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› [Eureka Forbes](#) /

› Eureka Forbes Cordless ZeroBend Z21WM (with Wet Mop) User Manual

Eureka Forbes ZeroBend Z21 WM

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Model: ZeroBend Z21 WM

1. INTRODUCTION

Thank you for choosing the Eureka Forbes Cordless ZeroBend Z21WM (with Wet Mop) vacuum cleaner. This appliance is designed to provide efficient and versatile cleaning for your home, combining powerful dry vacuuming with a wet mopping function. Its innovative ZeroBend Technology allows for easy access to hard-to-reach areas, and the auto-hair detangler ensures hassle-free maintenance. Please read this manual thoroughly before operating the appliance to ensure safe and optimal performance.

2. IMPORTANT SAFETY INSTRUCTIONS

To reduce the risk of fire, electric shock, or injury, always follow basic safety precautions when using an electrical appliance. Read all instructions before using this vacuum cleaner.

- This appliance is for household use only. Do not use outdoors or on wet surfaces.
- Do not allow children to operate the vacuum cleaner. Close supervision is necessary when used near children.
- Do not handle the charger or appliance with wet hands.
- Do not use with a damaged cord or plug. If the appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Turn off all controls before unplugging.
- Exercise extra care when cleaning on stairs.

- Do not use without dust cup and/or filters in place.
- Store the appliance indoors in a cool, dry place.

3. PACKAGE CONTENTS

Please check the box for the following items:

- Main Unit (Motor and Dust Bin Assembly)
- Extension Wand with ZeroBend Mechanism
- Motorized 3-in-1 Floor Brush (with Auto Hair Detangler)
- Rotary Wet Mop Attachment
- Upholstery and Mattress Tool
- Multi-purpose Cleaning Brush
- Combination Tool
- Crevice Nozzle
- Wall Docking Station
- Charger
- Removable/Swappable Battery
- User Manual

4. PRODUCT OVERVIEW

Familiarize yourself with the main components and features of your Eureka Forbes Cordless ZeroBend Z21WM.



The Eureka Forbes Cordless ZeroBend Z21WM vacuum cleaner
in its upright configuration.

+FORBES **ZeroBend Z21 WM**

The Forbes ZeroBend Z21 Wet & Mop is the most versatile, powerful and lightweight cordless vacuum featuring ZeroBend Technology, an Auto Hair Detangler and a Motorised 3-in-1 Floor Brush.



ZeroBend Technology: The flexible extension wand allows the vacuum to bend, facilitating cleaning under low-lying furniture without excessive bending.



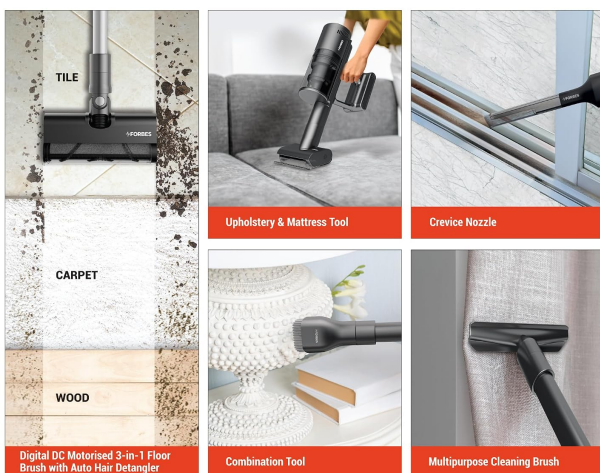
Auto Hair Detangler: The motorized brush head is equipped with a mechanism to cut long hair into shorter pieces, preventing tangles around the brush roll.

Cyclonic Technology for Deep Cleaning



Cyclonic Technology: The vacuum utilizes a 4-stage cyclonic filtration system for efficient separation of dust and debris, ensuring clean air discharge.

Multipurpose Cleaning with Range of Accessories



Versatile Accessories: The included accessory kit provides tools for various cleaning needs, including upholstery, crevices, and different floor types.

5. ASSEMBLY

Follow these steps to assemble your vacuum cleaner:

1. **Attach the Extension Wand:** Insert the top end of the extension wand into the main unit until it clicks securely into place.
2. **Attach the Floor Brush/Wet Mop:** Connect either the Motorized 3-in-1 Floor Brush or the Rotary Wet Mop attachment to the bottom end of the extension wand. Ensure it clicks firmly.
3. **Install the Battery:** Slide the removable battery into the slot on the main unit until it locks.
4. **Wall Docking Station (Optional):** Mount the wall docking station in a convenient location using the provided screws. This allows for easy storage and charging.

6. CHARGING THE BATTERY

Before first use, fully charge the battery. A full charge takes approximately 4 hours.

- Connect the charger to the charging port on the main unit or directly to the battery if removed.
- Plug the charger into a power outlet.
- The battery indicator lights on the main unit will show the charging status. Once all lights are solid, the battery is fully charged.
- A fully charged battery provides up to 60 minutes of runtime in Eco Mode for dry vacuuming, and up to 120 minutes for wet mopping.

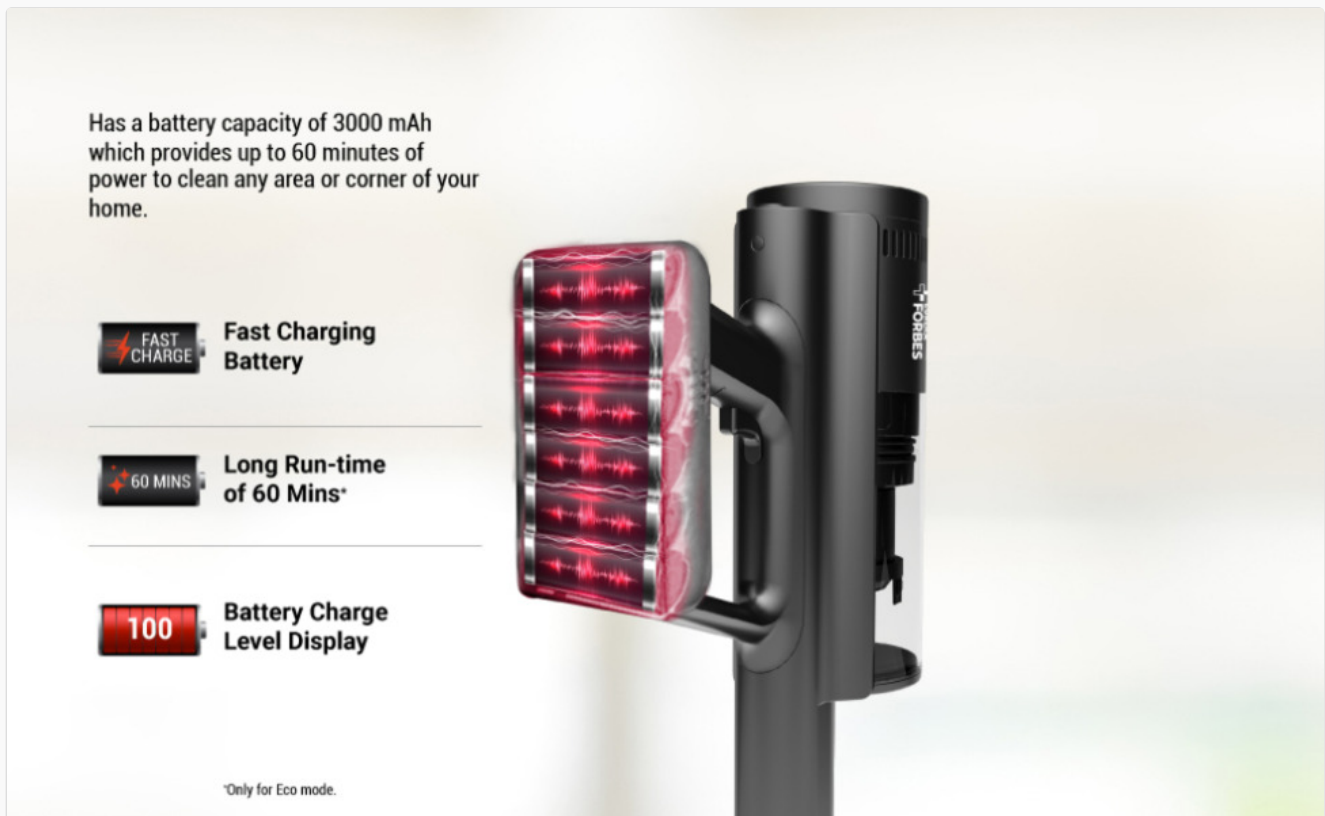


Illustration of battery charge level display and runtime information.

7. OPERATING INSTRUCTIONS

7.1 Dry Vacuuming

1. Ensure the Motorized 3-in-1 Floor Brush is attached.
2. Press the power button on the main unit to turn on the vacuum.
3. Use the mode selection button to choose between different suction power levels (e.g., Eco, Standard, Turbo).
4. The vacuum is suitable for various floor types including tile, marble, wooden floors, and carpets.
5. Utilize the ZeroBend Technology by gently bending the wand to reach under furniture.

7.2 Wet Mopping

1. Attach the Rotary Wet Mop. Ensure the water tank is filled with clean water (and suitable cleaning solution if desired, as per manufacturer's guidelines).
2. Select the desired mopping mode (dry mopping, semi-wet mopping, or wet mopping) using the controls.
3. The motorized wet mopping brush will remove dirt and grime.

4. The Rotary Wet Mop features LED illumination to help identify dirt in dark or low-light areas.

7.3 Handheld Mode and Accessories

1. Detach the extension wand and floor attachment from the main unit.
2. Attach desired accessories directly to the main unit for handheld cleaning.
3. **Upholstery and Mattress Tool:** For cleaning fabrics, sofas, and mattresses.
4. **Crevice Nozzle:** Ideal for narrow gaps, corners, and car interiors. It also has LED illumination.
5. **Combination Tool:** Suitable for cleaning keyboards, ceilings, and delicate surfaces.
6. **Multi-purpose Cleaning Brush:** For general cleaning of various surfaces.

All Features

Easy to Spot with LED

LED illumination in Rotary Wet Mop to clean dust & dirt in dark/low light areas.



Docking Station

Wall mounted for easy access.



Easy Dust Disposal

Get rid of dust at the press of a button.



Floor to Ceiling Cleaning

Deep cleaning made easy and convenient from floor to ceiling.

Overview of features including LED illumination for dark areas, wall docking for storage, one-touch dust disposal, and capability for floor-to-ceiling cleaning.

8. MAINTENANCE AND CARE

Regular maintenance ensures the longevity and optimal performance of your vacuum cleaner.

8.1 Emptying the Dust Bin

- When the dust bin is full, or after each use, press the one-touch release button to open the bottom flap and empty the contents into a waste bin.
- The dust bin has a capacity of 0.5 liters.

8.2 Cleaning Filters

The Z21WM features a 4-stage cyclonic filtration system including a cyclonic filter, steel mesh filter, washable HEPA filter, and foam filter. Clean filters regularly to maintain suction power.

1. **Remove Filters:** Twist and pull to remove the dust bin from the main unit. Then, carefully remove the cyclonic, steel mesh, HEPA, and foam filters.
2. **Clean:** Tap the cyclonic and steel mesh filters to remove loose dust. Rinse the washable HEPA filter and foam filter under cold running water until the water runs clear.
3. **Dry:** Allow all filters to air dry completely for at least 24 hours before reassembling. Do not use a hairdryer or other heating devices.
4. **Reassemble:** Once completely dry, reinsert the filters in reverse order of removal and reattach the dust bin.

8.3 Cleaning Brushes

- **Motorized 3-in-1 Floor Brush:** Periodically check the brush roll for tangled hair or debris. The auto-hair detangler feature minimizes tangles, but occasional manual cleaning may be required. Remove the brush roll cover (if applicable) and clear any obstructions.
- **Rotary Wet Mop:** Remove and clean the mop pads after each wet mopping session. They can typically be hand-washed or machine-washed according to care instructions.

9. TROUBLESHOOTING

If you encounter issues with your vacuum cleaner, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Vacuum does not turn on.	Battery is not charged or not properly installed.	Ensure the battery is fully charged and correctly inserted.
Low suction power.	Dust bin is full, filters are clogged, or there is a blockage.	Empty the dust bin. Clean all filters. Check for blockages in the nozzle, wand, or brush head.
Brush roll not rotating.	Brush roll is jammed by debris or hair.	Turn off the vacuum and remove any obstructions from the brush roll.
Wet mop not dispensing water.	Water tank is empty or clogged.	Refill the water tank. Check for any blockages in the water dispensing nozzles.
Vacuum stops during operation.	Battery is depleted or motor is overheating.	Recharge the battery. If overheating, turn off the vacuum and allow it to cool down for at least 30 minutes. Check for blockages.

If the problem persists after attempting these solutions, please contact customer support.

10. TECHNICAL SPECIFICATIONS

Feature	Specification
Brand	Eureka Forbes
Model Name	ZeroBend Z21 WM
Special Features	ZeroBend Technology, Wet Mopping, Cyclonic Filtration, Powerful Suction, Lightweight, Less Noise, Washable HEPA Filter, Motorized 3-in-1 Floor Brush, Auto Hair Detangler
Filter Type	Cyclonic Filter, Foam Filter, Steel Mesh Filter, Washable HEPA Filter
Cordless	Yes
Dust Bin Capacity	0.5 litres
Wattage	550 Watts
Charging Time	4 Hours
Recommended Uses	Wet Mopping, Dry Cleaning
Form Factor	Upright / Handheld
Colour	Dark Grey
Product Dimensions	26L x 25.2W x 118H Centimeters
Noise Level	78 dB
Battery Life (Eco Mode)	Up to 60 Minutes (Dry Vacuuming), Up to 120 Minutes (Wet Mopping)
Motor Horsepower	1.5 Horsepower
Number of Power Levels	3
Item Weight	1 kg 740 g (Main Unit)
Manufacturer	Eureka Forbes, People's Republic of China

11. WARRANTY AND CUSTOMER SUPPORT

Your Eureka Forbes Cordless ZeroBend Z21WM (with Wet Mop) vacuum cleaner is covered by a manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions, including the warranty period and coverage details.

For any product-related queries, technical assistance, or service requests, please contact Eureka Forbes customer support:

- **Manufacturer:** Eureka Forbes Limited

- **Address:** B1/B2, 701, 7th floor, Marathon NextGen, Marathon Innova, off Ganpatrao Kadam Marg, Lower Parel, Mumbai - 400013, India.
- **Contact Information:** Please refer to the official Eureka Forbes website or your product documentation for the most current customer service contact details (phone number, email, or online support portal).

Extended warranty plans may be available for purchase. Please inquire with Eureka Forbes customer service or your retailer for more information.

