

[Manuals.plus](#) /

› [DREAME](#) /

› Dreame H11 Core Wet Dry Vacuum Cleaner User Manual

DREAME H11 Core

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Model: H11 Core

INTRODUCTION

The Dreame H11 Core Wet Dry Vacuum Cleaner is designed to provide efficient and versatile cleaning for hard floors. It combines vacuuming and mopping functions, allowing for simultaneous wet and dry cleaning. With features like edge-to-edge cleaning, one-click self-cleaning, and intelligent interaction, this appliance simplifies your floor care routine.

PACKAGE CONTENTS

Before you begin, please ensure all items are present in the package:

- Main Body
- Handle
- Charging Base
- Power Adapter
- Cleaning Brush
- HEPA Filter (pre-installed or spare)
- Brush Roll (pre-installed or spare)

Package List



Charging Base



Main Body



Handie



Cleaning Brush



Power Adapter

Figure 1: Dreame H11 Core Package List. This image displays the main components you will find in the box, including the vacuum's main

unit, handle, charging base, power adapter, and cleaning accessories.

SETUP

1. **Assemble the Handle:** Insert the handle into the main body of the vacuum cleaner until it clicks securely into place.
2. **Charge the Battery:** Place the vacuum cleaner on the charging base. Connect the power adapter to the charging base and plug it into a power outlet. Ensure the display indicates charging. A full charge takes approximately 4 hours.
3. **Fill the Clean Water Tank:** Locate the clean water tank (usually the upper tank). Open the cap and fill it with clean tap water. For enhanced cleaning, you may add a small amount of Dreame-approved cleaning solution. Do not exceed the MAX fill line.
4. **Initial Self-Cleaning Cycle:** Before first use, it is recommended to perform a self-cleaning cycle to prime the system. Ensure the clean water tank is filled and the dirty water tank is empty.



Figure 2: Assembling the Dreame H11 Core. This image shows the main vacuum unit and its detachable handle, indicating where they connect for assembly.

OPERATING INSTRUCTIONS

Powering On and Off

- To power on, press the Power button on the handle.
- To power off, press and hold the Power button until the device shuts down.

Cleaning Modes

The Dreame H11 Core offers two cleaning modes:

- **Eco Mode:** Suitable for light dirt and daily cleaning. This mode conserves battery life.
- **Max Mode:** Provides stronger suction and water flow for stubborn stains and heavily soiled areas.

Switch between modes by pressing the Mode button on the handle.



Figure 3: Dual Cleaning Modes. This image illustrates the difference between the standard (Eco) and turbo (Max) cleaning modes, showing their effectiveness on different types of spills.

Intelligent Interaction and Display

The integrated LED display provides real-time information, including battery level, current cleaning mode, and status indicators. The vacuum also features voice prompts to guide you through operations and alert you to maintenance needs (e.g., "Dirty water tank filled," "Please fill the tank with clean water").



Figure 4: Intelligent LED Display. This image highlights the vacuum's display, which shows important information like battery status and cleaning mode.

Edge-to-Edge Cleaning

The improved brush head design allows for effective cleaning along baseboards and into hard-to-reach corners, minimizing missed spots.



Figure 5: Edge and Corner Cleaning. This image illustrates how the vacuum's design allows it to clean effectively along walls and into corners.

MAINTENANCE

One-Click Self-Cleaning

After each use, place the vacuum on its charging base and press the self-cleaning button. The device will automatically clean the brush roll and internal pipes, preventing odors and maintaining hygiene. Ensure the clean water tank has sufficient water and the dirty water tank is empty before initiating self-cleaning.



Figure 6: One-Touch Self-Cleaning. This image demonstrates the automatic self-cleaning function, where the brush roll is rinsed with clean water.

Emptying and Cleaning the Dirty Water Tank

The dirty water tank should be emptied after each use. Remove the tank, discard the dirty water, and rinse the tank thoroughly with clean water. Allow it to air dry before reattaching.

Cleaning the Brush Roll

Even with self-cleaning, it is recommended to periodically remove and manually clean the brush roll to remove any tangled hair or debris. Use the provided cleaning brush for this purpose. Ensure the brush roll is completely dry before reinserting.

Cleaning/Replacing the HEPA Filter

The HEPA filter should be cleaned regularly (e.g., once a week) by rinsing it under running water. Allow it to air dry completely for at least 24 hours before reinserting. Replace the filter every 3-6 months, or more frequently depending on usage, to maintain optimal performance.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Vacuum not turning on	Low battery; improper handle assembly.	Charge the battery; ensure handle is securely clicked into place.
No water dispensing / Poor cleaning performance	Clean water tank empty; nozzle clogged; brush roll dirty.	Fill clean water tank; clean the nozzle; clean the brush roll.
Dirty water tank full error	Dirty water tank is full or sensor is obstructed.	Empty and clean the dirty water tank; clean the sensor if accessible.
Unpleasant odor	Dirty water tank or brush roll not cleaned properly.	Perform self-cleaning; thoroughly clean dirty water tank and brush roll.
Voice prompts not working	Volume too low or disabled.	Check user manual for voice prompt settings (if applicable).

SPECIFICATIONS

Feature	Detail
Model Name	H11 Core
Brand	DREAME
Special Features	Edge-to-Edge Cleaning, One-Click Self-Cleaning, Intelligent Interaction Cleaning, Wet/Dry
Filter Type	HEPA Filter
Cordless	Yes
Runtime	22 minutes
Recommended Uses	Hardwood floors, hard floors
Form Factor	Upright
Product Dimensions	30L x 110W x 33H Centimeters
Item Weight	4 kg 700 g
Clean Water Tank Capacity	900 ml
Dirty Water Tank Capacity	500 ml

WARRANTY AND SUPPORT

For warranty information and customer support, please contact Dreame directly. The manufacturer's contact details are:
Manufacturer: DREAME
Email: Support.in@dreame.tech
Phone: 18003093942
Please retain your proof of purchase for warranty claims.

