Whirlpool NEO 278 GD PRM

Whirlpool NEOFRESH GD PRM 278 2S 265L Frost-Free Double Door Refrigerator User Manual

Model: NEO 278 GD PRM

1. Introduction

This manual provides essential information for the safe and efficient operation of your new Whirlpool NEOFRESH GD PRM 278 2S 265L Frost-Free Double Door Refrigerator. Please read these instructions carefully before installation and use, and retain them for future reference. This appliance is designed for household use to store food items at appropriate temperatures.

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Image 1.1: Front view of the Whirlpool NEOFRESH GD PRM 278 2S Refrigerator in Crystal Black finish.

2. Safety Instructions

- Ensure the refrigerator is connected to a grounded power outlet.
- Do not use electrical appliances inside the food storage compartments unless they are of the type recommended by the manufacturer.
- Keep ventilation openings clear of obstruction.
- Do not damage the refrigerant circuit.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

3. Setup and Installation

3.1 Unpacking and Inspection

- Remove all packaging materials, including foam and adhesive tape.

- Inspect the refrigerator for any shipping damage. Report any damage to your retailer immediately.

3.2 Location and Placement

- Place the refrigerator on a firm, level surface.
- Allow adequate clearance around the appliance for proper ventilation (at least 10 cm at the back and sides, 30 cm at the top).
- Avoid direct sunlight or proximity to heat sources like stoves or radiators.
- Ensure the ambient temperature is within the recommended range for optimal performance.



Image 3.1: Diagram showing the dimensions of the refrigerator: 1590 mm height, 670 mm depth, and 570 mm width.

3.3 Initial Cleaning

- Before first use, clean the interior and exterior of the refrigerator with a mild detergent and warm water. Dry thoroughly.

3.4 Power Connection

- Plug the refrigerator into a dedicated, grounded 230V AC power outlet.
- Allow the refrigerator to stand for at least 2-4 hours before plugging it in to allow refrigerants to settle.

3.5 First Use

- After plugging in, allow the refrigerator to run for several hours (e.g., 4-6 hours) to reach its operating temperature before loading it with food.

4. Operating Instructions

4.1 Temperature Control

- The refrigerator features an adjustable thermostat. Turn the knob to set the desired cooling level. Higher numbers typically indicate colder settings.

4.2 Freezer Compartment

- **6th Sense Deepfreeze Technology:** This technology helps prevent cold air from escaping when the freezer door is opened, maintaining optimal freezing conditions.
- **Chilling Gel:** The unique chilling gel in the freezer helps retain cooling during power cuts, keeping frozen items preserved for longer.
- **Ice Twister & Collector:** Use the integrated ice twister to easily dispense ice cubes into the collector tray.



Image 4.1: Interior view of the refrigerator, showing the freezer compartment at the top and the fresh food compartment below, with shelves and crisper drawer.

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4.3 Refrigerator Compartment

- **Freshflow Air Tower with Flexi Vents:** This system ensures uniform cooling throughout the refrigerator, directing cool air to different sections.
- **Microblock Technology:** Integrated into the vegetable crisper, this technology helps prevent up to 99% bacterial growth, extending the freshness of fruits and vegetables.
- **Honeycomb Design with Moisture Control System:** The crisper cover helps maintain optimal moisture levels for produce, contributing to up to 12 days of garden freshness.
- **Active Deo:** This feature keeps the refrigerator environment fresh and odor-free.
- **Everyday Fresh - Easy Slide Tray:** A convenient tray designed for easy access to frequently used items.



Image 4.2: Collage illustrating key features: 6th Sense DeepFreeze Technology, 12 Days of Garden Freshness, Microblock Technology, and Freshflow Air Tower with Flexi Vents.

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Image 4.3: Banner highlighting the 'Experience up to 12 Days of Garden Freshness' feature, supported by Freshflow Air Tower, Honeycomb Design with Moisture Control, and Microblock Technology.

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4.4 Storage Guidelines

- Store raw meat and fish in sealed containers on the lowest shelf to prevent dripping onto other foods.
- Wrap fruits and vegetables before placing them in the crisper drawer to maintain moisture.
- Do not overload the refrigerator, as this can impede air circulation and cooling efficiency.



Image 4.4: Close-up view of the Microblock crisper drawer filled with various fresh vegetables, demonstrating its capacity and design.

5. Maintenance

5.1 Cleaning

- **Interior:** Clean regularly with a solution of baking soda and warm water. Rinse and dry thoroughly. Remove shelves and drawers for easier cleaning.
- **Exterior:** Wipe with a soft cloth and mild detergent. Avoid abrasive cleaners or solvents.
- **Door Gaskets:** Clean door gaskets regularly to ensure a tight seal.

5.2 Frost-Free System

- This refrigerator is equipped with a frost-free system, eliminating the need for manual defrosting of the freezer compartment.

5.3 Power Outage Care

- During a power outage, keep the refrigerator and freezer doors closed to maintain internal temperatures for as long as possible. The chilling gel in the freezer aids in this.

6. Troubleshooting

Before contacting customer service, please check the following common issues:

Problem	Possible Cause	Solution
Refrigerator not cooling	Power cord unplugged; thermostat set too high; door left open; excessive food load.	Check power connection; adjust thermostat; ensure door is closed; reduce food load if excessive.
Unusual noises (cracking, whistling)	Normal expansion/contraction of components; appliance not level; items vibrating inside.	Ensure appliance is level; check for loose items inside; if persistent and loud, contact service.
Water leakage	Drain tube blocked; door gasket not sealing properly.	Clear drain tube; clean and inspect door gasket for damage.

If the problem persists after checking these points, please contact customer support.

7. Specifications

Feature	Detail
Brand	Whirlpool
Model	NEO 278 GD PRM CRYSTAL BLACK
Capacity	265 litres
Energy Efficiency	2 Star Rating (as per BEE guidelines on or before 1st Jan 2023)
Annual Energy Consumption	253 Kilowatt Hours
Refrigerator Fresh Food Capacity	184 litres
Freezer Capacity	75 Litres
Installation Type	Freestanding
Form Factor	Standard Double Door (Freezer-on-Top)
Special Features	Stabilizer Free Operation, Toughened Glass Shelves, 6th Sense Deepfreeze Technology, Freshflow Air Tower with Flexi Vents, Microblock Technology, Active Deo, Ice Twister & Collector, Everyday Fresh-Easy Slide Tray
Colour	Crystal Black
Voltage	230 Volts
Defrost System	Frost Free
Door Material	Glass
Number of Shelves	3
Material	Steel
Item Weight	12 kg 800 g
Product Dimensions (LxWxH)	67D x 57W x 159H Centimeters



Image 7.1: Power Savings Guide label for the refrigerator, indicating 2-star energy rating and 253 units per year electricity consumption.

8. Warranty and Support

8.1 Warranty Information

- **Product Warranty:** 1 year on the product.
- **Compressor Warranty:** 10 years on the compressor.
- Warranty terms and conditions apply. Please refer to your purchase documentation for full details.

8.2 Customer Support

For service, technical assistance, or warranty claims, please contact Whirlpool customer service:

- **Toll-Free Number:** 1800 208 1800
- **Email:** helpdeskindia@whirlpool.com
- **Manufacturer/Importer Address:** Whirlpool of India Ltd. Plot No. A-4, MIDC Ranjangaon, Taluka Shirur, Dist: Pune, Maharashtra 412220, India.

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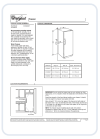


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