# **Livpure** smart

# Stealth

RO+UV+Copper





**USER MANUAL** 



# WELCOME TO LIVPURE SMART FAMILY

Dear Customer.

We thank you for the trust you have shown in Livpure smart Water Purifier and its technology.

Livpure smart is a "state-of-the-art" water purifier with the most advanced purification system. It is specially designed, keeping in mind the changing water quality & your lifestyle.

It conforms to the most advanced drinking water quality standards for purity & safety.

Please go through simple & easy to understand instructions mentioned in manual.

Any queries & suggestions, please call us at our Customer Care. We once again thank you for choosing "Livpure smart" and look forward to a long and fruitful association with you.

Regards,

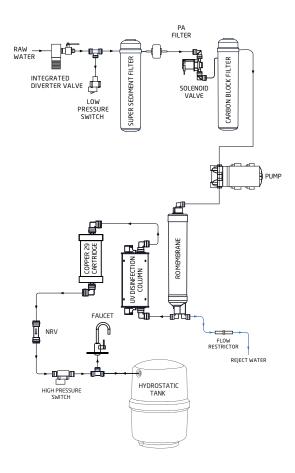
Team Livpure smart

# KNOW YOUR LIVPURE SMART WATER PURIFIER



<sup>\*</sup> Illustrations for reference, features may change as per policy of continuous improvements

# WATER FLOW DIAGRAM



# HOW YOUR LIVPURE SMART WATER PURIFIER WORKS

# 1. Super Sediment Filter

It removes coarse and fine suspended dirt impurities from water.

#### 2. Carbon Block Filter

It adsorbs residual chlorine and hazardous impurities such as harmful pesticides from water. It also adsorbs bad taste, color and odor causing organic compounds from water.

# 3. PA Filter

It enhances the performance of entire purification system and thus ensures the good water quality consistently.

# 4. Reverse Osmosis (RO) Membrane

It removes bacteria, virus, protozoa & parasites and reduces dissolved salts, hardness, pesticides and heavy metals from water.

Note: Preservative used in the membrane is 100% food grade & need to flush at the time of installation and membrane replacement.

# 5. Ultra Violet (UV) Disinfection Column

Ultraviolet radiation disinfects the water from water borne disease causing bacteria, virus and protozoa, thereby making it microbiologically safe to drink.

# 6. Copper 29 Cartridge

It infuses goodness of natural copper into water.

#### Note:

- All filtration components like Sediment, Activated Carbon and RO Membrane shelf-life is 6000 liters of purified water or 12 months of product purchase.
- \* Filter life may vary as per water condition of input water.

#### TECHNICAL SPECIFICATIONS#

Purification Technology	RO+UV+Copper	
Production Rate	15-20 litres/hour*	
Min Recovery Rate	40%	
Max. Duty Cycle	Upto 75 litres/day	
Storage Tank Capacity	7 Litres	
RO Membrane	RO Membrane	
Purification Cartridges	1.Super Sediment Filter 2.Carbon Block Filter 3.Particulate Arrestor 4.RO Membrane 5.UV Culumn 6.Copper 29 Cartridge	
UV Lamp	4W	
Operating pressure range	0.029 Mpa~0.29 Mpa**	
Input Voltage	140-300 V AC / 50 Hz	
Operating Voltage	24 V DC	
Power consumption	40 W	
Single phase Power supply	140-280 V~50 Hz	

#### NOTE -

- Input raw water temperature should be between 10°C to 45°C.
- 2. Machine can be used till input water TDS 1500 ppm.
- Raw water should be free from oil & grease.
- 4. Permissible limit of iron content in input raw water should be less than 0.3 mg/L.
- 5. Total hardness in input raw water should not exceed 450 mg/L.
- The Mineralizer/Taste Enhancer media used does not cause any of the parameters in product water to exceed acceptable limits specified in IS 10500.
- \* Production rate may vary in the range of 15 to 20 litres/hour.
- \*\* If input water pressure is below 0.029 Mpa, use of booster pump attachment is recommended in case of input water pressure is above 0.29 Mpa, use of pressure reducing valve is recommended.
- # Manufacturer reserves the right to change/replace/upgrade any part of component in pursuit of providing continuous improvement in the quality of the products to its esteemed customers.

# INSTALLATION INSTRUCTIONS

The Livpure smart RO Water Purifier is equipped with most advanced technology, which ensures safe and pure drinking water. Livpure smart RO water purifier is easy and convenient to install & use.

#### Recommended site preparations:

- 220 V single phase AC connection not more than 1.5 meters away from the point of installation of purifier.
- Raw water supply with ½ inch nipple not more than 1.5 meters away
- Drain for rejected water not more than 2 meters away .
- Space as per dimensions of the purifier & operating space to install.

#### Specific instructions:

- Livpure smart Stealth is an under the counter water purifier. Avoid installation on wooden and metallic stands.
- For optimum performance and minimum inlet pressure required, make sure that the raw water supply tank is at least 10 feet above the level at which the purifier is installed.

# TDS Meter Functioning & calibration Method:

TDS meter Functioning: 1. Remove the Protective cap of TDS meter. 2. Press on/OFF button once out of the water. 3. Dip the tester into the water no more than 2 inches. 4. Wait for the display to stabilize. The tester automatically compensates for temperatures variations. Once the readout stabilizes (10-30 sec.), Press the Hold button to view out of the water. 5. Press the on/off button again to turn off the tester. The tester will shut off automatically after 10 minutes of non-use. 6. Post usage, shake off the water from your tester or wipe it with a tissue.

#### Note:

a) In case tester displays a flashing "X10" icon, multiply the reading by 10.

b) Important: Avoid to drop the entire tester in the water or dip beyond the maximum level. This product is not waterproof. Avoid to use tester in Hot water. TDS Meter Calibration: The Service engineer will be calibrate as per his master calibrated sample.

For more details Please refer user Manual provided with TDS meter along with the Product.

# Recommended uses of reject water

Although the rejected water has high concentration of salts, it is absolutely clean and free of impurities like chlorine, dirt, sand, etc. which are present in raw water. This rejected water usually goes down the drain but if required, can be used for gardening, cleaning / mopping purposes.

#### Installation procedure:

- 1. Fix the wall mounting with the help of two self taping screws (supplied with the unit).
- 2. Carefully hang the purifier on the wall.
- 3. Connect the Integrated Diverter Valve to the raw water supply as shown in the figure. The threaded end of the diverter valve is fitted in line with the raw water supply.
- 4. Now connect one end of the white pipe to the ball valve and other end to the purifier inlet.
- 5. Similarly, connect one end of the blue pipe to rear side connector and leave the other end in the drain.
- 6. Before connecting the power supply, it is important that you perform the following functions:
- i) Open the diverter valve to start the flow of water into the purifier.
- ii) Wait for 2-3 minutes to ensure that the filters are soaked in water.

#### INSTALLATION CLAUSE:

"The Machine will be installed by company's engineer or authorised representative on Free of Cost basis only if the same has been purchased from the shop/counter of the company's authorised dealers (including Modern trade outlets and CSD canteens). If the machine is purchased from any unauthorised source, the company may install the same at its discretion on chargeable basis. The installation charges are Rs 1250.

# TROUBLE SHOOTING

S.No.	Problem	Reason	Remedies
The water from the purifier tastes unusual.		The water is stored too long in the storage.	Drain the stored water and fill fresh water.
unusudi.	uriusudi.	The filters are choked.	Call customer care and get the purifier serviced.
2.	The purification is taking more time.	Check the ball valve may not be opened fully.	Please ensure the ball valve is open fully.
3.	The storage tank is not getting filled.	Check the ball valve may not be opened fully.	Please ensure the ball valve is open fully.
		Check if there is any leakage from the purifier.	If there is any leakage then call the Customer Care Number

# IMPORTANT INSTRUCTIONS





Avoid exposure to direct sunlight and installation in damp areas





Make sure that the purifier is connected to normal water supply only. Hot water supply is not recommended for water purifier.



ridke stille tild. the reject water pipe is not placed at a level higher from the purifier, otherwise reject water may flow backward into the purifier



The maximum distance between the water source and the purifier should not be more than 2 meters



Avoid sharp bends in the pipe. Do not bend or block the water pipe.



Do not confine the purifier in a closed cabinet.





Do not try to service the purifier on your own. Instead, call Livpure smart Customer Care No. for help.



In case of not using the purifier for more than two days, kindly switch OFF the power supply and drain the storage tank.





To keep the storage tank clean, it should be drained once in 15 days.

# FAQ's

- 1) What does TDS (total dissolved solids) mean?
  Total Dissolved Solids is a measure of dissolved inorganic substances
- Total Dissolved Solids is a measure of dissolved inorganic substances in water
- 2) How much time it takes to purify water by Livpure Smart Water Purifier? Livpure Smart Water Purifier can purify water @15-20 litres per hour\*. However, the time taken to purify depends on the impurities present in water, input water pressure and life of filters. Note:
- \* Production rate may vary in the range of 15 to 20 litres/hour.
- 3) What is the storage capacity of Livpure Smart Water Purifier? Livpure Smart Water Purifier has a storage tank capacity of 7 litres. The process of filling the storage tank is fully automatic and when you take water out of the tank, the purification process starts automatically and refills the storage tank.
- 4) Is water from first purification cycle fit to drink?
- No. it is recommended to drain the first cycle of water that is filled in the storage tank when the new Livpure smart Water Purifier is installed, and also whenever cartridges are changed.
- 5) What should I do if there is no water in the storage tank? In case there is no water in the storage tank, we suggest following preliminary checks by customer
- a) Check if there is water supply
- b) Check if there is power supply
- If answers to both cases are true, please call Livpure Smart customer support center
- 6) Can I service on my own?
- It is not recommended to open your Livpure Smart Water Purifier and service it by individual. Call our Livpure Smart customer support center for any issues related to service & opening the machine.
- 7) What should I do if there is a leakage from the purifier?
- In case of leakage from the purifier, switch OFF the purifier. Check for any visual improper fitment like tap or connection to purifier. Call our Livpure Smart customer support number and register for a service request.
- 8) How long the water in Livpure Smart Water Purifier can be used for drinking?

# WARRANTY TERMS & CONDITIONS

- This Operating lease shall be effective from the time of registration and, unless terminated in accordance with the terms hereof and shall remain in force till the time the product is in possession of the customer.
- 2) The monthly Subscription Fee is payable in advance in accordance with the subscription plans chosen by the customer and may be changed from time to time at his choice
- 3) This Operating lease may be terminated:
- a. By the Customer, any time by serving a notice in writing, from the registered email id.
- b. By Company, if Customer defaults in payment of Subscription Fee every month as per the plan selected or fails to observe the terms and conditions herein.
- 4) In the event of termination:
- a. The Customer shall pay for the monthly subscription so long as the Product remains in the custody of the Customer.
- b. The Customer shall allow Livpure Smart Homes to uninstall the Product and forthwith return to Livpure Smart Homes, the Product and every part thereof, which may be in or under the Customer's control, without demur or protest and without making any claims or demands whatsoever.
- c. Livpure Smart Homes shall re-possess the machine and will be entitled to claim the damages for any loss or damage caused to the Product or its key operating parts (save normal wear and tear), as per the following schedule. Livpure Smart Homes reserves the right to update the following schedule from time to time:
- Front cover damage: Rs.1,000
- Main body damage: Rs.1,700
- Missing or malfunctioning Pump: Rs.2,500
- Missing or malfunctioning Membrane: Rs.2,500
- Missing or malfunctioning Filter: Rs.500 per piece
- Missing or malfunctioning SMPS (Power supply): Rs.700
- 5) Livpure Smart Homes or its affiliates shall install the Product at the location of the Customer's premises ("Premises") upon receipt of payment and approval after submission of KYC documents. In the event the order is not accepted by the company, the amount paid by the customer will be refunded back without any interest. The company reserves the right not to accept any order, without assigning any reason.
- 6) The monthly Subscription Fee shall be paid in advance. The mode of payment shall be only digital and as available on the website. The Customer shall ensure sufficient balance in his account to ensure continuing functioning of the Product. If the Customer fails to recharge his account on time or his account balance turns negative for any other reason, Livpure Smart Homes shall have the right to stop the Product to function as desired and shall have the right to repossess the Product

- 7) Livpure Smart Homes shall carry out routine maintenance and repair of the Product as may be required from time to time at its own cost and expenses. In case of any major repair to the Product, the Customer shall notify Livpure Smart Homes and, if required, Livpure Smart Homes will repair/replace the worn-out parts of the Product. If any repairs are required due to the Customer's negligence in operations, or unsafe operations, the cost for repair of the Product would be borne by the Customer.
- 8) The Customer acknowledges that the Customer has been offered a reasonable opportunity of examining the Product and has exercised his/her discretion in acceptance the Product.
- 9) The Customer agrees, confirms and undertakes that:
- The Customer has full right and entitlement to enter into this lease.
- The payment of monthly Subscription Fee shall be honoured as per the lease
  offer and without any reference, hindrance, delay, deduction, set off, for any
  reason in any manner whatsoever and shall not be connected with the state of
  use of Product, or any claim for service, quality, etc.
- The Customer confirms that the Product is the property of Livpure Smart Homes
  and the Customer shall not sell, offer for sale, mortgage, pledge, sub-lease, create
  lien or any third party interest, or otherwise deal in any manner, detrimental to the
  interest of Livpure Smart Homes, and shall always protect the Product, against
  distress, execution or seizure.
- The Customer shall take such care of the Product as a prudent person shall take care of his own property.
- In case of loss or damage to the Product during the term of lease, the Customer shall indemnify Livpure Smart Homes to the extent of written down value of the Product. The Customer confirms and agrees that Livpure Smart Homes shall have sole authority to decide on the extent of damage caused to the Product.
- Livpure Smart Homes representative shall have authority to visit the Premises of the Customer to check the performance of Product with prior permission of the Customer, which the Customer shall not unreasonably withheld.
- The Customer shall provide such documents as may be required by Livpure Smart Homes.
- 10) The Customer shall indemnify and hold Livpure Smart Homes harmless from any and all claims, liabilities, judgment, losses, damages, cost and expenses, asserted against Livpure Smart Homes by any person or entity not a party to this lease which results from any cause attributable to the negligence or deliberate act of the Customer.
- 11) Communication: Livpure Smart Homes reserves the right to communicate by registered email, SMS, phone call to and from registered phone number, App notifications and company website publishing.
- 12) This lease, its validity, performance and all other questions arising hereunder, shall be governed by and construed in accordance with the laws in India. The Courts of Delhi, India shall have exclusive jurisdiction

# INTELLECTUAL PROPERTY RIGHTS

The following are covered under Livpure smart Pvt. Ltd. intellectual property rights:

Product Logo

Stealth
RO+UV+Copper

Product Design

# **KEY FEATURES**

# RO 1500 TDS MEMBRANE

- 6 Stage Advanced Purification
- 7 Litres Storage Capacity
- Copper 29 Cartridge
- Removes Virus & Bacteria from water

Product reduces 99.9% of Microbial contamination like Cryptosporidium Parvum & Giardia lambia which is presents in feed water.





Scan QR Code to Download Liv-Saath App for any service requirement.



Customer Care Number: 88-00-76-22-26

10 AM - 7 PM, Mon - Sat

# Livoure Smart Homes Pvt Ltd.

I BLOCK, No 5, AC 720, 5th A Cross Road, HRBR Layout, Bengaluru,

Karnataka 560043, Email: care@livpuresmart.com

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ENVIRONMENT PROTECTION: "Protection" has always been our motto and guiding principle. We care for the environment. We urge you to recycle the packaging material or take it to the nearest recycling facility rather than dispose it off with the rest of your waste.

Your product has been designed to work for many years however, should you wish to upgrade or replace your old product, remember to help protect the environment by disposing it off at your local e-waste disposal centre. Should you have any queries, the nearest authorized service centre of Livpure will be able to auide vou.

Allow us to become your environmental partner together we can make the world a cleaner place.