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# Washing machine

W...

**[en]** User manual and installation instructions



**You can find additional information and explanations online.  
Scan the QR code on the title page.**



## Table of contents

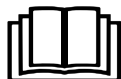
|                                                           |          |                                                         |           |
|-----------------------------------------------------------|----------|---------------------------------------------------------|-----------|
| <b>1 Safety .....</b>                                     | <b>2</b> | <b>4 Childproof lock .....</b>                          | <b>10</b> |
| 1.1 General information .....                             | 2        | 4.1 Activating the childproof<br>lock .....             | 10        |
| 1.2 Intended use .....                                    | 2        | 4.2 Deactivating the childproof<br>lock .....           | 10        |
| 1.3 Restriction on user group .....                       | 3        | <b>5 Cleaning and servicing .....</b>                   | <b>11</b> |
| 1.4 Safe installation .....                               | 3        | 5.1 Cleaning the drum .....                             | 11        |
| 1.5 Safe use .....                                        | 5        | <b>6 Troubleshooting .....</b>                          | <b>11</b> |
| 1.6 Safe cleaning and mainten-<br>ance .....              | 7        | <b>7 Transportation, storage and<br/>disposal .....</b> | <b>11</b> |
| <b>2 Preventing material damage .....</b>                 | <b>8</b> | 7.1 Disposing of old appliance .....                    | 11        |
| <b>3 Installation and connection .....</b>                | <b>9</b> | <b>8 Customer Service .....</b>                         | <b>12</b> |
| 3.1 Requirements for the installa-<br>tion location ..... | 9        | <b>9 Technical data .....</b>                           | <b>13</b> |
| 3.2 Removing the transit bolts .....                      | 10       |                                                         |           |



## 1 Safety

Observe the following safety instructions.

### 1.1 General information



- Read this instruction manual carefully.
- Keep the instruction manual and the product information safe for future reference or for the next owner.
- Do not connect the appliance if it has been damaged in transit.

### 1.2 Intended use

Only use this appliance:

- for washing machine-washable fabrics and hand-washable wool in accordance with the care label.
- with tap water and commercially available detergents and care products suitable for washing machines.

- in closed rooms in the home and with similar applications, e.g.: in canteens in shops, offices and other work environments; in agricultural businesses; use by customers in hotels, motels and other typical home environments; in bed and breakfasts.
- Up to an altitude of 4000 m above sea level.

### 1.3 Restriction on user group

This appliance may be used by children aged 8 or over and by people who have reduced physical, sensory or mental abilities or inadequate experience and/or knowledge, provided that they are supervised or have been instructed on how to use the appliance safely and have understood the resulting dangers.

Do not let children play with the appliance.

Cleaning and user maintenance must not be performed by children unless they are being supervised.

Keep children under the age of 3 years and pets away from the appliance.

### 1.4 Safe installation

#### **⚠ WARNING – Risk of electric shock!**

Incorrect installation is dangerous.

- ▶ Connect and operate the appliance only in accordance with the specifications on the rating plate.
- ▶ Connect the appliance to a power supply with alternating current only via a properly installed socket with earthing.
- ▶ The protective conductor system of the domestic electrical installation must be properly installed. The installation must have a sufficiently large cross section.
- ▶ When using a residual current circuit breaker, only use a type with the  mark.
- ▶ Never equip the appliance with an external switching device, e.g. a timer or remote control.
- ▶ When the appliance is installed, the mains plug of the power cord must be freely accessible. If free access is not possible, an isolating switch must be integrated into the permanent electrical installation according to the installation regulations.
- ▶ When installing the appliance, check that the power cable is not trapped or damaged.

If the insulation of the power cord is damaged, this is dangerous.

- ▶ Never let the power cord come into contact with hot appliance parts or heat sources.
- ▶ Never let the power cord come into contact with sharp points or edges.
- ▶ Never kink, crush or modify the power cord.

**⚠ WARNING – Risk of fire!**

It is dangerous to use an extended power cord and non-approved adapters.

- ▶ Do not use extension cables or multiple socket strips.
- ▶ Only use adapters and power cords approved by the manufacturer.
- ▶ If the power cord is too short and a longer one is not available, please contact an electrician to have the domestic installation adapted.

**⚠ WARNING – Risk of injury!**

The heavy weight of the appliance may result in injury when lifted.

- ▶ Do not lift the appliance on your own.

If this appliance is not correctly installed in a washer-dryer stack, the installed appliance may fall.

- ▶ Only stack the dryer on a washing machine using the connection kit from the dryer manufacturer. No other installation method is permitted.
- ▶ Do not install the appliance in a washer-dryer stack if the dryer manufacturer does not offer a suitable connection kit.
- ▶ Do not install appliances from different manufacturers and with varying depths and widths in a washer-dryer stack.
- ▶ Do not install a washer-dryer stack on a platform; the appliances may tip over.

**⚠ WARNING – Risk of suffocation!**

Children may put packaging material over their heads or wrap themselves up in it and suffocate.

- ▶ Keep packaging material away from children.
- ▶ Do not allow children to play with packaging material.

**⚠ CAUTION – Risk of injury!**

The appliance may vibrate or move when in use.

- ▶ Place the appliance on a clean, even, solid surface.
  - ▶ Align the appliance using the appliance feet and a spirit level.
- If hoses and power cords have been laid incorrectly, this causes a tripping hazard.
- ▶ Lay hoses and power cords in such a way that there is no risk of tripping.

If the appliance is moved by holding onto protruding components, such as the appliance door, the parts may break off.

- ▶ Do not move the appliance by holding onto protruding parts.

**⚠ CAUTION – Risk of cutting!**

Touching sharp edges on the appliance may lead to cuts.

- ▶ Do not touch the sharp edges on the appliance.
- ▶ Wear protective gloves when installing and transporting the appliance.

**1.5 Safe use****⚠ WARNING – Risk of electric shock!**

If the appliance or the power cord is damaged, this is dangerous.

- ▶ Never operate a damaged appliance.
- ▶ Never pull on the power cord to unplug the appliance. Always unplug the appliance at the mains.
- ▶ If the appliance or the power cord is damaged, immediately unplug the power cord or switch off the fuse in the fuse box and turn off the water tap.
- ▶ Call customer service. → *Page 12*

An ingress of moisture can cause an electric shock.

- ▶ Only use the appliance in enclosed spaces.
- ▶ Never expose the appliance to intense heat or humidity.
- ▶ Do not use steam- or high-pressure cleaners, hoses or sprays to clean the appliance.

**⚠ WARNING – Risk of harm to health!**

Children can lock themselves in the appliance, thereby putting their lives at risk.

- ▶ The appliance must not be set up behind a lockable door, a sliding door or a door with a hinge on the side opposite to the appliance, which prevents appliance from opening fully.
- ▶ With redundant appliances, unplug the power cord. Then cut through the cord and damage the lock on the appliance door beyond repair so that the appliance door will no longer close.

When spinning larger, waterproof items of laundry, imbalances may arise and lead to injuries.

- ▶ Do not wash and spin larger items of laundry, such as blankets or mattress covers, in the appliance.

**⚠ WARNING – Risk of suffocation!**

Children may breathe in or swallow small parts, causing them to suffocate.

- ▶ Keep small parts away from children.
- ▶ Do not let children play with small parts.

**⚠ WARNING – Risk of poisoning!**

Detergents and care products may result in poisoning if consumed.

- ▶ If accidentally swallowed, seek medical advice.
- ▶ Keep detergents and care products out of the reach of children.

**⚠ WARNING – Risk of explosion!**

Laundry that has been pretreated with flammable cleaning agents that contain solvents may cause an explosion in the appliance.

- ▶ Rinse pretreated laundry thoroughly with water before washing.

**⚠ CAUTION – Risk of injury!**

The covering plate may break if you stand on or climb onto the appliance.

- ▶ Do not stand on or climb onto the appliance.

The appliance may tip over if you sit on or lean against the open door.

- ▶ Do not sit on or lean against the appliance door.
- ▶ Do not place any objects on the appliance door.

Reaching into the drum while it is still turning may cause hand injuries.

- ▶ Wait for the drum to come to a complete stop before reaching inside.

### **CAUTION – Risk of scalding!**

When you wash at high temperatures, the detergent solution gets hot.

- ▶ Do not touch the hot detergent solution.

### **CAUTION – Risk of chemical burns!**

If the detergent drawer is opened, detergent and care products may spray out from the appliance.

Contact with eyes or skin may cause irritation.

- ▶ Rinse eyes and/or skin thoroughly with clean water if they come into contact with detergents or care products.
- ▶ If accidentally swallowed, seek medical advice.
- ▶ Keep detergents and care products out of the reach of children.

## **1.6 Safe cleaning and maintenance**

### **WARNING – Risk of electric shock!**

Improper repairs are dangerous.

- ▶ Never make any technical modifications to the appliance or its features.
- ▶ Repairs to the appliance should only be carried out by trained specialist staff.
- ▶ Only use genuine spare parts when repairing the appliance.
- ▶ If the power cord of this appliance is damaged, it must be replaced by the manufacturer, the manufacturer's Customer Service or a similarly qualified person in order to prevent any risk.

An ingress of moisture can cause an electric shock.

- ▶ Before cleaning, pull out the mains plug or switch off the fuse in the fuse box.
- ▶ Do not use steam- or high-pressure cleaners, hoses or sprays to clean the appliance.
- ▶ Do not use the appliance with damp hands.

**⚠ WARNING – Risk of injury!**

The use of non-original spare parts and non-original accessories is dangerous.

- ▶ Only use the manufacturer's original spare parts and original accessories.

**⚠ WARNING – Risk of poisoning!**

Poisonous fumes may be given off if you use cleaning agents that contain solvents.

- ▶ Do not use cleaning agents that contain solvents.

---

## 2 Preventing material damage

### ATTENTION

The functionality of the appliance may be impaired if you use the wrong quantity of fabric softener, detergent, care product or cleaning agent.

- ▶ Follow the dosage recommendations from the manufacturer.

Exceeding the maximum load capacity impairs the function of the appliance.

- ▶ Observe the maximum load capacity for each programme and do not exceed it.

The appliance is secured for transportation using transit bolts.

Transit bolts which have not been removed may result in material damage and damage to the appliance.

- ▶ Before starting up the appliance, remove the transit bolts completely and keep them in a safe place.
- ▶ Before transport, fit the transit bolts fully in order to prevent damage in transit.

Material damage may be caused if the water inlet hose is connected incorrectly.

- ▶ Tighten the screw connections on the water inlet until they are hand-tight.
- ▶ Connect the water inlet hose directly to the water tap, without any additional connecting elements such as adapters, extensions or valves.
- ▶ Ensure that the inner diameter of the water tap is at least 17 mm.
- ▶ Make sure that the length of the thread on the connection to the water tap is at least 10 mm.

If the water pressure is too high or too low, the appliance may not be able to operate properly.

- ▶ Ensure that the water pressure in the water supply system is at least 30 kPa (0.3 bar) and max. 1000 kPa (10 bar).
- ▶ If the water pressure exceeds the maximum value specified, a pressure-reducing valve must be installed between the water connection and the hose set of the appliance.
- ▶ Do not connect the appliance to the mixer tap of an unpressurised hot-water boiler.

Modified or damaged water hoses may result in material damage and damage to the appliance.

- ▶ Never kink, crush, modify or cut through water hoses.
- ▶ Only use the water hoses supplied with the appliance or genuine spare hoses.
- ▶ Never re-use water hoses that have been used before.

Operating the appliance using water that is dirty or too hot may lead to material damage and damage to the appliance.

- ▶ Only operate the appliance with cold mains water.

Unsuitable cleaning products may damage the surfaces of the appliance.

- ▶ Do not use harsh or abrasive detergents.
- ▶ Do not use cleaning products with a high alcohol content.
- ▶ Do not use hard scouring pads or cleaning sponges.
- ▶ Clean the appliance with nothing but water and a soft, damp cloth.
- ▶ Remove all detergent residue, spray residue or other residues immediately if they come into contact with the appliance.

## 3 Installation and connection

### 3.1 Requirements for the installation location

#### **⚠ WARNING**

##### **Risk of electric shock!**

The appliance contains live parts. Touching live parts is dangerous.

- ▶ Do not operate the appliance without a cover cap.

#### **⚠ WARNING**

##### **Risk of injury!**

When using the appliance on a base, the appliance may tip over.

- ▶ Always secure the feet of the appliance to a base using the manufacturer's fixing brackets before using the appliance for the first time.

#### **ATTENTION**

If residual water in the appliance freezes, this may cause damage to the appliance.

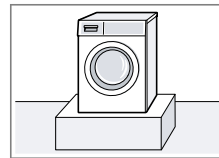
- ▶ Do not install or operate this appliance anywhere that is liable to experience frost or outdoors.

If the appliance is tilted at an angle greater than 40°, residual water may leak out of the appliance and cause material damage.

- ▶ Tilt the appliance carefully.
- ▶ Transport the appliance in an upright position.

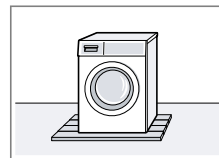
#### **Installation location Requirements**

##### **Base**



Secure the appliance with fixing brackets.

##### **Wooden joist floor**

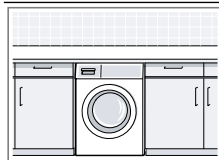


Place the appliance on a water-resistant wooden board (minimum thickness of 30 mm) which is screwed tightly to the floor.

##### **Kitchen unit**

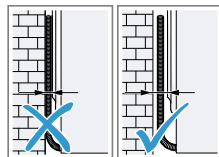
Only install the appliance underneath a continuous worktop that is securely connected to adjacent

## Installation location Requirements



cent cabinets. Required niche width: 60 cm.

### Against a wall



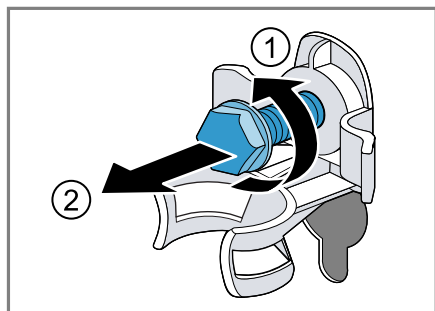
Do not trap the power cord or the hoses between the wall and the appliance.

## 3.2 Removing the transit bolts

The appliance is secured for transportation using transit bolts on the rear of the appliance.

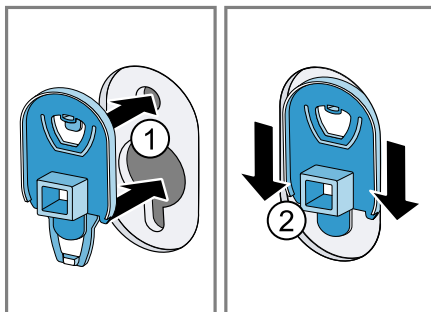
**Note:** Keep the transit bolt screws and the sleeves in a safe place for future transport.

1. Pull the hose out of the holders.
2. Unscrew ① and remove ② all of the screws for the 4 transit bolts using a WAF 13 wrench.



3. Remove the power cable from the holder.

4. Remove the 4 sleeves.
5. Insert the 4 cover caps ① and push them downwards ②.



**Note:** To install the transit bolts to transport the appliance, perform these steps again in the reverse order.

## 4 Childproof lock

Secure your appliance against being operated unintentionally using the controls.

### 4.1 Activating the childproof lock

- ▶ Press on both  **3 sec.** buttons for approx. 3 seconds.
- ✓ The display shows .
- ✓ The control elements are locked.
- ✓ The childproof lock remains active even after the appliance has been switched off and in the event of a power cut.

### 4.2 Deactivating the childproof lock

**Requirement:** To deactivate the childproof lock, the appliance must be switched on.

- ▶ Press on both  **3 sec.** buttons for approx. three seconds.  
So that the programme currently running is not cancelled, the pro-

gramme selector must be set to the initial programme.

- ✓  goes out on the display.

## Cleaning and servicing

### ATTENTION

Heavy, sharp or rough objects may damage the appliance.

- ▶ Do not use hard or sharp objects, abrasive cleaning products or steel wool for cleaning.
- ▶ Clean the appliance using only water and a soft cloth.

### 5.1 Cleaning the drum

Clean the drum if you have carried out 20 washing cycles at a temperat-

ure of 40 °C or lower, if  flashes, or if you have not used the appliance for a prolonged period, but at least once a year.

- ▶ Run the **Cottons 90°** programme without laundry but with washing powder that contains oxygen bleach or a cleaning agent for caring for the inside of the appliance.

**Tip:** You can purchase our tested and approved cleaning and care products online at <https://www.bosch-home.com/store> or via Customer Service.

## Troubleshooting

### WARNING

#### Risk of electric shock!

Improper repairs are dangerous.

- ▶ Never make any technical modifications to the appliance or its features.
- ▶ Repairs to the appliance should only be carried out by trained specialist staff.
- ▶ Only use genuine spare parts when repairing the appliance.
- ▶ If the power cord of this appliance is damaged, it must be replaced by the manufacturer, the manufacturer's Customer Service or a similarly qualified person in order to prevent any risk.

## Transportation, storage and disposal

### 7.1 Disposing of old appliance

#### WARNING

#### Risk of harm to health!

Children can lock themselves in the appliance, thereby putting their lives at risk.

- ▶ The appliance must not be set up behind a lockable door, a sliding

door or a door with a hinge on the side opposite to the appliance, which prevents appliance from opening fully.

- ▶ With redundant appliances, unplug the power cord. Then cut through the cord and damage the lock on the appliance door beyond repair so that the appliance door will no longer close.

- Dispose of the appliance in an environmentally friendly manner. Information about current disposal methods are available from your specialist dealer or local authority.



Dispose of packaging in an environmentally-responsible manner. This appliance is certified in accordance with the guidelines on E-waste (Management ) Rules 2022 which govern waste electrical and electronic equipment.

The guideline provide a framework for the return and recycling of used appliances.

**Note:** This product doesn't contain any of hazardous substances as specified in the e-waste Management and Handling Rules 2022.

**Dos**

- Please visit our website <https://www.bosch-home.in/metapages/e-waste-management> to find out more details regarding e-waste disposal.
- Keep the product in isolated area, after it becomes non-functional/un-repairable so as to prevent its accidental breakage.
- Consult the authorized service center as to whether the Electronic Equipment can be repaired or not, before discarding.

- Consult the retailer about appliance take back schemes.

**Don'ts**

- The product should not be opened by the user himself/herself, but only by authorized service personnel.
- The product is not meant for re-sale to any unauthorized agencies/scrap dealers/kabariwalah.
- Don't dispose of the discarded Electronic Equipment in household bins or Municipal bins.
- Don't dump the discarded Electronic Equipment in the open or in any land fill site, as this will result in contamination of the soil and the ground water.
- Do not keep any replaced spare part(s) from the product in exposed area.

---

## 8 Customer Service

You can obtain function-relevant and storable genuine spare parts from our Customer Service for up to 15 years from the date on which your appliance was placed on the market. For more information, please contact our Customer Service team.

Detailed information about the warranty period and the warranty conditions in your country is available via the QR code on the enclosed document on service contacts and war-

ranty conditions, from our customer service or on our website.

You can find the contact details for our customer service via the QR code on the enclosed document on service contacts and warranty conditions or on our website.

Helpline no.: 1800-266-1880

(Monday to Saturday – 8 am to 8 pm)

Email ID: service.in@bosch-home.com

Chat with us (WhatsApp):  
+91-8451000555



|                                |        |
|--------------------------------|--------|
| Length of the water inlet hose | 120 cm |
|--------------------------------|--------|

|                                 |        |
|---------------------------------|--------|
| Length of the water outlet hose | 150 cm |
|---------------------------------|--------|

|                          |        |
|--------------------------|--------|
| Length of the power cord | 160 cm |
|--------------------------|--------|

## 9 Technical data

|                  |         |
|------------------|---------|
| Appliance height | 84.8 cm |
|------------------|---------|

|                 |         |
|-----------------|---------|
| Appliance width | 59.8 cm |
|-----------------|---------|

|                 |         |
|-----------------|---------|
| Appliance depth | 59.0 cm |
|-----------------|---------|

|                                  |         |
|----------------------------------|---------|
| Appliance depth with door closed | 63.6 cm |
|----------------------------------|---------|

|                                |          |
|--------------------------------|----------|
| Appliance depth with door open | 104.9 cm |
|--------------------------------|----------|

|        |         |
|--------|---------|
| Weight | 73.8 kg |
|--------|---------|

|              |         |
|--------------|---------|
| Maximum load | 10.0 kg |
|--------------|---------|

|               |                  |
|---------------|------------------|
| Mains voltage | 220-240 V, 50 Hz |
|---------------|------------------|

|                                   |      |
|-----------------------------------|------|
| ⇒ Minimum installation protection | 10 A |
|-----------------------------------|------|

|               |        |
|---------------|--------|
| Nominal power | 2300 W |
|---------------|--------|

|                |                                                                                                                     |
|----------------|---------------------------------------------------------------------------------------------------------------------|
| Water pressure | <ul style="list-style-type: none"> <li>■ Minimum: 30 kPa (0.3 bar)</li> <li>■ Maximum: 1000 kPa (10 bar)</li> </ul> |
|----------------|---------------------------------------------------------------------------------------------------------------------|



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## Need some help? You can find it here.

Expert advice on your Bosch home appliances, help with problems or repairs by professionals from Bosch.

Discover all the different ways Bosch can assist you:

**[www.bosch-home.com/service](http://www.bosch-home.com/service)**

The contact details of all countries are listed in the attached service directory.

### **BSH Household Appliances Manufactu- ring Pvt. Ltd.**

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