, crisp results.
- 11

For best results, remove food immediately after the cook time is complete to avoid overcooking.
- 12

For best results with fresh vegetables and potatoes, use at least 1 tablespoon of oil. Add more oil as desired to achieve the preferred level of crispiness.
- 13

For best results, check progress throughout cooking, and remove food when desired level of brownness has been achieved. We recommend using an instant-read thermometer to monitor internal temperature of proteins. After the cook time is complete, remove food immediately to avoid overcooking.

NOTE Cease all use of Crispi PowerPod if any feet are broken or damaged.

REPLACEMENT PARTS

To order additional parts and accessories, visit ninjakitchen.co.uk or contact Customer Service on **0800 862 0453**

ACCESSORIES FOR PURCHASE

We offer a suite of custom-made accessories for your Ninja Crispi. Visit ninjakitchen.co.uk to expand your capabilities and take your cooking to the next level.

TROUBLESHOOTING GUIDE

- **Does my unit need to preheat?**
No, the unit does not need to be preheated.
- **Why is LID appearing on the display screen?**
Crispi PowerPod is not secured properly on Ninja glass container. Make sure PowerPod is aligned and leveled on the container. If using the adaptor, ensure PowerPod is fully inserted into the adaptor.
- **How do I pause the countdown?**
Pressing START/POWER button or lifting the Crispi PowerPod off the container during cooking will pause the cooking function.
- **Is the Crispi PowerPod safe to put on my countertop?**
Yes, the pod with or without the adaptor on can safely be placed on any countertop during or after cooking.
- **Are the Crispi glass containers safe to put on my countertop?**
Yes, the heat protectant feet on the Ninja glass containers allows them to be placed on any countertop during or after cooking.
- **How do I know when to use the crisper plate?**
Use the crisper plate when you want food to come out crispy. The plate elevates the food in the container so that air can flow under it to cook ingredients evenly.
- **My food didn't cook.**
Make sure the Crispi PowerPod is properly secured on the Ninja glass container during cooking. For consistent browning, make sure ingredients are arranged in an even layer at the bottom of the container with no overlapping. Use Safe-to-Touch handles on glass containers to shake to toss loose ingredients for consistent crispiness. Cook time and function can be adjusted at any time during cooking. Simply press the TIME arrows or MODE button.
- **My food is burnt.**
For best results, check progress throughout cooking, and remove food when desired level of brownness has been achieved. Remove food immediately after the cook time is complete to avoid overcooking.
- **Why do some ingredients blow around when air frying?**
Occasionally, the fan from the air fryer will blow lightweight foods around. Use toothpicks to secure loose lightweight food, like the top slice on a sandwich.
- **Can I Air Fry fresh battered ingredients?**
Yes, but use the proper breading technique. It is important to coat foods first with flour, then with egg, and then with breadcrumbs. Be sure to press the breadcrumbs onto the food so they stick in place. Loose breading may be blown off by the unit's powerful fan.
- **Why is the unit beeping?**
The unit beeps when the cooking function starts and again when the cooking function is complete.
- **The screen went black.**
The unit is in standby mode. Press the START/POWER button to turn it back on.
- **A Lid error is showing on display screen.**
Ensure the adaptor is fully connected if using the large container, and check if the Crispi Pod is sitting on the container correctly.
- **An "E" message appears on display screen.**
The unit is not functioning properly. Please contact Customer Service at **0800 862 0453**.

NINJA

MANUFACTURER'S GUARANTEE

The Ninja Guarantee

When a consumer buys a product in the UK, they get the benefit of legal rights relating to the quality of the product (your "legal rights"). You can enforce your legal rights against your retailer, including Ninja if you bought your Ninja kitchen appliance from ninjakitchen.co.uk. However, at Ninja we are so confident about the quality of our products that we give the owner an additional, free parts and labour manufacturer's guarantee of up to 2 years.

The guarantee it comes with is an important consideration - and reflects how much confidence the manufacturer has in its product and manufacturing quality.

The manufacturer's guarantee does not affect your legal rights.

How long are new Ninja machines guaranteed for?

Our manufacturer's guarantee lasts for one year from the date of purchase as standard, or for two years if you register your purchase with us within 28 days.

How do I register my Ninja guarantee?

If you have purchased your Ninja kitchen appliance directly from ninjakitchen.co.uk your guarantee is registered automatically. If you bought it from anywhere else in the UK, you can register your guarantee online within 28 days of purchase.

- To register online, please visit www.ninjakitchen.co.uk/register-guarantee or scan the QR code in your instruction booklet.

- Keep a note of the date you purchased the machine.

IMPORTANT:

- Keep your receipt if you bought your Ninja kitchen appliance from anywhere except ninjakitchen.co.uk. You will need it to claim under your guarantee.
- The free Ninja guarantee only applies in the UK.

What are the benefits of registering my free Ninja guarantee?

When you register your guarantee, you will get an extra year of cover. We'll also have your details to hand if we ever need to get in touch. If you further agree to receive communications from us, you can also receive tips and advice on how to get the best out of your Ninja kitchen appliance and hear the latest news about new Ninja technology and launches.

What is covered by the free Ninja guarantee?

Repair or replacement (at Ninja's discretion) of your Ninja machine, including all parts and labour.

What is not covered by the free Ninja guarantee?

- Normal wear and tear.
- Accidental damage or faults caused by negligent use or care, misuse, neglect, careless operation or handling of the Ninja kitchen appliance which is not in accordance with the Ninja Operating Manual supplied with your machine.
- Damage caused by use of the Ninja kitchen appliance for anything other than normal domestic household purposes.
- Damage caused by use of parts not assembled or installed in accordance with the operating instructions.
- Damage caused by use of parts and accessories which are not Ninja Genuine Components
- Faulty installation (except where installed by Ninja).
- Repairs or alterations carried out by parties other than Ninja or its agents.

How can I claim under the free Ninja guarantee?

Contact our customer service helpline on 0800 862 0453. For service hours please visit our website under 'Contact Us'. It's free to call, and you'll be put straight through to a Ninja representative. You'll also find online support at <https://support.ninjakitchen.co.uk/>. The Ninja representative will go through some troubleshooting with you, and if we conclude that the item has failed, we will send you a replacement part or a returns label to send the defective item back to us free of charge. When you have delivered the defective product to us, we will send you a replacement.

Please remember that the item will need to be boxed when you return it to us. It can be any suitable box, it does not have to be the original packaging.

Where can I buy genuine Ninja spares and accessories?

Ninja spares and accessories are developed by the same engineers who developed your Ninja kitchen appliance. You'll find a full range of Ninja spares, replacement parts and accessories for all Ninja machines at www.ninjakitchen.co.uk. Please remember that damage caused by the use of non-Ninja spares may not be covered under your guarantee.