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› DREAME D9 Max Gen2 Robot Vacuum Cleaner User Manual

DREAME D9 Max Gen2 (RLD34GA_India)

DREAME D9 Max Gen2 Robot Vacuum Cleaner User Manual

Model: D9 Max Gen2 (RLD34GA_India)

1. PRODUCT OVERVIEW

The DREAME D9 Max Gen2 is an advanced robot vacuum cleaner designed to provide efficient and thorough cleaning for various floor types. It features powerful suction, intelligent navigation, and a convenient mopping function to keep your home spotless.



Image: DREAME D9 Max Gen2 Robot Vacuum Cleaner, top view with a smartphone displaying the brand logo.

Key Features:

- **Vormax Suction System:** Customizable cleaning with 4 suction levels, up to 6,000 Pa, effectively removing hair, dust, and dirt.
- **Movable Brush:** Designed to remove deep-seated dust from carpets and floors, automatically lifting between obstacles.
- **Large Dustbin:** A 570-ml dustbin efficiently collects debris, preventing dust leakage and odors.
- **Efficient Home Mapping:** Creates customizable maps for precise navigation and cleaning paths.
- **Personalized Carpet Care:** Intelligent suction settings for deep cleaning carpets.

DREAME

FREE
2-YEAR
WARRANTY

NO.1

Robot Vacuum Market Share



*No.1 Dreame Robot Vacuum ranks first in market share across 18 global countries. Data based on Frost & Sullivan 2025 Global Robotic Vacuum Cleaner Monthly Tracking and measured by global robotic vacuum cleaner sales in April 2025. Data subject to real-time updates. For more, please visit <https://www.frostchina.com/content/insight/detail/68708c2cda8d13d1f6a9da7>.

Image: Illustration of the robot vacuum demonstrating its 6000Pa suction power, lifting dust and debris from the floor.

Forceful Sweeping. Instant Mopping.



Image: Two robot vacuums, one sweeping dry debris on a wooden floor and another mopping a wet spill on a tiled floor, illustrating both functions.

2. PACKAGE CONTENTS

Verify that all components are present in the package before initial setup.

Package List



Robot Vacuum x1



User Manual x1



Water Tank x1



Charging Dock x1



Mop Pad x1



Side Brush x1

Image: A visual representation of all items included in the DREAME D9 Max Gen2 package, neatly arranged.

- Robot Vacuum x1
- User Manual x1
- Water Tank x1
- Charging Dock x1
- Mop Pad x1
- Side Brush x1

3. SETUP GUIDE

3.1 Unpacking and Placement

1. Remove all packaging materials and protective films from the robot vacuum and its accessories.
2. Place the charging dock against a wall on a hard, level surface. Ensure there is at least 0.5 meters of clear space on both sides and 1.5 meters in front of the dock.
3. Connect the power adapter to the charging dock and plug it into a power outlet.

3.2 Initial Charging

Place the robot vacuum onto the charging dock. Ensure the charging contacts on the robot align with those on the dock. The robot will automatically begin charging. For first-time use, it is recommended to fully charge the robot before operation.



Sufficient Mopping for Continuous Cleaning

Maintain your moisture level for a sufficient mopping session with the built-in 235ml water tank. Select from 3 adjustable water flow levels for a personalized floor cleaning experience.

235ml water tank **3** adjustable levels

Image: The robot vacuum automatically returning to its charging dock, illustrating the auto-charging feature.

3.3 App Connection

Download the latest version of the Dreamehome App from the App Store or Google Play. Follow the in-app instructions to connect your robot vacuum to your home Wi-Fi network and personalize your cleaning experience.

On the Spot Auto Charging

When the battery is low, D9 Max Gen 2 autonomously returns to the dock for recharging, ensuring uninterrupted cleaning from where it left off.



Image: A smartphone screen displaying the Dreamehome App interface with a mapped floor plan, demonstrating personalized cleaning routine settings.

4. OPERATING INSTRUCTIONS

4.1 Cleaning Modes and Suction Levels

The D9 Max Gen2 offers various cleaning modes and adjustable suction levels via the Dreamehome App. You can customize the cleaning intensity based on your floor type and dirt level. Activate Suction Boost Mode for comprehensive and detailed cleanup on carpets.

Minimum Dirt Maximum Sweep

Experience 6,000Pa* Vormax™ suction power, tackling hair, dirt, and debris effortlessly on multiple surfaces. Enjoy an enhanced 2,000Pa* suction upgrade from D9 Max. Customize your cleaning with 4 suction levels for a tailored routine.

*6,000Pa, 2,000Pa: Based on tests in Dreame Lab. Actual performance may vary depending on usage. 2,000Pa is pulled from the difference in D9 Max's 4,000Pa.



Image: The robot vacuum cleaning a carpet, with blue light effects indicating deep cleaning and personalized suction for carpets.

4.2 Navigation and Mapping

The robot uses LiDAR Navigation to create an editable map of your home for precise and consistent cleaning paths. It supports multi-floor mapping, allowing it to seamlessly accommodate large, multi-story houses with different surfaces.

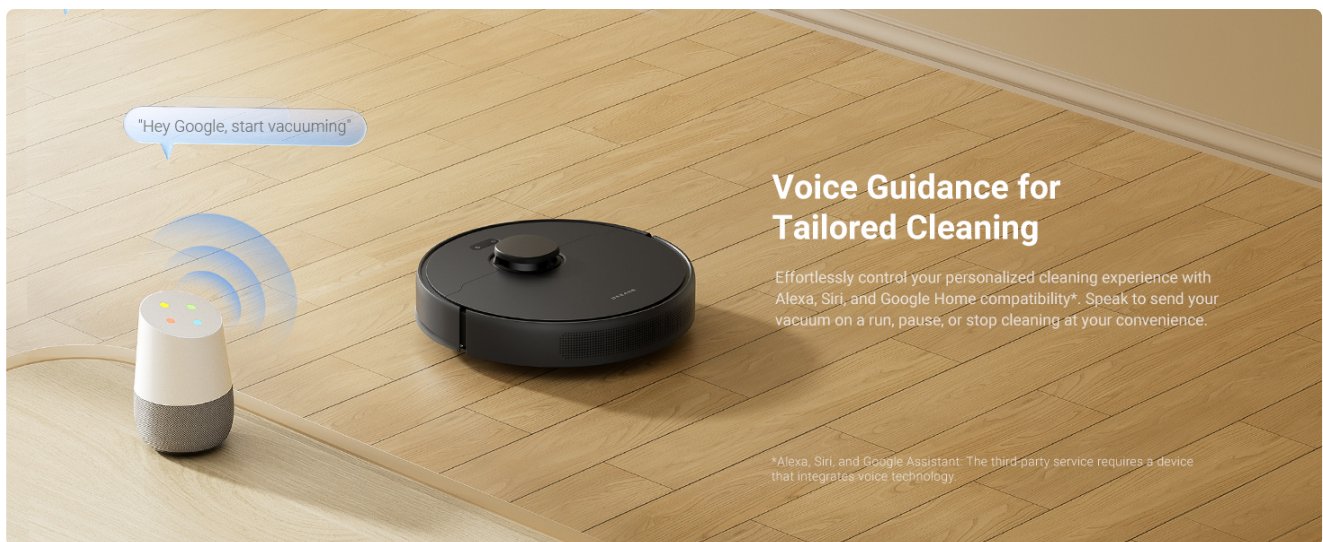


Image: The robot vacuum moving across a floor with a holographic map projected above it, illustrating its adaptive mapping capabilities.

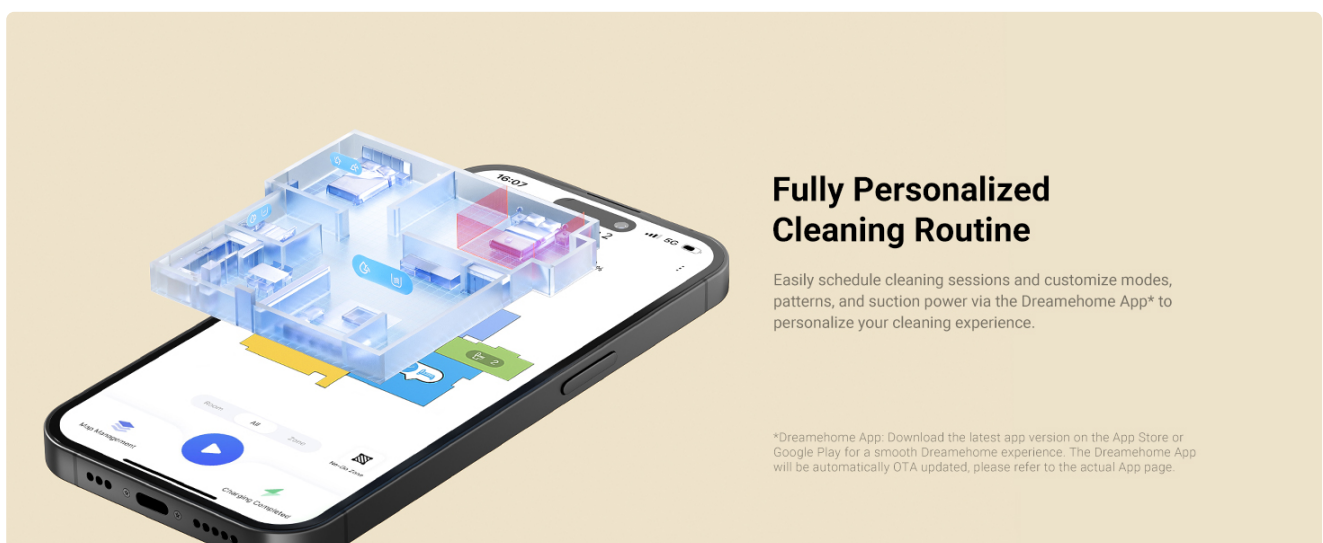


Image: The robot vacuum on a floor with multiple colored floor plans overlaid, demonstrating its multi-floor mapping capability.

4.3 Virtual Boundaries and No-Go Zones

Using the app, you can create virtual boundaries to prevent the robot from entering certain areas, such as bathrooms. You can also establish no-go zones to ensure the robot avoids challenging spots like pet food areas, cables, or cluttered spaces.



Image: The robot vacuum near a doorway with an orange grid overlay, representing virtual boundaries to prevent it from crossing into specific areas.

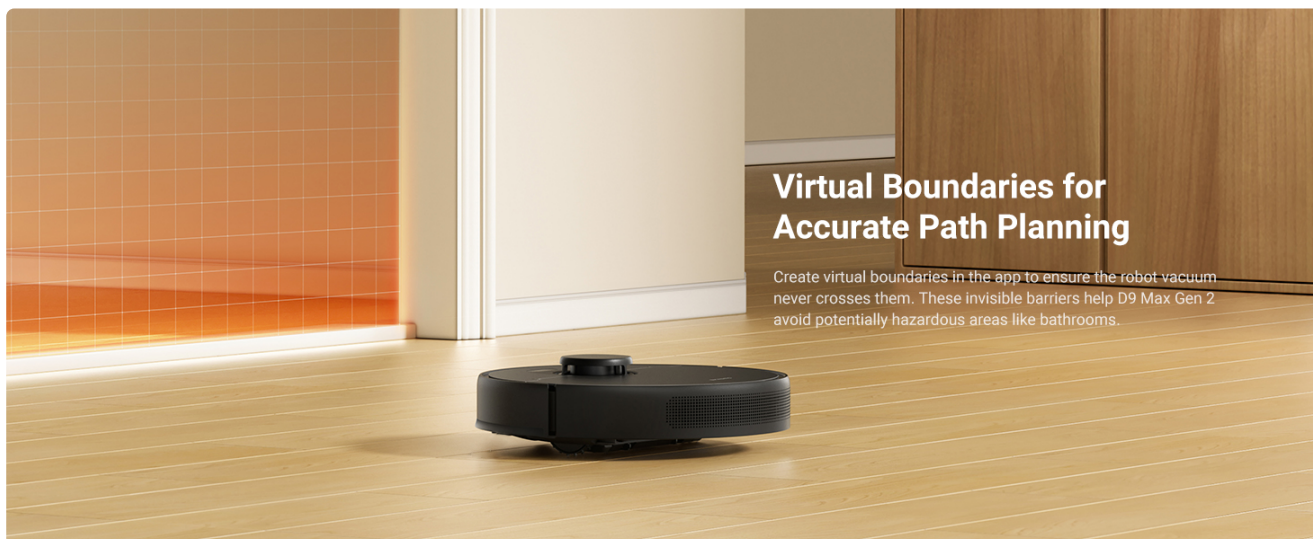


Image: The robot vacuum navigating around a pet bed and food bowls, with an orange grid indicating a no-go zone to restrict access to certain areas.

4.4 Obstacle Avoidance and Cliff Sensors

The D9 Max Gen2 utilizes Smart Pathfinder Technology to detect and maneuver around objects like toys or kitchen islands, ensuring thorough room coverage without unnecessary bumps. It can effortlessly conquer a 20mm threshold and uses built-in cliff sensors to prevent accidental falls from stairs or elevated surfaces.

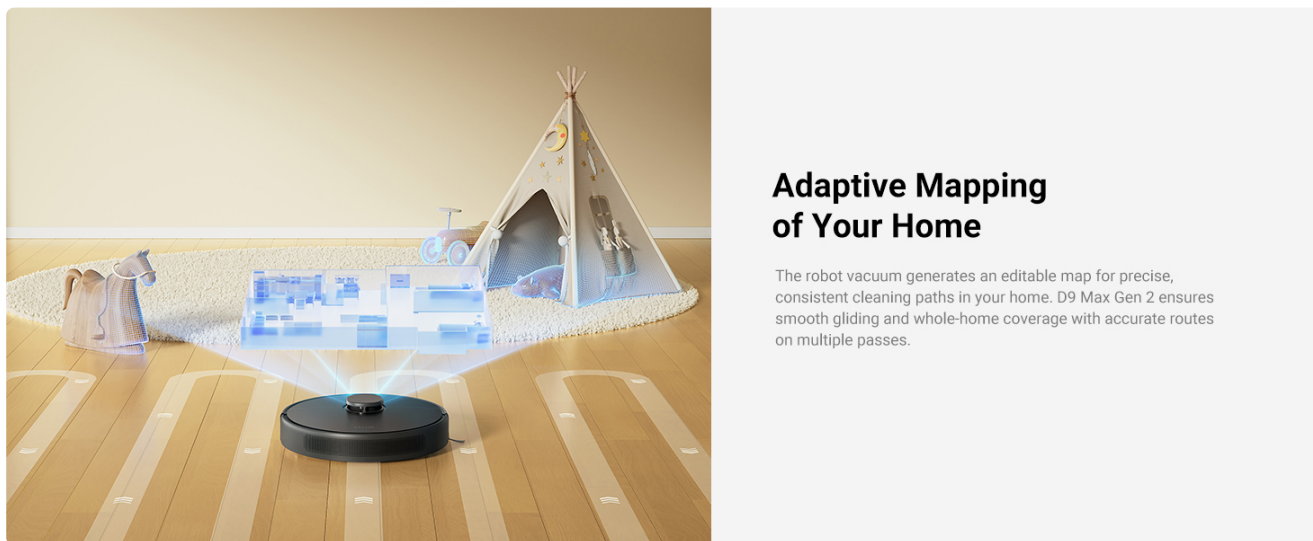


Image: The robot vacuum navigating around various objects on the floor, with a holographic grid showing its path planning using Smart Pathfinder Technology.

Sense the World with Smart Pathfinder Technology

With the help of the smart Pathfinder technology, D9 Max Gen 2 detects and maneuvers around objects like toys or kitchen islands efficiently, eliminating random movements and unnecessary bumps for thorough room coverage.



Image: The robot vacuum smoothly transitioning over a 20mm threshold, demonstrating its ability to climb obstacles.



Image: The robot vacuum near the edge of a raised surface, with blue light beams indicating its cliff sensors detecting the drop-off.

4.5 Voice Guidance

Effortlessly control your personalized cleaning experience with Alexa, Siri, and Google Home compatibility. Speak to send your vacuum on a run, pause, or stop cleaning at your convenience.



Image: The robot vacuum on a wooden floor next to a smart speaker, with speech bubbles indicating voice commands like "Hey Google, start vacuuming".

5. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your DREAME D9 Max Gen2.

5.1 Dustbin and Filter Cleaning

The 570ml dust box efficiently stores short hair, pet fur, and dirt. Empty the dustbin after each cleaning session and clean the filter regularly to maintain suction power.

Long-Lasting Battery Life

Powered by a robust 5,200mAh battery, D9 Max Gen 2 covers up to 224m² (2411ft²)* on a single charge. The robot vacuum cleaner provides continuous sweeping and mopping for up to 285 minutes**, ensuring efficient cleaning of large spaces.

*224m² (2411ft²): Tested by Dreame Lab in vacuuming mode under quiet suction settings. Actual performance will be based on the home environment.

**285 minutes: Tested by Dreame Lab in vacuums and mops mode under quiet suction settings. Actual performance will be based on the home environment.

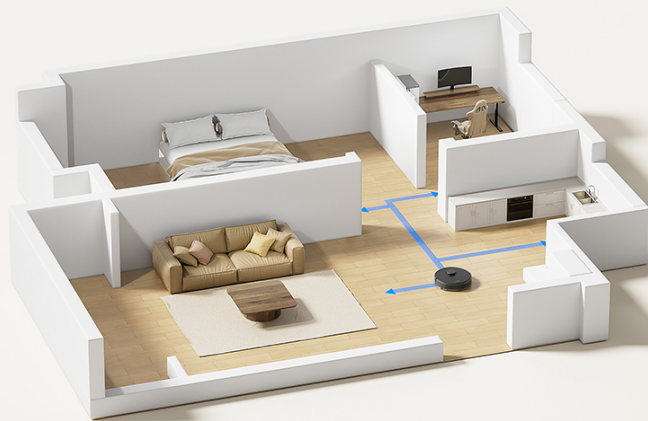


Image: The robot vacuum with its 570ml dust box highlighted, emphasizing its capacity for collecting debris.

5.2 Main Brush and Side Brush Cleaning

The floating brush efficiently removes embedded dust and tangled hair. Regularly remove hair and debris from the main brush and side brush to prevent tangles and ensure effective cleaning.



Personalized Treatment for Your Carpet

Enjoy deep cleaning for your carpets and rugs. Customize suction levels to suit your specific carpet care needs, tailored to your home's layout. Activate Suction Boost Mode for a comprehensive and detailed cleanup.

Image: A close-up of the robot vacuum's floating brush, showing it effectively picking up dust, hair, and fur from the floor.

5.3 Water Tank and Mop Pad Maintenance

The built-in 235ml water tank provides sufficient moisture for continuous mopping. After mopping, remove and clean

the mop pad. Refill the water tank as needed and select from 3 adjustable water flow levels for a personalized floor cleaning experience.

**Less Dust
Blowing Around**

A generous 570ml dust box efficiently stores short hair, pet fur, and dirt, preventing dust leakage and reducing odor spread.

570ml dust box



Image: The robot vacuum on a floor with water droplet trails, highlighting its 235ml water tank and continuous mopping capability.

5.4 Sensor Cleaning

Wipe the cliff sensors, wall sensors, and charging contacts with a soft, dry cloth periodically to ensure accurate navigation and charging.

6. TROUBLESHOOTING

If you encounter issues with your DREAME D9 Max Gen2, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Robot does not turn on	Low battery; Power button not pressed	Place on charging dock; Press and hold power button
Robot cannot charge	Charging contacts dirty; Dock not powered	Clean contacts; Ensure dock is plugged in
Poor cleaning performance	Dustbin full; Brush tangled; Filter clogged	Empty dustbin; Clean main/side brush; Clean/replace filter
Robot gets stuck frequently	Obstacles on floor; Sensors dirty	Clear floor; Clean all sensors
App connection issues	Wi-Fi signal weak; Incorrect password	Ensure strong Wi-Fi; Re-enter password; Restart robot/router

For more detailed troubleshooting or persistent issues, please refer to the full user manual or contact customer support.

7. SPECIFICATIONS

Feature	Specification
Brand	DREAME
Model Name	D9 Max Gen2
Special Feature	LiDAR Navigation, No-Go Zone
Colour	D9 Max Gen 2 (Black)
Product Dimensions	35L x 40W x 9H Centimeters
Item Weight	4 kg
Dustbin Capacity	570 Milliliters
Water Tank Capacity	235 Milliliters
Battery Life	Up to 285 Minutes
Suction Power	6000 Pa
Power Source	Battery Powered
Control Method	App
Manufacturer	Dreame Trading (Tianjin) Co.,ltd.
Country of Origin	China

Note: Specifications are subject to change without prior notice. Actual performance may vary based on usage and environment.

8. WARRANTY AND SUPPORT

8.1 Warranty Information

Your DREAME D9 Max Gen2 Robot Vacuum Cleaner comes with a**1-Year Warranty**. This warranty covers manufacturing defects and ensures that your purchase is protected. If you encounter any issues within the warranty period, please contact customer support for assistance.

8.2 Customer Support

For any queries, technical assistance, or warranty claims, please reach out to DREAME India Support.



Dreame India Support

Support within 24 hours across India



- Service Centre Pan India Covering 165 Cities
- Onsite Service Including Pick up & Drop
- Virtual Demo of Products Before Purchase
- Onsite Installation



Email: Support.in@dreame.tech



Customer Support: 1-800-309-3942
Monday to Saturday: 10:00 AM to 6:00 PM
Sunday: 10:00 AM to 4:00 PM

Image: Map of India with service center locations, and contact details for DREAME India Support.

Email: Support.in@dreame.tech

Customer Support Hotline: 18003093942

Operating Hours:

- Monday to Saturday: 10:00 AM to 6:00 PM
- Sunday: 10:00 AM to 4:00 PM

DREAME offers support within 24 hours across India, including service centers covering 165 cities, onsite service with pick-up and drop, virtual product demos, and onsite installation.