

novita

2-IN-1
DEHUMIDIFIER
+ AIR PURIFIER

ND25.5+

FUNCTIONAL &
ENERGY EFFICIENT

**IMPROVED
& ENHANCED**

WITH H13 HEPA &
HI-PERFORMANCE CARBONPLUS

For Optimum Smoke & Odor
Removal Efficiency

UP TO 20 MILLION
NEGATIVE IONS/CM³



PURIDRY™
WITH HEPA AIR PURIFICATION

PRODUCT FEATURES



SEMI-
PERMANENT
BUILT-IN IONIZER



AUTO
HUMIDITY
SENSOR



PREFERRED
HUMIDITY
SETTINGS



LAUNDRY
DRYING
MODE



AIR
PURIFICATION
MODE



AUTO
DEHUMIDIFICATION
MODE



SLEEP
MODE



TIMER



AUTO-SHUT OFF
WITH FULL TANK
INDICATOR



CONTINUOUS
DRAINAGE
OPTION



FILTER
LIFESPAN
INDICATOR



MOST ENERGY EFFICIENT
2-IN-1 DEHUMIDIFIER IN SINGAPORE



Advanced
SEMI-PERMANENT
BUILT-IN IONIZER
PRODUCE UP TO 20 MILLION NEGATIVE IONS PER CM³



5 YEARS
WARRANTY
COVERAGE



01
REGULATE
HUMIDITY
LEVELS



02
DEHUMIDIFY
EXCESSIVE
MOISTURE



03
DRYING
EFFECTIVE INDOOR
LAUNDRY DRYING



04
PURIFY
H13 HEPA & HI-PERFORMANCE
CARBONPLUS FILTER



05
IONIZE
REFRESHING
INDOOR AIR

OPERATING INSTRUCTIONS AND E-WARRANTY APPLICATION

Please read instructions before using the Dehumidifier

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This product includes:

- novita 2-In-1 Dehumidifier + Air Purifier ND25.5+
- novita 2-In-1 Dehumidifier + Air Purifier ND25.5+ Operating Instructions & e-Warranty Application (e-copy)
- Starter Guide
- 1 x 2 Metres PE Hose (14 mm inner diameter)
- 1 x H13 HEPA & Hi-Performance CarbonPlus Filter

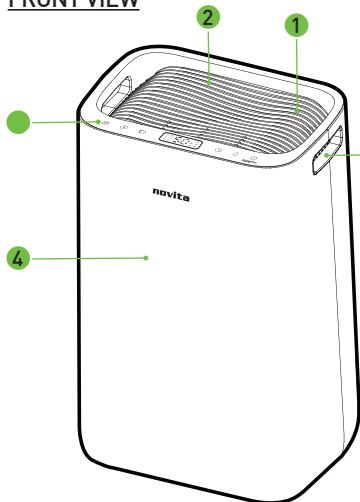
* Please contact us immediately if any of the above-mentioned items are not included.

* Based on average 8 hours a day, 7 days a week usage under normal domestic indoor environment.

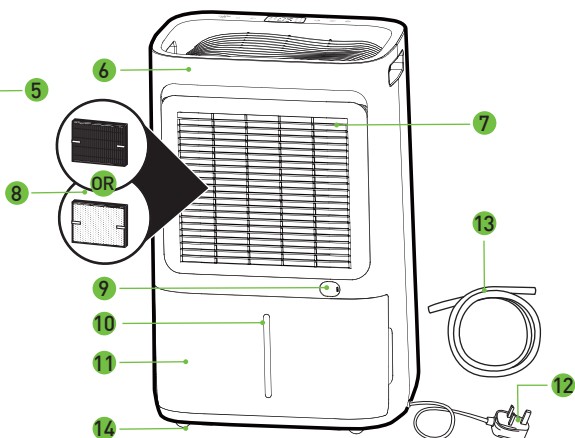
PRODUCT DESCRIPTION

2-In-1 Dehumidifier + Air Purifier ND25.5+

FRONT VIEW

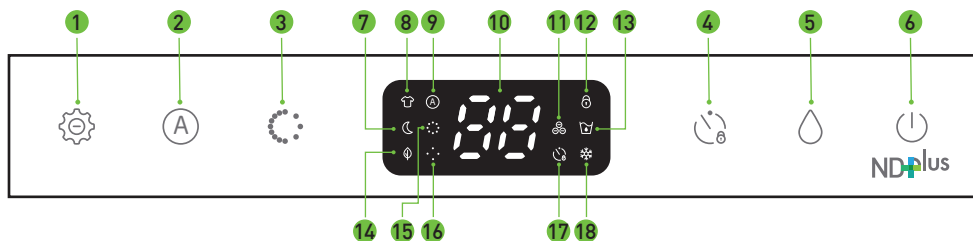


BACK VIEW



- | | | |
|-----------------------------------|---|---|
| 1 Air Outlet | 6 Rear Panel | 9 Continuous Drainage Outlet Port & Rubber Plug |
| 2 Semi-Permanent Built-In Ionizer | 7 2-In-1 Air Inlet Frame & Pre-Filter Screen | 10 Water Level Indicator |
| 3 Control Panel | 8 H13 HEPA & Hi-Performance CarbonPlus Filter or Hi-Performance CarbonPlus Filter | 11 Water Tank |
| 4 Front Panel | | 12 Power Cord & Plug |
| 5 Carrying Handle | | 13 Drainage Hose |
| | | 14 Easy Roll Castors |

CONTROL PANEL DESCRIPTION



- | | | |
|-------------------------------------|--|------------------------------------|
| 1 Programmable Modes Button | 7 Sleep Mode Indicator | 13 Full Tank Indicator |
| 2 Auto Dehumidification Mode Button | 8 Laundry Drying Mode Indicator | 14 Air Purification Mode Indicator |
| 3 Fan Speed | 9 Auto Dehumidification Mode Indicator | 15 High Speed Indicator |
| 4 Timer Button/Childlock Button | 10 Humidity % Indicator | 16 Low Speed Indicator |
| 5 Humidity Setting Button | 11 Anion Mode Indicator | 17 Timer Indicator |
| 6 Power Control Button | 12 Childlock Indicator | 18 Defrost Mode Indicator |

TECHNICAL SPECIFICATIONS

Voltage / Frequency	220-240V-50Hz
Power Consumption (27°C/60%RH)	260 Watts
Max. Power (35°C/80%RH)	370 Watts
Extraction Rate (30°C/80%RH)	
• H13 HEPA & Hi-Performance CarbonPlus Filter	21L/Day
• Hi-Performance CarbonPlus Filter (alternative)	25.5L/Day
Humidity Setting	Available
Auto Humidity Sensor	Available
Operating Temperature	5°C-35°C
Compressor	Rotary
Refrigerant	R134a
Empty Weight	13.4 Kg
Dimension (W x D x H)	378 mm x 273 mm x 580 mm
Continuous Drainage	Available
Air Flow Rate	
• H13 HEPA & Hi-Performance CarbonPlus Filter	Up to 250 m³/hr
• Hi-Performance CarbonPlus Filter (alternative)	Up to 290 m³/hr
Recommended Coverage [□]	
• Dehumidifying	Up to 620 ft² or 58 m²
• Laundry Drying	Up to 506 ft² or 47 m²
• Air Purifying	Up to 495 ft² or 46 m²
Tank Capacity	4.5 Litres
Negative Ion Density*	Up to 20 Million/cm³
Product Accessory	• 2 Metres PE Hose (14 mm Inner Diameter) • 1 x H13 HEPA & Hi-Performance CarbonPlus Filter^Δ (Recommended Replacement: 12 Months* /Approx. 3,000 hours for optimum performance)
Optional - alternative	• 1 x Hi-Performance CarbonPlus Filter^Δ (Recommended Replacement: 12 Months* /Approx. 3,000 hours for optimum performance)

□ It is recommended to confined to the stated recommended coverage area for effective and optimum dehumidification, air purification and laundry drying performance.

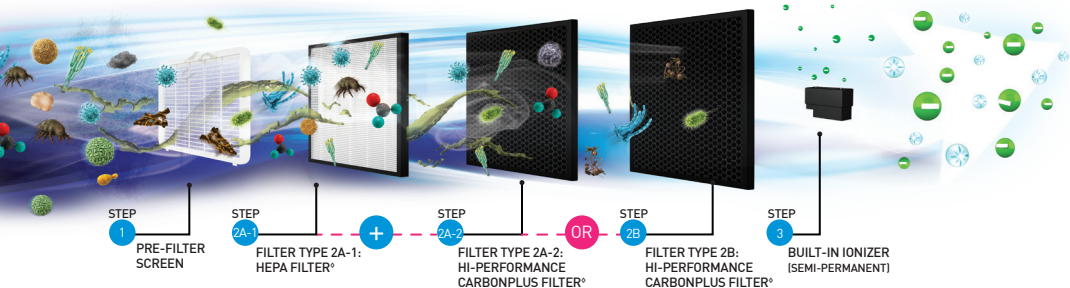
+ Negative ion density measurement is based on source emission.

* Based on average 8 hours a day, 7 days a week usage under normal domestic indoor environment.

Δ By applying the H13 HEPA & Hi-Performance CarbonPlus Filter, the filter resistance will affect the air flow rate and the extraction efficiency rate is approximately 21L/day.

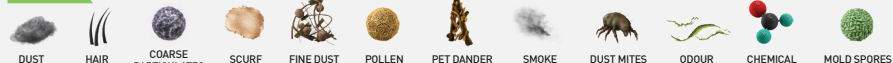
It is recommended to perform weekly cleaning & maintenance for unit optimum performance.

FILTRATION SYSTEM

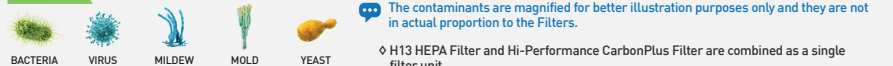


LEGEND

ALLERGENS



GERMS



The contaminants are magnified for better illustration purposes only and they are not in actual proportion to the Filters.

♦ H13 HEPA Filter and Hi-Performance CarbonPlus Filter are combined as a single filter unit.

Step 1: Pre-Filter Screen

Pre-Filter Screen provides the first layer of air filtering system by capturing larger particles to improve the durability and enhance performance of subsequent filters.

Function: • Trap large particles such as hair, scurf, coarse particulates and fine dust present in the air.
• Prolong the lifespan of subsequent filters.

Step 2A-1: H13 HEPA Filter

H13 HEPA Filter has high filter efficiency and is capable of removing 99.97% of airborne allergens and germs with a size of 0.3 micrometers in diameter which includes very fine dusts, haze and smoke particulates, pet dander, mold spores, pollen, some bacteria and viruses.

Function: • Trap 99.97% of airborne allergens and germs such as fine dusts, haze and smoke particulates, pet dander, mold spores, pollen, bacteria and viruses.

Step 2A-2: Hi-Performance CarbonPlus Filter[®]

Hi-Performance CarbonPlus removes smoke, unpleasant odours and chemicals in the air with its highly adsorbent granules. Each granule contains millions of microscopic pores to provide a large surface area capacity to adsorb volatile organic compounds (VOCs), unpleasant odours and airborne chemicals.

Function: • Adsorb volatile organic compounds (VOCs), unpleasant odours and airborne chemicals.

Step 2B: Hi-Performance CarbonPlus Filter[®]

Hi-Performance CarbonPlus removes smoke, unpleasant odours and chemicals in the air with its highly adsorbent granules. Each granule contains millions of microscopic pores to provide a large surface area capacity to adsorb volatile organic compounds (VOCs), unpleasant odours and airborne chemicals.

Function: • Adsorb volatile organic compounds (VOCs), unpleasant odours and airborne chemicals.

Step 3: Built-In Ionizer (Semi-Permanent)

Semi-Permanent Built-in Ionizer produces million of negative ions to promote air purification through the elimination of airborne allergens and germs. Negative ions also help to freshen up the air quality.

Function: • Eliminate airborne allergens and germs such as pollen, dust mites, pet dander, mold spores, bacteria, fungi and viruses.
• Freshen up the air quality.

- By applying the H13 HEPA & Hi-Performance CarbonPlus Filter, the extraction rate is approximately 21L/day.
- It is recommended to perform weekly cleaning & maintenance for unit optimum performance.

FEATURES

Laundry Drying Mode



Besides functioning as portable dehumidifier to safeguard your valuables from moisture and mold, ND25.5+ also doubles up as an effective laundry drying device.



DRYING - EFFECTIVE INDOOR LAUNDRY DRYING

Moisture from the damp garment will be drawn into the unit and condensed into water droplets. Warm air is simultaneously produced from the air outlet to speed up the drying process.



PURIFY - WITH H13 HEPA & HI-PERFORMANCE CARBONPLUS FILTER

Effectively removes airborne allergens, germs and unpleasant musty odour to provide you and your loves ones with optimum indoor air quality.



IONIZE - REFRESHING YOUR INDOOR AIR

The built-in semi-permanent ionizer produces millions of negative ions that eliminates airborne allergens and germs, all while cleaning and freshening your indoor air quality.

- Ensure all doors and windows are shut to confine the area of laundry drying.
- Fully extend the laundries to remove wrinkles and leave approximately 5 cm gap between the laundries for smooth air circulation.
- Laundries that are placed closed together will take a longer drying duration due to poor air ventilation.
- Drying duration and deodorization effectiveness may vary depending on the nature and quantity of the laundry, fabric materials, coverage area, ventilation space and room temperature.

Auto Humidity Sensor

In-built hygrostat detects the humidity level of the surrounding and compares it to the humidity level set. When the desired humidity setting is achieved, the compressor stops operation and fan speed setting auto adjust to low speed and operate for 1 minute, before coming to a stop for 15 minutes.

After which, the fan will re-activate for 1 minute to detect the surrounding RH%. If the surrounding humidity level surpasses the desired humidity level, compressor and fan will resume its operation. Otherwise, it will continue to undergo 1 min ON/15 min OFF operating cycle for energy conservation.

Humidity Setting Control



User can set the humidity level according to individual's desire within a range of 30% to 80% RH at an interval of 5% RH or Continuous Dehumidification Mode. Selected RH level will be displayed on the display screen.

- If ambient humidity is lower than 30% RH, display screen will show .
- If ambient humidity is higher than 90%, display screen will show .

Continuous Dehumidification Mode



Under continuous dehumidification mode, unit dehumidifies continuously regardless of humidity level in the surrounding. Dehumidification stops when the water tank is full.

Room Humidity Display



The display screen also shows the relative humidity level of the room/surrounding for user easy reference and to facilitate the humidity level adjustments accordingly to individual preference.

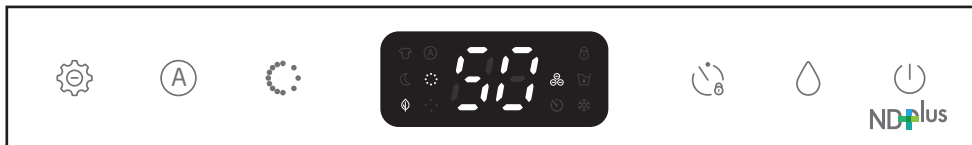
Auto Dehumidification Mode



At auto dehumidification mode, unit reacts and runs automatically in accordance to the surrounding humidity levels detected.

Ambient RH% Detected	Compressor	Fan Speed
$\geq 66\%$	In Operation	High Fan Speed
$55\% \geq \text{to} \leq 65\%$	In Operation	Low Fan Speed
$\leq 54\%$	Stop Operation	Low Fan Speed

Air Purification Mode



At air purification mode, unit is programmed to run on high fan speed with anion mode activated to purify the air. Keeping airborne allergens and germs at bay to protect you and your loved ones to breathe well and breathe safe

- At air purifying mode, dehumidification function will be deactivated.
- Anion mode can be switched off by pressing and holding the  programmable mode.

Semi-Permanent Built-In Ionizer



Unit is equipped with a semi-permanent built-in ionizer which produces million of negative ions per cm^3 to freshen up the air quality while eliminating airborne allergens and germs. To activate Anion Mode, simply press and hold the programmable mode button for 2 seconds and its corresponding indicator illuminates on the display screen.

Sleep Mode



Unit is programmed with a sleep mode function whereby upon activation, all the light indicators on the control panel stops illuminating and low fan speed will be activated for an undisturbed operation. To wake the unit up, simply press any button, then select your desired operating setting.

Timer Function



At On Mode, the unit can be programmed with a timer from 01 to 24 hours at an interval of 1 hour for an automatic shutoff. Timer indicator illuminates when timer function is activated.

Childlock



To guard against curious kids, unit is equipped with a childlock function to prevent mishandling/mis-activated by young children who may change the operation unintentionally. To activate childlock function, simply press and hold Timer Button for 2 seconds.

Defrost Mode



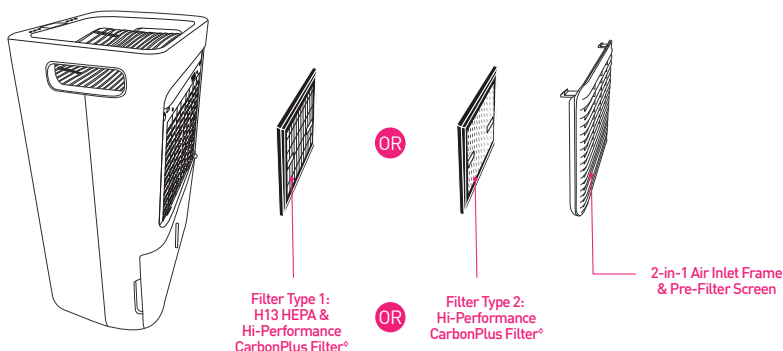
Defrost Mode will be activated automatically with ❄️ shown on the display screen when room temperature drops to 4°C and below. The compressor stops operation and unit runs of high fan speed setting until the defrosting process is completed.

Auto-Shut Off with Full Tank Indicator



Unit shuts off automatically with full water tank  indicator illuminates and unit beeps 5 times in following circumstances:

- Water tank is full.
- Water tank is not placed properly.
- Water tank is removed.



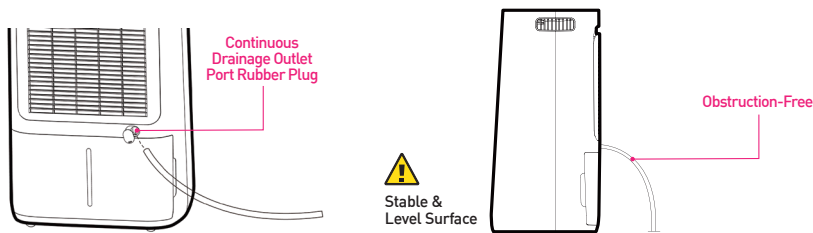
Pre-Filter Screen at the back panel sieves out large particles from the air that is drawn into the unit. Next, the Hi-Performance CarbonPlus Filter targets unpleasant musty odour, while the H13 HEPA & Hi-Performance CarbonPlus Filter eliminates airborne allergens and germs and deodorize unpleasant odour. It is recommended to replace the Hi-Performance CarbonPlus Filter and H13 HEPA & Hi-Performance CarbonPlus Filter once every 12 months* respectively for optimum air purification performance.

* Based on average 8 hours a day, 7 days a week usage under normal domestic indoor environment.

⚡ • DO NOT use the dehumidifier without the 2-in-1 air inlet frame & pre-filter screen in place.

◇ By applying the H13 HEPA & Hi Performance CarbonPlus Filter, the extraction rate is approximately 21L/day.

Continuous Drainage Option



Continuous drainage option allows easy removal of collected water instead of manually empty from the water tank.

Using the continuous drainage option:

01. Select the desired humidity level or continuous dehumidification [CO].
02. Remove the rubber plug that is covering the continuous drainage outlet port.
03. Insert the PE hose (14 mm inner diameter) through the drainage outlet. Ensure the hose must be placed in a downward angle.

⚡ • Ensure the drainage hose is securely attached to prevent leakage.

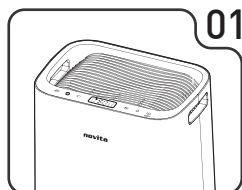
04. Always ensure the unit is placed on a stable and level surface for continuous drainage option, otherwise water will be channelled into the water tank instead. The dehumidifier is now ready for continuous drainage.

💬 • Always ensure the drainage path is not blocked or obstructed to maintain a smooth flow and operation.

USING THE UNIT

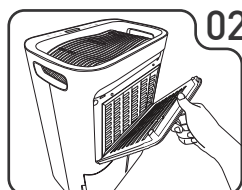
Ensure that the power plug is disconnected from the power supply at all times during installation, maintenance and transportation.

- ⚡ • DO NOT operate the unit without filter unit installed.
- 💬 • Please remove the plastic packaging on the filter unit before usage.



01

Remove all packaging materials and place the unit on a dry, stable and level surface.



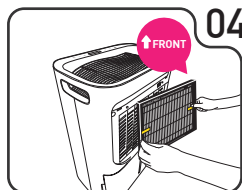
02

Remove the 2-in-1 air inlet & pre-filter screen.



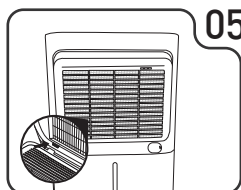
03

Please remove filter from unit filter installation box & remove the filter plastic packaging before use.



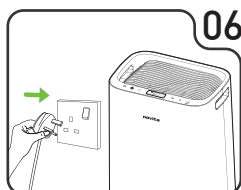
04

Install the filter and ensure the front arrow is facing up.



05

Re-attach the 2-in-1 air inlet & pre-filter screen.



06

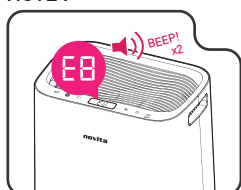
Ensure there is a clearance of at least 50 cm from the air inlet and clearance of at least 10 cm from the air outlet.



- DO NOT block the air inlet and air outlet to ensure sufficient air ventilation and maximum efficiency of the unit.
- Ensure the water tank is correctly assembled into the unit before switching on the unit.

Connect power plug to the power supply and power on the unit. Unit produces a short melody and the display screen icons will flash once.

NOTE :



If the filter is not placed properly or correctly E8 error code appears together with 2x "beep" sound.

Refer to Step 04 to 05 ensure the filter placed properly.

01. Dehumidifying mode/ Laundry Drying mode/ Sleep mode/ Air Purifying mode/ Anion mode

Dehumidifying mode

By default, unit runs on manual continuous dehumidifying mode.

Laundry Drying mode

Press the  to select the laundry drying mode and its corresponding  indicator illuminates. By default, unit is programmed to operate at continuous dehumidification (CO) mode with high fan speed for 6 hours first, then switches off automatically.

- At laundry drying mode, the RH% and fan speed setting is pre-set and not adjustable.

Sleep mode

Press the  to select the sleep mode and its corresponding  indicator illuminates. By default, unit is programmed to operate with low fan speed. All light indicators will stop illuminating after 10 seconds.

- At sleep mode, press any button to wake up the unit then select your preferred operating setting.

Air Purifying mode

Press the  to select air purifying mode and its corresponding  indicator illuminates. Unit works in high fan speed  with anion mode  activated by default.

- At air purifying mode, dehumidification function will be deactivated.
- Anion mode can be switched off by pressing and holding the  for 2 seconds.

Air Purifying mode

Press and hold the  for 2 seconds to activate the anion mode and its corresponding  indicator illuminates.

- In the event when the fan stops operating, the anion function will be automatically deactivated.
- To deactivate anion mode, press and hold the  for 2 seconds and its corresponding  indicator stops illuminating.

02. Manual Humidity Setting/ Continuous Dehumidification Mode

Press the  to select your desired humidity setting from 30% to 80% at an interval of 5% RH or to select continuous dehumidification (CO) Mode. Selected setting will be indicated on the display screen. RH% Setting: CO → 30% → 35% → 40% → 45% → 50% → 55% → 60% → 65% → 70% → 75% → 80% → CO

- If ambient humidity is lower than 30% RH, display screen will show .
- If ambient humidity is higher than 90% RH, display screen will show .

03. Auto Dehumidification Mode

Press the  once to activate auto dehumidification mode. Unit runs automatically in accordance to the ambient humidity level detected.

Ambient RH% Detected	Compressor	Fan Speed
≥ 66%	In Operation	High Fan Speed
55% to 65%	In Operation	Low Fan Speed
≤ 54%	Stop Operation	Low Fan Speed

04. Fan Speed Options

Press the  consecutively to select your preferred fan speed setting (low  or high ) and its corresponding indicator illuminates.

05. Timer/ Childlock

Timer

Press the  consecutively to select your preferred timer duration from 01 to 24 hours at an interval of 1 hour for automatic shutoff. Its corresponding  indicator illuminates.

- Press the  once to view the selected timer duration.
- To deactivate the timer function, press the  twice consecutively and the  indicator stops illuminating.

Childlock

Press and hold the  for 2 seconds to activate the childlock function to lock the control panel. Its corresponding  indicator illuminates on the display screen.

- To deactivate childlock function, press and hold the  for 2 seconds and its corresponding  indicator stops illuminating.

06. Defrost Mode

Defrost mode will be activated automatically when the temperature is $\leq 4^{\circ}\text{C}$ and its corresponding  indicator illuminates. At defrost mode, unit runs on high fan speed setting without dehumidification function, until the defrosting process is completed.

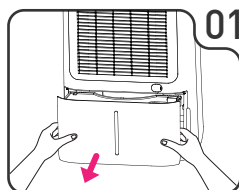
07. Memory Mode

Unit is equipped with memory function whereby in the event if the dehumidifier is switched off by a sudden power cut or when the power plug is disconnected from the supply, unit will auto switch on and resume its last preceding RH% setting when the power is restored.

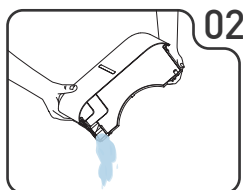
Emptying the Water Tank

novita Dehumidifier + Air Purifier The 2-In-1 ND25.5+ shuts off automatically when the water tank is full and unit beeps 5 times with  indicator illuminating. Follow the simple steps below to empty the water tank.

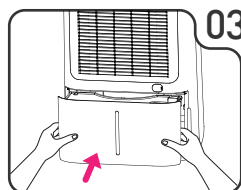
- If the water tank is removed or not placed properly, the above phenomenon will appear.



Remove the water tank.



Empty content.



Reattach the water tank.

Smart Filter Authentication



- ✓ Effective Purification Performance
- ✓ Optimum Water Quality & Standard

Configured with a Smart Filter Authenticator, ND25.5+ ensures filter authenticity and validity for the best and uncompromised Air quality possible for you and your loved ones!

Filter Lifespan Prompt Indicator

When the Unit Filter lifespan is coming due, the Filter lifespan indicator will prompt to allow ample time to prepare for Filter replacement.

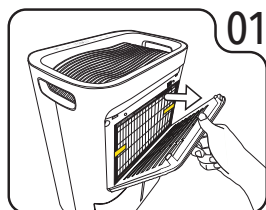
INDICATOR	REMAINING LIFE	REMINDER	ACTION
F1	Last 14 days	Blink 3 times with 1 Beep sound every 60 mins.	Standby New Replacement Filter
F2	Last 3 days	Blink 5 times with 3 Beep sound every 60 mins.	
F3	0 days	F3 Indicator remains with 3x3 Beep sound every 60 mins. Unit can only operate in low fan speed to preserve Fan motor lifespan.	Replace Filter
F4	End of 30 days buffer	F4 Indicator remains with 3x3 Beep sound every 60 mins. Unit operation is disable to preserve Fan motor lifespan.	

Replacing Filter

Ensure that the power plug is disconnected from the power supply at all times during installation, maintenance and transportation.

• DO NOT operate the unit without filter unit installed.

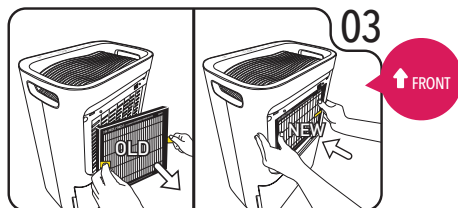
• Please remove the plastic packaging on the filter unit before usage.



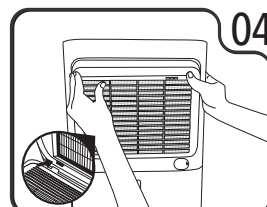
Remove the 2-in-1 air inlet and pre-filter screen.



Please remove filter from unit filter box and remove the filter plastic packaging before use.

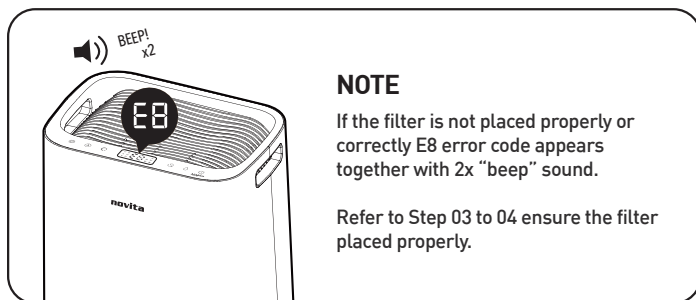


Remove the old exhausted filter. And insert the new filter and ensure the front arrow is facing up.



Re-attach the 2-in-1 air inlet and pre-filter screen.

• DO NOT use the dehumidifier without the 2-in-1 air inlet frame & prefilter screen in place.



CLEANING & MAINTENANCE

Cleaning the novita Dehumidifier + Air Purifier The 2-In-1 ND25.5+

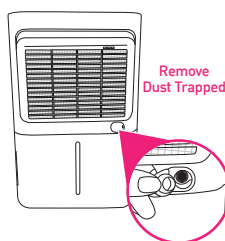


It is important to conduct service maintenance of the unit at least once a week to ensure unit optimum performance and to prevent dust/dirt built up at the continuous drainage outlet port and water float sensor, which may lead to water leakage.

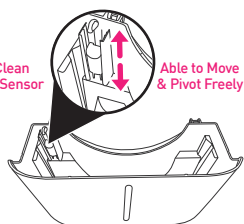
01. Disconnect the dehumidifier from the power supply.
02. Use a soft cloth to gently wipe the outer case to remove dust.
03. Remove stubborn stains with a mild household cleaner.
04. Remove any inevitable dust intake at the continuous drainage outlet port to prevent it from being clogged and result in overflowing.
05. Remove the water tank, release the water tank cover catch to open the cover, check and clean the water float sensor. Ensure the water float sensor can move and pivot freely in order to actuate the auto shut-off mechanism when the water tank is full. In the event if the water float sensor is stuck, it will lead to water tank overflow.



- Please turn off the power supply and disconnect the power plug before cleaning and maintenance.
- DO NOT spray water directly onto the unit.

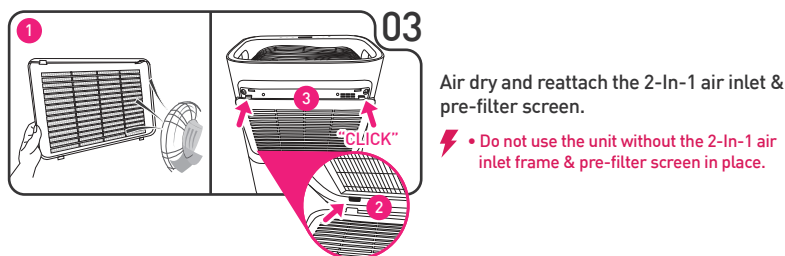
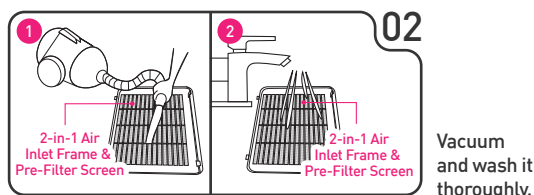
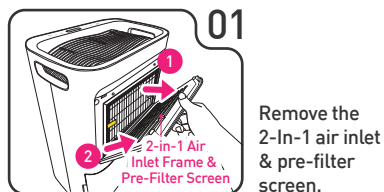


Check & Clean Water Float Sensor



Cleaning the 2-in-1 Air Inlet & Pre-Filter Screen

For optimum performance, it is recommended to clean the 2-in-1 air inlet frame & pre-filter screen once every 2 weeks.



- Usage of novita Dehumidifier + Air Purifier The 2-in-1 ND25.5+ is subject to the terms and conditions. Removal of the product terms of use sticker pasted on the unit will be the acceptance and agreement to the terms.
- All information is accurate at the point of print. novita reserves all rights to update the information without prior notice.

TROUBLESHOOTING

CONDITION	POSSIBLE CAUSE	POSSIBLE SOLUTION
Unit cannot be switched on.	• The power plug is not connected properly.	• Insert the power plug into the main supply again.
	• The water tank is full.	• Remove the water tank and empty the content, then re-assemble it into the unit again.
	• The water tank is not assembled properly.	• Remove water tank and re-assemble it into the unit again.
	• Power plug or cord damaged.	• Contact novita Customer Care Centre.
Fan not working.	• The desired RH% setting is achieved.	• Set the desired RH% lower than the surrounding humidity level.
	• Fan motor may be malfunction.	• Contact novita Customer Care Centre.
Poor performance or not dehumidifying at optimum capacity.	• Surrounding temperature is too low.	• Dehumidifier works best at normal temperature and its efficiency will be reduced if the surrounding temperature falls below 15°C.
	• Surrounding humidity is too low.	• Effectiveness of dehumidifier increases as RH increases.
	• 2-in-1 air inlet frame & pre-filter screen is dirty.	• Clean 2-in-1 air inlet frame & pre-filter screen.
	• The desired humidity level is set higher than the surrounding humidity level.	• Set the desired RH% lower than the surrounding humidity level.
Excessive noise.	• Unit is placed on uneven surface.	• Move unit to a level and stable surface.
	• Loose or foreign particles inside the unit.	• Contact novita Customer Care Centre.
	• Sound of flowing water.	• This is normal.
	• 2-in-1 air inlet frame & pre-filter screen is dirty.	• Clean the 2-in-1 air inlet frame & pre-filter screen.
	• Filter could be exhausted with contamination blockage.	• Replace new filter.

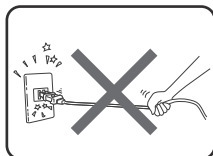
TROUBLESHOOTING

CONDITION	POSSIBLE CAUSE	POSSIBLE SOLUTION
Water in tank overflows.	• Water tank may be damaged.	• Replace the water tank.
	• The water float sensor is stuck/is not in place.	• Check, clean the water float sensor and adjust if required. Ensure the water float sensor can move and pivot freely in order to actuate the auto shut-off mechanism when the water tank is full.
	• Internal drainage passage is blocked or obstructed.	• Contact novita Customer Care Centre.
Display screen show  .	• The ambient humidity is lower than 30% RH.	• Display screen will revert back to value display when humidity is above 30% RH.
Display screen show  .	• The ambient humidity is higher than 90% RH.	• Display screen will revert back to value display when humidity is below 90% RH.
Display screen show  .	• The control panel is lock because Childlock is activated.	• Press and hold timer button for 2 seconds to deactivate the childlock.
E1 error message illuminates on the display screen.	• Temperature sensor error.	• Contact novita Customer Care Centre.
E2 error message illuminates on the display screen.	• Humidity sensor error.	• Contact novita Customer Care Centre.
E8 error message illuminates on the display screen.	• Filter is not placed properly or correctly.	• Refer to page 13 Step 03 & 04.

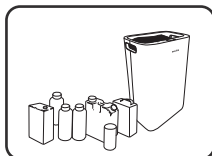
□ It is recommended to confine to the stated recommended coverage area for effective and optimum dehumidification, laundry drying and air purification performance.

• As a compressor protective feature, in the event If the dehumidifier is turned off and then turn on again immediately, the unit will take approximately 3 minutes to reach the full power of the compressor.

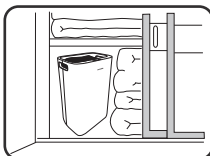
SAFETY PRECAUTIONS



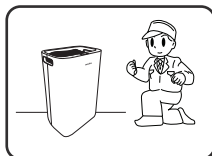
DO NOT pull or tug the unit by the power cord to prevent safety hazards or damage to the unit.



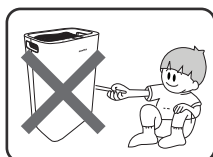
Keep the unit away from flammable liquids.



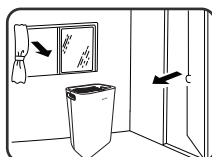
Refrain from placing the dehumidifier in confined closets.



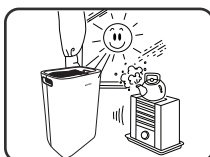
Servicing should only be conducted by professional service technicians.



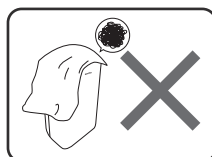
DO NOT insert any foreign objects into any crevices of the unit.



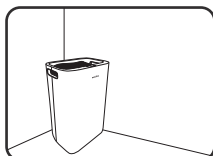
For maximum efficiency, ensure that the dehumidifier is placed in an enclosed area with windows & doors firmly shut.



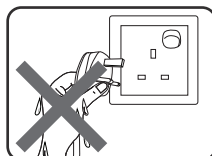
Keep the unit away from direct sunlight or any heat source.



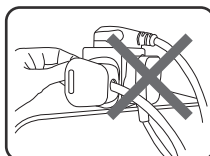
DO NOT block the air inlet & outlet when the unit is operating & DO NOT drape any garments or fabrics on top of the unit for drying purposes.



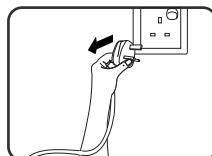
Allow adequate clearance & space around the unit for air ventilation. DO NOT move or incline the unit during operation.



DO NOT handle the unit or the power cord with wet hands.



Refrain from overloading your power supply with multiple power plugs.



Always disconnect the unit from the power supply during transportation, maintenance or cleaning.



SAFETY INSTRUCTIONS

- Read the operating instructions carefully before using the dehumidifier & keep it for later reference.
- Persons who are not familiar with the operating instructions, as well as children & persons under the influence of medication, alcohol or drugs are not advised to operate the dehumidifier, or are only advised to operate it under supervision.
- DO NOT use the dehumidifier if there is any damage to the unit or power cord.
- Only operate the unit when it is completely assembled & on a stable surface. Placing the unit on uneven surfaces can result in water leakages or additional noise.
- DO NOT handle the unit with wet hands.
- Always use the correct power supply.
- DO NOT insert any foreign objects into any crevices of the unit.
- Keep the unit away from direct sunlight or heat sources.
- Disconnect the dehumidifier from the power supply:
 - When emptying the water tank
 - Before cleaning
 - During assembly or dismantling the unit
 - Before moving the unit
- Repairs of appliance should only be done by qualified service technicians. Improper repair work can cause considerable danger to the user.

NOVITA CUSTOMER SERVICE GUARANTEE

At the cornerstone of novita's core values is the importance we place in Continuous Relationships. Consequently, we believe in harnessing the relationship we have with our customers. The first step in establishing this relationship is to ensure that we are always there for the customers whenever we're needed. These are just a few ways that we look out for you.



Free Evaluation

Check in your product for a FREE assessment and evaluation by our qualified technician. Upon your confirmation, charges only apply when there is replacement of technical parts.



Minimum Downtime

Understanding that time is of the essence, for each servicing or repair, novita guarantees that we will only take up to 7 working days to get your product up and ready for collection.



Optional Home Delivery

Time and convenience might not always be in the advantage of customers, hence, for a nominal fee of \$20 one-way and \$40 two-ways, customer can choose to use our delivery service instead of bringing in the product themselves.



Optional Loan Set*

Knowing how inconvenient it can get when your product is sent for servicing or repair, novita lends a hand by offering you a temporary loan set at no charge.

* Please note that this service is upon request and subjected to the availability of the product. Temporary loan set might be of a different model from original set brought in for repair.



Service Trekking*

With everyone's busy schedule, it's sometimes hard to keep track of everything. Sit back, relax and leave the fussing to us. Instead of calling and checking up on the status of your product, let novita keeps you updated.

*Customers can choose to be updated via email, phone or even sms.



Dedicated Customer Care Personnel

WhatsApp us at 8182 7665 for any enquiry or feedback. Alternatively, you can drop us an email at custcare1@novita.com.sg or visit our website at novita.com.sg. Our friendly customer care personnel will be glad to assist you.

-WARRANTY APPLICATION

Thank you for purchasing novita PuriDry™ 2-In-1 Dehumidifier + Air Purifier ND25.5+.

In our attempt to enhance our customer's after-sales experience, we have streamlined the warranty registration process to make it hassle-free. You no longer have to make a trip to the post office or worry about losing your warranty card.



Simply scan the QR code or visit novita.com.sg/ewarranty to access to our user-friendly website and register your product warranty online at the comfort of you home or office.

E-warranty registration is only applicable to customers in Singapore and stated countries who have purchased novita product(s) from our authorised retailers or dealers. Please register your product's warranty within 14 days from the date of original purchase. Upon successful registration, an acknowledgement email will be sent to you. By submitting your e-warranty application, you have agreed to all the terms and conditions stated for this warranty.

We hope you breathe well and find it a breeze to keep humidity in check with PuriDry™ 2-In-1 Dehumidifier + Air Purifier ND25.5+.

LIMITED WARRANTY TERMS & CONDITIONS

01. Unless otherwise specified, this limited warranty is valid for Product installed and purchased in Singapore and stated countries for the period of 5 years warranty commencing from the date of original purchase and does not include installation, removal and reinstallation.
02. This product and all parts thereof are hereby guaranteed to the purchaser/user to be free from defects in material and workmanship.
03. Eligibility for limited warranty coverage is limited to repair, or replacement of any parts (excluding consumable parts and accessories exhausted through usage that may be packaged or sold together from the Product) which proves to be manufacturing defects within the applicable limited warranty period.
04. Please retain the original purchase receipt for verification purposes when required. To be eligible for warranty coverage, Product has to be registered by the original end-user purchaser/user within 14 days from the date of purchase at novita.com.sg/ewarranty.
05. This limited warranty is not transferable and shall not extend to anyone other than the original purchaser/user of this Product and does not include cleaning of the Product during the specific period.
06. Limitations of coverage – this warranty coverage does not extend to damage, fault or failure damages and/or defects resulting from:
 - A. Any indirect, consequential and/or incidental damages, beyond novita's control.
 - B. Accidents, abuse, misuse, improper installation, or any manner of tampering.
 - C. Usage of wrong/improper electrical supply/voltage.
 - D. Damage from external sources such as structural problems of the purchaser/user premises, electrical wiring and connection, electrical outages, or power surges.
 - E. Usage not in accordance with the operation instructions manual.
 - F. Usage of any unapproved supplies, parts, filter, accompanying equipment, solution and/or liquids and accessories.
 - G. Any unauthorized product alteration, modification or repair.
 - H. Normal usage wear and tear, finishes or consumables.
 - I. Corrosion, rusting or stains.
 - J. Improper transportation, inappropriate storage conditions or materials, improper ventilation, reconfiguration of the Product.
 - K. Defects resultant from excessive use outside the intended purpose, eg. non-stop use in a commercial environment, products that are leased, rented, used exceed normal limits, used continuously and/or subject to unreasonable, abnormal or extreme operations.
 - L. Losses, damages, defects and malfunctions caused by fire or acts of God.
07. This warranty does not apply/cover for:
 - A. Cosmetic damage to outer surface/finishing and external parts of the product, including without limitation cracks, dents or scratches on the exterior casing and other attachments.
 - B. Parts requiring replacement due to normal wear and tear, corrosion or stain.
 - C. Damage due to other equipment/solutions/accessories being used in conjunction with the covered Product.
 - D. Transportation, delivery and incidental cost incurred in fulfilment of this limited warranty. The purchaser/user shall be fully responsible for the due delivery of the Product for any repair work to novita and for the subsequent collection. Any Product to be repaired must be sent to the service centre directly. No outdoor servicing will be provided. novita can provide collection and return service and a transportation fee of S\$40 is applicable.
08. This product is covered under standard carry-in limited warranty during normal business hours, excluding local holidays, and can be performed either by novita or an appointed novita service provider. A service charge will be levied if damages and/or defects are results from conditions stated under clause 06 & 07.
09. To the fullest extent permitted by law, novita shall not be in anyway liable for any consequential, incidental, indirect, special or similar damages whatsoever arising from or in connection with the use, inability to use or performance of the Product, including without limitation loss of revenue, loss of profits, loss of opportunity, loss of business, loss of goodwill, loss of reputation, failure to realise savings or other benefits, loss of use of the product or any associated equipment, loss of or damage to other property due to the malfunction of the product, costs of substitute equipment, loss due to downtime cost, whether due to breach of warranty, strict liability, product liability the negligence of novita or otherwise, even if novita is aware of the possibility of such damages. novita does not exclude or limit liability for personal injury or death resulting from novita's negligence.

10. In no event shall any recovery against novita exceed the actual price paid for the purchase of the product.
11. Without limiting the generality of the foregoing, the purchaser/user assume all risk and liability for loss, damage or injury to you and your property and to any third parties and their property arising out of the use, misuse, lack of periodic servicing and proper maintenance, inability to use the Product not caused directly by the negligence of novita.
12. Without limiting the generality of the foregoing, the purchaser/user assumes all risk and liability for loss, damage or injury to the purchaser/user and their property and to any third parties and their property arising out of the use, misuse, lack of periodic servicing and proper maintenance or inability usage of the novita Product.
13. This limited warranty will be invalidated and rendered void upon the usage of any non-original filters/parts/accessories or any unauthorized servicing that is not approved by novita for the use with the product.
14. This limited warranty is void if the serial number on the Product had been removed, erased, defaced, altered, tampered or is illegible.
15. novita will repair or replace this product at their option and at no charge with new or reconditioned parts or Product if found to be defective during the limited warranty period specified above. novita does not warrant uninterrupted or error-free operation of the product. All replaced Product or part, or fully refunded Product, shall become the absolute property of novita and must be returned to novita. Replacement parts and Products assume the remaining original limited warranty.
16. In the event that the Product is out of stock, obsolete or beyond repair, novita reserves all rights to replace the Product with another similar value as deem appropriate, subject to availability.
17. novita reserves all rights to impose charges for services on the Product which are outside the perimeter of limited warranty coverage. novita also reserve the right to decline Product servicing where the Product is obsolete, no longer deemed serviceable or replaceable for any reason.
18. If any section, provision, clause, sentence or part thereof of this limited warranty is held to be void, invalid or unenforceable, it shall be modified necessarily to make it valid and enforceable, and it shall not in any way be affected or impaired thereby.
19. novita shall reserve the right to modify or change the terms and conditions herein due to change(s) in availability of Products and/or spare parts or for the purposes of complying with applicable policies, rules, regulations and law, without prior notice.
20. With the proceeding of the Product usage, it means the purchaser/user have read, understood and agreed on the novita's Product usage and limited warranty terms and conditions and also acknowledged that novita's limitations of liability are reasonable and within the context and circumstances under which it is applied on.

T & C Updates Commission/Effective from 20 Nov 2024

 • All Information is accurate at the point of print. novita reserves all rights to update the information without prior notice.



 novita.com.sg

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SV/M/ND25.5+/V1