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Philips HD9378/80 Electric Kettle User Manual

Model: HD9378/80

1. INTRODUCTION

Thank you for choosing the Philips HD9378/80 Metal Double Walled Electric Kettle. This appliance is designed for efficient and safe water boiling, featuring a keep warm function and automatic shut-off for convenience. Please read this manual carefully before first use to ensure proper operation and to maximize the lifespan of your kettle.



Image 1.1: Philips HD9378/80 Electric Kettle in a kitchen setting.

2. IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and personal injury.

- Do not immerse the kettle, power base, cord, or plug in water or other liquids.
- Ensure the voltage indicated on the appliance corresponds to your local mains voltage before connecting.
- Keep the appliance out of reach of children.
- Do not operate the kettle if the cord, plug, or the appliance itself is damaged.
- Always place the kettle on a firm, flat, heat-resistant surface.
- Do not fill above the maximum level indicator to prevent boiling water from overflowing.
- Do not open the lid while water is boiling.
- Unplug the kettle from the outlet when not in use and before cleaning.
- This kettle requires a 16A plug point. Ensure your electrical outlet is compatible.

3. PRODUCT OVERVIEW

The Philips HD9378/80 kettle features a robust design with key components for safe and efficient operation.

3.1 Key Features

- **Double-Wall Design:** The kettle features a double-wall construction with a rust-free SS304 stainless steel interior and a cool-touch plastic exterior, ensuring safety and heat retention.
- **Keep Warm Function:** Maintains water at a constant temperature (e.g., 55°C) for extended periods.
- **1.5 Litre Capacity:** Suitable for preparing multiple servings.
- **Automatic Shut-Off:** The kettle automatically switches off once water boils, when lifted from the base, or if operated without sufficient water.
- **Concealed Heating Element:** For swift heating and easier cleaning.

- **360° Cordless Base:** Allows for easy placement and lifting from any angle.

Double-Wall Design

The double-wall construction helps retain heat for longer while keeping the outer surface cooler to touch.

cool to touch



Image 3.1: Double-wall design for a safe, cool exterior touch.

Boil Once. Serve Anytime.

The 1.5L capacity prepares multiple cups in one go—perfect for families, guests and busy mornings.

capacity



Image 3.2: Kettle dimensions and 1.5L capacity.

4. SETUP

Before using your kettle for the first time, follow these steps:

1. Unpack the kettle and its base. Remove all packaging materials.
2. Place the power base on a stable, flat, and dry surface.
3. Fill the kettle with clean water up to the maximum level.
4. Boil the water and then discard it. Repeat this process twice to remove any manufacturing residues.

5. Your kettle is now ready for use.

5. OPERATING INSTRUCTIONS

5.1 Boiling Water

1. Open the lid and fill the kettle with the desired amount of water. Do not fill below the minimum mark or above the maximum mark.
2. Close the lid securely.
3. Place the kettle onto its power base.
4. Plug the power cord into a suitable 16A electrical outlet.
5. Press the ON/OFF switch (usually a lever at the bottom of the handle) downwards. The indicator light will illuminate, indicating the kettle is heating.
6. The kettle will automatically switch off once the water has boiled, and the indicator light will turn off.
7. Carefully pour the hot water.



Image 5.1: Triple safety mechanism for auto-cut off after water boils.

5.2 Using the Keep Warm Function

The keep warm function allows you to maintain the water at a constant warm temperature after boiling.

1. After boiling water as described above, press the 'Keep Warm' button located on the kettle body.
2. The kettle will then maintain the water at approximately 55°C.
3. To deactivate the keep warm function, press the button again or lift the kettle from its base.



Image 5.2: One-click 55° constant heat preservation with the Keep Warm function.

6. MAINTENANCE AND CLEANING

Regular cleaning and maintenance will ensure optimal performance and longevity of your kettle.

6.1 Exterior Cleaning

- Always unplug the kettle and allow it to cool completely before cleaning.
- Wipe the exterior of the kettle with a soft, damp cloth. Do not use abrasive cleaners or harsh chemicals.
- Ensure the power base and electrical connections remain dry.

6.2 Descaling

Limescale can build up inside the kettle, especially in hard water areas, affecting performance. Descale regularly (e.g., monthly or bi-monthly).

1. Fill the kettle with water and add a descaling agent (e.g., white vinegar or citric acid solution) according to the product instructions.

- 2. Boil the solution and let it stand for an hour or as recommended by the descaling agent.
- 3. Empty the kettle and rinse thoroughly several times with fresh water.
- 4. Boil fresh water in the kettle and discard it to remove any residual descaling agent.

7. TROUBLESHOOTING

If you encounter issues with your kettle, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Kettle does not heat up.	Not plugged in; power switch not activated; no power at outlet; kettle not properly seated on base.	Check power connection; press ON/OFF switch; check circuit breaker; ensure kettle is correctly placed on base.
Kettle switches off before boiling.	Too little water; limescale buildup.	Ensure water level is above minimum mark; descale the kettle.
Water has an unusual taste.	First use residues; limescale buildup.	Perform initial cleaning (boil and discard water twice); descale the kettle.
Kettle leaks.	Overfilled; lid not closed properly.	Do not fill above the maximum level; ensure lid is securely closed.

8. SPECIFICATIONS

Detailed technical specifications for the Philips HD9378/80 Electric Kettle:

Feature	Specification
Brand	PHILIPS
Model Name	HD9378/80

Feature	Specification
Capacity	1.5 Liters
Material	Metal (SS304 Stainless Steel interior)
Colour	Black
Wattage	1300 Watts
Voltage	230 Volts
Product Dimensions (L x W x H)	31L x 23W x 20H Centimeters
Item Weight	960 Grams
Special Features	Automatic Shut-Off, Concealed Heating, Double Wall, Keep Warm Function
Included Components	1 U Kettle
Product Care Instructions	Hand wash, Wipe clean

9. WARRANTY AND SUPPORT

This Philips HD9378/80 Electric Kettle comes with a **2-year warranty** from the date of purchase, covering manufacturing defects under normal use.

9.1 Warranty Claims

To make a warranty claim, please retain your proof of purchase. Contact Philips customer support with your model number and purchase details.

9.2 Customer Support

For further assistance, product information, or troubleshooting not covered in this manual, please visit the official Philips website or contact their customer service helpline. Contact details can typically be found on the Philips website or product packaging.

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Related Documents - HD9378/80

	Philips HD9396 Double Walled Kettle User Manual and Instructions Comprehensive user manual for the Philips HD9396 double walled kettle. Provides detailed instructions on operation, safety, cleaning, descaling, and features like temperature control and keep-warm function. Includes warranty and support information.
	Philips Avance Collection Kettle HD9359/90 - Temperature Control & Keep Warm Discover the Philips Avance Collection Kettle HD9359/90. Features precise temperature control, keep-warm function, and durable stainless steel design for perfect tea and baby food preparation.
	Philips HD9318 Kettle User Manual and Safety Information Comprehensive user manual for the Philips HD9318 Kettle, including setup, operation, safety precautions, and warranty information. Learn how to use and maintain your Philips kettle.
	Philips HD9395 Kettle User Manual User manual for the Philips HD9395 kettle, including safety instructions, usage guide, descaling, and warranty information.
	Philips HD4646 Kettle User Manual User manual and operating instructions for the Philips HD4646 electric kettle. Includes safety guidelines, cleaning, descaling, and troubleshooting.
	Philips HD9303/HD9306 Kettle Safety Information Essential safety guidelines and important information for Philips HD9303 and HD9306 kettles. Learn about safe usage, warnings, and warranty from Versuni.

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