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› DREAME F10 Robot Vacuum and Mop Combo User Manual

DREAME F10

DREAME F10 Robot Vacuum and Mop Combo User Manual

Model: F10

1. INTRODUCTION

The DREAME F10 Robot Vacuum and Mop Combo is an advanced cleaning device designed to automate floor cleaning. It combines powerful vacuuming with efficient mopping, utilizing smart navigation and app control for a comprehensive cleaning experience. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your DREAME F10.



Image: The DREAME F10 Robot Vacuum and Mop Combo with a smartphone displaying the Dreame app interface.

2. WHAT'S IN THE BOX

Carefully unpack all components and ensure everything is present. The package should contain the following items:

- Robot Vacuum x1
- Charging Dock x1
- Side Brush x1
- Water Tank x1
- Mop Pad (pre-installed) x1
- Charging Tool (pre-installed) x1
- User Manual x1



Robot Vacuum x1



User Manual x1



Cleaning Tool
(pre-installed) x1



Charging Dock x1



Side Brush x1



Water Tank x1



Mop Pad
(pre-installed) x1

What's in the Box

Image: A visual representation of all components included in the DREAME F10 product box.

3. KEY FEATURES

The DREAME F10 is equipped with advanced features to provide an efficient and thorough cleaning experience:

- **13,000Pa Vormax Suction:** Experience extreme suction power that effortlessly lifts dust, hair, and debris from all surfaces, ensuring a deep clean.
- **300min Runtime with 5200mAh Battery:** The high-capacity battery allows the robot to clean up to 270m² on a single charge. It features auto-recharge functionality for uninterrupted operation.
- **2-in-1 Vacuum & Mop with Smart Water Control:** A versatile cleaning solution with a 570ml dust box and a 235ml water tank. It offers 32 moisture levels for precise mopping, ensuring deep and efficient cleaning.
- **Smart Pathfinder Mapping & Obstacle Avoidance:** Intelligent LiDAR mapping creates accurate floor plans, while edge/ledge detection and 20mm threshold climbing capabilities ensure precise and safe navigation around your home.
- **App & Voice Control with Multi-Floor Mapping:** Control your robot via the intuitive Dreamehome App. Set no-go zones, customize cleaning routines, and integrate with voice assistants like Alexa, Siri, or

Google Home for convenient operation. The robot also supports multi-floor mapping for homes with multiple levels.



Image: A collage highlighting the DREAME F10's key features including suction power, battery life, 2-in-1 cleaning, floating brush, carpet cleaning, voice control, and smart navigation.



Image: The DREAME F10 demonstrating its 13,000Pa Vormax suction power, picking up debris from the floor.

13,000Pa Vormax™ Intense Suction

With a superior lab-certified 13,000Pa* suction, F10 thoroughly picks up hair and all kinds of debris with excellence and precision.

100%*
Large Particle Pickup

*13,000Pa, 100%. Based on our in-house lab data. Actual performance may vary.



Image: The DREAME F10 with an overlay illustrating its 5200mAh battery capacity and 300-minute runtime.



Enough might for the dust

Vacuums, mops, and cleans carpets without dampening.

-  2-in-1 Vacuuming & Mopping
-  Special Carpet Cleaning
-  All-Rubber Floating Brush

Image: An exploded view of the DREAME F10's underside, showing the dust box and water tank for its 2-in-1 vacuuming and mopping function.

DREAME

NO.1

Robot Vacuum Market Share

*No.1 Dreame Robot Vacuum ranks first in market share across 18 global countries. Data based on Frost & Sullivan 2025 Global Robotic Vacuum Cleaner Monthly Tracking and measured by global robotic vacuum cleaner sales in April 2025. Data subject to real-time updates. For more, please visit <https://www.frostchina.com/content/insight/detail/68708a2adab0d15c1ff5e793e7>.



Image: The DREAME F10 navigating a room, illustrating its Smart Pathfinder Technology with LiDAR mapping and obstacle avoidance.

4. SETUP GUIDE

Follow these steps to set up your DREAME F10 Robot Vacuum and Mop Combo for the first time:

- 1. Choose a Location for the Charging Dock:** Place the charging dock against a wall in an open area.

Ensure there are no obstacles within 1.5 meters (5 feet) in front and 0.5 meters (1.6 feet) to the sides of the dock. This allows the robot to easily return for charging.

2. **Connect Power:** Connect the power adapter to the charging dock and plug it into a power outlet. Ensure the power indicator on the dock lights up.
3. **Initial Charge:** Place the robot on the charging dock. Ensure the charging contacts on the robot align with those on the dock. Allow the robot to charge fully before its first use. A full charge typically takes several hours.
4. **Download the Dreamehome App:** Scan the QR code in the included User Manual or search for 'Dreamehome' in your mobile app store (App Store for iOS, Google Play Store for Android). Download and install the app.
5. **Connect to App:** Open the Dreamehome app and follow the on-screen instructions to add your DREAME F10. This typically involves connecting the robot to your home Wi-Fi network.

5. OPERATING INSTRUCTIONS

Once fully charged and connected to the Dreamehome app, you can begin using your DREAME F10:

5.1. Starting and Stopping Cleaning

- **Via App:** Open the Dreamehome app, select your DREAME F10, and tap the 'Start Cleaning' button.
- **Via Robot Buttons:** Press the power button on the robot to start or pause cleaning. Press and hold the power button to send the robot back to the charging dock.

5.2. Cleaning Modes and Customization

The Dreamehome app allows for extensive customization of your cleaning experience:

- **Cleaning Modes:** Select from various modes such as Vacuum Only, Mop Only, or Vacuum & Mop.
- **Suction Power:** Adjust suction levels (e.g., Quiet, Standard, Strong, Turbo) based on your cleaning needs.
- **Water Levels:** For mopping, choose from 32 moisture levels to control the water output for different floor types.
- **Scheduling:** Set up daily or weekly cleaning schedules for automated cleaning.
- **No-Go Zones & Virtual Walls:** Use the app to define areas the robot should avoid, such as pet feeding areas or delicate zones.
- **Multi-Floor Mapping:** If you have a multi-story home, the robot can save multiple floor maps, adapting its navigation to each level.



A Climbing Robot

F10 navigates its way to the dirt like a pro, always steering clear of obstacles, avoiding hitting into doorways or getting stuck—even overcoming 20mm* thresholds.

*20mm: Based on our in-house lab data. Actual performance may vary.

Image: A user interacting with the Dreamehome app on a smartphone, showing the map and control options for the robot vacuum.

5.3. Voice Control Assistance

For hands-free operation, integrate your DREAME F10 with popular voice assistants:

- **Compatibility:** The DREAME F10 is compatible with Alexa, Siri, and Google Home.
- **Commands:** Use simple voice commands such as "Alexa, start cleaning the living room" or "Hey Google, tell Dreame to pause cleaning."

Dreamehome App: Your Home, Your Way

Easily customize modes, patterns, and suction power to the perfect settings suitable for the mess you're dealing with.



Image: A user interacting with a smart speaker to control the DREAME F10 robot vacuum, demonstrating voice control capabilities.

6. MAINTENANCE

Regular maintenance is crucial for ensuring the longevity and optimal performance of your DREAME F10. Perform these tasks regularly:

- **Dust Box:** Empty the dust box after each cleaning cycle. Press the release button, remove the dust box, and discard collected debris.
- **Filter:** Clean the filter regularly. Tap out dust and debris. If washable, rinse with clean water and ensure it is completely air-dried before re-inserting. Replace the filter every 3-6 months, depending on usage.
- **Main Brush:** Remove the main brush cover and lift out the brush. Use the cleaning tool to cut and remove any tangled hair or fibers. Reinstall the brush, ensuring it clicks into place.
- **Side Brush:** Check the side brush for tangled hair or debris. If necessary, remove the screw holding it in place, clean it, and reattach.
- **Mop Pad:** Remove the mop pad after each mopping session. Wash it thoroughly with water and mild detergent. Allow it to air dry completely before reattaching.
- **Sensors:** Periodically wipe the cliff sensors (located on the bottom), wall sensor (on the side), and charging contacts with a soft, dry cloth to ensure accurate navigation and charging.
- **Wheels:** Check the drive wheels and universal wheel for any trapped debris and clean as needed.

7. TROUBLESHOOTING

If you encounter issues with your DREAME F10, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Robot not charging	Charging dock not powered; Robot not aligned; Dirty charging contacts.	Ensure dock is plugged in and powered. Realign robot on dock. Clean charging contacts on both robot and dock with a dry cloth.
Robot stuck or not moving	Obstacles; Tangled brushes/wheels; Dirty sensors.	Clear obstacles. Remove tangled hair/debris from main and side brushes, and wheels. Clean cliff sensors.
Poor cleaning performance	Full dust box; Clogged filter/brushes; Low water in tank.	Empty dust box. Clean or replace filter. Clean main and side brushes. Refill water tank for mopping.
App connectivity issues	Unstable Wi-Fi; Robot out of range; App/robot glitch.	Ensure stable 2.4GHz Wi-Fi. Move robot closer to router. Restart robot and router. Try re-pairing the device in the Dreamehome app.
Robot making unusual noise	Debris in brush/wheels; Fan obstruction.	Check and clean main brush, side brush, and wheels for foreign objects. Ensure nothing is obstructing the fan intake/exhaust.

8. SPECIFICATIONS

Brand	DREAME
Model Name	F10
Colour	F10
Product Dimensions	35L x 35W x 9.6H Centimeters
Included Components	Robot Vacuum; Charging Dock; Side Brush; Water Tank x1; Mop Pad (pre-installed) x1; Charging Tool (pre-installed) x1; User Manual x1
Filter Type	Cloth
Battery Life	300 Minutes
Voltage	20 Volts
Power Source	Battery Powered
Are Batteries Included	No
Control Method	App

Form Factor	Robotic
Manufacture Year	2025
Manufacturer	Dreame Trading (Tianjin) Co.,Ltd.
Country of Origin	China
Item Model Number	R9523I
ASIN	B0FDKZTRL1
Item Weight	96 g
Net Quantity	1 Count
Generic Name	Robot Vacuum Cleaner and Mop

9. WARRANTY AND SUPPORT

For any product inquiries, technical assistance, or warranty claims, please contact DREAME support:

- **Manufacturer:** Dreame Trading (Tianjin) Co.,Ltd.
- **Email Support:** Support.in@dreame.tech
- **Customer Support Hotline:** 18003093942
- **Operating Hours:** Monday to Saturday: 10:00 AM to 6:00 PM, Sunday: 10:00 AM to 4:00 PM

DREAME India offers comprehensive support services including:

- Support within 24 hours across India.
- Service Centre Pan India covering 165 cities.
- Onsite Service including Pick up & Drop.
- Virtual Demo of Products Before Purchase.
- Onsite Installation.



Dreame India Support

Support within 24 hours across India



- Service Centre Pan India Covering **165** Cities
- Onsite Service Including Pick up & Drop
- Virtual Demo of Products Before Purchase
- Onsite Installation



Email: Support.in@dreame.tech



Customer Support: **1-800-309-3942**
Monday to Saturday: 10:00 AM to 6:00 PM
Sunday: 10:00 AM to 4:00 PM

Image: A map of India indicating service centers and contact information for Dreame India Support.