

DREAME RLD32GD

DREAME D10 Plus Gen 2 Robot Vacuum and Mop User Manual

Brand: DREAME

PRODUCT OVERVIEW

The DREAME D10 Plus Gen 2 is a versatile robot vacuum and mop designed for comprehensive floor cleaning. It features powerful suction, intelligent navigation, and convenient self-emptying capabilities to provide a hands-off cleaning experience.

Key Features:

- **Automatic Dust Collection:** Self-emptying base with a 4L dust bag capacity, offering up to 90 days of hands-free dust disposal.
- **Powerful Carpet Care:** 6000 Pa Vormax suction with 4 customizable levels, and an innovative floating rubber brush to minimize tangling, especially effective for pet hair.
- **2-IN-1 Vacuum and Mop:** Dual-action cleaning with a 150 ml clean water tank and three adjustable flow settings, paired with a high-capacity dust box.
- **Smart Mapping and Obstacle Avoidance:** Utilizes Smart Pathfinder technology and LiDAR navigation to generate intuitive, editable maps and effortlessly avoid obstacles.
- **Customizable Cleaning:** Multi-floor mapping, no-mop zones, and virtual boundaries can be set via the Dreamehome App for tailored cleaning routines.



Figure 1: DREAME D10 Plus Gen 2 Robot Vacuum and Mop with Self-Emptying Base.

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Video 1: An overview of the DREAME D10 Plus Gen 2 Robot Vacuum and Mop, highlighting its main features and design.

PACKAGE CONTENTS

Ensure all items listed below are present in your package:

- 1* D10 Plus Gen 2 Robot
- 1* Auto-empty Base Station
- 1* Power Cord
- 1* Mop Pad (pre-installed)
- 1* Side Brush
- 2* Dust Bag (1 pre-installed)
- 1* Cleaning Tool (pre-installed)
- Instruction Guide (User Manual)

- Water Tank



Robot × 1



Base Station with
Auto-Empty × 1



Water Tank × 1



Mop Pad
(pre-installed) × 1



Side Brush × 1



Dust Bag × 2
(pre-installed × 1)



Cleaning Tool
(pre-installed) × 1



User Manual × 1

Package List

Figure 2: Visual representation of all included components in the DREAME D10 Plus Gen 2 package.

SETUP

1. **Charge the Vacuum:** Before first use, fully charge the robot vacuum by placing it on the auto-empty base station.
2. **Install Dreamehome App:** Download and install the Dreamehome app on your smartphone (iOS or Android). You will need to register with an email or phone number and create a password.
3. **Remove Protective Plastic:** Carefully remove all protective plastic films and packaging materials from the

robot vacuum and the base station.

4. **Install Side Brush:** Attach the side brush to the designated slot on the underside of the robot.
5. **Install Dust Bag:** Ensure a dust bag is correctly installed in the top compartment of the auto-empty base station. One is usually pre-installed, with an extra provided.
6. **Connect to Wi-Fi:** Follow the in-app directions to connect your robot vacuum to your home Wi-Fi network. This typically involves scanning a QR code on the vacuum (located under the front lift-up top) and providing your Wi-Fi password.
7. **Map Your Home:** Use the Dreamehome app's mapping feature to allow the robot to create a detailed map of your home. Ensure all doors to areas you want cleaned are open during this process. The robot will not vacuum during the initial mapping.
8. **Customize Map:** After mapping, you can adjust and name rooms, set no-go zones, and define virtual boundaries within the app.
9. **Voice Assistant Integration:** For voice control, link the Dreamehome app with Amazon Alexa, Siri, or Google Home after initial setup.

OPERATING INSTRUCTIONS

Cleaning Modes and Settings:

The D10 Plus Gen 2 offers various cleaning options and smart features for an optimized cleaning experience.

- **Automatic Dust Collection:** The robot automatically empties its dustbin into the 4L dust bag in the auto-empty base station, providing up to 90 days of hands-free operation.
- **Powerful Suction:** With 6000 Pa Vormax suction, the robot effectively picks up dirt, debris, and pet hair. You can adjust suction levels (4 customizable levels) via the Dreamehome App.
- **2-in-1 Vacuum and Mop:** The robot can vacuum, mop, or do both simultaneously. The 150 ml water tank has three adjustable water flow settings for different mopping intensities.
- **Smart Navigation:** LiDAR navigation and Smart Pathfinder technology enable the robot to create accurate maps and navigate efficiently, avoiding obstacles like toys and furniture legs. It can also handle thresholds up to 20mm.
- **Customized Cleaning:** Use the Dreamehome App to select specific rooms or zones for cleaning, set cleaning schedules, and define virtual walls or no-go zones to restrict the robot's movement.
- **Automatic Recharging:** When battery levels are low, the robot automatically returns to its base station to recharge and resumes cleaning from where it left off.

90Days Hands-Free



90 Days* of Hands-Off Cleaning

Figure 3: The robot automatically empties its dustbin into the self-emptying base station.

4 Adjustable Levels of Suction Power



6,000Pa

6,000Pa Vormax™ Suction

Figure 4: High suction power for effective cleaning on various surfaces.

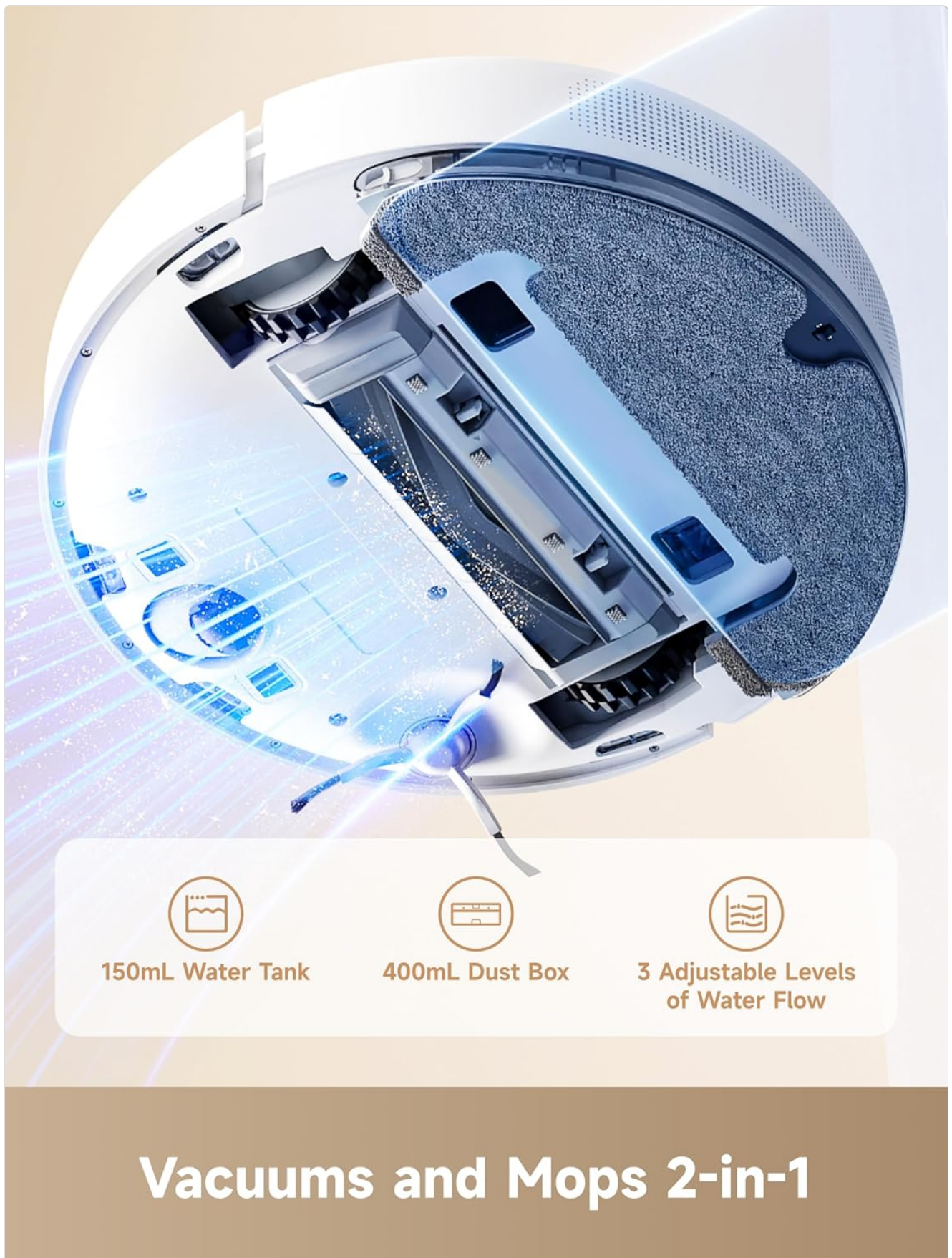


Figure 5: The robot features both vacuuming and mopping capabilities.



Smart Cleaning with Pathfinder Technology

Precise Maneuvering Around the House

Figure 6: Precise maneuvering around the house using Smart Pathfinder technology.

Operational Videos:

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Video 2: Demonstrates how to use and customize map settings for the DREAME D10 Plus Gen 2 Robot Vacuum.

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Video 3: Highlights key reasons to consider purchasing the DREAME D10 Plus Gen 2 Robot Vacuum, showcasing its operational benefits.

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Video 4: Shows the DREAME D10 Plus Gen 2 Robot Vacuum and Mop in action, cleaning various floor types.

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Video 5: Illustrates the loudness of the DREAME D10 Plus Gen 2 Robot Vacuum during its self-emptying cycle.

MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your DREAME D10 Plus Gen 2.

- **Dust Bag Replacement:** The 4L dust bag in the auto-empty base station should be replaced approximately every 90 days, depending on usage. The app will alert you when it's full.
- **Filter Cleaning/Replacement:** The filter inside the robot's dust box is washable and reusable. Ensure it is completely dry before re-inserting. Replace the filter as needed, typically after 150 service hours as indicated in the app.
- **Main Brush and Side Brush:** Regularly check the main roller brush and side brush for tangled hair or debris. Remove any accumulated hair to maintain cleaning efficiency. The app tracks service life for these components (main brush: 300 hours, side brush: 200 hours).
- **Mop Pad Care:** The mop pad should be removed, washed, and air-dried after each mopping session to prevent odors and ensure effective cleaning. Do not use cleaning solutions in the water tank; only use clean water.
- **Dust Box:** While the robot self-empties, occasionally check the robot's internal dust box for any residue or blockages.

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Video 6: A comparison video that includes detailed views of the robot's underside, dustbins, and mop pads, useful for understanding maintenance points.

TROUBLESHOOTING

If you encounter issues with your DREAME D10 Plus Gen 2, refer to the following common problems and solutions:

- **Robot Not Responding/Starting:** The robot is primarily controlled via the Dreamehome app. There is no physical start button on the robot itself for cleaning cycles. Ensure the robot is charged and connected to the app. If unresponsive, try a reboot.
- **App Connectivity Issues:** If the app struggles to connect to the vacuum, try moving closer to the robot with your phone. Ensure your Wi-Fi connection is stable.
- **Robot Getting Stuck:** The D10 Plus Gen 2 is designed with obstacle avoidance. If it gets stuck, it often maneuvers itself free. Avoid moving the robot manually during a cleaning cycle unless necessary, as this can disrupt mapping.
- **Ineffective Mopping:** The robot provides a light damp mop, not a full wet mop. It cannot vacuum up spills or standing water. Ensure the mop pad is clean and the water tank is filled with clean water (no cleaning solutions).
- **Hair Tangling on Brushes:** Long hair can tangle around the main and side brushes. Regularly remove tangled hair to maintain optimal performance.
- **Dust Bags:** While convenient, branded dust bags can be pricey. Consider searching for compatible, unbranded 4L dust bags (ensure they are 4L, not 2.5L) for a more cost-effective solution.

- **Uneven Cleaning/Missed Spots:** The robot cleans by first outlining the perimeter of an area, then performing passes towards the center. It may appear to miss spots initially but will cover them. Ensure furniture is in its usual place and clear floors of small items before cleaning.

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Video 7: Instructions on how to restart the DREAME D10 Plus Gen 2 Robot Vacuum, a common troubleshooting step.

SPECIFICATIONS

Attribute	Detail
Brand	DREAME
Model Name	dreame D10 Plus Gen 2
Item Model Number	RLD32GD
Special Feature	Anti-Collision, Automatic Dust Collection, LiDAR Navigation, Precision Laser Mapping & Navigation, Washable Filter
Color	White
Product Dimensions	17.75"L x 13.99"W x 16.8"H
Filter Type	Cartridge
Battery Life	285 minutes
Capacity (Water Tank)	150 Milliliters
Power Source	Battery Powered
Control Method	App
Compatible Devices	Smartphones, Amazon Echo, Google Home
Item Weight	21.5 pounds
UPC	850062802391

WARRANTY AND SUPPORT

For detailed information regarding your product's warranty, troubleshooting, and additional support, please refer to the official user manual PDF or contact DREAME customer service.

- **User Manual (PDF):** [Download User Manual](#)
- **Protection Plans:** Extended protection plans are available for purchase to cover your device beyond the standard warranty. Options include 2-Year Protection Plan and 3-Year Protection Plan.

