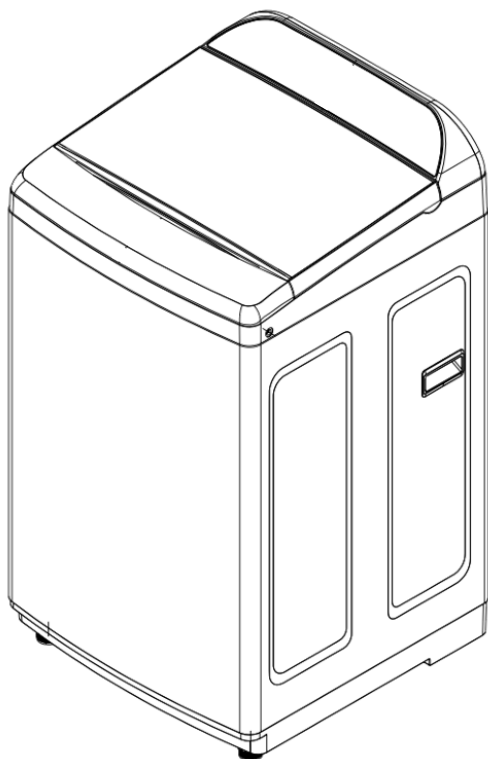




How to get the best out of your Godrej Eon Washing Machine



Fully Automatic Top Load

User Manual

WTEON HYS 90 5.0 FEFH
WTEON HYS 95 5.0 FEFH
WTEON HYS 11 5.0 FEFH
WTEON RHN 10 5.0 FEFH
WTEON RHN 12 5.0 FEFH
WTEON RHN 10 FT GLGR
WTEON RHN 12 FT GLGR

Image shown is for representation purpose only.

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Safety Warning

Important safety instructions read carefully and keep for future reference.

In the process of use, please focus on the safety warning content and use common sense to operate carefully. We will not be responsible for any damage caused by improper use.

The following icons are used to classify the degree of harm or injury that may result from incorrect operation without regard to the safety warnings.



Warning: Violation of the signage may result in more serious personal injury or death.



Note: Violation of the signage may result in minor personal injury or damage to objects.

The matters that are required to be followed are categorized and explained with the following icons.

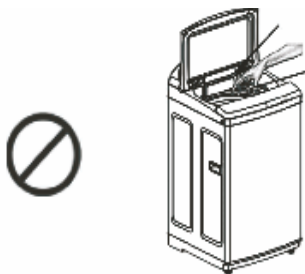
	The logo indicates what must be done.
	The logo indicates prohibited operations.
	This icon indicates the possibility of electric shock.
	This icon indicates that there is a possibility of fire.

Warning

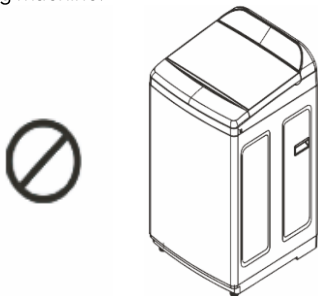
Do not repair or disassemble the washing machine by yourself. It must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.



Do not put your hand into the rotating bucket to avoid twisting your arm.



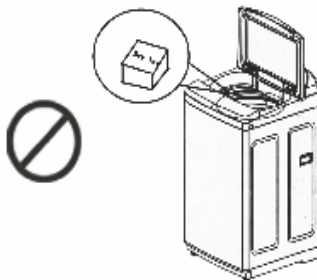
Do not place burning candles, mosquito coils or other heat-generating objects on the washing machine.



Do not allow young children to climb on the washing machine or look into the working drum to prevent accidents.



Do not store dry ice, gasoline or other flammable and explosive materials in the washing machine



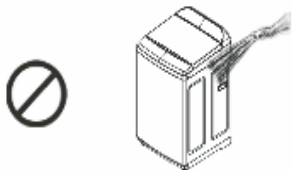
Do not wash raincoats, fishing jackets and other waterproof floating materials in the washing machine



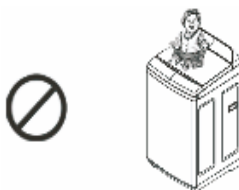
Images shown are for representation purpose only.

Warning

When wiping, do not rinse the washing machine directly with water



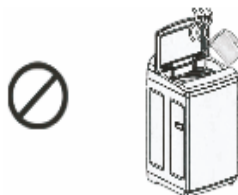
Do not place children or heavy objects on the washing machine



Do not add chlorine bleach, ammonia or acid in one wash



When washing with warm water, the water temperature should not exceed 50°C



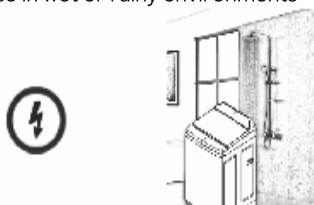
Do not use the washing machine near a digester or in other environments containing flammable and explosive gases



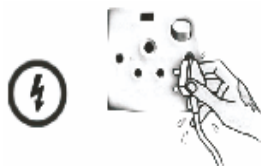
It is forbidden to wash clothes with flammable substances such as gasoline and alcohol.



Do not use in wet or rainy environments



Do not plug or unplug the power cord with wet to prevent electric shock



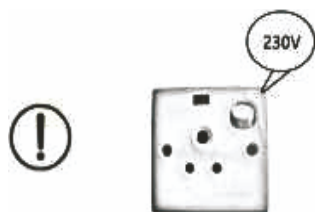
Images shown are for representation purpose only.

Attention

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.



Please use a 230V, 6A (For Non Heater model) and 230V, 16A (For Heater model) dedicated power outlet with reliable grounding.



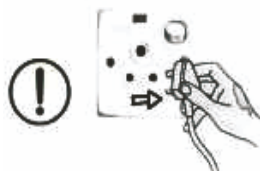
Please clean the power plug regularly to prevent poor contact



Children, elderly or infirm should only use machine under the guidance of a guardian



Unplug the power supply after laundry is finished. Do not pull the power cord



Do not turn off the water tap after laundry is finished



Images shown are for representation purpose only.

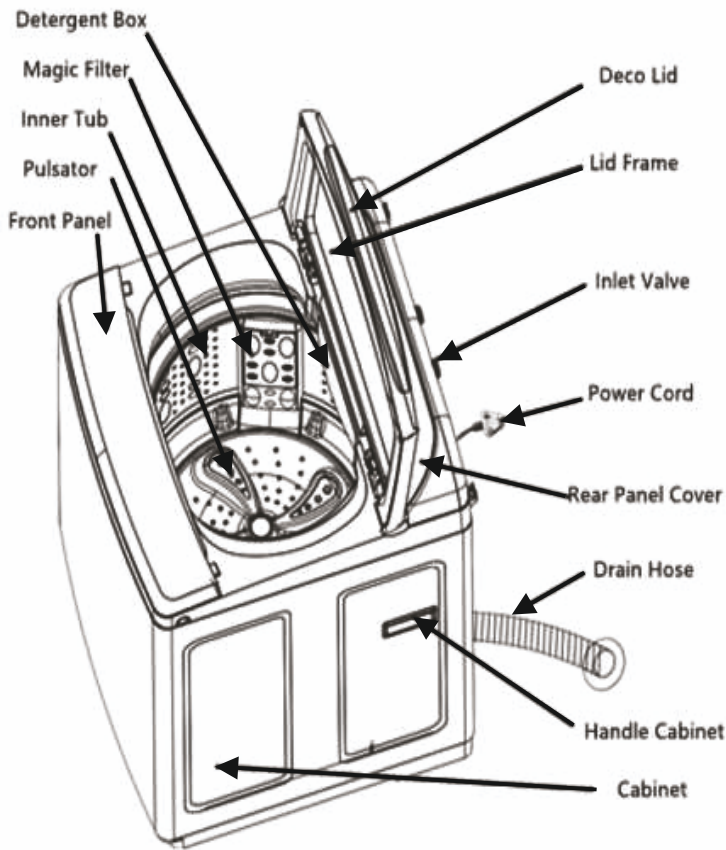
Product Description



Tip

The graphics in this manual are all schematics, please refer to the physical appearance of the purchased product.

Use the new hose assembly that comes with the apparatus; the old hose assembly cannot be reused.



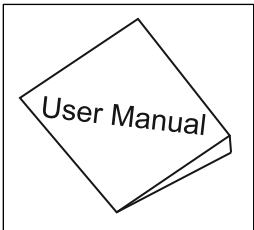
Packing List



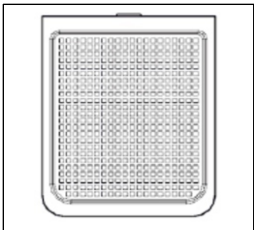
Water Inlet Hose*1



Water Drain Hose*1



User Manual*1



Rat Mesh*1

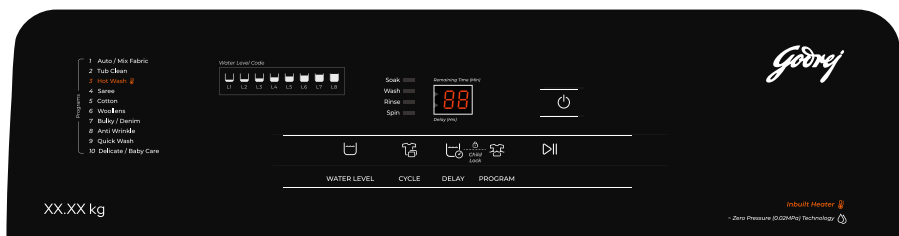
Images shown are for representation purpose only.

Control Panel Description



*Applicable for below models and capacity will be varied by models.

WTEON HYS 11 5.0 FEFH / WTEON HYS 95 5.0 FEFH / WTEON HYS 90 5.0 FEFH



*Applicable for below models and capacity will be varied by models.

WTEON RHN 10 5.0 FEFH / WTEON RHN 12 5.0 FEFH

1. Power key: Press the key to turn on and off the power.

2. Start key: To start and pause your program press this key.

3. Program key: Before starting, press the key accordingly to select the corresponding program.

- Digital Display: Display Code(1~10) according to "Program Display Code" on the panel.
- The remaining time (or "-") will be displayed after 3s of no operation.

4. Delay Key: Press "Delay" key for adding delay operation

- Can select delay time 1~24 hrs
- '0' indicate no any delay time added in program
- Press 'Delay' key to select the delay time
- Non-Delay setting state, when there is an Delay setting in the background, the Delay triangle light will flash slowly to indicate
- The Delay (⏸) light is on and the digital display shows the delay setting time.

Note: When the Delay time is not displayed, if the delay has been set, the reservation indicator will flash; when adjusting the program, cancel the previous delay setting.

5. Cycle key: Press the cycle key to select a single program cycle or combination of process.

6. Water level key: Press the water level key for users to select and change the washing water volume; the digital tube displays L1~L8; after 2 seconds of no operation, the water level display status will be exited.

Images shown are for representation purpose only.

Control Panel Description

7. Child lock key: After pressing the start key to start the program, press the both keys Delay + Program key to activate child lock function to lock the set program, which can avoid unnecessary trouble caused by children's misuse.

- In the child lock state, the digital display shows "CL".
- When the lid is opened under child lock, the digital display shows alarm code E7.
- After the child lock is set, all buttons are locked. If the lid is opened, the washer will stop the ongoing operation, and the buzzer will beep to remind you that accident has happened.

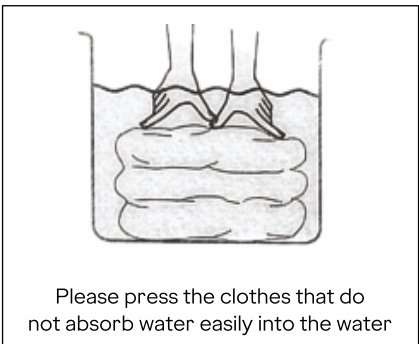
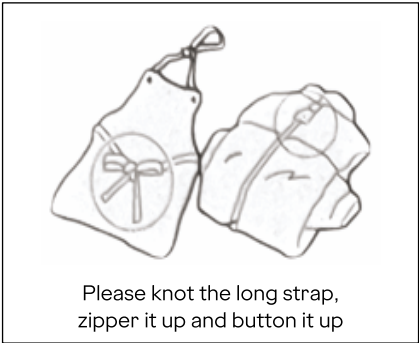
If the lid is not closed within 5 seconds, the washer will start to drain the water till the reset level. But if in between the lid is closed, the buzzer will stop beeping and washer will start functioning as previous after restoring set water level.

The program will continue to run when child lock is released during the washing process.

If there are still, other abnormal alarms after the child lock alarm is released, it will be treated as the other abnormal alarms.

Usage Instructions

Washing Precautions

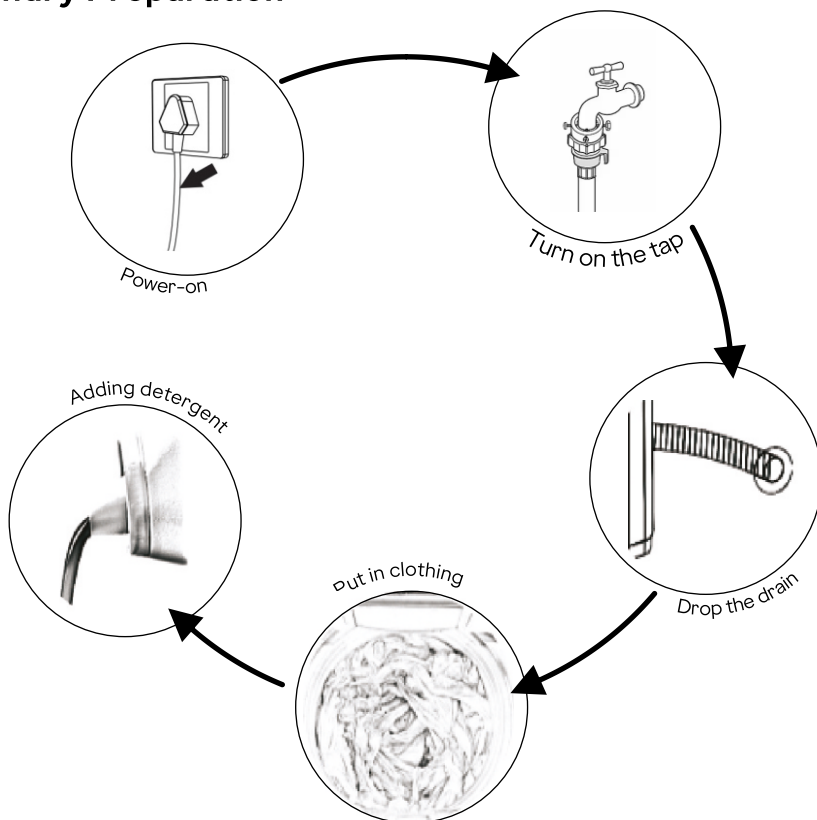


Images shown are for representation purpose only.

Pre-use Instructions

- Before you use the machine, please make sure the machine has been properly installed according to the installation instructions.
- After turning on the power button, the power will get automatically off if the washing machine is not started for more than 10 minutes.
- The door lid must be closed during use, otherwise the washing machine will not work properly.
- When the laundry is finished, the buzzer will beep continuously and the power will be cut off automatically. At this time, you can open the door cover and take out the clothes.
- The ambient temperature of this machine is (0~40) °C. If used in an environment below 0 °C, the water inlet valve and drainage system may be damaged. If the machine is placed in an environment of 60 °C or below, it must first be moved to a room temperature environment to rest for 24 hours before use.

Laundry Preparation

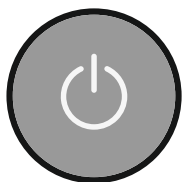


Images shown are for representation purpose only.

Laundry Program Description

Standard washing machine program operation

When the power is turned on, press the start button and the standard program will start running. Models with fuzzy weighing function will automatically set the amount of washing water according to the amount of clothes to be put out.



POWER



START/PAUSE

If you want to use other programs to wash, you can press the program button to select after turning on the power button, and press the water level button to select the appropriate water level.

Description of laundry program for each model

- **Auto / Mix Fabric:** Intelligent selection of the appropriate program, with fuzzy weighing function.
- **Tub clean:** Program for cleaning and caring for the drum and the impeller, e.g. before running the first wash cycle or if an odor has developed after an extended period of non-use.
- **Hot wash:** Removes bacteria at water temperature 60 °C.
- **Synthetic/Saree:** Used for mixed washing of clothes of various materials.
- **Cotton:** Used for washing cotton clothes.
- **Woollens:** For washing machine washable woollen clothes.
- **Bulky\Denim:** used for washing hard fabrics.
- **Anti Wrinkle:** used for washing machine washable white clothes, shirts, etc.
- **Quick Wash:** suitable for small items of laundry with light soiling.
- **Delicate\Baby Care:** for washing delicate clothes that need gentle washing.

Images shown are for representation purpose only.

How To Select Water Level And Load Size

Dry cloth load weight (kg)	Water level	Pressure of Tap Water
0–0.5 kg	L1, L2	0.2-2.0 bar
0.5–2.5 kg	L2, L3, L4	
2.6–5 kg	L4, L5, L6	
>5 kg	L7, L8	

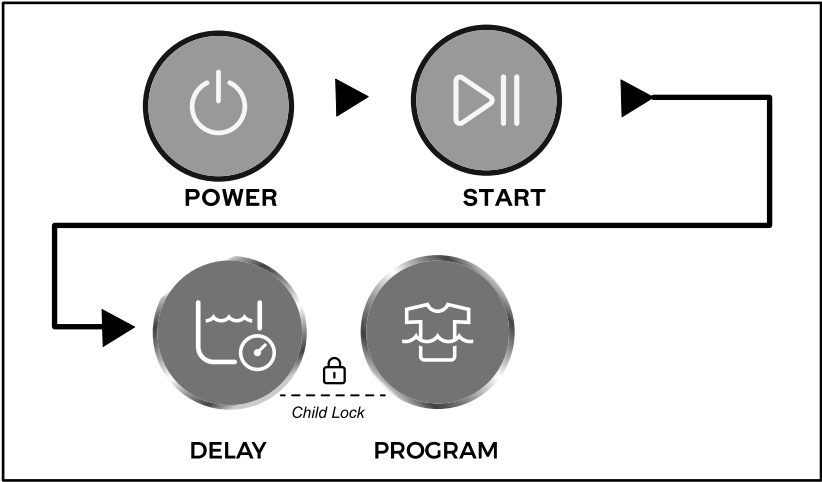
• Refer Below table for By default water level and load sensing.

PROGRAM	FUZZY LOGIC	WATER LEVEL
AUTO/MIX FABRIC	YES	L1-L8
HOT WASH	YES	L1-L8
WOOLENS	YES	L1-L8
SAREE	YES	L1-L8
ANTI WRINKLE	YES	L1-L8
QUICK WASH	NO	L2
COTTON	NO	L8
BULKY/DENIM	NO	L8
DELICATE/BABY CARE	NO	L2
TUB CLEAN	NO	L8

Description Of Other Functions

Child-Lock

After starting, press delay+program together for 3sec, if you need to unlock, you can press the two keys at the same time again. The specific settings are as follows.



If the top lid of the washer is opened, the washer will stop all ongoing operations and the buzzer will beep to remind the user to close the lid. In the child lock state, the digital display will displays "CL" and the original display state alternately.

If the lid is not closed within 5 seconds, the washer will drain if there is water in the bucket and drain until the water level is reset. During this period, the buzzer beep to remind the notice of an accident, at this time to close the lid is no longer useful, only the combination of keys "Delay + Program key" can lift the child lock and E7 alarm.

Laundry Detergent Use



Tip

Please refer to the usage instructions for details on how to use laundry detergent and how much detergent quantity is required.

Please put the detergent in the laundry detergent box (which must be put in the laundry detergent box when you make an appointment to wash), or put it directly into the laundry drum. Please put the right amount of detergent according to the amount of laundry and the degree of soiling.

Cleaning And Maintenance

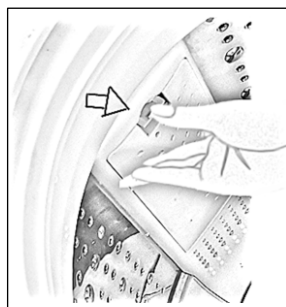
Washer Cleaning

When the wash operation is finished, unplug the power cord and turn off the running water. Wipe the washing machine with a dry soft cloth. If the box is dirty, please use neutral detergent, do not wipe with volatile items such as gasoline or alcohol.



Magic Filter Cleaning

When the water level reaches a certain level, some of the lint from the washing process will be collected in the Magic filter. Please clean the lint in the Magic filter regularly. The specific operation method is as follows.



1. Press the snap and pull out the magic filter casing to the outside.
2. Take out the back cover of filter collector and clean it.
3. Assemble with magic filter to inner tub as it is.

Images shown are for representation purpose only.

Clean the water inlet valve filter

Water inlet valve filter is clogged with dirt will cause poor water intake or no water intake, should be regularly screwed down the water inlet pipe connector, use a brush to clean the filter dirt.



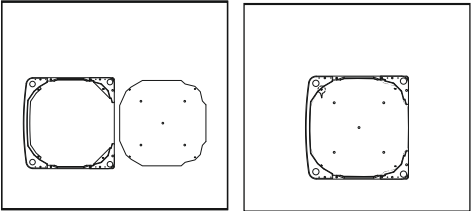
Installation Instructions

Install Rat Mesh

**Attention**

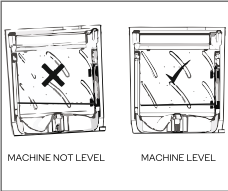
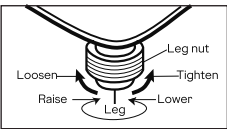
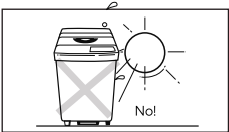
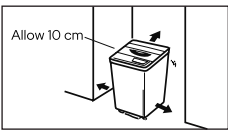
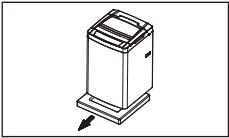
- It is strictly forbidden to put it on the foam bottom pad for trial or washing.

Tilt the washer back at an angle and insert the Rat mesh into the slot of the washer base, pushing it into the bottom. Secure the rat mesh to the base of the case with the screws that come with it



Placing the washing machine

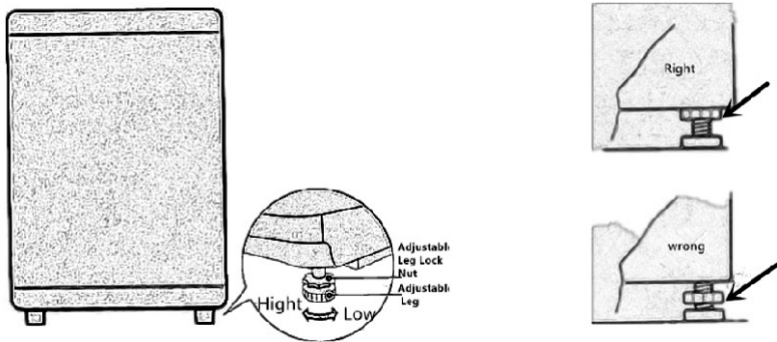
The washing machine must be placed on solid, flat ground. Uneven or tilted ground will cause the unbalancing of machine during operation.



Images shown are for representation purpose only.

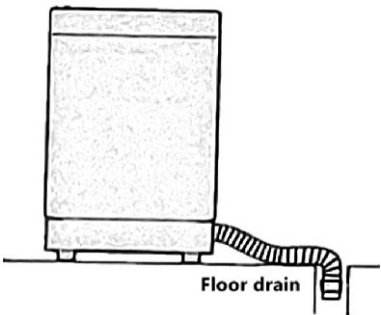
Leveling Washing Machine

If the washer placement is not levelled, lift the side of the adjusting foot slightly, loosen the locking knob, and then rotate the adjustable foot to adjust the washer so that it is level. After adjustment, the locking knob must be tightened.



Setting of drainage pipes

Please place the drainage pipe correctly, do not squeeze the drainage pipe. The drainage pipe should be placed at a height of not more than 10cm if there is a bend, and the length of the drainage pipe should not exceed 3m if it needs to be lengthened.



Installation of intake pipe

Selection of faucets

Please choose a suitable faucet, the front length of the faucet should be more than 16mm, its exit section should be flat.

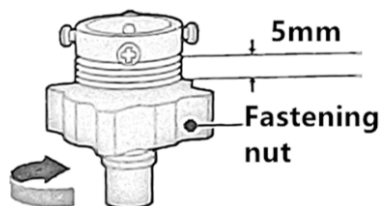


Images shown are for representation purpose only.

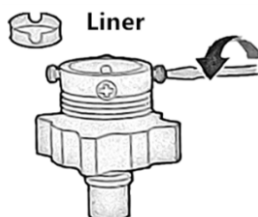
Note: Do not install the connection block directly on the adapter of the washing machine faucet. If the user already has a washing machine faucet, to prevent it from falling off and leaking, please unscrew the adapter and then connect the inlet pipe to the faucet in the following correct manner.

Connect The Inlet Pipe To The Faucet

1. Loosen the fastening nut so that the threads are exposed by about 5 mm.



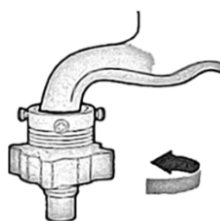
2. Loosen the four screw till it matches the faucet diameter.



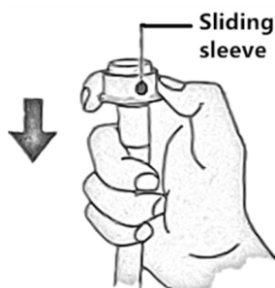
3. Align the connection block with the center of the faucet and lock the screw on the faucet.



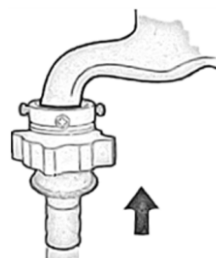
4. Tighten the fastening screw counterclockwise to prevent water leakage from the faucet.



5. Press down the inlet pipe slide sleeve, then insert the inlet pipe into the connection seat.



6. Complete the connection of the inlet pipe to the faucet.



Images shown are for representation purpose only.

Connecting the inlet pipe to the washing machine



Attention

After installation, please open the faucet and check for leaks.

- Screw the other end of the water inlet pipe on the water inlet valve fitting of the washing machine (with rubber sealing gasket inside).
- Apply even force when tightening the screw cap, and do not twist the water inlet pipe too hard to prevent the water inlet pipe connector from breaking.

**Fastening
nut**

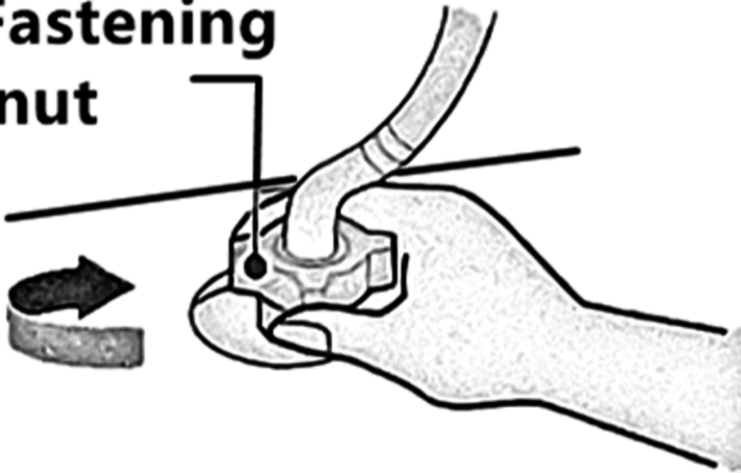


Image is shown for representation purpose only.

Service Guide

Troubleshooting

If the washer starts behaving abnormally, perform the following checks.

Note : If issue doesn't get resolved, call service engineer.

Failure phenomenon	Inspection matters
No water inlet	• Check if there is a power failure or a blown fuse.
	• Ensure the power switch is turned on and the (Start/Pause) button is pressed.
	• Ensure the water inlet pipe is properly installed and not kinked or blocked. Verify that the faucet is turned on.
	• Whether the water is stopped or the water pressure is too low.
	• Whether the water inlet valve coil is damaged. (There is a slight electromagnetic sound when the water inlet valve is energized, which is a normal phenomenon)
No wash	• Whether the power is out or the fuse is blown.
	• Check if the power supply voltage is too low.
	• Is the water intake at the desired level. (The washer will not work if the set water level is not reached).
Drainage abnormalities	• Ensure the drain pipe is placed in a downward position to enable proper water discharge during drainage.
	• Whether the end of the drain pipe is submerged in water or sealed in the sewer.
	• Whether the rubber seal inside the drain valve seat is blocked by dirt.
	• Whether the drainage pipe is more than 15cm above the ground.
	• Whether the extension drain is longer than 3m or too thin in diameter.
Abnormal dehydration	• Ensure the door is properly closed, as dehydration will not start if the door is not securely locked.
	• Whether the clothes are shifted on one side of the Spin Tub or the machines is overloaded.
	• Whether the machine is placed on an Uneven floor.
	• Is the motor belt too loose.

The following phenomena are not washing machine faults:

Status	Reason
Replenish water during washing	Automatically refill water once the water level drops during the washing process
Move the washing machine, there is a sound of water in the machine	The sound of balancing liquid in the balance structure of automatic washing machine
After Spin the clothes are not completely shaken dry	Uneven Spin will occur for heavy clothes
During Spin, Spin is suddenly terminated and laundry phenomena such as water intake and rinsing occur	When the washing is deflected to one side, the safety switch will be activated, water will be replenished, When the clothes get shifted to one side unbalance will be created. To avoid unbalance Safety lever will be activated and water will flow into tub to level the clothes and the cycle will run as normal. At this time open the lid and re-adjust the cloth so that unbalance can be eliminated and again start the spin program.



Images shown are for representation purpose only.

Error Codes And Handling

Display Error Code	Type of Error	Handling
E0	Software Flash Issue	Call For Technical Support
E1	No water	Check Water Inlet Connection
E2	No Water drain	Check Drain Pipe Position. If the problem still persist, Call For Technical Support
E3	Door open	Close the Lid Properly
E4	Unbalance Error	Adjust the clothes Evenly
E5	Motor connection failed	Call For Technical Support
E6	Overflow Error	Call For Technical Support
E7	Door open Error during CL	Close the Lid Properly and Disable the child lock
F2	Heater Failure	Call For Technical Support
F4	NTC Failure	Call For Technical Support
F5	No Fuzzy Value detection	Call For Technical Support
F6	Low voltage	Turn the machine OFF From the main supply and restart it again after 5 min. This error is basically due to low voltage supply at your outlet, it should disappear automatically when voltage supply is back to normal.
F7	High voltage	Turn the machine OFF From the main supply and restart it again after 5 min. This error is basically due to High voltage supply at your outlet, it should disappear automatically when voltage supply is back to normal.
F8	Water level circuit/ sensor failure	Call For Technical Support

Description of the energy efficiency test procedure

Energy Saving Program

1. Press the power button to ON the machine.
2. Press the program button and select cotton program (default water level is L8).
3. Put the rated load as per models.
4. Press Start button to start the test.

*Under test when tested in according with IEC 60456 : 2010

**Applicable model : WTEON HYS 90 5.0 FEFH, WTEON HYS 11 5.0 FEFH

*Under test when tested in according with IEC 60456 : 2022

**Applicable model : WTEON HYS 95 5.0 FEFH, WTEON RHN 10 5.0 FEFH,
WTEON RHN 12 5.0 FEFH

Actual Performance of machine will depend on the product is used.

Specifications and technical parameters

Model number	Washing Capacity maximum dry cloth load (kg)	Rated Power (W)	M/C net Weight (kg)	Energy efficiency class	Dimension (L*W*H) mm	Washing / Spinning noise dB(A)
WTEON HYS 90 5.0 FEFH	9.0kg	1450	40.5 kg	5 - Star	605x620x1030	≤ 72 db
WTEON HYS 95 5.0 FEFH	9.5 kg	1450	40.5 kg	5 - Star	605x620x1030	≤ 72 db
WTEON HYS 11 5.0 FEFH	11.0 kg	1450	42.0 kg	5 - Star	605x620x1060	≤ 72 db
WTEON RHN 10 5.0 FEFH	10.0kg	1450	42.0kg	5 - Star	605x620x1030	≤ 72 db
WTEON RHN 12 5.0 FEFH	12.0kg	1450	45.0kg	5 - Star	605x620x1050	≤ 72 db
WTEON RHN 10 FT GLGR	10.0 kg	1450	42.0 kg	-	605x620x1030	≤ 72 db
WTEON RHN 12 FT GLGR	12.0 kg	1450	45.0 kg	-	605x620x1050	≤ 72 db

Warranty

The Godrej Fully Automatic Washing Machine comes with 2 years comprehensive warranty & 10 years motor warranty from the date of purchase, against defective material or workmanship. In case of any such defect, Godrej & Boyce Manufacturing Company Ltd. (a part of Godrej Enterprises Group) undertakes to get the appliance repaired free of charge during warranty period, subject to terms & conditions below.

Instructions For The Customer

1. Kindly ensure that the dealer fills the warranty card correctly and completely.
2. You should retain the warranty card for record and produce the same in the event of any warranty repairs.
3. In the event of a defect developing in the product, contact the nearest authorised Godrej & Boyce Manufacturing Company Ltd. (a part of Godrej Enterprises Group) service centre for obtaining warranty service and provide the defect, model details & serial no.
4. Product will function between +/- 5% of rated volts. For any fluctuation beyond specified limit, company shall not be responsible. In turn, warranty stands terminated.
5. Earthing provision is necessary for the safety.
6. Frequency must be between 5% variation of 50Hz. Beyond this, company shall not be liable for any unforeseen hazards like fire, shock etc. & in turn, warranty stands terminated.
7. Appliance or any part thereof is subjected to neglect, abuse or misuse, tampering, alteration, accident, fire, floods or other act of god, or damage by rodents or insects, the company is not responsible for any damage caused to the appliances & shall not be liable for any consequential loss or compensation, not refund of purchase price or replacement of the appliances.
8. In event of repair/replacement of any part/s of the unit, this warranty will thereafter continue and remain in force only for the unexpired period of warranty. Moreover, the time taken for repair/replacement and in transit whether under the warranty or otherwise shall not be excluded from the warranty period.
9. Water supply required above 0.5 bar i.e. 7.25 psi to operate the fully automatic washing machine. Without This, company shall not be able to install the product.
10. Any damage/defect arising due to entry of coin/foreign particle into the machine, and causes malfunctioning is not covered under warranty. These calls will be chargeable to customer during warranty period.
11. House wiring related issues are not covered under warranty and such calls will be chargeable to customer.
12. Calls related to lint filter or water Inlet filter cleaning are not covered under warranty and are chargeable to customer.

Terms and Conditions

1. Repairs and replacement of parts will be carried out through the authorised customer service centre.
2. All transportation and handling expenses incurred while repairing will be payable by the customer.
3. For appliances installed beyond the municipal limits of the jurisdiction of the authorised service centre, charges towards technician's visit and other incidentals will be borne by the customer.
4. While the company will make every effort to carry out the repairs at the earliest, it however is made expressly Clear that the company is under no obligation to do so in a specified period of time.
5. The company/its authorised service centre will collect any parts, components replaced.
6. Warranty does not cover accessories to the appliance.
7. The company's obligation under this warranty shall be limited to repair or providing replacement of part/s only.
8. In the event of any unforeseen circumstances, and spares not being available, the company's prevailing depreciation rules will be binding on the purchaser to accept as a commercial solution in lieu of repairs.
9. Warranty is not applicable in case the original number (serial no. Sticker) is removed, obliterated or altered from the machine or cabinet.
10. Warranty is confined to the first purchase of the godrej product only and is non-transferable.
11. Proof of purchase (i.e., purchase invoice/receipt, along with corresponding model and /or serial number of the unit must be presented when requesting service under warranty).
12. In case of repairs or replacement of any part/s of the unit, this warranty will thereafter continue and remain in force only for the unexpired period of warranty.
13. The company or its authorised service providers reserves the right to retain any part/s of component replaced at its discretion, in the event of a defect being noticed in the equipment during warranty period.
14. It is the sole responsibility of the customer to provide necessary support to the company if the unit to be installed is not suitable for the installer or the service engineer to reach.
15. No dealer/distributor/retailer has authority to vary the terms of the above warranty.
16. 2 years warranty is applicable on all the parts except plastic, rubber, and glass parts (i.e., inlet/outlet hose, plastic knobs, top cover, lint filters, glass window, rubber valve etc).
17. Warranty does not cover repairing of any external accessories supplied by dealer/godrej as a promotional scheme.
18. Removal of foreign objects/substances from machines, including the pump and inlet hose filter for example grit, nails, buttons, coins etc. Will not be covered in warranty.
19. Warranty does not cover damage caused by commercial, business, or industrial purpose; this warranty is valid for equipment dedicated to domestic use only.

Branches / Service Connect

For any further assistance

Branches			
Ahmedabad Bangalore Bhopal Bhubaneshwar Chandigarh/Mohali Chennai	Coimbatore Delhi Faridabad Ghaziabad Guwahati Hyderabad	Jaipur Kochi Kolkata Lucknow Mumbai Nagpur	Patna Pune Raipur Ranchi Vijaywada

Call	WhatsApp
080-6743-6743	Text 'hi" To 9321665511 On Whatsapp

24X7 Call Centre | Weekend Service

Website: www.godrejenterprises.com/support
E-mail: smartcare@godrej.com SMS: <godrejcare> to 56677

This image shows a full page of blank white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page, providing a template for writing or drawing. There are no margins, text, or other markings on the page.

Godrej and Boyce Manufacturing Company Ltd.
(a part of Godrej Enterprises Group)
Customer copy

Model No.

Unit Sr. No.

Date Of Purchase

Customer's Name & Address

Tel. _____

Dealer's Name & Address

Tel. _____

Customer's Signature:

Protection of Environment:

Protection of environment" is one of the core values of Godrej and we seek your co-operation to make sure that the product, packaging and plastic material is not disposed as unsorted municipal waste.



This symbol is known as the "Crossed-out Wheellie Bin Symbol". It means that the product should not be disposed of with your general house-hold waste.

It should be disposed of only through the company's collection points with special treatment so as to prevent any damage to the environment. Please call: **080-6743-6743** for applicable buy back arrangement or www.godrejenterprises.com/green-think for details about authorised collection points.

'This product is RoHS compliant'

The Godrej logo, featuring the word "Godrej" in a stylized, cursive script font.

Godrej and Boyce Manufacturing Company Ltd. (a part of Godrej Enterprises Group)

Plant 11, Pirojshanagar, Vikhroli (W), Mumbai 400 079.

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