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Shark BU3521INT

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Shark Clean & Empty Cordless Stick Vacuum

MODEL: BU3521INT

User Manual

Introduction

Thank you for purchasing the Shark Clean & Empty Cordless Stick Vacuum. This manual provides essential information for the safe operation, maintenance, and troubleshooting of your new vacuum cleaner. Please read these instructions thoroughly before first use and retain for future reference.

What's in the Box

Your Shark Clean & Empty Cordless Stick Vacuum package includes the following components:

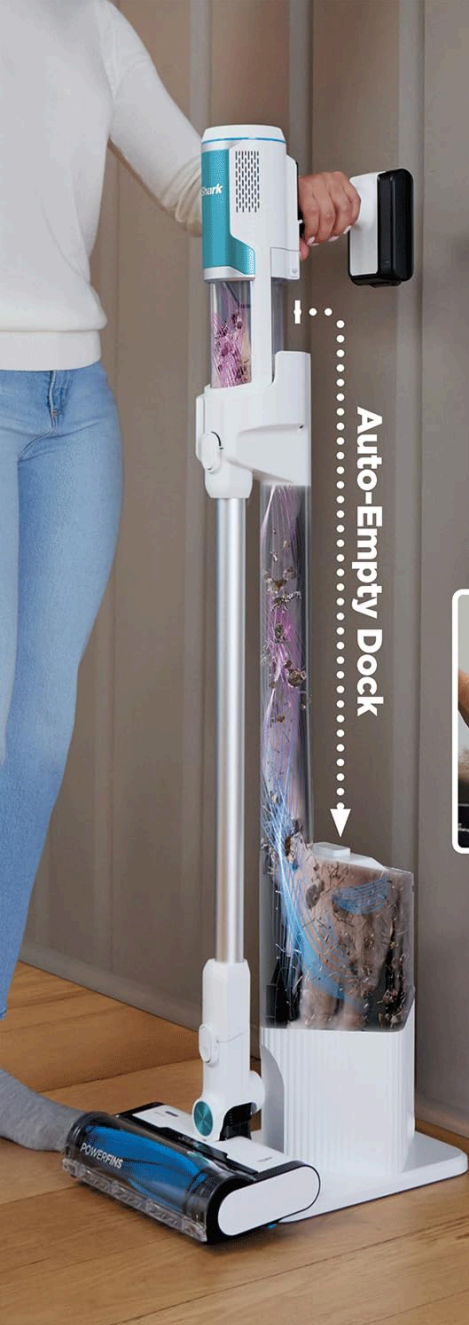
- Main Vacuum Unit (Handheld)
- Wand
- Motorized Floor Nozzle with Anti-Hair Wrap brush-roll
- Auto-Empty Charging Dock (1.3L capacity)
- Pet Multi-Tool

- Crevice Tool
- Power Adapter

Setup

Follow these steps to assemble and prepare your vacuum for first use:

1. **Assemble the Vacuum:** Insert the wand into the motorized floor nozzle until it clicks securely into place. Then, insert the main vacuum unit (handheld) onto the top of the wand until it clicks.
2. **Set up the Auto-Empty Dock:** Place the Auto-Empty Dock on a flat, stable surface near a power outlet. Connect the power adapter to the dock and plug it into the wall outlet.
3. **Initial Charge:** Place the assembled vacuum onto the Auto-Empty Dock. Ensure it is properly seated for charging. The LED display on the vacuum will indicate charging status. Allow approximately 5 hours for a full charge before first use.



Auto-Empty System

Automatically empties and disposes of debris—no more daily emptying.

Up to 30 Days of Hands-Free Emptying with:



NO DIRT ON YOUR HANDS



NO DUST CLOUDS IN YOUR HOME



NO CLEANING AFTER YOU CLEAN

Image: The Shark Clean & Empty Cordless Stick Vacuum docked for charging and automatic emptying.

3 STEPS TO AUTO-EMPTY CONVENIENCE



Return the full vacuum to its base to charge & empty.



Automatically empties after every clean.



Anti-Allergen Complete Seal captures & traps up to 99.9%* of dust, allergens and irritants inside the base.

*Based on IEC standard 62885-2 CL 514 at 0.3 to 10 microns.

Image: Visual representation of the three steps for auto-empty convenience: returning the full vacuum to its base, automatic emptying, and the sealed anti-allergen system.

Operating Instructions

Your Shark Clean & Empty vacuum offers versatile cleaning modes and features:

Powering On/Off and Mode Selection

- Press the power button on the handheld unit to turn the vacuum on or off.
- Use the mode selection button to cycle through ECO, AUTO, and BOOST cleaning modes. The LED display will show the selected mode and remaining battery life.

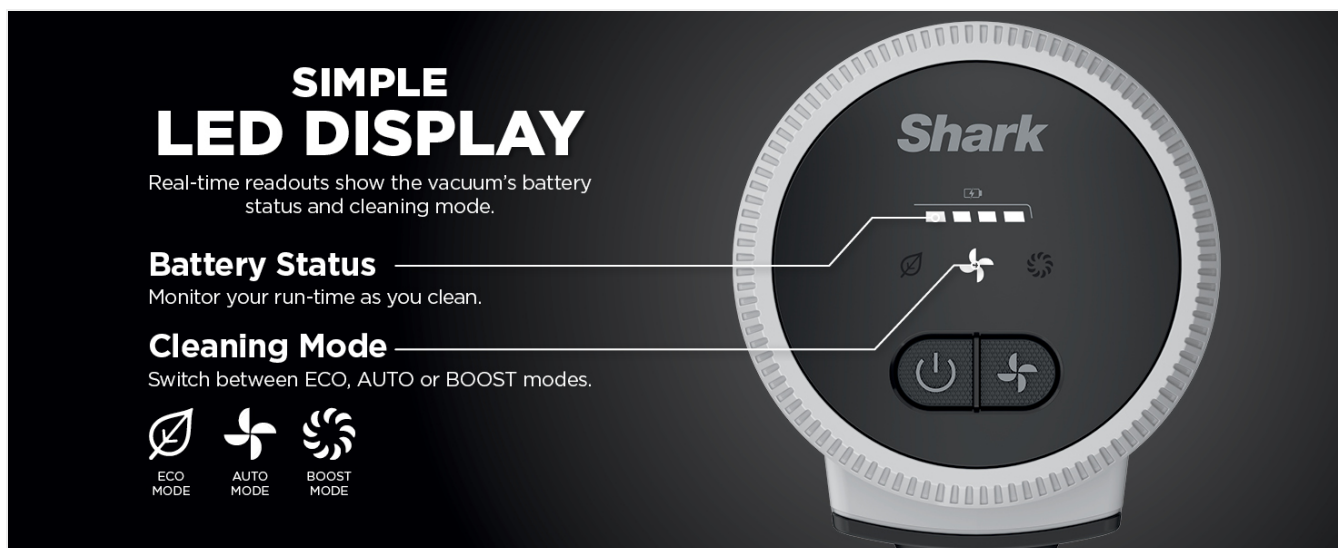


Image: Close-up of the simple LED display indicating battery status and cleaning modes (Eco, Auto, Boost).

Cleaning Modes

- **ECO Mode:** Provides extended runtime for lighter cleaning tasks.
- **AUTO Mode:** Automatically adjusts suction power based on floor type and debris level.
- **BOOST Mode:** Delivers maximum suction for tough messes and deep cleaning.

Multi-Surface Cleaning

The motorized floor nozzle features a self-cleaning brush-roll that automatically adjusts its speed and suction for optimal performance on both carpets and hard floors. This ensures effective pickup of dust, debris, and pet hair.



Image: The vacuum cleaning across different floor types, demonstrating its multi-surface capability.

Using as a Handheld Vacuum

Detach the main vacuum unit from the wand to use it as a powerful handheld vacuum for cleaning stairs, upholstery, car interiors, and other tight spaces.



Image: An overview of the vacuum's key features, including its lightweight design, removable handvac, ability to clean all floor types, and up to 40 minutes of runtime.

Using Attachments

- **Pet Multi-Tool:** Attach to the handheld vacuum or wand for effective removal of pet hair and embedded dirt from various surfaces.
- **Crevice Tool:** Use with the handheld vacuum or wand to clean narrow gaps, corners, and hard-to-reach areas.



Image: The Pet Multi-Tool attached to the handheld vacuum, effectively cleaning pet hair from upholstery.



Image: The Duster Crevice Tool attached to the handheld vacuum, reaching into tight spaces on a shelf.

Maintenance

Regular maintenance ensures optimal performance and extends the life of your vacuum.

Auto-Empty Base

- The Auto-Empty Base automatically empties the vacuum's dustbin after each cleaning session.
- The base has a 1.3L capacity, allowing for hands-free emptying for up to 30 days, depending on usage.

- When the Auto-Empty Base is full, dispose of the collected debris responsibly.



Image: Comparison showing reduced dust exposure when using the Auto-Empty System versus manual emptying.

Filter Cleaning

The sealed HEPA system captures 99.9% of dust and allergens. Regularly clean the filters to maintain suction power.

- Refer to the full instruction manual for detailed steps on accessing and cleaning the pre-motor and post-motor HEPA filters.

- Wash filters with cold water only. Allow them to air dry completely for at least 24 hours before reinstalling. Do not use a hairdryer or other heating methods.

Anti-Hair Wrap Brush-roll

The self-cleaning brush-roll is designed to prevent hair wrap. If any hair or debris remains wrapped around the brush-roll, carefully remove it using scissors or by hand.



Image: A comparison showing a traditional brush-roll with hair wrap versus the Shark Anti-Hair Wrap brush-roll.

Troubleshooting

If you encounter issues with your vacuum, refer to the following common solutions:

Problem	Possible Cause	Solution
Vacuum not turning on	Battery is not charged or improperly inserted.	Ensure the battery is fully charged and correctly seated in the handheld unit.
Loss of suction	Clogged filter, full dustbin, or obstruction in the nozzle/hose.	Clean filters, empty the dustbin, and check for blockages in the floor nozzle, wand, or handheld unit.
Brush-roll not spinning	Obstruction in the brush-roll or incorrect mode.	Clear any debris from the brush-roll. Ensure the vacuum is in a mode suitable for floor cleaning (e.g., AUTO or BOOST).
Auto-Empty Dock not emptying	Vacuum not properly seated on the dock, or dock bin is full.	Ensure the vacuum is fully seated on the dock. Check and empty the dock's debris bin if full.

If problems persist, please contact customer support.

Specifications

- **Model:** BU3521INT
- **Motor Wattage:** 240 Watts
- **Auto-Empty Base Capacity:** 1.3 Liters
- **Vacuum Bin Capacity:** 0.42 Liters
- **Runtime:** Up to 40 minutes (in ECO mode with non-motorized tool)
- **Battery Type:** Lithium-Ion
- **Battery Charge Time:** Approximately 5 hours
- **Filtration:** HEPA (captures 99.9% of dust and allergens)
- **Weight:** 2660 Grams
- **Dimensions (L x W x H):** 37.3 x 26.5 x 110.5 Centimeters
- **Special Features:** Cordless, HEPA, Headlight, High Power, Portable, Anti-Hair Wrap

Warranty & Support

Your Shark Clean & Empty Cordless Stick Vacuum comes with a manufacturer's warranty and dedicated customer support.

Warranty Information

This product is covered by a **2-year manufacturer's warranty**. Please retain your proof of purchase for warranty claims. For detailed terms and conditions, refer to the warranty card included with your product or visit the official Shark website.

Product Registration

Register your product to receive important updates and to activate your warranty:

Register online: <https://sharkninja.in/pages/register-warranty>

Customer Support

For assistance, technical support, or service inquiries, please contact Shark customer service:

- **Phone:** 18002960076
- **Email:** customerservice@sharkninja.in
- **Operating Hours:** Monday to Saturday, 10:00 AM to 7:00 PM



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Image: Shark | NINJA Support information, including contact number, email, operating hours, and a QR code for warranty registration.

Related Documents - BU3521INT

	Shark Cordless Clean & Empty Stick Vacuum & Auto-Empty System Owner's Guide This owner's guide provides instructions for the Shark Cordless Clean & Empty Stick Vacuum & Auto-Empty System, including safety information, assembly, usage, maintenance, and troubleshooting.
	Shark PowerDetect Clean & Empty System: Owner's Guide and Quick Start This document provides comprehensive instructions for the Shark PowerDetect Clean & Empty System, including setup, operation, maintenance, and troubleshooting. It covers above-floor cleaning, using the auto-empty dock, filter cleaning, nozzle maintenance, and sensor cleaning for models IP1000 and IP3000 series.
	Shark Cordless Detect Auto-Empty System IW4000 Series: Quick Start Guide & Safety Instructions Comprehensive guide for the Shark Cordless Detect Auto-Empty System IW4000 Series, covering safety instructions, assembly, maintenance, and manufacturer's guarantee. Learn how to set up and care for your Shark vacuum.
	Shark Cordless Clean & Empty BU3000 Series: Safety Instructions and Quick Start Guide Comprehensive safety instructions, assembly guide, mode explanations, and maintenance tips for the Shark Cordless Clean & Empty Stick Vacuum + Auto-Empty System BU3000 Series.
	Shark PowerDetect Clean & Empty System: Owner's Guide and Quick Start Comprehensive guide for the Shark PowerDetect Clean & Empty System, covering setup, operation, maintenance, troubleshooting, and safety instructions for models IP1000, IP3000, and IP1250.
	Shark AV2501AE AI Robot Vacuum: Features and User Guide Discover the advanced features of the Shark AV2501AE AI Robot Vacuum, including AI Laser Navigation, True HEPA Self-Empty Base, powerful suction, pet hair cleaning, precision mapping, object detection, Matrix Clean Navigation, Recharge & Resume, and the intuitive SharkClean app.

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