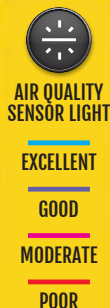


WITH HI-PERFORMANCE CARBONPLUS FOR OPTIMUM SMOKE & ODOR REMOVAL EFFICIENCY

2-IN-1 DEHUMIDIFIER + AIR PURIFIER ND50+



PRODUCT FEATURES



HIGH
CAPACITY
CONSUMER
DEHUMIDIFIER AT
50L/DAY



01
REGULATE
HUMIDITY
LEVELS



02
DEHUMIDIFY
EXCESSIVE
MOISTURE



03
DRYING
EFFECTIVE INDOOR
LAUNDRY DRYING



04
PURIFY
HI-PERFORMANCE
CARBONPLUS FILTER



05
IONIZE
REFRESHING
INDOOR AIR

OPERATING INSTRUCTIONS AND E-WARRANTY APPLICATION
Please read instructions before using the Dehumidifier

novita

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This product includes:

- novita 2-in-1 Dehumidifier + Air Purifier ND50+
- novita 2-in-1 Dehumidifier + Air Purifier ND50+ Operating Instructions & e-Warranty Application (e-copy)
- Starter Guide
- PP Hose (12mm internal diameter)
- 1x Hi-Performance CarbonPlus Filter

* Please contact us immediately if any of the above-mentioned items are not included.

◇ By applying the H13 HEPA & Hi-Performance CarbonPlus Filter, the extraction rate is approximately 38L/day.

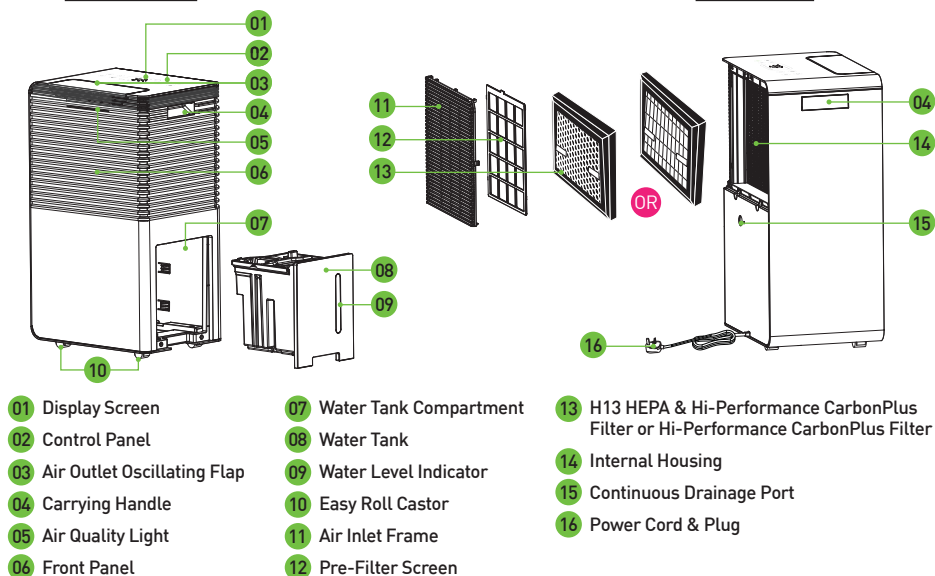
* Based on average 24 hours a day, 7 days a week under normal domestic indoor environment usage.

PRODUCT DESCRIPTION

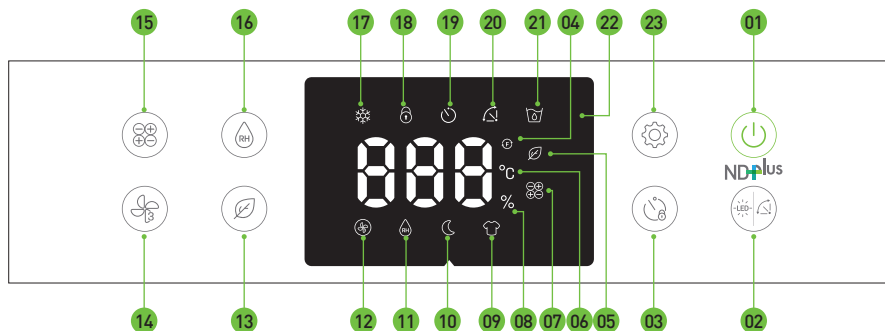
Dehumidifier ND50+

FRONT VIEW

BACK VIEW



CONTROL PANEL & DISPLAY SCREEN DESCRIPTIONS



- 01 Power ON/OFF Button
- 02 Oscillation / Brightness Intensity Button
- 03 Timer / Childlock Button
- 04 Filter Lifespan Indicator
- 05 Air Purifying Mode Indicator
- 06 Temperature Display
- 07 Plasma Ion Indicator
- 08 Humidity Display
- 09 Laundry Drying Mode Indicator
- 10 Sleep Mode Indicator
- 11 Relative Humidity Indicator
- 12 Fan Speed Indicator
- 13 Air Purifying Mode Button
- 14 Fan Speed Button
- 15 Plasma Ion Button
- 16 Humidity Setting Button
- 17 Defrost Mode Indicator
- 18 Childlock Indicator
- 19 Timer Indicator
- 20 Oscillating Indicator
- 21 Full Tank Indicator
- 22 Display Screen
- 23 Programmable Modes Button

TECHNICAL SPECIFICATIONS

Voltage / Frequency	220-240V-50Hz
Power Consumption (26.7°C/60%RH)	520 Watts
Max. Power (30°C/80%RH)	670 Watts
Extraction Rate (30°C/80%RH)	
• H13 HEPA & Hi-Performance CarbonPlus Filter	38L/Day
• Hi-Performance CarbonPlus Filter (alternative)	50L/Day
Humidity Setting	Available
Auto Humidity Sensor	Available
Operating Temperature	5°C-35°C
Compressor	Rotary
Refrigerant / Charge Limit	R410A / 0.32Kg
Empty Weight	20.5 Kg
Dimension (W x D x H)	384 mm x 283 mm x 659 mm
Continuous Drainage	Available
Air Flow Rate	
• H13 HEPA & Hi-Performance CarbonPlus Filter	Up to 340m³/hr
• Hi-Performance CarbonPlus Filter (alternative)	Up to 520m³/hr
Recommended Coverage [□]	
• Dehumidifying	Up to 1190ft² or 110m²
• Laundry Drying	Up to 1080ft² or 100m²
• Air Purifying	Up to 1080ft² or 100m²
Tank Capacity	5.0 Litres
Plasma Ion Density+ (at source)	Negative: ≥80 Million/cm³ Positive: ≥80 Million/cm³
Product Accessory	• PP Hose (12 mm Internal Diameter) • 1 x Hi-Performance CarbonPlus Filter ^Δ (Recommended Replacement: 24 Months* /Approx. 18,000 hours for optimum performance)
Optional - alternative	• 1 x H13 HEPA & Hi-Performance CarbonPlus Filter ^Δ (Recommended Replacement: 24 Months* /Approx. 18,000 hours for optimum performance)

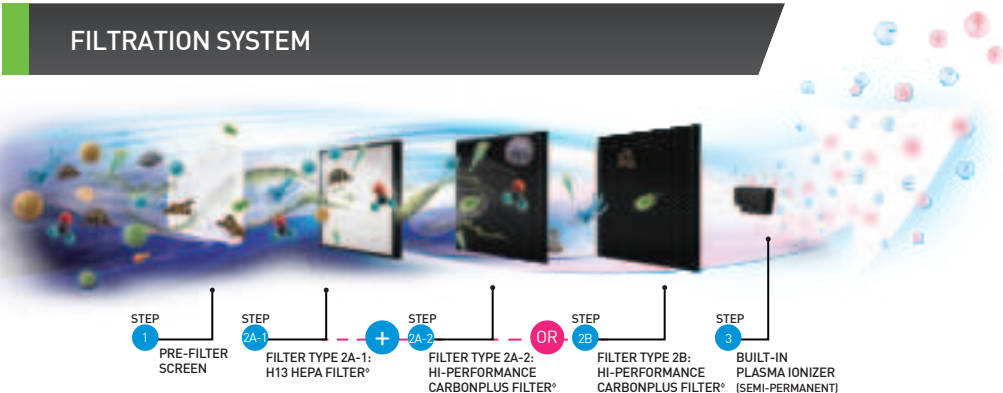
□ It is recommended to confined to the stated recommended coverage area for effective and optimum dehumidification, air purification and laundry drying performance.

+ Negative and positive ions density measurement is based on source emission.

* Based on average 24 hours a day, 7 days a week usage under normal domestic indoor environment.

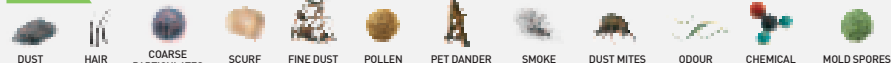
Δ By applying the H13 HEPA & Hi-Performance CarbonPlus Filter, the filter resistance will affect the air flow rate and the extraction efficiency rate is approximately 38L/day. It is recommended to perform weekly cleaning & maintenance for unit optimum performance.

FILTRATION SYSTEM



LEGEND

ALLERGENS



GERMS



The contaminants are magnified for better illustration purposes only and they are not in actual proportion to the Filters.

◊ H13 HEPA Filter and Hi-Performance CarbonPlus Filter are combined as a single filter unit.

Step 1: Pre-Filter Screen

Pre-Filter Screen provides the first layer of air filtering system by capturing larger particles to improve the durability and enhance performance of subsequent filters.

Function: • Trap large particles such as hair, scurf, coarse particulates and fine dust present in the air.
• Prolong the lifespan of subsequent filters.

Step 2A-1: H13 HEPA Filter

H13 HEPA Filter has high filter efficiency and is capable of removing 99.97% of airborne allergens and germs with a size of 0.3 micrometers in diameter which includes very fine dusts, haze and smoke particulates, pet dander, mold spores, pollen, some bacteria and viruses.

Function: • Trap 99.97% of airborne allergens and germs such as fine dusts, haze and smoke particulates, pet dander, mold spores, pollen, bacteria and viruses.

Step 2A-2: Hi-Performance CarbonPlus Filter^o

Hi-Performance CarbonPlus removes smoke, unpleasant odours and chemicals in the air with its highly adsorbent granules. Each granule contains millions of microscopic pores to provide a large surface area capacity to adsorb volatile organic compounds (VOCs), unpleasant odours and airborne chemicals.

Function: • Adsorb volatile organic compounds (VOCs), unpleasant odours and airborne chemicals.

Step 2B: Hi-Performance CarbonPlus Filter^o

Hi-Performance CarbonPlus removes smoke, unpleasant odours and chemicals in the air with its highly adsorbent granules. Each granule contains millions of microscopic pores to provide a large surface area capacity to adsorb volatile organic compounds (VOCs), unpleasant odours and airborne chemicals.

Function: • Adsorb volatile organic compounds (VOCs), unpleasant odours and airborne chemicals.

Step 3: Built-In Plasma Ionizer (Semi-Permanent)

With more than 80m of negative ions and positive ions generated respectively through high-voltage discharge, novita plasma ions effectively breaks down and neutralizes airborne contaminants at molecular level to restore and freshen up the air quality.

- By applying the H13 HEPA & Hi-Performance CarbonPlus Filter, the extraction rate is approximately 38L/day.
- It is recommended to perform weekly cleaning & maintenance for unit optimum performance.

FEATURES

Laundry Drying Mode



Besides functioning as portable dehumidifier to safeguard your valuables from moisture and mold, ND50+ also doubles up as an effective laundry drying device.



DRYING - EFFECTIVE INDOOR LAUNDRY DRYING

Moisture from the damp garment will be drawn into the unit and condensed into water droplets. Warm air is simultaneously produced from the air outlet to speed up the drying process.



PURIFY - WITH HI-PERFORMANCE CARBONPLUS FILTER

Effectively removes airborne allergens, germs and unpleasant musty odour to provide you and your loves ones with optimum indoor air quality.



IONIZE - REFRESHING YOUR INDOOR AIR

The all new built-in semi-permanent Plasma Ionizer produces millions of negative & positive ions that eliminates airborne allergens and germs, all while cleaning and freshening your indoor air quality.

- Ensure all doors and windows are shut to confine the area of laundry drying.
- Fully extend the laundries to remove wrinkles and leave approximately 5 cm gap between the laundries for smooth air circulation.
- Laundries that are placed closed together will take a longer drying duration due to poor air ventilation.
- Drying duration and deodorization effectiveness may vary depending on the nature and quantity of the laundry, fabric materials, coverage area, ventilation space and room temperature.

Auto Humidity Sensor

In-built hygrostat detects the humidity level of the surrounding and compares it to the humidity level set. The compressor stops operation when the desired humidity level is achieved, and the unit's fan motor continues to run at speed 1. Compressor will reactivate when humidity level of the surrounding surpasses the desired humidity level.

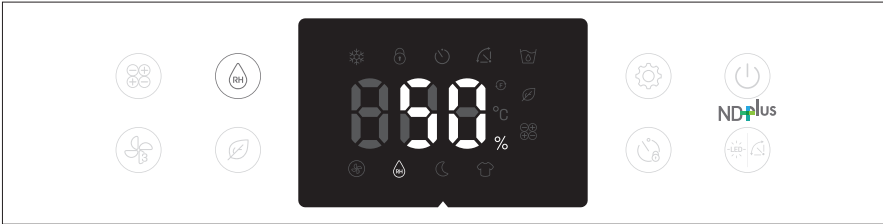
4 Programmed Modes

Unit is preset with 4 programmed Mode (Dehumidifying, Sleep, Laundry Drying and Air Purifying) for user to select the preferred operating mode to fulfill their discerning needs.

Dehumidifying Mode	Sleep Mode	Laundry Drying Mode	Air Purifying Mode
			

Preferred Humidity Setting

User can set the humidity level according to individual desire within a range of 40% to 80% at an interval of 5% RH or select Continuous Dehumidification Mode (CO) to effectively remove excess moisture to safeguard and protect your valuables from mold and mildew growth that thrives under high humidity conditions.



Timer

In On Mode, the unit can be programmed with a timer from 1h to 9 hr, for an automatic shutoff.



Fan Speed

Packed with 3 fan speed setting of 01, 02 and 03 to satisfy different usage requirement.



Air Outlet Flap Oscillation

The air outlet flap oscillates in an angle of 60° to 90° to promote good air circulation and distribute dehumidified air in the room thoroughly. User also has the flexibility to station the air outlet flap at their preferred angle.



Childlock

To guard against curious kids, unit is equipped with a Childlock function to prevent mishandling/mis-activation by young children who may change the unit's operation unintentionally.



Light Indicator Brightness Adjustment

Dim the light indicators at 20% light intensity or fully illuminate the light indicators at 100% brightness to suits your discerning needs.



Room Temperature & Humidity Display

The display screen shows the relative humidity level and temperature of the room/surrounding. This allows for easy reference and facilitates the adjustments according to the individual preference.



Memory Function

Unit is equipped with memory function whereby when the unit is rebooted, it will operate based on the last preceding setting. In the event if the dehumidifier is switched off by a sudden power cut off or when the power plug is disconnected from the power supply, unit auto switch on and resume its operation when the power is restored.

Auto-Shut Off Function

Unit shut off automatically with full water tank indicator illuminates and buzzer alarm beeps for 10 times in the following circumstances:

- o Water tank is full.
- o Water tank is not placed properly.
- o Water tank is removed.



Defrost Mode

Defrost Mode will auto activate when the sensor detects the temperature of the evaporator to be $\leq 1^{\circ}\text{C}$, the compressor will continue to operate for 30 minutes before coming to a stop, and its corresponding indicator  illuminates on the display screen. When the sensor detects the temperature of the evaporator to be $\geq 2^{\circ}\text{C}$ and the defrost duration is ≥ 10 minutes, the Defrost Mode deactivates and compressor resumes operation and its corresponding indicator  stops illuminating.



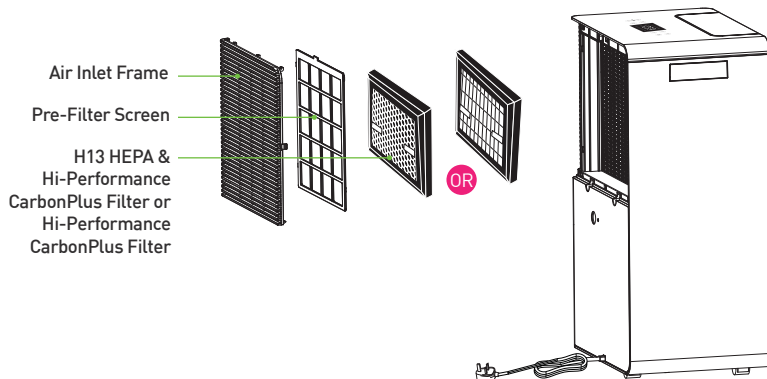
Filter Types - Hi-Performance CarbonPlus Filter or H13 HEPA & Hi-Performance CarbonPlus Filter^o

Pre-Filter Screen at the back panel sieves out contaminants from the air that is drawn into the unit. Next, the Hi-Performance CarbonPlus Filter targets unpleasant musty odour, while the H13 HEPA & Hi-Performance CarbonPlus Filter eliminates airborne allergens and germs and deodorizes unpleasant odour. It is recommended to replace the Hi-Performance CarbonPlus Filter or H13 HEPA & Hi-Performance CarbonPlus Filter once every 24 months* respectively for optimum air purification performance.

*Based on average 24 hours a day, 7 days a week usage under normal domestic indoor environment.

⚡ • DO NOT use the dehumidifier without the Air Inlet Frame and Pre-Filter Screen in place.

♦ By applying the H13 HEPA & Hi-Performance CarbonPlus Filter, the extraction rate is approximately 38L/day.

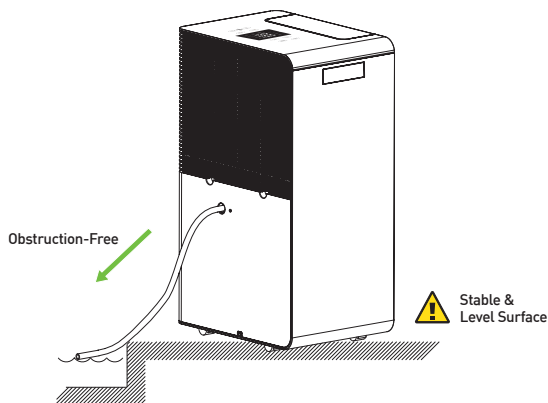


Continuous Drainage Option

Continuous drainage option allows easy removal of collected water instead of manually emptying from the water tank.

01. Turn OFF the power supply and unplug from the power supply.
02. Remove the rubber plug from the continuous drainage port.
03. Insert the PP Hose (12 mm internal diameter) through the drainage outlet. Ensure the hose is placed in a downward angle.
04. Ensure the unit is placed on a stable and level surface. The dehumidifier is now ready for continuous drainage.

💬 • Always ensure the drainage path is not blocked or obstructed to maintain a smooth flow and operation.



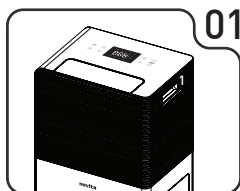
USING THE UNIT

Setting Up

Ensure that the power plug is disconnected from the power supply at all times during installation, maintenance and transportation.

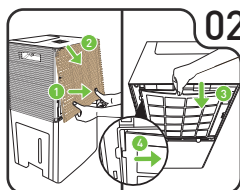
⚡ • DO NOT operate the unit without filter unit installed.

💬 Please remove the plastic packaging on the filter unit before usage.



01

Remove all packaging materials and place the unit on a dry, stable and level surface.



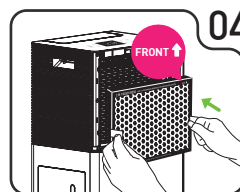
02

Remove the air inlet frame & pre-filter screen.



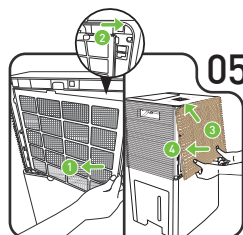
03

Please remove filter from unit filter installation box & remove the filter plastic packaging before use.



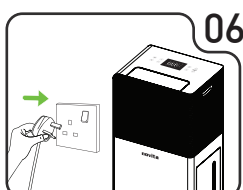
04

Install the filter and ensure the front arrow is facing up.



05

Re-attach the air inlet frame & pre-filter screen.



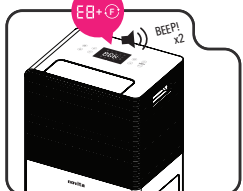
06

Ensure there is a clearance of at least 50 cm from the air inlet and clearance of at least 10 cm from the air outlet.

⚡ • DO NOT block the air inlet and air outlet to ensure sufficient air ventilation and maximum efficiency of the unit.
• Ensure the water tank is correctly assembled into the unit before switching on the unit.

Connect power plug to the power supply and power on the unit. Unit produces 3x "beep" sound and the display screen icons will flash once.

NOTE :



If the filter is not placed properly or correctly, E8 error code appears together with F flash and 2x "beep" sound.

Refer to Step 04 to 05 to ensure the filter placed properly.

01. Mode

Dehumidifying Mode

By default, unit runs on manual continuous dehumidifying mode.

Sleep Mode

Touch  to select the sleep mode and its corresponding  indicator illuminates. By default, unit is programmed to operate at fan speed 1 with all light indicators dimmed.

- At Sleep Mode, fan speed is preset at fan speed 1 and cannot be adjusted while humidity setting can be adjusted in accordance to user preference.

Laundry Drying Mode

Touch  to select the laundry drying mode and its corresponding  indicator illuminates. By default, unit is programmed to dehumidify continuously regardless of the surrounding humidity level and preset at the highest fan speed.

02. Manual Humidity Setting

Touch  consecutively to select your desired humidity setting from 40% to 80% at an interval of 5% RH or to select continuous dehumidification (Co) Mode. Selected RH% setting will be indicated on the display screen.

RH% Setting: CO → 40% → 45% → 50% → 55% → 60% → 65% → 70% → 75% → 80% → CO

- If ambient humidity is lower than 30% RH, display screen will show .
- If ambient humidity is higher than 90% RH, display screen will show .

03. Air Purifying Mode

Touch  to activate the air purifying mode and its corresponding  indicator illuminates.

04. Plasma Ion Mode

Touch  to activate the plasma ion mode and its corresponding  indicator illuminates.

05. Fan Speed

Touch  to select fan speed setting 01, 02 or 03 and its corresponding  indicator and fan speed number illuminates on the display screen briefly.

- The fan speed setting is only in Dehumidifying & Air Purifying modes adjustable. At Sleep & Laundry Drying modes, the fan speed settings are preset and not adjustable.

06. Air Outlet Flap Oscillation / Light Indicator Brightness Adjustment

Air Outlet Flap Oscillation

Touch  once to oscillate the air outlet flap at 60° to 90° and its corresponding  indicator illuminates.
Touch  once again to stop/station the air outlet flap at your preferred angle/position.

- When the unit is switched off, the air outlet flap will be returned to the closed position.

- DO NOT force open or close the oscillating air outlet flap to prevent damage to the oscillation mechanism.

Light Indicator Brightness Adjustment

Touch & hold  for 3 seconds to select 20% or 100% light indicator brightness.

- Unit's light indicator is programmed at 100% brightness by default.

07. Timer/ Childlock

Timer

Touch  consecutively to select the timer duration from 1h to 9h at an interval of 1 hour for an automatic shutoff, and its corresponding  indicator and timer duration illuminates on the display screen. To deactivate Timer Function, touch  consecutively to select 0h.

Timer Setting: 1h → 2h → 3h → 4h → 5h → 6h → 7h → 8h → 9h → 0h

• Touch the  once to view the selected timer/remaining timer duration.

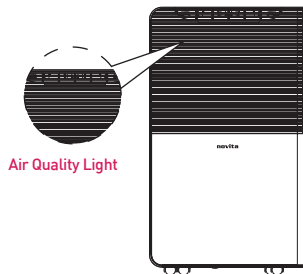
Childlock

Touch and hold  for 3 seconds to activate the Childlock to lock the control panel. Its corresponding  indicator illuminates and flashes on the display screen. To deactivate Childlock, touch and hold  for 3 seconds once again.

08. PM2.5 Sensor And Air Quality Light

The PM2.5 sensor detect the air quality automatically, the air quality light display different colour accordance to air quality.

PM2.5 in ug/m ³	Air Quality	Light Colour
02 to 12	Excellent	Blue
13 to 55	Good	Purple
56 to 150	Moderate	Pink
151 to 999	Poor	Red



Smart Sensor Filter Diagnostic System

Unit is programmed with a smart filter diagnosis system which determines the filter lifespan in accordance to the average air quality detected at the same time provides a progressive filter lifespan reminder.

Average Air Quality Detected	Corresponding Filter Replacement Hours
Excellent (Blue indicator)	3,000 Hours
Good (Purple indicator)	1,875 Hours
Moderate (Pink indicator)	1,500 Hours
Poor (Red indicator)	1,000 Hours

09. Room Temperature Display

During the unit operation, touch and hold  for 3 seconds to view the current ambient room temperature. Release  to revert to the current ambient humidity RH% display.

10. Memory Mode

Unit is equipped with memory function whereby, in the event if the unit is switched off by a sudden power cut or when the power plug is disconnected from the supply, unit will automatically switch on and resume its previous setting when the power is restored.

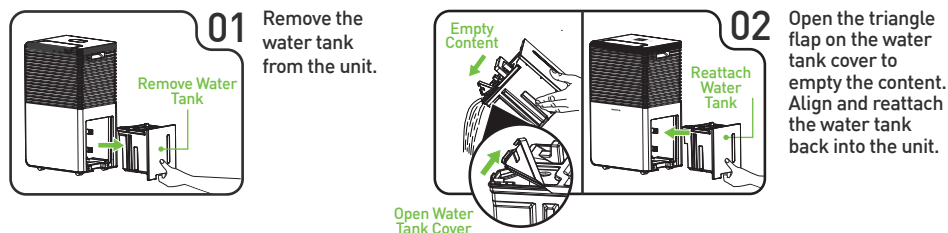
11. Defrost Mode

Defrost Mode will auto activate when the sensor detects the temperature of the evaporator to be $\leq -1^{\circ}\text{C}$, the compressor will continue to operate for 30 minutes before coming to a stop, and its corresponding  indicator illuminates on the display screen. When the sensor detects the temperature of the evaporator to be $\geq 2^{\circ}\text{C}$ and the defrost duration is ≥ 10 minutes, the Defrost Mode deactivates and compressor resumes operation and its corresponding  indicator stops illuminating.

Emptying The Water Tank

Unit shut off automatically when the water tank is full and unit beeps 10 times with  indicator illuminating. Follow the simple steps below to empty the water tank.

- After re-assembling the emptied water tank, the unit will resume its normal operation and as a compressor protection feature, there will be a 3 minutes delay for the compressor to begin its operation.



Smart Filter Authentication



- ✓ Effective Purification Performance
- ✓ Optimum Air Quality & Standard

Configured with a Smart Filter Authenticator, ND50+ ensures filter authenticity and validity for the best and uncompromised Air quality possible for you and your loved ones!

24 MONTHS* HI-PERFORMANCE CARBONPLUS FILTER REPLACEMENT

When the Unit Filter lifespan is coming due, the Filter lifespan indicator will prompt to allow ample time to prepare for Filter replacement.

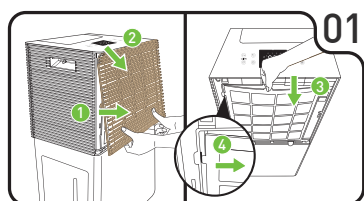
Indicator	Remaining Life	Reminder	Action
F1 & 	Last 14 days	 & F1 Blink 3 times with 1 Beep sound every 60 mins.	Standby New Replacement Filter
F2 & 	Last 3 days	 & F2 Blink 5 times with 3 Beep sound every 60 mins.	
F3 & 	0 days	 Indicator remains & F3 Blink 3 times with 3x3 Beep sound every 60 mins. Unit can only operate in low fan speed to preserve Fan motor lifespan.	Replace Filter
F4 & 	End of 30 days buffer	 & F4 Indicator remains. Unit operation is disable to preserve Fan motor lifespan.	

Ensure that the power plug is disconnected from the power supply at all times during installation, maintenance and transportation.

*Based on average 24 hours a day, 7 days a week usage under normal domestic indoor environment usage.

- Please remove the plastic packaging on the filter unit before usage.

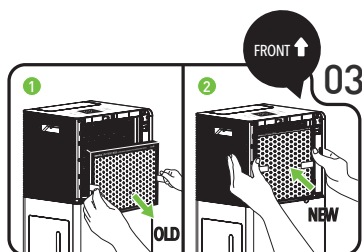
- ⚡ • DO NOT operate the unit without filter unit installed.



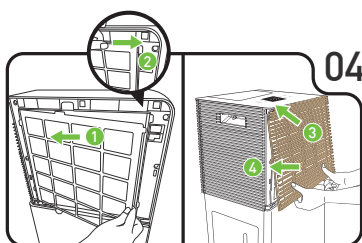
Remove the air inlet frame and pre-filter screen.



Please remove filter from unit filter box and remove the filter plastic packaging before use.



Remove the old exhausted filter. And insert the new filter and ensure the front arrow is facing up.



Re-attach the air inlet frame and pre-filter screen.

⚡ • DO NOT use the unit without the air inlet frame & pre-filter screen in place.

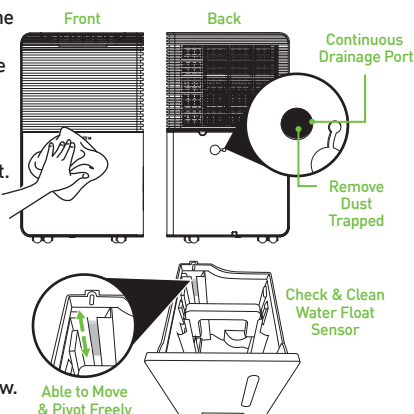
CLEANING & MAINTENANCE



It is important to conduct service maintenance of the unit at least once a week to ensure unit optimum performance and to prevent dust/dirt built up at the continuous drainage outlet port and water float sensor, which may lead to water leakage.

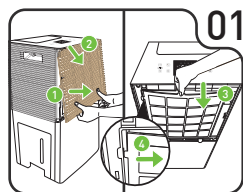
01. Disconnect the dehumidifier from the power supply.
02. Use a soft cloth to gently wipe the outer case to remove dust.
03. Remove stubborn stains with a mild household cleaner.
04. Remove any inevitable dust intake at the continuous drainage outlet port to prevent it from being clogged and result in overflowing.
05. Remove the water tank and its cover, check and clean the water float sensor. Ensure the water float sensor can move and pivot freely in order to actuate the auto shut-off mechanism when the water tank is full. In the event if the water float sensor is stuck, it will lead to water tank overflow.

- ⚡ • Please turn Off the power supply and disconnect the power plug before cleaning and maintenance.
- DO NOT spray water directly onto the unit.

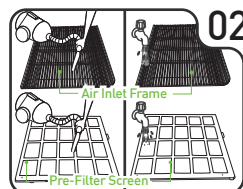


Cleaning the Air Inlet Frame and Pre-Filter Screen

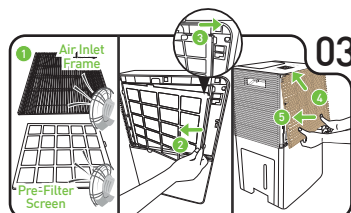
For optimum performance, it is recommended to clean the air inlet frame & pre-filter screen once every 2 weeks.



01 Remove the air inlet frame & pre-filter screen.



02 Vacuum and wash both air inlet frame & pre-filter screen thoroughly.



03 Air dry and reattach the air inlet frame & pre-filter screen.

⚡ • DO NOT use the unit without the air inlet frame & pre-filter screen in place.

TROUBLESHOOTING

CONDITION	POSSIBLE CAUSE	POSSIBLE SOLUTION
Unit cannot be switched on	• The power plug is not connected properly.	• Insert the power plug into the main supply again.
	• The water tank is full.	• Remove the water tank and empty it, then replace it into the unit again.
	• Water tank not placed properly.	• Remove water tank and replace it into the unit again.
	• Power plug or cord damaged.	• Contact novita Customer Care Centre.

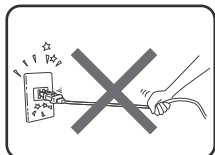
TROUBLESHOOTING

CONDITION	POSSIBLE CAUSE	POSSIBLE SOLUTION
Fan not working	• Motor may be malfunction.	• Contact novita Customer Care Centre.
Poor performance or not dehumidifying at optimum capacity	• Low temperature or the surrounding humidity level is too low.	• Dehumidifier does not work as effectively as in low temperature. Effectiveness of dehumidifier increases as RH increases.
	• The Air Inlet Frame & Pre-filter screen are dirty.	• Clean the Air Inlet Frame & Pre-filter screen.
	• The surrounding humidity level is lower than the desired humidity level set.	• Set the desired RH% lower than the surrounding humidity level.
The RH% display is not showing the desired RH% set	• The RH% is showing the current surrounding area RH%.	• Press the  RH% Button to view the desired RH% set.
Excessive noise	• Unit is placed on uneven surface.	• Move unit to a level and stable surface.
	• Loose or foreign particles inside the unit.	• Contact novita Customer Care Centre.
	• Sound of flowing water.	• This is normal.
	• The Air Inlet Frame & Pre-filter screen are dirty.	• Clean the Air Inlet Frame & Pre-filter screen.
	• Filter could be exhausted with contamination blockage.	• Replace new filter.
	• Water tank may be damaged.	• Replace the water tank.
	• The water float sensor is stuck/is not in place.	• Check, clean the water float sensor and adjust if required. Ensure the water float sensor can move and pivot freely in order to actuate the auto shut-off mechanism when the water tank is full.
	• Internal drainage passage is blocked or obstructed.	• Contact novita Customer Care Centre.
Display screen shows the following error code.	• C1: NTC sensor.	• Contact novita Customer Care Centre.
	• C2: Temperature & Humidity Sensor Malfunction or sensor detects temperature to be >40°C or <0°C.	• Contact novita Customer Care Centre.
	• C7: DC Motor malfunction.	• Contact novita Customer Care Centre.
	• C8: There may be a refrigerant leak.	• Contact novita Customer Care Centre.
E8 error message illuminates on the display screen.	• Filter is not placed properly or correctly.	• Refer to page 14 Step 03 & 04.

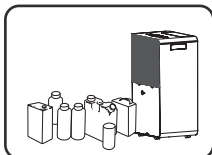
□ It is recommended to confine to the stated recommended coverage area for effective and optimum laundry drying and dehumidification performance.

 • As a compressor protective feature, in the event when the compressor is deactivated during operation, there will be a 3-minute delay for the compressor to begin its operation once again.

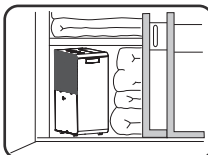
SAFETY PRECAUTIONS



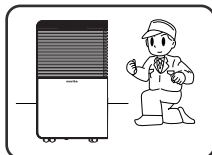
DO NOT pull or tug the unit by the power cord to prevent safety hazards or damage to the unit.



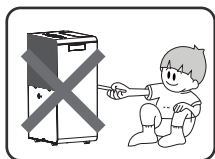
Keep the unit away from flammable liquids.



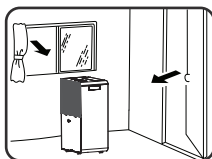
Refrain from placing the dehumidifier in confined closets.



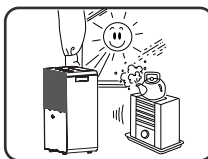
Servicing should only be conducted by professional service technicians from novita.



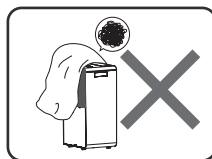
DO NOT insert any foreign objects into any crevices of the unit.



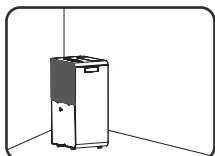
For maximum efficiency, ensure that the dehumidifier is placed in an enclosed area with windows & doors firmly shut.



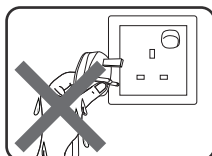
Keep the unit away from direct sunlight or any heat source.



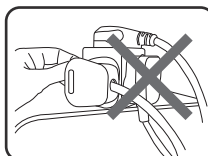
DO NOT block the air inlet & outlet when the unit is operating & DO NOT drape any garments or fabrics on top of the unit for drying purposes.



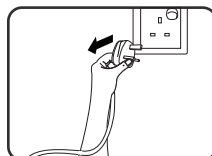
Allow adequate clearance & space around the unit for air ventilation. DO NOT move or incline the unit during operation.



DO NOT handle the unit or the power cord with wet hands.



Refrain from overloading your power supply with multiple power plugs.



Always disconnect the unit from the power supply during transportation, maintenance or cleaning.



SAFETY INSTRUCTIONS

01. Read the operating instructions carefully before using the dehumidifier & keep it for later reference.
02. Persons who are not familiar with the operating instructions, as well as children & persons under the influence of medication, alcohol or drugs are not advised to operate the dehumidifier, or are only advised to operate it under supervision.
03. DO NOT use the dehumidifier if there is any damage to the unit or power cord.
04. Only operate the unit when it is completely assembled & on a stable and level surface. Placing the unit on uneven surfaces can result in water leakages or additional noise.
05. DO NOT handle the unit with wet hands.
06. Always use the correct power supply.
07. DO NOT insert any foreign objects into any crevices of the unit.
08. Keep the unit away from direct sunlight or heat sources.
09. Disconnect the dehumidifier from the power supply:
 - When emptying the water tank
 - Before cleaning
 - During assembly or dismantling the unit
 - Before moving the unit
10. Repairs of appliance should only be done by qualified service technicians from novita. Improper repair work can cause considerable danger to the user.

NOVITA CUSTOMER SERVICE GUARANTEE

At the cornerstone of novita's core values is the importance we place in Continuous Relationships. Consequently, we believe in harnessing the relationship we have with our customers. The first step in establishing this relationship is to ensure that we are always there for the customers whenever we're needed. These are just a few ways that we look out for you.



Free Evaluation

Check in your product for a FREE assessment and evaluation by our qualified technician. Upon your confirmation, charges only apply when there is replacement of technical parts.



Minimum Downtime

Understanding that time is of the essence, for each servicing or repair, novita guarantees that we will only take up to 7 working days to get your product up and ready for collection.



Optional Home Delivery

Time and convenience might not always be in the advantage of customers, hence, for a nominal fee of S\$20 one-way and S\$40 two-ways, customer can choose to use our delivery service instead of bringing in the product themselves.



Optional Loan Set*

Knowing how inconvenient it can get when your product is sent for servicing or repair, novita lends a hand by offering you a temporary loan set at no charge.

* Please note that this service is upon request and subjected to the availability of the product. Temporary loan set might be of a different model from original set brought in for repair.



Service Trekking*

With everyone's busy schedule, it's sometimes hard to keep track of everything. Sit back, relax and leave the fussing to us. Instead of calling and checking up on the status of your product, let novita keeps you updated.

*Customers can choose to be updated via email, phone or even sms.



Dedicated Customer Care Personnel

WhatsApp us at 8182 7665 for any enquiry or feedback. Alternatively, you can drop us an email at custcare1@novita.com.sg or visit our website at novita.com.sg. Our friendly customer care personnel will be glad to assist you.

e-WARRANTY APPLICATION

Thank you for purchasing novita PuriDry™ 2-In-1 Dehumidifier + Air Purifier ND50+.

In our attempt to enhance our customer's after-sales experience, we have streamlined the warranty registration process to make it hassle-free. You no longer have to make a trip to the post office or worry about losing your warranty card.



Simply scan the QR code or visit novita.com.sg/ewarranty to access to our user-friendly website and register your product warranty online at the comfort of your home or office.

E-warranty registration is only applicable to customers in Singapore and stated countries who have purchased novita product(s) from our authorised retailers or dealers. Please register your product's warranty within 14 days from the date of original purchase. Upon successful registration, an acknowledgement email will be sent to you. By submitting your e-warranty application, you have agreed to all the terms and conditions stated for this warranty.

We hope you find it a breeze to safeguard the valuables with novita PuriDry™ 2-In-1 Dehumidifier + Air Purifier ND50+.

LIMITED WARRANTY TERMS & CONDITIONS

01. Unless otherwise specified, this limited warranty is valid for Product installed and purchased in Singapore and stated countries for the period of 1 year warranty commencing from the date of original purchase and does not include installation, removal and reinstallation.
02. This product and all parts thereof are hereby guaranteed to the purchaser/user to be free from defects in material and workmanship.
03. Eligibility for limited warranty coverage is limited to repair, or replacement of any parts (excluding consumable parts and accessories exhausted through usage that may be packaged or sold together from the Product) which proves to be manufacturing defects within the applicable limited warranty period.
04. Please retain the original purchase receipt for verification purposes when required. To be eligible for warranty coverage, Product has to be registered by the original end-user purchaser/user within 14 days from the date of purchase at novita.com.sg/ewarranty.
05. This limited warranty is not transferable and shall not extend to anyone other than the original purchaser/user of this Product and does not include cleaning of the Product during the specific period.
06. Limitations of coverage – this warranty coverage does not extend to damage, fault or failure damages and/or defects resulting from:
 - A. Any indirect, consequential and/or incidental damages, beyond novita's control..Accidents, abuse, misuse, improper installation, or any manner of tampering.
 - B. Accidents, abuse, misuse, improper installation, or any manner of tampering.
 - C. Usage of wrong/improper electrical supply/voltage.
 - D. Damage from external sources such as structural problems of the purchaser/user premises, electrical wiring and connection, electrical outages, or power surges.
 - E. Usage not in accordance with the operation instructions manual.
 - F. Usage of any unapproved supplies, parts, filter, accompanying equipment, solution and/or liquids and accessories.
 - G. Any unauthorized product alteration, modification or repair.
 - H. Normal usage wear and tear, finishes or consumables.
 - I. Corrosion, rusting or stains.
 - J. Improper transportation, inappropriate storage conditions or materials, improper ventilation, reconfiguration of the Product.
 - K. Defects resultant from excessive use outside the intended purpose, eg. non-stop use in a commercial environment, products that are leased, rented, used exceed normal limits, used continuously and/or subject to unreasonable, abnormal or extreme operations.
 - L. Losses, damages, defects and malfunctions caused by fire or acts of God.
07. This warranty does not apply/cover for:
 - A. Cosmetic damage to outer surface/finishing and external parts of the product, including without limitation cracks, dents or scratches on the exterior casing and other attachments.
 - B. Parts requiring replacement due to normal wear and tear, corrosion or stain.
 - C. Damage due to other equipment/solutions/accessories being used in conjunction with the covered Product.
 - D. Transportation, delivery and incidental cost incurred in fulfilment of this limited warranty. The purchaser/user shall be fully responsible for the due delivery of the Product for any repair work to novita and for the subsequent collection. Any Product to be repaired must be sent to the service centre directly. No outdoor servicing will be provided. novita can provide collection and return service and a transportation fee of S\$40 is applicable.
08. This product is covered under standard carry-in limited warranty during normal business hours, excluding local holidays, and can be performed either by novita or an appointed novita service provider. A service charge will be levied if damages and/or defects are results from conditions stated under clause 06 & 07.
09. To the fullest extent permitted by law, novita shall not be in anyway liable for any consequential, incidental, indirect, special or similar damages whatsoever arising from or in connection with the use, inability to use or performance of the Product, including without limitation loss of revenue, loss of profits, loss of opportunity, loss of business, loss of goodwill, loss of reputation, failure to realise savings or other benefits, loss of use of the product or any associated equipment, loss of or damage to other property due to the malfunction of the product, costs of substitute equipment, loss due to downtime cost, whether due to breach of warranty, strict liability, product liability the negligence of novita or otherwise, even if novita is aware of the possibility of such damages. novita does not exclude or limit liability for personal injury or death resulting from novita's negligence.

10. In no event shall any recovery against novita exceed the actual price paid for the purchase of the product.
11. Without limiting the generality of the foregoing, the purchaser/user assume all risk and liability for loss, damage or injury to you and your property and to any third parties and their property arising out of the use, misuse, lack of periodic servicing and proper maintenance, inability to use the Product not caused directly by the negligence of novita.
12. Without limiting the generality of the foregoing, the purchaser/user assumes all risk and liability for loss, damage or injury to the purchaser/user and their property and to any third parties and their property arising out of the use, misuse, lack of periodic servicing and proper maintenance or inability usage of the novita Product.
13. This limited warranty will be invalidated and rendered void upon the usage of any non-original filters/parts/accessories or any unauthorized servicing that is not approved by novita for the use with the product.
14. This limited warranty is void if the serial number on the Product had been removed, erased, defaced, altered, tampered or is illegible.
15. novita will repair or replace this product at their option and at no charge with new or reconditioned parts or Product if found to be defective during the limited warranty period specified above. novita does not warrant uninterrupted or error-free operation of the product. All replaced Product or part, or fully refunded Product, shall become the absolute property of novita and must be returned to novita. Replacement parts and Products assume the remaining original limited warranty.
16. In the event that the Product is out of stock, obsolete or beyond repair, novita reserves all rights to replace the Product with another similar value as deem appropriate, subject to availability.
17. novita reserves all rights to impose charges for services on the Product which are outside the perimeter of limited warranty coverage. novita also reserve the right to decline Product servicing where the Product is obsolete, no longer deemed serviceable or replaceable for any reason.
18. If any section, provision, clause, sentence or part thereof of this limited warranty is held to be void, invalid or unenforceable, it shall be modified necessarily to make it valid and enforceable, and it shall not in any way be affected or impaired thereby.
19. novita shall reserve the right to modify or change the terms and conditions herein due to change(s) in availability of Products and/or spare parts or for the purposes of complying with applicable policies, rules, regulations and law, without prior notice.
20. With the proceeding of the Product usage, it means the purchaser/user have read, understood and agreed on the novita's Product usage and limited warranty terms and conditions and also acknowledged that novita's limitations of liability are reasonable and within the context and circumstances under which it is applied on.

T & C Updates Commission/Effective from 15 May 2026

 • All Information is accurate at the point of print. novita reserves all rights to update the information without prior notice.



 novita.com.sg

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SV/M/ND50+/V2